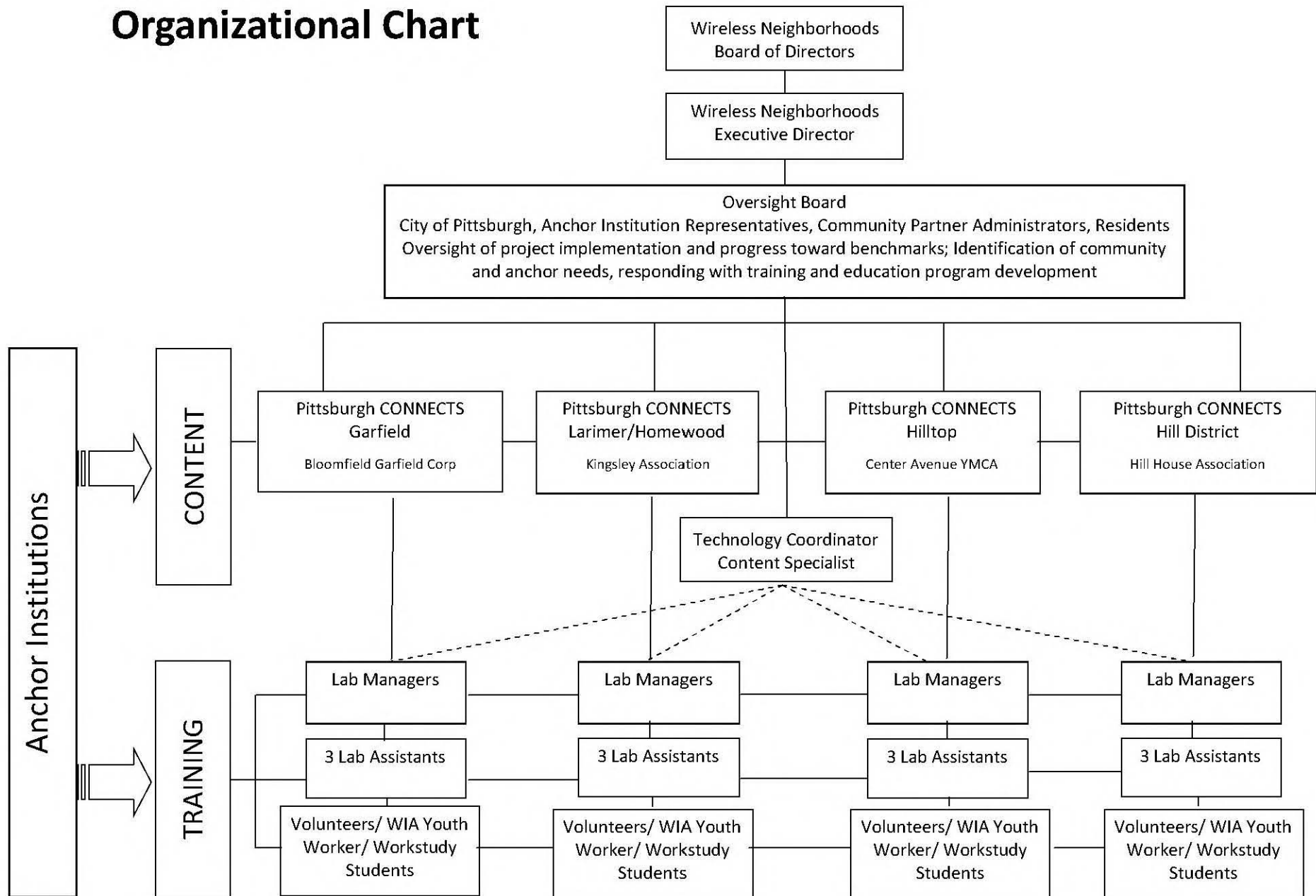


Pittsburgh CONNECTS

Organizational Chart



Stephen G. MacIsaac

EDUCATION

Master's Degree in Public Administration, University of Pittsburgh, Graduate School of Public and International Affairs Pittsburgh, Pennsylvania (December 1984)

Bachelor of Arts Degree in Political Science Pennsylvania State University, Behrend Campus, Erie, Pennsylvania (June 1981)

PROFESSIONAL EXPERIENCE

Executive Director, WIRELESS NEIGHBORHOODS, Pittsburgh, Pennsylvania (December 2003-Present)

- Manage and collaborate with a 17-member Board of Directors to develop and set strategic vision for organization, develop and maintain board committees, identify, recruit, and orient new board members, and ensure the fiscal soundness of the organization
- Hire, train evaluate, supervise and develop a diverse staff of five education and technology professionals as well as provide support and supervision to five additional full-time staff who work at the Wireless Neighborhoods office but are employed by partner organizations
- Coordinate a network of 13 community – school partnerships serving approximately 600 children annually
- Create, update and implement agency personnel policies
- Develop financial forecasts, monitor, and approve all agency expenditures for annual budget of approximately \$1.4 million
- Author all agency grant proposals, coordinate all development activities totaling over \$5 million in new funding from Federal state and local government and local foundation grants
- Provide fundraising and management support, deliver training and evaluation services and promote and facilitate collaboration for a network of over forty community and faith partner organizations
- Represent partner organizations with the Pittsburgh Public Schools, industry leaders, government officials, and the local foundation community
- Monitor compliance and implementation of federal, state and local grants

Chief Operating Officer , THREE RIVERS WORKFORCE INVESTMENT BOARD Pittsburgh, PA (April 2003 to December 2003)

- Supervised a staff of four workforce development professionals
- Managed all fiscal operations including developing budget forecasts, monitoring an annual budget of approximately \$2 million, authorizing all agency expenditures, and reconciling bank statements, and managing accounts payable and receivable
- Assisted the Executive Director with developing organization mission and strategy
- Oversaw the implementation of Federal grant proposals
- Managed all agency contracts and reporting requirements with the City of Pittsburgh, Allegheny County Department of Human Services and state and Federal funding sources
- Represented the organization with funders, business representative and other workforce development organizations

Director of Operations, HILL HOUSE ASSOCIATION, Pittsburgh, PA (January 1999 to April 2003)

- Directed all major organizational programs including youth and adult workforce development, afterschool, childcare, and senior services
- Managed a program budget of approximately \$2 million including approving all expenditures and reconciling monthly financial statements
- Hired, trained, supervised and evaluated a team of over 60 full and part-time staff members
- Worked closely with agency executive director and board to complete a \$5 million capital campaign
- Managed all relationships with the City of Pittsburgh's Pittsburgh Partnership, Allegheny County Department of Human Resources and several local foundations
- Represented the organization at community meetings and the agency administration at agency events
- Lead all agency's fundraising and proposal writing, securing well over \$5 million in program funding

- Participated in meetings of the Board of Directors and ran meetings occasionally in the absence of the executive director

Director, Department of Education and Support Services, HILL HOUSE ASSOCIATION, Pittsburgh, PA (August 1995 to January 1999)

- Managed a department which housed five (5) distinct social service programs that collectively served approximately 350 children, youth and adults per year with an annual budget of \$1.5 million
- Developed annual departmental budget, approved all program expenditures and reconciled monthly financial reports
- Hired, trained, supervised and evaluated a staff of 25 education and case management professionals
- Raised over \$1 million in new funding for the department

Youth Program Supervisor, CITY OF PITTSBURGH, PITTSBURGH PARTNERSHIP, Pittsburgh, PA (January 1995 to August 1995)

- Coordinated the Summer Youth Employment and Training Program which served over 1000 youth
- Negotiated, wrote and monitored youth program contracts
- Represented the Pittsburgh Partnership on numerous committees
- Managed the Youth Fair Chance Program, a federally funding year round youth academic and employment initiative

Assistant Director, Department of Education and Support Services, HILL HOUSE ASSOCIATION, Pittsburgh, PA (September 1992 to January 1995)

- Coordinated all daily program activities
- Supervised an academic and case management staff of ten professionals
- Wrote all proposals for funding
- Assisted the director with program and budget development
- Monitored and evaluated contract compliance
- Prepared program and statistical reports for funders
- Served as liaison to funders

Lead Case Manager, Pittsburgh in Partnership with Parents, HILL HOUSE ASSOCIATION (January 1990 to August 1992)

- Supervised a seven (7) person case management staff
- Coordinated unit that provided services to over 200 at-risk participants
- Evaluated staff
- Prepared unit reports
- Served as liaison to funders
- Assisted the director with proposal and budget preparation
- Provided case management services to 75 participants annually

OTHER EMPLOYMENT

October 1988 to December 1989	Case Manager Hill House Association Pittsburgh in Partnership with Parents
April 1988 to October 1988	Recruiter/ Community Resource Developer Hill House Association Pittsburgh in Partnership with Parents
June 1986 to April 1988	Center Service Supervisor Hill House Association New Opportunities for the Aging
June 1985 to June 1986	Community Resource Developer Hill House Association New Opportunities for the Aging

REFERENCES

Available upon request

Richard R. Flanagan
Bloomfield-Garfield Corporation
5149 Penn Avenue, Pittsburgh, PA 15224
Phone 412-441-9833

Summary of Experience

- Over 33 years of community development and grassroots organizing experience
- Have successfully demonstrated the ability to effectively deal with a wide range of issues such as the decline of a neighborhood's housing stock, problem bars, plant closings, job creation, crime, youth and family development, arts, and community health
- Successfully worked with people of all ages, backgrounds, races, and economic levels

Education Background

Pennsylvania State University, University Park, PA
Graduated In 1977 with B.S. in Law Enforcement and Corrections

Penn Hills High School, 12220 Garland Drive, Penn Hills, PA
Graduated 1973

Employment History

June 1988 to Present
Bloomfield-Garfield Corporation, 5149 Penn Avenue, Pittsburgh, PA
Youth Development Director

January 1994 to June 1994
Coalition to Stop Beer World, Pittsburgh, PA
Community Organizer

January 1983 to November 1994
Midland Alive Coalition, Midland, PA
Community Organizer

May 1984 to June 1988
Bernhard Realty, 5110 Penn Avenue, Pittsburgh, PA
Realtor

November 1980 to November 1980
Housing Opportunities, Inc., McKeesport, PA
Housing Consultant

October 1977 to June 1980
St. Lawrence O'Toole, 5323 Penn Avenue, Pittsburgh, PA
Youth Minister

Achievements

December 1983 – In response to a survey by *The Pittsburgh Press*, was nominated and named the 43rd most influential person in Pittsburgh.

1990-1994 – Elected to the Pittsburgh Public School District Board of Directors
Served as the Chairperson for the Partnership and Wellness Committees.

Highlight of career experiences

Educational After-school/Summer Programs: Organize ongoing efforts to create and sustain afterschool programs to address the declining achievement levels of neighborhood youth. Currently operate two after-school, educational based programs in local elementary schools and high schools, servicing a total of 150 youth.

Behavioral Health Summer Camps and Year-round Programs: Provided leadership that resulted in the creation and implementation of a 27 participant behavioral summer camps. This model program helped elementary school-age youth acquire an educational and fun summer while better preparing them to go to school ready to learn in the fall.

Wireless Neighborhoods: Have played a lead organizing role in the creation of a high-speed wireless network that connected schools, libraries, community organizations, arts groups, and health providers. A strong continuing partnership was created to couple the Bloomfield-Garfield Corporation youth program efforts with the educational technology resources available through this growing organization.

Penn Avenue Arts Initiative: Managed a micro-grant program that allowed artists to conduct youth-focused programming and directed the strategic planning process to create more stable and integral arts experiences for young people.

Parent School Community Councils (PSCC): Led an effort that resulted in parent/school/community councils being formed in two of the BGC's feeder pattern elementary schools. The success of these efforts led to the creation of mandated Parent School Community Councils within each Pittsburgh Public School.

Youth Employment Initiative: In response to the hundreds of teenagers that lack summer and year-round employment opportunities, the BGC conducted citywide organizing efforts that resulted in the creation of the countywide YouthWorks initiative. YouthWorks has been successful with the support of private foundations and the corporate sector in placing hundreds of youth in career enhancing employment positions. The BGC, dependent upon available resources, has placed over 150 youth in summer and year-round positions.

Eastside Neighborhood Employment Center (ENEC): Have successfully collaborated and partnered with the ENEC to service the employment needs of the Garfield, Friendship, East Liberty and Bloomfield communities. Much of the employment center's funding is sought out by the BGC, as the organization remains the ENEC's managing organization. Over the years of collaboration, the BGC has lead an effort encouraging ENEC to implement a one-day a week recruitment and training effort while helping to manage recruitment and marketing efforts to increase community participation in ENEC services.

Community Intensive Supervision Program (CISP): Helped lead a community effort that resulted in the establishment and expansion of a juvenile neighborhood-based intensive probation program. The program has successfully kept hundreds of youth out of juvenile prison facilities, while providing them with the support necessary to succeed. Have remained very involved in supporting CISP by aiding with public service opportunities, youth employment, and advocacy.

Training of Interns: Ongoing training of University of Pittsburgh Graduate School of Social Work interns in techniques of community organizing and program development. Many of the quality interns have remained active with the BGC.

Community Enrichment Events: Conducted multiple annual community events that affordably bring families together and permit youth and adults alike to highlight their talents. Events included taking 600 community members to Idlewild Park, Martin Luther King Jr. tribute, Fall Festival, Tree Light-up night, and others.

Generations Together Program: Completed a four-year project linking 15 teenage youth with seniors. The project included a weekly senior/youth session and two cultural/education trips per month. Many of these youth remain very involved as leaders within the organization.

BGC Community Activity Center: Helped lead a community effort that permitted the BGC to purchase a former church and convert the facility into a community center. Multiple partners conduct community programs in the facility, from computer training classes to arts programming.

UPMC St. Margaret School Health Partnership: Established the first Pittsburgh Public School Hospital Health Partnership at Fort Pitt and Friendship Elementary Schools in 1990 and led a successful effort to expand the partnership into three additional schools. Collaborated with school principals and hospital leadership to develop the agenda and promote monthly UPMC Joint Health Partnership Operations Committee meetings. The partnership each year conducts hundreds of extensive health physicals and dental exams, along with multiple health related staff trainings and student educational classes.

St. Francis Behavioral Health Partnership: In 1998, a successful effort was led resulting in an initiative whereby St. Francis Medical Center would have their Behavioral Health Staff conduct counseling sessions during the school day within school facilities. This effort resulted in a sound partnership with schools, and parents were confident that children did not miss counseling sessions. The effort was then transferred to Mercy Care Behavioral Health.

Western Pennsylvania Hospital Community Partnership: Helped lead an effort to create a community/hospital partnership. This effort has resulted in the formation of working groups that meet monthly on hospital issues such as minority and local resident hiring practices, summer youth employment, facility construction, and community health. One significant ongoing initiative is the Western Pennsylvania Hospital Wellness Center located within Peabody High School. Hundreds of youth each month receive free health care services.

Bloomfield-Garfield Corporation (BGC): Helped lead the early community organizing efforts of the Bloomfield-Garfield Corporation and the countywide Metropolitan Citizens Organization in the late seventies. The effort resulted in this economically depressed business district acquiring a branch bank, a discounted dairy store and a drug store. Successful efforts also included community-organizing efforts that resulted in the demolition of hundreds of unsafe and dilapidated houses in Garfield.

Formed Support our Neighborhood Action Coalition (SNAC): Led a successful countywide effort in the early eighties to reverse the Nabisco Company's decision to shut down a facility that would have resulted in over 800 unemployed workers. This effort involved church officials, union officials and workers, governmental leadership, grass roots community leaders, and business owners. SNAC was built into a powerful advocacy organization that successfully had Pittsburgh City Council enact Plant Notification Legislation and played an important role in urging the State of Pennsylvania to pass similar legislation.

Midland Alive Coalition: Played a lead-organizing role in the mid-eighties resulting in the creation of a powerful union, church, and community organizing effort that resulted in increased benefits to workers when steel mills closed.

Bernhard Realty Company: Led an effort in the mid-eighties that resulted in creation of a model neighborhood real estate office that serviced the Garfield community, which had been abandoned by the large, traditional real estate firms.

Pittsburgh Board of Education: Elected in 1989 to a four-year term as a director on the Pittsburgh Board of Education. Led the effort as chair of the Partnership and Wellness Committees to expand hospital wellness programs into schools.

Lacey Anne Perretta



Summary	Conscientious, reliable and ambitious Carnegie Mellon University graduate with strong communication, organization and time management skills enhanced by finance, education and management experience	
Employment	Wireless Neighborhoods - Pittsburgh, PA	September 2008 – Present
	<i>Education Director</i>	
	<ul style="list-style-type: none">• Manage 10 afterschool programs supported by 21st Century and local foundation grant monies, including standardization of services, curriculum and professional development• Work with 50+ partner organizations to enhance quality in afterschool programming• Write grants to secure afterschool programs for low income communities	
	Self-Employed - New Castle, PA	January 2005 – March 2009
	<i>Education Consulting</i>	
	<ul style="list-style-type: none">• Presented individually tailored technology training to educators and staff• Developed curricula for courses such as Microeconomics, Business Math, French, Economics and Calculus for various clients while meeting strict deadlines and specific client needs• Tutored primary, secondary and collegiate subjects including Physics, Chemistry and all levels of mathematics	
	PA Cyber Charter School/NNDS - Midland, PA	October 2004 – October 2008
	<i>Secondary Math Instructor/Tutor</i>	
	<ul style="list-style-type: none">• Provided guidance and tutoring for all secondary subjects and primary math• Instructed secondary math courses, including 7th Grade Math, Algebra I, Algebra II and Business Math	
	Junggye Language Institute - Seoul, Korea	November 2006 – February 2007
	<i>ESL Instructor</i>	
	<ul style="list-style-type: none">• Created individualized lessons for various levels of English learners (age 5 – 13)• Co-developed intensive reading program for advanced students	
	Vocational & Psychological Services - New Castle, PA	February 2004 – November 2006
	<i>Therapeutic Support Staff</i>	
	<ul style="list-style-type: none">• Provided therapeutic support to emotionally and behaviorally challenged youth• Developed Applied Behavior Analysis (ABA) programming for autistic clients	
	Heartland Securities - Edison, NJ	August 2000 – July 2002
	<i>Securities Trader</i>	
	<ul style="list-style-type: none">• Executed all trades in accounts valued between \$400K and \$1.8M• Grossed approximately \$600K in earnings during tenure	
Education	Carnegie Mellon University - Pittsburgh, PA	
	<i>Bachelor of Science, Industrial Administration with Finance track</i>	
	<ul style="list-style-type: none">• QPA: 3.64• Graduated May 2000 with honors• Women's Varsity Basketball<ul style="list-style-type: none">• Four year letter winner• Co-Captain, senior year	
Certification/ Other	ABCTE - Washington, DC	
	<ul style="list-style-type: none">• Secondary mathematics certification program, completed 2006	
	Praxis Examinations	
	<ul style="list-style-type: none">• Principles of Learning and Teaching 7-12, 2006 - passed with recognition of excellence• Mathematics: Content Knowledge, 2006 - passed	

PHONE (412) 292-0130 • E-MAIL AGIBSON@YMCAPGH.ORG
AARON R. GIBSON

OBJECTIVE

To dedicate my time and energy to the welfare of a reputable organization while continuing to develop the personal and professional skills needed for future career growth and overall success in life.

EDUCATION AND TRAINING

1982-1986	Westinghouse High School	Pittsburgh, PA
	<ul style="list-style-type: none">• Graduated in general studies• H.S. Athletics	
2005	Supervision Training	YMCA of the USA
2006	Black Achievers Training	YMCA of the USA
2006	Working with Volunteers	YMCA of the USA
2006	Urban Conference	YMCA of the USA
2009 - Ongoing	Attending Carlow University	(Business Management)

PROFESSIONAL EXPERIENCE

1995 - present	YMCA of Greater Pittsburgh	Pittsburgh, PA
	2000 - 2003: Director of Building Operations Centre Avenue Branch	
	<ul style="list-style-type: none">• Managed the branch's physical assets to promote a clean, safe and functional environment.• Responsible for adhering to government regulations, preventative maintenance, and insurance regulations as they relate to property and safety.• Manage and supervise security and maintenance staff.	
	2003 - 2006: Executive Director Hazelwood Branch	
	<ul style="list-style-type: none">• Oversee all aspects of a non-profit YMCA organization including day-to-day business operation, fundraising, volunteer recruitment, program development and implementation.• Coordinated all staff supervision and training, hiring and recruitment, policies and procedures, and community collaborations. Additionally served as the liaison between YMCA, community, families, the public school system and the Board of Directors.	

**2006-Present: Executive Director
Centre Ave YMCA**

- Took over in an interim role to oversee multiple programs and staff in the areas Housing, Administration, Security, Community Programs and Maintenance. Facilitate Board Meetings, staff meetings and represent at community events.
- Responsible for fiscal management, grant reporting, staff recruitment, hiring, supervision and capital project planning.

1994- 2000 Emanon Computer Systems Pittsburgh, PA

Owner Operator

- Built state of the art computer systems
- Serviced, repaired and upgraded computers
- Supervised and managed eight employees

1995- 1999 Emanon Commercial Cleaning Pittsburgh, PA

Owner and Operator

- Managed a county-wide commercial cleaning company
- Supervised twenty-two employees.
- Contracts included several downtown Pittsburgh buildings including the Downtown YMCA.

1990-1992 Arbors Management Penn Hills, PA

Maintenance Manager

- Residential maintenance manager.
- Responsible for the security and maintenance of a 100 unit apartment building.

CERTIFICATIONS

First Aid and CPR – Current Certification

Commercial Driver's License (CDL) - Current Certification

COMPUTER & TECHNOLOGY SKILLS

Understand both IBM and Macintosh computer systems. Proficient with Microsoft Office (Access, Excel, Outlook, PowerPoint, Publisher, Word) Microsoft Internet Explorer, File maker Pro, QuickBooks. Able to efficiently operate video cameras, digital cameras, VCR's, scanners, printers, copiers, and fax machines.

Able to rebuild and refurbish computer systems. Efficient with troubleshooting

and installation of hardware and software.

VOLUNTEER EXPERIENCE

Kingsley Association – Youth Football Coach – 1999 through 2005

INTERESTS AND ACTIVITIES

Coaching and Sports
Youth Development
Reading
Technology
Health and Wellness

REFERENCES

Jim Cimino Hazelwood YMCA (Board Chairman) 412.287.7350

Steve MacIsaac Director Wireless Neighborhoods 412.363.1910

Brian K. Stanton (Family Member) [REDACTED]

Francis Hill (Friend) [REDACTED]

Anthony R. Bell

Senior Operations Management Professional

SUMMARY OF QUALIFICATIONS

- Innovative, results-orientated Senior Management Professional with over 21 years of solid experience in progressively responsible positions, and proven achievements in all aspects of Senior Operations Management.
- Assimilation of company goals/objectives involving the analysis and administration of operational procedures, annual budgets, and future projections.
- Extremely focused on identifying potential problems areas, minimizing issues, formulating and executing competent solutions.
- Demonstrated expertise in strategic planning, organizational development, team building, and staff enhancement.
- Excellent communication, leadership, negotiation, trouble-shooting, and motivation skill that effectively interact with staff, internal client, community leaders, and executive management.

PROFESSIONAL EXPRIENCE

Hill House Association, Pittsburgh, PA 1984-Present
Chief Program Officer

- Directly accountable for the administration of program goals for over 30 programs.
- Manage and direct an in-house staff of over 120 employees plus volunteers
- Coordinate and establish the development of policies, procedures and standards consistent with providing optimum service to our clients, funders, and the community. Routinely monitor all programs, research and evaluate effectiveness of any required change.
- Oversee drafting of proposals, RFP's, and policies and procedures for all programs.

Assistant Director of Operations/Senior Services

- Managed and directed Senior Services Staff and Department of Education and Support Services.
- Coordinated all program activities
- Assisted in developing the department's budgets and personnel management of over 30 programs.
- Planned and implemented all senior programming

Assistant Director of D.E.S.S.

- Managed five distinct social service programs that served approximately 350 clients per year
- Assisted in developing the departments annual budgets
- Managed the day-to-day operations of the Young Fathers Program.

Case Manager

- Coordinated all services to DESS participants.
- Counseled participants, daily case noting of files, quarterly reporting.
- Developed program and personal goals for each participant.
- Assisted with each participant's transition to and from various stages of the program.

Recruiter/Community Resource Specialist

- Identified and recruited young parents 17 to 21 years of age
- Secured and compiled community resources to expedite delivery of support services
- Established a system to ensure completed all phases of J.E.P.T.A.'s eligibility process
- Developed collaboration with community agencies
- Assisted in developing on-going in-service education for staff and participants

Attendant Care Coordinator

- Scheduled and monitored semi-skilled in-home services to senior citizens
- Developed and implemented work plans between client and workers
- Facilitated in-service training
- Administered payroll and monthly reporting

Senior Services Case Manager

- Administered services to home bound seniors
- Scheduled in-home services, counseling sessions,
- Monthly and quarterly report preparation

Westinghouse Electric Supply Company, Pittsburgh, PA 1974-1982

Sales Representative

- Maintained accounts in specific territories
- Prepared and presented product presentations
- Provide effective and efficient process to benefit the customer

Sales Assistant

- Assisted on-the-road Sales Representatives to ensure customer satisfaction
- Resolved customers concerns
- Provided technical advice to customers
- Expedited credit processing

EDUCATION

Robert Morris University, Pittsburgh, PA 1974
Bachelor of Science in Business Management

Relevant Training

- Design Dimension International Strategic Planning Training
- Certified Facilitator in Evaluations and Measures
- Facilitator of Anger Management and Problem Solving

REFERENCES: *Furnished upon request*

EXECUTIVE LEVEL MANAGEMENT

Providing Outstanding Management Strategies For Institutional Capacity-Building

Executive Profile Highly skilled business professional recognized for successful history of organizational growth through holistic management of entities containing complex staffing. A ten year Master Consultant III and Executive Coach with a focus in non-profit, post-secondary school designs, at-risk populations, environmental justice, social action, and small business management. Powerful strategist able to map creative plans and strategic vision, design strategies for success, and implement organization-wide solutions and evaluations. Exceptional business planner and practitioner with a history of working cross-culturally, able to develop and build client relationships, enhancing team management skills, capable of relating and interfacing easily with executives, middle management, and front line staff while ensuring the project integrity and measurable outcomes.

Expertise	<ul style="list-style-type: none">• Collaboration and Partnership Building• Project Start up and Management• Board Presentations / Public Speaking• Organizational Fund Raising• Design, Develop & Implement program policies• Change strategies in Private and Corporate entities• Non-profit and Academic program Consultant	<ul style="list-style-type: none">• Strategic Planning Specialist• Capacity Building Specialist• Design and procure contracts• Research & Survey Designer• Published on Environmental advocacy• Published on Transportation advocacy• Research Analyst & Program Manager
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Highlights of Achievements

Consultant: Executive Coach / Operations / Training

- Trained new Police Officers in Community Partnerships, Cultural Diversity, and Conflict Resolution Strategies-Resulting from Federal Consent Decree
- Lead community initiatives with gangs and reconciliation talks, meetings, and served as a crisis assessment specialist organizing relocation plans for ex-gang members
- Worked directly with gangs to arrest at-risk behavior and forge community truces
- Collaborated with Federal, State, and Local agencies to enable RECO Act against gangs
- Developed leadership training matrix that enhanced program operations and streamlined department training needs by employing integrated leadership methodologies (Blanchard, Covey, Collins, and Kaplan) that worked in conjunction with community's needs
- Designed and implemented Minority Male Mentoring program focused on the reduction of at-risk student dropout rates in post-secondary environments
- Mentored and coached middle management staff; designed and implemented a training program for directors/coordinators
- Trained, assessed and evaluated organizational growth associated with long-term plans and provided quarterly reports regarding Quality Assurance
- Developed a trouble shooting process for staff turnover and implemented a training matrix for individual departments
- Established corporate business partnerships used for experiential learning lab for leadership
- Design, implement, facilitate, and coordinate holistic, strength-based and solution oriented workforce pre-job readiness programs
- Trained team on new systems, organizational protocol, outcome measures, and effective leadership strategies for the 21st century
- Designed a holistic social service model for clients and their families that helped to identify and broker depleted and new services for the unique needs of the client

Highlights of Achievements***Program Start Up and Management: Academia / Students / Family / Cultural***

- Founded S.M.A.R.T. (Strong Minded Active Responsible Teens) in 1997; Co- developed a conflict resolution model for urban youth that was presented at the First World Youth Conference for the National Conference on Peace and Conflict Resolution in Phoenix, Arizona.
- Designed and executed discipline matrix for three high schools in Olympic Community of Schools (1800+ Annual Referrals); developed and implemented system-wide prevention and intervention programs; Instructed Leadership Class for credit as an elective.
- Develop student driven community collaboration that yielded OCS 7 million dollars for new facility and restoration of dilapidated dwellings.
- Develop reunification strategies that promote family, extended family, and community interactions, strengthening at-risk populations to create healthier personal and professional choices.
- Secured grants for program operations, new collaboration models, and structured memorandums of understanding.
- Developed self-directed models and solution oriented practices using a culturally specific capacity building model based on outcome based and project-based learning models.
- Implement, assess, and coordinates family services that reunify the family and restores permanency, and or places the youth in the least restrictive and most homelike environment.
- Maintains court appointments, documents, and appearances and legal custody of clients while in transition.
- Chaired/Spear-headed an organizational cultural diversity initiative for community and school

Highlights of Achievements***Academic: Adjunct Professor***

- Taught Sociological Foundations: Sociology 150
- Taught Domestic Abuse: Criminology
- Taught University Experiences: HUMA

Professional History

01/2009-Present	Kingsley Association <i>Associate Director of Program Development</i>	Pittsburgh, PA
03/2008-12/2008	South Piedmont Community College, Project Impact <i>Consultant/Minority Male Mentor Project</i>	Charlotte, NC
10/2006-12/2008	Charlotte-Mecklenburg Schools- Olympic Community of Schools (OCS) Coalition of Essential Schools (CES) <i>Dean of Students/School Social Worker/Art Teacher</i>	Charlotte, NC
07/2005 –Present	Access Consulting Services <i>Consultant; Executive Coach/Operations and Training Manager</i>	Charlotte, NC
07/2005– 12/2008	Peter's Place, Inc. <i>Executive Director/P-T</i>	Charlotte, NC
07/2005 – 12/2006	Mecklenburg County Department of Social Services-YFS <i>Permanency Planning Social Worker</i>	Charlotte, NC

**Professional
History**

03/2003 – 5/2005	Point Park College <i>Adjunct Professor: Domestic Abuse</i> <i>Adjunct Professor: Sociology</i>	Pittsburgh, PA
11/2002 – 7/2005	Pittsburgh Transportation Advocacy Project & Co-Founder-Environmental Advocacy Institute <i>Executive Director/Research Policy Analyst</i>	Pittsburgh, PA
05/2001 – 12/2002	Mothers to Son Program <i>Director</i>	Pittsburgh, PA
12/2000 – 06/2007	Youth Reach <i>Executive Consultant and Program Coach</i>	Pittsburgh, PA
08/2000 – 01/2001	Community College of Allegheny County <i>Adjunct Professor: Ethics</i>	Pittsburgh, PA
06/2000 - 01/2001	Coordinated Care Network <i>Consultant</i>	Pittsburgh, PA
01/1997 - 08/2001	Community Human Services Corporation Strong Minded Active Responsible Teens (S.M.A.R.T.) <i>Founder & Program Director P-T/Executive Coach</i>	Pittsburgh, PA
01/1997 – 03/2001	The Pressley Ridge Schools <i>Pittsburgh Youth Collaborative (PYC) Supervisor</i>	Pittsburgh, PA

**Educational
History**

UNIVERSITY OF PITTSBURGH
MPH/PH.D. Social Work (Joint Program) 2001-Incomplete

UNIVERSITY OF PITTSBURGH
Masters in Social Work Degree –1998

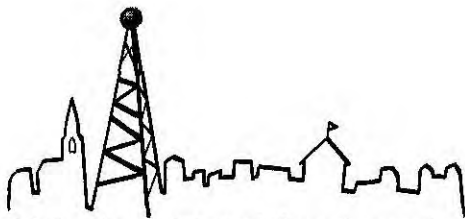
INDIANA UNIVERSITY OF PENNSYLVANIA
Bachelors of Science in Education – 1987

**Extra Curricular
Activity**

• Master Masons	2008
• Roberto Clemente Foundation, Board Member	2000 –2005
• University of Pittsburgh School of Social Work Field Instructor	2000 – 2001
• Shooting Star Productions Inc., Board Chair	1998 – 2001
• Board President, Rosedale Block Cluster	1994 –1996
• Nationally Ranked Power Lifting Champion (20 - 1 st 2 nd & 3 rd Place Finishes)	1994 –2002
• Coached High School Sports: Football, Basketball, Track (3 City Championships)	1986 –1996
• Omega Psi Phi, Fraternity, Inc.	1983

References

Available upon request



Wireless Neighborhoods

Mission

Improving the education and opportunities of African-American and lower income families through strategic partnerships with community and faith-based organizations.

March 10, 2010

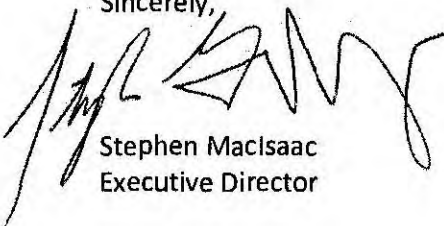
Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

Please accept this letter as verification of Wireless Neighborhoods commitment of \$25,000 of the organization's funds toward the Pittsburgh CONNECTS initiative. We are pleased to be the lead partner on this innovative collaboration with the City of Pittsburgh and other community partners that supports the use of technology to address the social and economic inequities that exist in Pittsburgh's most struggling communities.

Should you need any additional information, please do not hesitate to call me at 412.363.1914 or email me at macisaac@wireless-neighborhoods.org.

Sincerely,



Stephen MacIsaac
Executive Director



218 North Highland Avenue, Pittsburgh, PA 15206
Tele: (412) 363-1914, Fax: (412) 363-1592, Website: www.wireless-neighborhoods.org



5149 penn avenue
pittsburgh, pa 15224
phone 412-441-6950 fax 412-441-6956
www.bloomfield-garfield.org

March 11, 2010

Hon. Luke Ravenstahl, Mayor
City of Pittsburgh
512 City-County Building
Pittsburgh, PA 15219

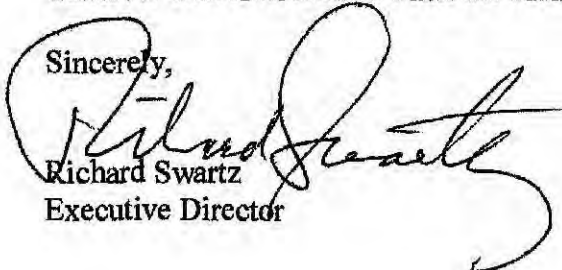
Dear Mayor Ravenstahl:

Our non-profit community development corporation is excited that the City of Pittsburgh will be submitting an application to the federal government to invest in the community's infrastructure so that we can better link low-income residents in the East End to the global high-speed Internet system.

As you know, while our public schools do afford access to high-speed networks in managing and transmitting data and information, there is negligible capacity, which the public can access, in the communities that surround them. When schools are not in session, these resources are virtually non-existent. Other than the computers situated in our public libraries, for which there is a good deal of competition, little else is readily available. People go home often to nothing more than cable or satellite TV.

We think the locating of computer labs as proposed at various sites in the community, operated by organizations like ours that have a history of serving children and adults alike, will open new vistas to those who want to pursue educational, employment, and cultural opportunities across our region and even the nation. We will commit \$10,000 of our own resources to help leverage commitments from other sectors, including the federal government, and will ensure that all funds are in place at the time that a grant award is made. Furthermore, we would be willing to host a computer hub at our Community Activity Center in the Garfield neighborhood, and collect and maintain whatever data is needed to track the utilization of such a site.

Sincerely,


Richard Swartz
Executive Director



YMCA

We build strong kids,
strong families, strong communities.

March 10, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

I am pleased to assert that Centre Avenue YMCA will contribute \$10,000 toward the Pittsburgh CONNECTS proposal made by Wireless Neighborhoods. We are excited about the creation of a network of community computer labs that are inviting and supportive. Most importantly, members of our struggling community will receive expanded access to computer, the internet and the plethora of corresponding resources.

In addition to the funding, Centre Avenue YMCA will:

- host a community computer hub within our disadvantaged community;
- collect and report data on our systems
- meet all qualifications as outlined in the Pittsburgh CONNECTS proposal.

Centre Avenue YMCA assures our funding will be in place at the time the grant is awarded and will be used as detailed in the proposal. We look forward to participating in this collaboration effort. Should you need any additional information from me please do not hesitate to call 412.292.0130.

Sincerely,

Aaron R. Gibson
Executive Director
Centre Avenue YMCA of Greater Pittsburgh

Centre Avenue Branch, YMCA of Greater Pittsburgh

2621 Centre Avenue, Pittsburgh, Pennsylvania 15219
telephone: (412) 621-1762; fax: (412) 687-0411

Carnegie Mellon

Joseph S. Mertz jr., Ph.D.
Associate Teaching Professor
Carnegie Mellon University

H. John Heinz III College
4800 Forbes Avenue
Pittsburgh, Pennsylvania 15213
Tel: +1 412.268.2540
E-mail: joemertz@cmu.edu

12 March 2010

National Telecommunications and Information Administration
Department of Commerce
Washington, D.C.

To whom it may concern,

A pillar of Carnegie Mellon University's strategic plan is to have a positive regional impact. To do so, two of our strategies include: (1) to encourage technology driven regional economic growth, and (2) to support improvements of K-12 education in the region, through both research and community service. In line with these strategies, we are committed to supporting the Pittsburgh CONNECTS Community labs in 3 ways.

Capacity Building: For 12 years, the Carnegie Mellon Technology Consulting in the Community (TCinC) Program has been helping nonprofit community organizations in the Pittsburgh region to use technology to more effectively meet their mission (<http://cmu.edu/tcinc>). Most of the key partners in this proposal have benefited from this support in the past. The TCinC Program would be excited to work with the Pittsburgh CONNECTS network of community computer labs to provide technology capacity-building assistance to the staff of the proposed labs. Working in partnership with our students and faculty, we can assist the lab staff in all aspects of the program, from configuration and planning, to installation, maintenance, and operations, to developing applications tailored to the specific needs of the labs. While working within the constraints of the Program, we would prioritize partnerships within the Pittsburgh CONNECTS network of community computer labs.

Content: Carnegie Mellon has developed and continues to develop online course materials which will be available to CONNECTS for various educational uses. Of particular value will be the courses that emerge from a new effort, called the Community College Open Learning Initiative (CC-OLI). This project is producing four online courses targeted at the fundamental college-level pre-requisites necessary for students to enroll in advanced courses and to successfully graduate. The goal is to significantly increase the rate of successful completion of these "gatekeeper" courses for community college students. These materials will be particularly appropriate for CONNECTS clients.

Student Workers: We will work with Pittsburgh CONNECTS to advertise its positions to our students and to qualify eligible students to work in the Community labs. Carnegie Mellon is committed to helping students find community service jobs to earn their federal work study awards. These positions allow our students to earn their work study award while gaining valuable work experience. At the same time, it provides community organizations with talented help at a reduced rate.

Sincerely,



Joseph S. Mertz jr.



1835 CENTRE AVENUE
PITTSBURGH, PA 15219

PH: 412-392-4400
FX: 412 392-4462
WWW.HILLHOUSE.ORG

March 10, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor:

First, the Hill House Association is very excited to be a partner in the creation of a network of community computer labs. This partnership will allow additional members of our struggling community to receive expanded access to computers, the internet and the plethora of corresponding resources. To show our support as a partner towards this endeavor, our agency will contribute up to \$10,000 in support of the City of Pittsburgh, Wireless Neighborhoods, and Pittsburgh CONNECT partnering organizations.

In addition to the funding, Hill House Association will:

- *host a community computer hub within our disadvantaged community;
- *collect and report data on our operations;
- *meet all qualifications as outlined in the Pittsburgh CONNECTS proposal.

Hill House Association assures our funding will be in place at the time the grant is awarded and will be used as detailed in the proposal. We look forward to participating in this collaborative effort. Should you need any additional information from me, please do not hesitate to call 412.392.4455.

Sincerely,

Tony Bell
VP & Chief Program Officer
Hill House Association

Cc Fiscal



CITY OF PITTSBURGH

Department of Personnel & Civil Service Commission

Luke Ravenstahl, Mayor

Judy Hill Finegan, Director

March 15, 2010

Stephen MacIsaac
Executive Director
Wireless Neighborhoods
218 N Highland Ave.
Pittsburgh, PA 15206

The City of Pittsburgh's Pittsburgh Partnership is prepared to support the efforts of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations in pursuit of the Broadband Opportunities Technology project proposal and the "Pittsburgh CONNECTS" project by providing the following services.

- Assist in identifying appropriate candidates for the full-time Lab Manager and part-time Lab Assistant positions to be created by the Pittsburgh Connects project by posting the employment opportunities on the PA CareerLink (one-stop) CWDS Labor Exchange System. Qualified candidates residing within the neighborhoods of the grant will be identified as preferred applicants.
- Provide training to the Pittsburgh CONNECTS staff on the use of the PA CareerLink system for access to the labor exchange system for jobseekers searching for employment
- Provided access to online content of the Pittsburgh Partnership and PA CareerLink Pittsburgh Allegheny County System informational websites by through direct links on the web pages.
- To provide Core Services to all jobseekers at the PA CareerLink Pittsburgh site.

Sincerely,

Judy Hill Finegan
Judy Hill Finegan
Director



March 8, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mr. Mayor:

PNC is pleased to share this letter of interest to support the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations' Broadband Technology Opportunities Program grant submission.

Should the grant be awarded, PNC will add Matching Funds – a donation of \$6,000 – to the Pittsburgh CONNECTS initiative.

PNC also has an interest in supporting this program in potentially each of the following two ways:

1. Technical Support – lend expertise in support of Pittsburgh CONNECTS' laptop financing efforts. PNC could help the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations develop all of the agreements and protocols for implementing a laptop financing program for member of the Pittsburgh CONNECTS labs.
2. Online Content – work with Pittsburgh CONNECTS staff to bring online banking and financial content to Pittsburgh CONNECTS members.

What the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations are proposing is consistent with PNC's efforts to support Pittsburgh's lower income communities and residents. We look forward to working with the Pittsburgh CONNECTS team to use technology to improve the quality of life for the residents of our most needy communities.

If you need any additional information, please call me at (412) 762-0220.

Sincerely,

A handwritten signature in black ink, appearing to read 'David J. Hopkins', written over a horizontal line.

David J. Hopkins
VP Market Manager, Western PA and Eastern OH
PNC Community Development Banking

Enclosure



March 8, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

AARP Foundation WorkSearch, Pittsburgh office is pleased to pledge its support to the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations with creating a network of community computer labs that are inviting and supportive for the community. Members of the most struggling communities will receive expanded access to computers, the internet and the plethora of corresponding resources.

AARP Foundation WorkSearch through its Senior Community Service Employment Program (SCSEP), will assist with establishing the four community technology sites as training locations servicing mature individuals who are interested in re-entering and remaining in the workforce.

- o AARP SCSEP Participants will serve as lab assistants and trainers at the sites.
- o Opportunities will be provided for the mature individual to obtain a free on-line assessment to assist with identifying interests, skills and skill gaps, and search for jobs by zip code.
- o Mature community workers and those seeking to re-enter the workforce will be referred to SCSEP for potential training.

This proposal will serve to strengthen our unique partnerships within the City of Pittsburgh and increase the opportunities that our compilation can provide to the most vulnerable communities in Pittsburgh. We look forward to participant in this collaborative effort. Should you need any additional information from me, please do not hesitate to call 412.271.1580.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Valauri", written over a horizontal line.

Karrie Valauri
Project Director
AARP Foundation WorkSearch



Providing consulting in technology and creating employment opportunities for all people with abilities

March 8, 2010

To Whom It May Concern:

Letter of Support:

Bender Consulting Services, Inc. will advise on all building access issues, facilities and furnishings decisions, accessibility of technology purchases and assistive technology purchases, and staff training topics in support of the City of Pittsburgh, Wireless Neighborhoods and Pittsburgh CONNECT partnering organizations.

Sincerely,

A handwritten signature in cursive script that reads "Joyce A. Bender". Below the signature, the initials "JAB/cmh" are written in a smaller, less formal cursive.

Joyce A. Bender
President & CEO
JAB/cmh

the kingsley association

*Making a positive difference for youth and
community is our crowning achievement.*

6435 Frankstown Ave., Suite 201
Pittsburgh, PA 15206
Phone: (412) 661-8751
Fax: (412) 661-1063

March 11, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mr. Ravenstahl:

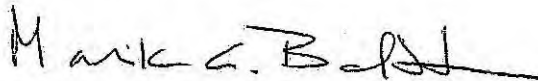
I am pleased to assert that the Kingsley Association will contribute \$10,000.00 toward the Pittsburgh CONNECTS proposal made by Wireless Neighborhoods. We are excited about the creation of a network of community computer labs that are inviting and supportive. As a result, residents in disadvantaged neighborhoods like the Larimer community we serve will gain internet access as well as access to all of the resources that web connectivity bring with it.

In addition to the funding, the Kingsley Association will:

- * host a community computer hub in the Larimer community;
- * collect and report data on our operations;
- * meet all qualifications as outlined in the Pittsburgh CONNECTS proposal.

The Kingsley Association assures our funding will be in place at the time the grant is awarded and will be used as detailed in the proposal. We look forward to participating in the collaborative effort. Should you need any additional information, please contact Fred Brown, Associate Director for Program Development, at this office.

Sincerely,



Malik G. Bankston
Executive Director

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EDWARD GUY

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LISHA LOGAN

MAX F. MILLER, ESQ.

FRANKLIN ROBINSON, ESQ.

HON. EDWARD TIBBS

SONYA M. TOLER

JASON WELLS

EXECUTIVE DIRECTOR
MALIK G. BANKSTON

341 South Bellefield Avenue | Pittsburgh, PA 15213-3516
Parent Hotline: 412-622-7920 | superintendentoffice@pghboe.net | www.pps.k12.pa.us

Mark Roosevelt, Superintendent of Schools

March 10, 2010

The Honorable Luke Ravenstahl
Mayor of the City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

On behalf of Pittsburgh Public Schools (PPS), I am writing to express my full support for the Pittsburgh CONNECTS proposal that you are submitting to the Broadband Technology Operations Program for Public Computer Centers. I understand that your submission represents an active partnership with five community organizations—Wireless Neighborhoods, Hill House Association, Bloomfield Garfield Corporation, Kingsley Association and the Center Avenue YMCA—who share your organization's passionate commitment to the students and families who reside in Pittsburgh's underserved communities. Your proposed establishment of free broadband internet access community centers in targeted areas will help to bridge the digital divide and corresponding racial/socioeconomic achievement gap that is pervasive throughout our school system.

PPS currently uses Pearson's NovaNET curriculum to enable students who are struggling academically to recover lost credits. If your proposal is funded, we will work with you, along with Pearson, to explore how the credit recovery curriculum, along with other NovaNET applications (e.g., GED-prep) can be made accessible to students, graduates and family members at each community center. In addition, PPS will work with Pittsburgh Connects to identify further web/internet-based academic programming currently being used during the school day (e.g., Compass Learning) that could be extended to community centers for use beyond the school day. I see these community centers as playing an important role in encouraging students to stay in school and enabling them to research options for post-secondary education. As well, the centers will provide community members with access to the wealth of information available via the internet that can help them to achieve better lives for themselves.

I urge the National Telecommunications and Information Administration to fund the Pittsburgh CONNECTS proposal, which I firmly believe will provide critical resources to Pittsburgh's students, graduates, and community.

Sincerely,



Mark Roosevelt
Superintendent of Schools

cc: Janis Ripper
Lawrence Bergie



THE WESTERN PENNSYLVANIA HOSPITAL FOUNDATION

WEST PENN ALLEGHENY HEALTH SYSTEM

4818 LIBERTY AVENUE, PITTSBURGH, PA 15224

412-578-4427

B.J. LEBER

President and Chief Executive Officer

FAX: 412-578-4428

E-MAIL: bleber@wpahs.org

March 10, 2010

The Honorable Luke Ravenstahl
Mayor, City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

West Penn Allegheny Health System is pleased to pledge its support to the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations' proposal to create a network of computer labs that provide residents in our most vulnerable communities expanded access to computers, the Internet and corresponding resources.

As the region's second largest healthcare provider, West Penn Allegheny Health System is dedicated to improving the health of the people of Western Pennsylvania. As an anchor in this proposal, West Penn Allegheny Health System will:

- Provide an online study skills course through the STAR Center to assist students in passing certification tests required for entry into an allied health profession. The STAR Center (Simulation, Teaching, and Academic Research Center), located within The Western Pennsylvania Hospital School of Nursing, serves as a training center for a variety of medical professionals, as well as students considering health care careers. The STAR Center offers today's most sophisticated medical training tools, state-of-the-art mannequins that serve as "patients," combining technology with a human touch.
- Offer a monthly interactive tour of STAR for each of the community sites listed in the proposal.
- Offer West Penn Hospital School of Nursing students opportunities to earn community service hours by volunteering to assist community members accessing health care information and resources on various web sites.
- Assist in educating staff and volunteers on accessing and using health care information on West Penn Allegheny Health System's web site.

West Penn Allegheny Health System is very pleased to support this proposal, as it encourages collaboration that will serve to strengthen partnerships within the City of Pittsburgh and its most vulnerable communities. We look forward to participating in this collaborative effort. Should you need any additional information, please call 412-578-4427.

Sincerely,

B.J. Leber
President and CEO
The Western Pennsylvania Hospital Foundation
Acting President and CEO
The Forbes Health Foundation

Douglas Bruno
Pearson
109 McCracken Drive
Monaca, PA 15061
724-375-4426
Douglas.bruno@pearson.com

3-6-2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

RE: LETTER OF COMMITMENT

Dear Mayor Ravenstahl,

As the exclusive distributor of the NovaNet program and one of the world's leading education publishers, we would like to express our commitment in support of the City of Pittsburgh, Wireless Neighborhoods and the Pittsburgh CONNECTS partnering organizations and the reforms they are seeking to fund through Broadband Technology Opportunities Program (BTOP) grant. We understand that you will have access to NovaNet through your partnership with Pittsburgh Public Schools. We are ready to support, at no additional cost, your efforts to make the NovaNet technology available to all Pittsburgh CONNECTS sites as part of your efforts for community improvement. The program will help you to expand your graduation support efforts, address adult education, job-preparation, English Language Learners, and GED test preparation. Pearson has witnessed the power of these community/school partnerships in other cities and understands the power this partnership has to change the lives of the residents and students you serve. For example, in Reading PA, the district has graduated over 400 additional students that were certain drop-out risks, via their partnership with community groups; they have also addressed a wide population of English language learners, and helped parents and other residents through access to the technology at their community center partners. This year's under-classman grand prize winner for the NovaNet "Staying in School and Off the Hook" essay contest was a young Hispanic female who was able to return to school and get back on track to graduate by working at one of the district's community centers. She would have otherwise become another drop-out statistic and instead is now on track to be the first in her family to graduate from High School as a result of a similar partnership to what you are planning.

We will provide all the necessary technical assistance and on-going support needed for a successful implementation of our program. Pearson will also continue to supply the necessary NovaNet software via partnership with the Pittsburgh Public Schools. Additionally, we will provide professional development as part of the "in kind" contribution to the grant with our curriculum specialists.

NovaNet incorporates curriculum, management, and assessment into a powerful results-driven learning system to support a school-wide focus on drop-out prevention, graduation, remediation and adult-education. This intervention-based approach to school reform provides students, parents, and teachers the tools help keep children on the road to graduation and employment.

We look forward to our partnership with the City of Pittsburgh, Wireless Neighborhoods and the Pittsburgh CONNECTS partnering organizations

Sincerely,


Douglas Bruno
Pearson

PEARSON

For more information, please visit: www.pearsonschool.com/digital

March 8, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

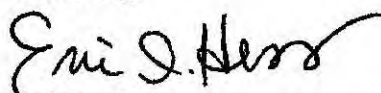
Children's Hospital of Pittsburgh of UPMC is pleased to pledge its support of the City of Pittsburgh, Wireless Neighborhoods and the Pittsburgh CONNECTS partnering organizations. This venture will create a network of community computer labs that are inviting and supportive. Most importantly, members of the most struggling communities will receive expanded access to computers, the internet and the plethora of corresponding resources.

As an anchor institution of this proposal, Children's Hospital of UPMC will:

- Provide access to content available through our Community Education department, including offering on site educational programs for children, parents and families
- Educate the staff and volunteers on accessing and using available content on Children's web site
- Train volunteers and staff to identify and access quality child development, injury prevention and pediatric health information websites
- Provide training to utilize the Children's web based Human Resources job search and application functions

This proposal will serve to strengthen our unique partnerships within the City of Pittsburgh and increase the opportunities that our compilation can provide to the most vulnerable communities in Pittsburgh. We look forward to participating in this collaborative effort. Should you need any additional information, please contact Dayna Jornsay-Hester, Community Education Coordinator, at 412-692-7106.

Sincerely,



Eric D. Hess

Vice President, Operations



UPMC | University of Pittsburgh
Medical Center

Center for Inclusion in Health Care

March 8, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Candi Castleberry-Singleton
Chief Inclusion and Diversity Officer

Forbes Tower, Suite 11070
200 Lothrop Street
Pittsburgh, PA 15213-2582
412-605-3092
Fax: 412-647-4881
castleberryca@upmc.edu

Re: Support for accessing health/wellness and health career information through public computer labs

Dear Mayor Ravenstahl:

This letter is to confirm UPMC's intent to collaborate with the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations to support your initiative, Pittsburgh CONNECTS, which will establish or expand public access computer labs in Pittsburgh neighborhoods. We believe the goal of supporting the community is mutually beneficial to the City of Pittsburgh, Wireless Neighborhoods, the Pittsburgh CONNECTS partnering organizations and UPMC.

Our mission is to partner with community organizations to create a healthcare workforce and promote healthy communities. UPMC will support your initiative by providing training for your staff on how to access health and wellness information and health career information on our website, www.upmc.com. This training will be coordinated through the Program Manager, Corporate Human Resources and shared with underserved Pittsburgh residents.

In addition, we believe this may have some complementary elements to the broadband sustainability proposal UPMC is submitting for NTIA funding to establish the Connected Medicine Telehealth Network (CMTN). One of the focuses of UPMC's proposal is to provide scarce primary and specialty care services to Federally Qualified Health Centers (FQHC's) and community hospitals in Western Pennsylvania. The location of targeted FQHC's in Allegheny County may allow for synergies between the Connected Medicine Telehealth Network and the intent of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations to increase access to health, wellness and career information via the internet.

UPMC looks forward to continuing to build on our existing partnerships. Thank you for the opportunity to be a part of this key initiative.

If you have any questions, please call Mary Curet, Program Manager, Corporate Human Resources, 412-647-7447.

Sincerely,

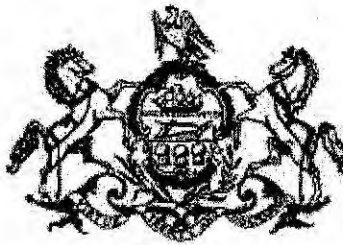
Candi Castleberry-Singleton
Chief Inclusion and Diversity Officer, UPMC

CHELSEA WAGNER, MEMBER

109 IRVIS OFFICE BUILDING
P.O. BOX 202022
HARRISBURG, PENNSYLVANIA 17120-2022
PHONE: (717) 783-1582
FAX: (717) 780-4755

900 BROOKLINE BOULEVARD
PITTSBURGH, PENNSYLVANIA 15226
PHONE: (412) 343-2094
FAX: (412) 343-2262

CASTLE VILLAGE SHOPS
5301 GROVE ROAD, SUITE M112
PITTSBURGH, PENNSYLVANIA 15236
PHONE: (412) 881-1005
FAX: (412) 961-1007



House of Representatives
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

COMMITTEES

EDUCATION
JUDICIARY
JOINT CONSERVATION
TRANSPORTATION
URBAN AFFAIRS
CITIES OF THE SECOND CLASS
SUBCOMMITTEE CHAIR

March 10, 2010

National Telecommunications and Information Administration
Department of Commerce
Washington, D.C.

To Whom It May Concern,

I am pleased to support the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations proposal for BTOP funding. Wireless Neighborhoods has been serving children and families in my district for several years now and have become an integral part of the support network that exists throughout the city. It is particularly noteworthy that they work with our existing provider community to strengthen their ability to meet the need of their neighborhoods. Their program model has always been to support and enhance established community and faith organizations and services and not to replicate or replace these efforts. I am also encouraged by the neighborhoods, which are among the neediest in the 22nd District, selected by Wireless Neighborhoods and its partners for the Pittsburgh CONNECTS initiative. My constituents in the targeted neighborhoods need the additional support offered by Pittsburgh CONNECTS to overcome many of the challenges confronting their families and neighborhoods.

I am committed to working with Wireless Neighborhoods, Bloomfield Garfield Corporation, Hill House Association, and the Centre Avenue YMCA to find opportunities for additional funding on a state level to help sustain these community assets beyond the period of the BTOP funding.

If you need additional information, please contact me 412.343.2094.

Sincerely,

A handwritten signature in black ink that reads "Chelsea Wagner".

Chelsea Wagner



University of Pittsburgh

School of Nursing

Office of the Dean
350 Victoria Building
3500 Victoria Street
Pittsburgh, PA 15261
Fax: 412-624-2401
www.nursing.pitt.edu

Jacqueline Dunbar-Jacob
PhD, RN, FAAN
Dean
412-624-7838
E-mail: dunbar@pitt.edu

March 5, 2010

Susan A. Albrecht
PhD, RN, FAAN
Associate Dean for Student/Alumni
Services and Development
412-624-2403
E-mail: saa01@pitt.edu

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Helen K. Burns, PhD, RN
Associate Dean for Clinical
Education
412-624-6616
E-mail: burnsh@pitt.edu

Dear Mayor Ravenstahl:

Janice S. Dorman, PhD
Associate Dean for Scientific
and International Affairs
412-624-8392
E-mail: jsd@pitt.edu

Cynthia E. Allshouse, MBA, CPA
Assistant Dean for Administration
412-624-6905
E-mail: cea32@pitt.edu

I am pleased to assert that the University of Pittsburgh School of Nursing will contribute \$5,000 toward the Pittsburgh CONNECTS proposal made in support of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations. We are very enthusiastic about the creation of a network of community computer labs that are inviting and supportive and among other areas will give our community access to reliable health information. The expanded access to computers, the internet and, as well as to knowledgeable support persons as well as the plethora of corresponding resources will be of great benefit in our struggling communities

In addition to the funding, the University of Pittsburgh School of Nursing will:

- * provide student nurses to the community computer hubs within our disadvantaged community on a weekly basis to assist members of the community to access and identify reliable web resources on health information of interest to the individual;
- * collect and report data on our operations;
- * meet all qualifications; as outlined in the Pittsburgh CONNECTS proposal.

The University of Pittsburgh School of Nursing will assure our funding will be in place at the time we are notified that the grant is awarded and will be used as detailed in the proposal. We look forward to participating in this collaborative effort designed to improve knowledge and information access within the Pittsburgh community. Should you need any additional information from me, please do not hesitate to call 412.624. 7838.

Sincerely,

Jacqueline Dunbar-Jacob, PhD, RN, FAAN
Professor and Dean
University of Pittsburgh School of Nursing

JAKE WHEATLEY, JR., MEMBER
19TH LEGISLATIVE DISTRICT

HARRISBURG OFFICE:
311 IRVIS OFFICE BUILDING
P.O. BOX 202019
HARRISBURG, PENNSYLVANIA 17120-2019
PHONE: (717) 783-3783
FAX: (717) 780-4753

"THE PEOPLE'S OFFICE":
2015-2017 1ST FLOOR, CENTRE AVENUE
PITTSBURGH, PENNSYLVANIA 15219
PHONE: (412) 471-7760
FAX: (412) 471-8056

WEB SITE: www.pahouse.net/wheatley
E-MAIL: jwheatley@pahouse.net



House of Representatives
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

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EDUCATION
MAJORITY DEPUTY WHIP

CAUCUSES

PA LEGISLATIVE BLACK CAUCUS, TREASURER

MEMBER

ALLEGHENY COUNTY DELEGATION

March 12, 2010

National Telecommunications and Information Administration
Department of Commerce
Washington D.C.

To Whom It May Concern,

I am pleased to support Wireless Neighborhoods' proposal for BTOP funding. I have and continue to be active and vocal supporter of Wireless Neighborhoods and the work they perform. Wireless Neighborhoods has been serving children and families in my district for several years now via successful partnerships with many of our local afterschool programs.

I hope that you will strongly consider Wireless Neighborhoods' request for funding. Funding for the Pittsburgh CONNECTS program would provide another much needed resource for much of my constituency. These particular types of programs are extremely valuable to children in general, but especially so to those who grow up in low-income neighborhoods, giving them the necessary tools to move beyond their current situations.

Sincerely,

A handwritten signature in black ink that reads "Jake Wheatley, Jr." with a stylized flourish at the end.

Jake Wheatley, Jr.
State Representative, 19th District

UPMC *for You*

One Chatham Center
112 Washington Place
Pittsburgh, PA 15219
412-454-7500
412-454-7520 (fax)
www.upmchealthplan.com

March 12, 2010

Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

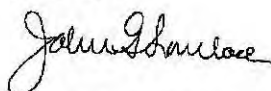
UPMC *for You*, Inc. is pleased to pledge its support to the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations. This venture will create a network of community computer labs that are inviting and supportive. Most importantly, members of the most struggling communities will receive expanded access to computers, the internet and the plethora of corresponding resources. UPMC *for You* is a 501c3 non-profit Medicaid Health Plan enrolling approximately 60,000 Medicaid recipients in Allegheny County.

As an anchor institution in the proposal, UPMC *for You* will:

- Provide access to health education and wellness information provided to plan enrollees
- Provide links to public web sites
- Consult with the CONNECTS project on the development of outreach strategies to low income and other residents
- Provide assistance to assist enrollees with increasing their utilization of web-based information specific to health plan members.

This proposal will serve to strengthen our unique partnerships within the City of Pittsburgh and increase the opportunities that our compilation can provide to the most vulnerable communities in Pittsburgh. We look forward to participating in the collaborative effort. Should you need any additional information from me, please do not hesitate to call 412-454-5269.

Sincerely,



John G. Lovelace
President

March 10, 2010



Mayor Luke Ravenstahl
City of Pittsburgh, Mayor's Office
City County Building, Fifth Floor
414 Grant Street
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

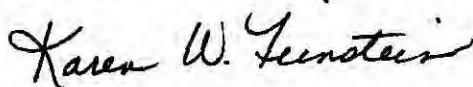
I am pleased to confirm that the Jewish Healthcare Foundation will contribute \$10,000 toward the City of Pittsburgh's, Wireless Neighborhoods' and Pittsburgh CONNECTS partnering organizations' project which is designed to increase computer and Internet access and training for people in communities that generally lack such access. The creation of a network of community computer labs will also improve access to reliable health information. The expanded access to computers, the Internet and to knowledgeable support persons is essential in the digital age.

In addition to funding, the Jewish Healthcare Foundation will provide the centers with training and resources related to healthcare career tracks and accessing health information online. This will include introducing the staff and volunteers of the centers to the web resources produced by the Foundation. Our website features the "Health Careers Portal," a site built to inform middle and high school students about health careers and, improve their perceptions of those career possibilities. The website also offers "Health Careers Toolkits," which provide adults with information about the training and education needed for the variety of careers in nursing, radiology and imaging and medical administration.

In addition, the Jewish Healthcare Foundation plans to provide additional training to staff members which will give them the skills and knowledge necessary to properly direct clients to reliable health information and increase staff members' awareness of patrons' information needs. This information will enable staff to help community members find and use important health information resources on the web.

The Jewish Healthcare Foundation's funding will be in place and available at the time the grant is awarded and it will be used as detailed in the proposal. We look forward to participating in this collaborative effort designed to improve knowledge, skills and information access within the Pittsburgh community. Should you need any additional information, please do not hesitate to call (412) 594-2555.

Sincerely,



Karen Wolk Feinstein, PhD
President and Chief Executive Officer



THE PITTSBURGH
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Executive Officer*

March 10, 2010

Honorable Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

Please accept this letter as confirmation of The Pittsburgh Foundation's willingness to consider a Letter of Inquiry in support of the City of Pittsburgh, Wireless neighborhoods, and the Pittsburgh CONNECTS partnering organizations in the amount of \$125,000. We understand that the request, if approved, will be used as a dollar for dollar matching grant through the Federal government's Broadband Technology Opportunities Program (BTOP).

The Pittsburgh Foundation has an overarching goal of assisting un-served, underserved, and vulnerable populations. We believe in advocating for and participating in regional efforts to create and sustain a community where the health, creativity and economic well-being of citizens is viewed as a primary responsibility. The ability to access information utilizing a computer is something many of us take for granted. Pittsburgh CONNECTS has the potential to enable many form Pittsburgh's urban neighborhoods the opportunity to pursue educational, employment and health related opportunities.

The Pittsburgh Foundation is encouraged by the level of collaboration and partnerships that have formed as a result of this proposed initiative. If successful, Pittsburgh CONNECTS has the potential to transform individual lives as well as neighborhoods in the Pittsburgh region.

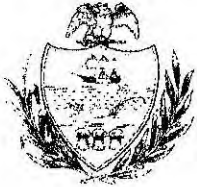
Should you require any additional information, please contact me at 412.394.2646 or at jenkinsk@pghfdn.org.

Sincerely,

Kevin L. Jenkins, L.S.W.
Senior Program Officer/
Director of Community Initiatives

Allegheny County Health Department

DIRECTOR
Bruce W. Dixon, M.D.



3333 Forbes Avenue
Pittsburgh, Pennsylvania 15213
Phone: (412) 578-8008
Fax: (412) 578-8325

March 12, 2010

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Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

The Allegheny County Health Department is very pleased to pledge its support to the City of Pittsburgh, Wireless Neighborhoods and the Pittsburgh CONNECTS partnering organizations. We, as a public health agency, are constantly seeking opportunities to inform community residents about ways to improve their health.

We are enthusiastic about partnering as part of a wireless network which will expand our capacity to reach out to our residents and their children with health information which is current, useful, and accurate. We propose to engage with staff and volunteers as needed to:

- acquaint them with health department resources to include services, regulatory processes, information, and data;
- help them to gain access to health information generated by the health department via the web and other venues.

Your proposal presents a unique opportunity for us to strengthen our partnership and allow those residents in struggling communities to receive expanded access to computers and the internet. We look forward to participating in this effort. If you need a contact at the Health Department call Alice Kindling at 412-578-8368.

Sincerely,

Bruce W. Dixon, M.D.
Director

BWD:lld



CITY OF PITTSBURGH

"America's Most Livable City"

Office of Mayor Luke Ravenstahl

March 15, 2010

Stephen MacIsaac
Executive Director
Wireless Neighborhoods
218 North Highland Avenue
Pittsburgh, PA 15206

Dear Mr. MacIsaac:

I am writing to express my support for Wireless Neighborhood's \$995,000 application to the National Telecommunications and Information Administration for funding to bring neighborhood computer centers and technology to Pittsburgh's lower income city residents. The residents of these communities will truly benefit from the increased availability of computers and broadband services.

Pittsburgh is fortunate to have world class universities, hospitals and businesses. I feel strongly that the involvement of our City's premier non-profits will ensure the success of the initiative. We are also proud of the host of institutions that have dedicated their support to this effort by providing content and training to the proposed neighborhood computer centers. With the labs' focus on using technology to promote better education, health and employment outcomes, this initiative fills a critical need in the City of Pittsburgh.

I am truly looking forward to supporting the work of Wireless Neighborhoods and the other community partners to provide these important services to many of our more vulnerable residents.

Thank you for your attention to this matter.

Sincerely,

Luke Ravenstahl
Mayor, City of Pittsburgh

LR/rkw

512 CITY-COUNTY BUILDING 414 GRANT STREET PITTSBURGH, PENNSYLVANIA 15219

Phone: 412-255-2626 Fax: 412-255-8602



**COMMUNITY COLLEGE
OF ALLEGHENY COUNTY**

Office of the President
Byers Hall
808 Ridge Avenue
Pittsburgh, PA 15212-6097
Ph: 412.237.4413
Fax: 412.237.4420
www.ccac.edu

March 9, 2010

Honorable Mayor Luke Ravenstahl
City of Pittsburgh
414 Grant Street, Room 512
Pittsburgh, PA 15219

Dear Mayor Ravenstahl:

The Community College of Allegheny College (CCAC) is pleased to submit a letter in support of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations. This venture will create a network of community computer labs that are inviting and supportive. Most importantly, within their local neighborhoods, members of the most struggling communities will receive expanded access to computers, the internet and the plethora of corresponding resources.

As a partner in this project, CCAC will create an orientation workshop to introduce Distance Learning to participants and train the Wireless Neighborhoods site directors to work with the Distance Learning orientation workshop. CCAC's participation in this project will provide an avenue for individuals from struggling communities to learn more about opportunities for attending post-secondary education without leaving the neighborhood. Further, as the door for post secondary education opens, participants will find out about all of the services and programs available through the College for community members.

Overall, the Wireless Neighborhoods and the Pittsburgh CONNECTS project will serve to strengthen our unique partnerships within the City of Pittsburgh and increase the opportunities that our compilation can provide to the most vulnerable communities in Pittsburgh. We look forward to participating in this collaborative effort. Should you need any additional information from me, please do not hesitate to call 412.237- 4413.

Sincerely,

A handwritten signature in black ink, appearing to read "Alex Johnson".

Alex Johnson
President

Joseph Preston, Jr., Member
Pennsylvania House of Representatives

Room 332 Irvis Office Building
P.O. Box 202024
Harrisburg, Pennsylvania 17120-0024
PHONE: (717)783-1017
FAX: (717) 787-7520
E-MAIL: jpreston@pahouse.net

Legislative District Office
208 North Highland Avenue
Harrisburg, Pennsylvania 15206
PHONE: (412) 361-3692
FAX: (412) 665-5501



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University of Pittsburgh, Board of Trustees
Veterans' Home Advisory Council for the
Southwestern Veterans Center

March 11, 2010

National Telecommunications and Information Administration
U.S. Department of Commerce
1401 Constitution Ave
NW Washington, DC 20230

To Whom It May Concern:

I am writing this letter on behalf of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations as they pursue funding through the Broadband Technology Opportunities Program (BTOP). In recognizing the numerous programs and services of value that the City of Pittsburgh continues to spearhead, I ardently support this unique partnership as they seek to continue to enhance the broadband technology capabilities of some of my most underserved constituency.

Wireless Neighborhoods has been serving children and families in the 24th legislative district for several years now and have become an integral part of the support network that exists throughout the city. Their program model has always been to support and enhance established community and faith organizations and services and not to replicate or replace these efforts. I am also encouraged by the neighborhoods, which are among the neediest in my district, selected by the City of Pittsburgh, Wireless Neighborhoods, and its partners for the Pittsburgh CONNECTS initiative. My constituents in the targeted neighborhoods need the additional supports offered by Pittsburgh CONNECTS to overcome many of the challenges confronting this community.

In conclusion, I fully support the efforts of the City of Pittsburgh, Wireless Neighborhoods, and the Pittsburgh CONNECTS partnering organizations as they seek funding to enhance and create programs designed to have a positive impact in this community. I am committed to working with the city, Wireless Neighborhoods, Bloomfield Garfield Corporation, Hill House Association, Kingsley Association, and the Centre Avenue YMCA to find opportunities for additional funding on a state level to help sustain these community assets beyond the period of the BTOP funding. If you have any additional questions, feel free to contact my office at (412) 361-3692.

Sincerely,

A handwritten signature in cursive script that reads "Joseph Preston Jr.".

Joseph Preston, Jr.
PA House of Representatives
24th Legislative District