

### Broadband Subscriber Estimates

Name of Service Offering	Customer Type	Year 0	Cumulative/Net Add	Year 1				Year 2			
				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Wholesale Business Transport	Community Anchor Inst.		Cumulative	0	37	57	83	113	171	280	395
			Net Add	0	37	20	26	30	58	109	115
Wholesale Business Transport	Business		Cumulative	0	0	13	23	30	38	60	96
			Net Add	0	0	13	10	7	8	22	36
Wholesale Residential Data	Residential/Individual		Cumulative	0	0	0	11	27	54	68	111
			Net Add	0	0	0	11	16	27	14	43
Wholesale Residential Data & Voip (Double Play)	Residential/Individual		Cumulative	0	0	0	11	27	54	68	111
			Net Add	0	0	0	11	16	27	14	43
Wholesale Residential Data, VoIP & Video (Triple Play)	Residential/Individual		Cumulative	0	0	0	23	55	109	138	225
			Net Add	0	0	0	23	32	54	29	87
			Cumulative								
			Net Add								
<b>Cumulative Totals (excluding Indirect)</b>	Residential/Individual		Total	0	0	0	45	109	217	274	447
	Business		Total	0	0	13	23	30	38	60	96
	Community Anchor Inst.		Total	0	37	57	83	113	171	280	395
	Third Party Service Provider		Total								
<b>Cumulative Totals (including Indirect)</b>	Residential/Individual		Total	0	0	0	45	109	217	274	447
	Business		Total	0	0	13	23	30	38	60	96
	Community Anchor Inst.		Total	0	37	57	83	113	171	280	395
			Total								

**Table of Customer Types**

Residential/Individual
Business
Community Anchor Inst.
Third Party Service Provider
Indirect - Res./Ind.
Indirect - Business
Indirect - Com. Anchor Inst.

**Explanation of Methodology:**

UTOPIA provides direct physical connections to end users at wholesale prices to Retail Service Providers. These services include transport on fiber for Service Providers who directly provide residential, government, educational and business Retail Services. Our classifications of transport are broken down per service type to allow us to provide commitment levels, through Quality of Service features, throughout our network.

Our estimate break down is based on our modelling and current experience in the market.

Wholesale Business Transport

Name of Service Offering	Customer Type	Year 3				Year 4				Year 5			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Wholesale Business Transport	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395
		0	0	0	0	0	0	0	0	0	0	0	0
Wholesale Business Transport	Business	137	139	147	159	172	174	178	185	193	193	193	193
		41	2	8	12	13	2	4	7	8	0	0	0
Wholesale Residential Data	Residential/Individual	192	262	265	278	301	317	327	337	356	372	372	372
		81	70	3	13	23	16	10	10	19	16	0	0
Wholesale Residential Data & Voip (Double Play)	Residential/Individual	192	262	265	278	301	317	327	337	356	372	372	372
		81	70	3	13	23	16	10	10	19	16	0	0
Wholesale Residential Data, VoIP & Video (Triple Play)	Residential/Individual	388	528	535	561	608	640	661	682	721	753	753	753
		163	140	7	26	47	32	21	21	39	32	0	0
<b>Cumulative Totals (excluding Indirect)</b>	Residential/Individual	772	1052	1065	1117	1210	1274	1315	1356	1433	1497	1497	1497
	Business	137	139	147	159	172	174	178	185	193	193	193	193
	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395
	Third Party Service Provider												
<b>Cumulative Totals (including Indirect)</b>	Residential/Individual	772	1052	1065	1117	1210	1274	1315	1356	1433	1497	1497	1497
	Business	137	139	147	159	172	174	178	185	193	193	193	193
	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395

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Residential/Individual
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Wholesale Business Transport

Name of Service Offering	Customer Type	Year 6				Year 7				Year 8			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Wholesale Business Transport	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395
		0	0	0	0	0	0	0	0	0	0	0	0
Wholesale Business Transport	Business	193	193	193	193	193	193	193	193	193	193	193	193
		0	0	0	0	0	0	0	0	0	0	0	0
Wholesale Residential Data	Residential/Individual	391	391	391	391	391	391	391	391	391	391	391	391
		19	0	0	0	0	0	0	0	0	0	0	0
Wholesale Residential Data & Voip (Double Play)	Residential/Individual	391	391	391	391	391	391	391	391	391	391	391	391
		19	0	0	0	0	0	0	0	0	0	0	0
Wholesale Residential Data, VoIP & Video (Triple Play)	Residential/Individual	792	792	792	792	792	792	792	792	792	792	792	792
		39	0	0	0	0	0	0	0	0	0	0	0
<b>Cumulative Totals (excluding Indirect)</b>	Residential/Individual	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574
	Business	193	193	193	193	193	193	193	193	193	193	193	193
	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395
	Third Party Service Provider												
<b>Cumulative Totals (including Indirect)</b>	Residential/Individual	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574	1574
	Business	193	193	193	193	193	193	193	193	193	193	193	193
	Community Anchor Inst.	395	395	395	395	395	395	395	395	395	395	395	395

**Table of Customer Types**

Residential/Individual
Business
Community Anchor Inst.
Third Party Service Provider
Indirect - Res./Ind.
Indirect - Business
Indirect - Com. Anchor Inst.



Information Systems  
4646 W. Lake Park Blvd.  
Salt Lake City, UT 84120

February 11, 2010

Office of The Honorable Gary Locke  
Secretary, U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

Intermountain Healthcare is a not-for-profit, community-based, integrated healthcare-delivery system headquartered in Salt Lake City, Utah. Our organization operates 23 hospitals, more than 140 clinics, and provides other healthcare services throughout the state. Intermountain Healthcare has approximately 31,000 employees and provides clinical services in approximately six million patient visits each year. We also employ approximately 700 physicians and have contractual arrangements with more than 2,000 additional physicians. SelectHealth, Intermountain Healthcare's health insurance company, covers more than 500,000 individuals.

Intermountain Healthcare uses numerous computer-based technologies in support of our caring mission. Due to the large geographic area where our services are provided, we utilize extensive networking technologies to supply these computer-based capabilities and to connect our providers with vital clinical and business information. In addition to our current networking requirements, we foresee an increasing need for connectivity by our providers, patients, and members for personal access to clinical, insurance, financial and other health-related information, of which we are the steward. The services provided by the Utah Telecommunication Infrastructure Agency (UTOPIA) are integral to this increasing need for reliable and cost-effective access.

High speed broadband services provided by the UTOPIA network are increasingly important to our patients, providers and members. Of particular interest are capabilities in cities where low-cost broadband capabilities are currently limited. As members, providers and patients rely more heavily on computer-based records and images, the need for high availability networks with greater capacity increase.

At Intermountain Healthcare, we also depend upon redundant networking capabilities. The critical nature of our computer-based systems requires that we employ multiple pathways and technologies for ensuring connectivity with our members, patients and providers. The increased availability and capability provided by UTOPIA increases Intermountain Healthcare's options for fast, reliable connectivity. We see this as beneficial to our mission and to the communities we serve.



Information Systems  
4646 W. Lake Park Blvd.  
Salt Lake City, UT 84120

Intermountain Healthcare's needs for network capacity and breadth of connectivity across the communities we serve will continue to increase. Our growth, both in the number and sophistication of computer-based systems deployed, will continue for many years to come. It is increasingly important that low cost and highly dependable networks such as UTOPIA be available to help us:

- Stabilize and minimize our annual broadband related costs;
- Support efficient remote access to medical records and data transfer between facilities;
- Facilitate our growing demand for uninterrupted and seamless video conferencing for clinical conferencing, meetings and training purposes;
- Increase the capabilities to broadcast and receive events remotely through webcasting, IP video, and other bandwidth intensive broadcast methods, and;
- Ensure better emergency communications with our physicians, members and patients at their places of work and at home.

Intermountain Healthcare supports UTOPIA in its request for funding from the American Recovery and Reinvestment Act to be awarded through the NTIA and the Broadband Technologies Opportunities Program for a "Comprehensive Community Infrastructure" (or CCI project). UTOPIA has a strong commitment to provide new or significantly upgraded broadband services to many communities and areas where Intermountain Healthcare services, members, providers and patients are located and this funding will assist UTOPIA to increase important connectivity and capability.

Sincerely,

A handwritten signature in black ink, appearing to read "Marc Probst", with a long horizontal flourish extending to the right.

Marc Probst, Chief Information Officer  
Intermountain Healthcare



State of Utah

GARY R. HERBERT  
*Governor*

GREG BELL  
*Lieutenant Governor*

## DEPARTMENT OF TRANSPORTATION

JOHN R. NJORD, P.E.  
*Executive Director*

CARLOS M. BRACERAS, P.E.  
*Deputy Director*

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

March 23, 2010

To Whom It May Concern:

The Utah Department of Transportation (UDOT) is excited to provide a letter of support for the Utah Telecommunication Open Infrastructure Agency (UTOPIA) in their efforts to obtain funding through the Recovery and Reinvestment Act's BTOP program. UDOT has worked in close partnership with the UTOPIA cities for many years. Together, we've been able to provide safer and better public transportation services within Utah communities. For example, the UDOT Traffic Operations Center in Salt Lake City is connected to UTOPIA fiber, which allows UTOPIA to provide connectivity to UDOT and the participating cities to coordinate traffic signals and traveler information devices. But our projects are by no means complete. We have identified many key locations needing improved broadband services; the level of connectivity we need, can be met effectively – and at a reasonable cost – by the community-owned UTOPIA network. These improved connections will allow UDOT to safely and efficiently monitor and synchronize all traffic signals along state roads that we are in joint cooperation with UTOPIA. UDOT commits to provide the necessary access and support to connect 76 traffic signals to the UTOPIA network and utilize the improved capabilities contingent upon an award for this project.

UDOT serves over two million drivers per year on just on Interstate I-15. We operate in a government environment, continually seeking for ways to make limited resources stretch farther and to trade resources with our partners, such as UTOPIA, to continue maintaining safe and efficient roads and related infrastructure. Our limited access in some cities to true broadband connectivity deeply hinders our ability to use our resources most effectively. With greater access, we'd be able to provide better traffic signal coordination, real time traveler information that is especially critical for the trucking industry, coordinate with public safety entities to provide for safer roads and help with congestion relief for the motorist. Fiber is always the preferred method of connectivity when available. It is stable, least cost to maintain and is not subject to EMI interference.

A community with fiber-access throughout is a safer community. With true broadband connections to our traffic signals the cooperating city can install future wireless access points to provide high speed access for emergency medical services and public safety personnel. Because we understand – and need – the benefits offered by this infrastructure, we offer our full support to UTOPIA's application for funding. We look forward to working with the UTOPIA network and urge you to fund the project.

Regards,

David A. Kinnecom

UDOT/TOC Traffic Operations Engineer

March 23, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave, NW  
Washington DC 20230

To Whom It May Concern

The Utah Transit Authority (UTA) provides our citizens with daily commuting services, but UTA also is a key component of our community's emergency and first response plans. UTA's TRAX lines are a critical evacuation component for many of our cities. The ability to communicate with data, voice and video on a secure private network is currently not available within our communities.

The grant you are reviewing will connect critical fire, police, city facilities, and outside response organizations within in our cities and multiple other Utah cities. UTA's TRAX & Front Runner lines will connect to a secure private network that will not compete with cell and radio towers during disaster and emergency incidents.

Affordable, secure, fast and reliable access to critical data, video and communication is currently not a reality in Utah. Funding this grant will allow UTA to join with multiple public safety organizations in our State to access a private, secure network at key facilities and at strategic hotspots throughout multiple cities. Only with the assistance of this grant can Utah create a system that immediately improves our current services, and provides a public safety benefit currently unavailable.

The eight cities applying for this grant own the largest municipal fiber optic network in Utah. The growth of this network is critical to the public safety needs of over 800,000 citizens. This network will assure that Utah is prepared now and for many years to provide critical services to the citizens of this great state.

When funded and built, our intent is to utilize this service immediately.

Respectfully,



Clair Fiet  
Chief Technology Officer  
Utah Transit Authority



UTAH EDUCATION NETWORK  
WWW.UEN.ORG

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

The Utah Education Network (UEN) is excited to provide a letter of interest in support of the *Utah Telecommunication Open Infrastructure Agency (UTOPIA) Community Partnership Project* in their efforts to obtain funding through the Recovery and Reinvestment Act's BTOP program.

UEN has worked successfully with UTOPIA on several last mile circuit projects extending broadband Ethernet services in our service areas. Together, we've been able to provide immediate critical broadband Ethernet services to elementary, charter schools, Head Start programs, and public libraries. UTOPIA is a telecommunications partner of UEN and is currently a project contractor for funds awarded to UEN in Round One (Easygrants ID 362, *Utah Anchors: A Community Broadband Project*). We are committed to expanding broadband services to residences and businesses within the UTOPIA community partnership project serving area. We support the goal of the BTOP to increase broadband access to those residents and businesses that lack basic or insufficient broadband services in our community.

Our collaborative projects are by no means complete. By extending the existing UTOPIA network and again working in close collaboration with UEN on our Round 2 BTOP project (Easygrants ID 4853), UTOPIA's community partnership project will extend cutting-edge digital resources to entire communities. UTOPIA's communities have identified many key locations needing improved broadband services. Consistent with the BTOP statutory purpose of providing broadband access and equipment to support schools, libraries and community support organizations, including public safety organizations, this project will provide immediate critical broadband Ethernet services to nearly 400 collective public safety organizations, government facilities, businesses, and other key community stakeholders. The project will create jobs and new sustainable broadband infrastructure capacity.

We support UTOPIA in their efforts to obtain funds for this important BTOP Community Partnership project in conjunction with the UEN BTOP community anchors project and hope it is given your highest consideration during your review process.

Sincerely,

A handwritten signature in black ink that reads "Michael Petersen". The signature is written in a cursive, flowing style.

Michael Petersen



*The Utah Communications Agency Network*

March 23, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave, NW  
Washington DC 20230

To Whom It May Concern:

The Utah Communications Agency Network (UCAN) is a Quasi-State Agency that provides wireless Land Mobile Radio communications services to police, fire and emergency responders in Utah. Our agency is responsible to provide the communications for about 85% of Utah's population. Our current systems allow us to provide voice communications; but data, video and other needs cannot be met with the current infrastructure available in our State.

The grant you are reviewing will provide connectivity critical to fire, police, city facilities, and outside response organizations within our community. It provides us access to a secure private network that will help us meet the high traffic needs generally associated with an emergency or disaster situation. This grant also provides our main facility a needed, inexpensive and fully redundant fiber connection.

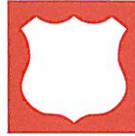
UCAN supports the 8 Utah cities that are applying for this funding. These cities, along with other Utah Public Service agencies are working together to deploy a private Emergency Services communications and First Response network. The ability to communicate data, voice and video on a secure private network is currently not available within some of our communities.

Funding this grant will allow all public safety organizations in our community to access a private secure network at their facilities and at strategic hotspots throughout Utah. When funded, UCAN will use the fiber network where services benefit our users and the ability to provide redundancy to our emergency responders.

Respectfully,

A handwritten signature in black ink, appearing to read "Steve Proctor", written in a cursive style.

Steve Proctor  
Executive Director, UCAN



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VALLEY EMERGENCY COMMUNICATIONS CENTER

*Draper City  
Police Department*

March 26, 2010

*Midvale City  
Police Department*

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave, NW  
Washington DC 20230

*Midvale City  
Fire Department*

*Murray City  
Police Department*

To Whom It May Concern:

*Murray City  
Fire Department*

Salt Lake Valley Emergency Communications Center (VECC) is a 9-1-1 emergency public safety answering point and emergency services dispatch center located in West Valley City, Utah. VECC receives an average of 3,500 calls each day and dispatches an average of 2,200 emergency services calls each day for the majority of Salt Lake County from this location. We provide fire, medical, and law enforcement communications and other emergency management related services to 18 public safety agencies serving over 800,000 citizens.

*Salt Lake County  
Sheriff Department*

*Salt Lake County  
Unified Fire Authority*

*Sandy City  
Police Department*

VECC supports several Utah cities that comprise the municipal agency UTOPIA. UTOPIA and other Utah Public Service agencies are working together to deploy a private Emergency Services communications and First Response network. The ability to communicate data, voice and video on a secure private network is currently not available within their communities.

*Sandy City  
Fire Department*

*South Jordan City  
Police Department*

The grant you are reviewing has the potential to connect critical fire, police, city facilities, and outside response organizations within our service area. It would provide access to a secure private network that will not compete with cell and radio towers during disaster incidents. This grant also has the potential to provide our main facility a needed, inexpensive and fully redundant fiber connection.

*South Jordan City  
Fire Department*

*South Salt Lake City  
Police Department*

Funding this grant would allow the public safety organizations that we support to access a private secure network at their facilities and at strategic hotspots throughout multiple cities in the Salt Lake Valley. When funded, UTOPIA fiber will be installed in our building, and should the VECC agencies decide to use the UTOPIA infrastructure for their public safety communications requirements, we will have a system that will accommodate their needs.

*South Salt Lake City  
Fire Department*

*West Jordan City  
Police Department*

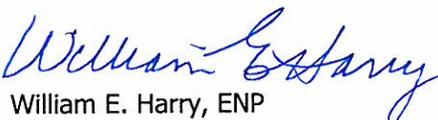
*West Jordan City  
Fire Department*

*West Valley City  
Police Department*

*West Valley City  
Fire Department*

Respectfully,

*Alta, Town of  
Bluffdale City  
Cottonwood Heights  
Herriman City  
Holladay City  
Riverton City  
Taylorsville City*

  
William E. Harry, ENP  
Executive Director, VECC

## CENTERVILLE POLICE DEPT.

250 NORTH MAIN  
CENTERVILLE, UTAH 84014

Chief of Police  
NEAL WORSLEY

(801) 292-8441  
FAX (801) 296-2078  
e-mail: [centervillepd@centerville.state.ut.us](mailto:centervillepd@centerville.state.ut.us)

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

March 4, 2010

To Whom It May Concern:

The uses of greater broadband capacity in public safety are innumerable. The Centerville Police Department's need for greater broadband services can only be met effectively by the community-owned Utah Telecommunication Open Infrastructure Agency (UTOPIA) network. I offer my full support and commitment to the UTOPIA network and plan to utilize the network capabilities as it is built.

Centerville Police Department serves a community of about 17,000. We operate in a bare-bones environment, continually seeking ways to make limited resources stretch further. Our limited access to true broadband connectivity deeply hinders our ability to use our resources most effectively. With greater access, we'd be able to provide better access to emergency computer systems used by our officers. This would allow us to answer community needs more quickly and efficiently, monitor public safety more effectively, and instantly share information between facilities and different public safety entities. Our current wireless card connection from a commercial vendor simply doesn't allow us to expand our services to this extent. Fiber provides the opportunity to have high speed access to camera systems used throughout the city and in individual patrol cars giving live continuous video feed which will increase officer safety and better protection of community infrastructure. Centerville City is currently working on building a debris basin to avert a large scale and disastrous debris flow from Centerville Canyon. Cameras and sensors could be placed in this canyon. Utilizing this network, we will be able to increase awareness of a pending flow and allow a quicker lifesaving evacuation of the residential area below.

A community with fiber access throughout is a safer community. We look forward to working with the UTOPIA network and urge you to fund the project.

Sincerely,



Lt. Paul Child  
250 N Main  
Centerville, UT. 84014



# CENTERVILLE CITY

## PUBLIC WORKS DEPARTMENT

655 North 1250 West  
Centerville, Utah 84014  
(801) 292-8232

WINNER  
BEST OF STATE



UTAH 2003  
Randy K. Randall  
Public Works Director

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

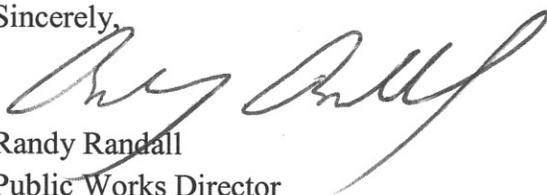
Centerville City is supportive of the Utah Telecommunication Open Infrastructure Agency (UTOPIA) fiber optic network. Centerville City provides 17,000 residents with: culinary water, drainage infrastructure, street maintenance, police, parks, cemetery, and various other public services. The completion of UTOPIA's fiber optic network will enhance the quality of these services.

Our current internet service provider, Integra Telecom, allows a maximum of 1.5Mb connection speeds. This type of data transfer rate will not keep up with the goals Centerville would like to achieve. Centerville's commitment to provide support to UTOPIA will improve our city's efficiency in many aspect of day-to-day operation including: data management/data sharing, utility management, training, remote security surveillance, community outreach, and emergency management.

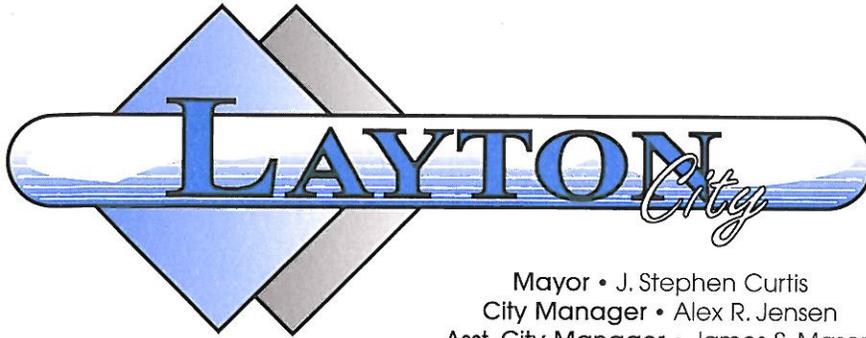
Like many cities, Centerville has dozens of facilities that require constant monitoring and real-time communication to allow for energy efficient and quality water distribution. The potential to connect all these facilities via fiber would be beneficial. Also, like many cities, Centerville has several offices throughout the community. Data transfer from location to location is very slow right now. Centerville City could immediately benefit from fiber as the network bandwidth between the workforce's isolated facilities would be capable of handling massive amount of data transfer. Data intensive applications such as GIS are being utilized with more frequency than ever and have proven to provide critical support in decision making and asset management. However, the full potential of this invested resource can't be reached because of current limitations in bandwidth between our remote facilities.

These kinds of improvements are only possible if we can get affordable bandwidth. We look forward to connecting to the UTOPIA network.

Sincerely,



Randy Randall  
Public Works Director



• Police Department •  
Terry M. Keefe • Chief of Police  
Telephone: (801) 497-8300  
FAX: (801) 336-3408

Mayor • J. Stephen Curtis  
City Manager • Alex R. Jensen  
Asst. City Manager • James S. Mason

February 18, 2010

Secretary Gary Locke  
U.S. Dept. of Commerce  
1401 Constitution Ave, NW  
Washington, D.C. 20230

RE: UTOPIA Broadband Services

Dear Secretary Locke:

Layton City Police Department is highly supportive of the improved broadband services UTOPIA can provide. The Department's Communications Center provides dispatch services for police, fire, and paramedics, and the improved technology provided by UTOPIA will enhance the centers operations. Once available, Layton City will use UTOPIA to connect its various departments. Future plans will also be to connect to other government institutions as well as private enterprises.

Layton is located in Davis County. With a landmass of only 268 square miles, Davis is the smallest county in Utah. An estimated 296,000 residents ranks third among Utah's 29 counties and makes Davis the most densely populated county in the State. Fifteen municipalities are contained within the county and form almost a wall-to-wall city environment. Layton is the largest city in Davis County with an estimated 65,000 residents. Approximately thirty-five percent of the population is under the age of 18 with the median age being 27 years. Approximately eight percent of the population belongs to an ethnic or minority group.

Layton City is a shopping and entertainment center for northern Utah, southern Idaho and western Wyoming. Weber State University has a satellite campus in Layton with additional building schedule for future years. The north side of Layton borders Hill Air Force Base which is Utah's largest employer with over 18,300 civilian employees and 4,700 military personnel. Layton continues its growth in both residential and commercial development and has a projected build out population of 120,000.

The Police Department provides law enforcement services to its approximately 65,000 residents plus an estimated 12,000 night time/weekend visitors and handled 57,936 calls for service in 2009. It is critical that our ability to answer calls for service is not interrupted by a single point of failure in our data lines. We experienced such a failure this year with our current T1 lines. It took a full day for the failure point to be located, and for the repairs to be made. During this down time all calls for service had to be forwarded to the Davis County Sheriff's Office. Because of the limited remote access to emergency computer systems, we are unable to meet the community's needs in efficiency and response times. The redundancy that UTOPIA offers would eliminate single points of failure. If our dispatch center line were to go down, UTOPIA allows for instant data streams to our Mobile Communications Center allowing dispatch operations to continue. However, broadband service is unavailable in most parts of the



community, negatively affecting the operations of our Mobile Communications Center during emergency operations.

The Department provides online services to the public such as "The Layton City Crime Prevention Connection" a monthly periodical which alerts its readers about crime in the community and upcoming events. Also available online are affidavits, annual reports, permits, crime report packets, and other helpful downloads, as well a web application that allows one to search our data base of reported crime complete with maps, graphs, and tables. Future endeavors in this arena include live video conferences with citizen groups and the ability to check inventory to identify stolen or lost property. The lack of broadband services for most of our residents has affected our remote capabilities for management and use of these services.

The diverse connectivity of UTOPIA would enable our dispatch center and patrol officers to connect to the security cameras in schools, banks, and other businesses, providing real time video when responding to emergency situations occurring at these locations, allowing for a more tactical response. Our department would also be able to connect to the Utah Department of Transportation's traffic cameras located at intersections throughout our city, aiding in the investigation of traffic incidents, as well as surveillance capabilities.

Because of the current economic conditions, our training budget has been dramatically reduced. We currently have limited opportunities for video conferencing and online training. UTOPIA's broadband capabilities would allow us to bring in remote training through live streaming audio and video. Our facility is also a regional training site, and we would be able to reach a larger audience using this improved technology.

Significantly upgraded broadband speeds for a lower cost would stabilize our budget by decreasing annual broadband service costs. The City currently pays \$1,200 a month for two T1 lines. UTOPIA would cost an estimated \$600 dollars per month, an annual savings of 50%, while providing a service that is up to a hundred times faster than our current connection. The City currently has the inability to efficiently download and transfer information between facilities. We also experience limited remote capabilities for management of IT systems. The increased speed of UTOPIA would allow for efficient and timely offsite management and decreased down time for the public safety personnel in the field. UTOPIA will also increase our abilities to communicate and coordinate with other agencies during crisis management.

Please accept this letter of support in favor of UTOPIA's grant application, which in return will help us achieve our goal, the continual improvement of public safety.

Sincerely,



Terry M. Keefe  
Chief of Police





Mayor • J. Stephen Curtis  
City Manager • Alex R. Jensen  
Asst. City Manager • James S. Mason

• Council Members •

Michael J. Bouwhuis  
Joyce F. Brown  
Barry T. Flitton  
Scott Freitag  
F. Renny Knowlton

February 12, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

Within Layton City there are multiple low-income areas where cheaper and better telecommunications services are needed. These areas are shown on the map that is attached to this letter. The UTOPIA network will provide needed resources to those who have been most affected by the recent economic downturn.

Often those in low-income areas are unable to afford internet services. As they do not have the advantages the internet provides, lower income families have a harder time finding employment. As families try to endure loss of a job or underemployment, communities also suffer. Unemployment has a multiplier effect which spreads into social welfare programs, religious welfare programs, educational disadvantages of unemployed families, area disinvestment, etc.

The UTOPIA network will provide the resources of the internet and phone at much lower prices than what is currently available. The funding for the installation of the UTOPIA network in these neighborhoods will provide a better quality of life along with more resources and opportunities for those who live in low-income areas.

As you consider other worthy causes please understand the significant impact that the UTOPIA network will have in our community. An investment in the UTOPIA network will accomplish more dollar for dollar. The UTOPIA network will also ease the burden on other social programs while providing a return on investment in the improved lives of those are able to better their situations.

Please contact me directly if you have any questions concerning this letter, 801-336-3790 or [bhart@laytoncity.org](mailto:bhart@laytoncity.org).

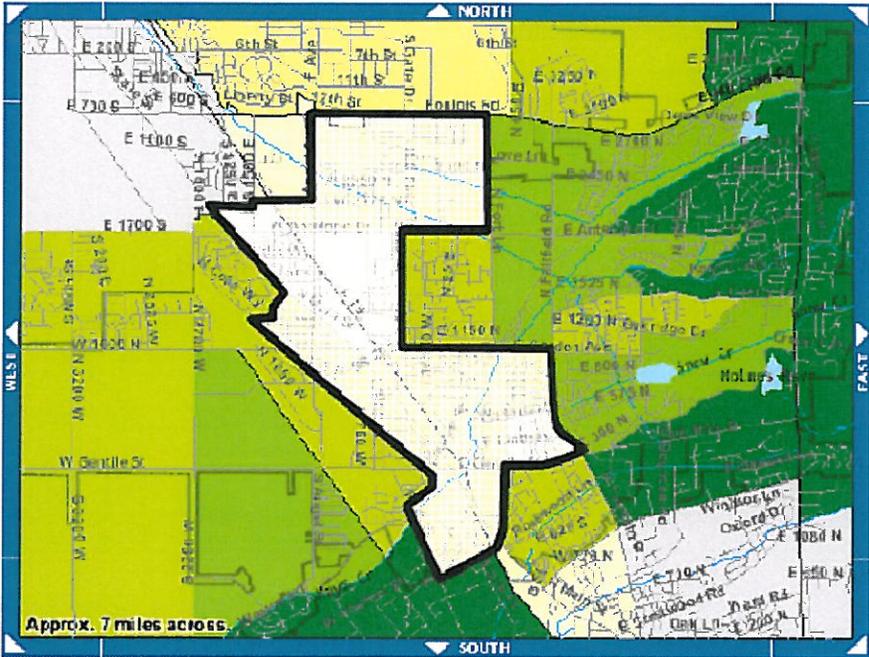
Respectfully Submitted,

Ben Hart  
CDBG Administrator, Layton City

Attachment: Map of Layton City Low-Income Areas



# Map of Low-Income Areas in Layton City



Source: U.S. Census Bureau, Census 2000 Summary File 3, Matrix P53

 = Layton City Low Income Areas

February 12, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

Layton High School is growing, and our need for better internet access is increasing as well. The internet is often the primary source for information our students and teachers need. The UTOPIA Broadband Service will greatly affect how well LHS students are able to do research, and enhance their own education.

Layton High School is made up of 1690 students and 100 staff, which cross many socio-economic and racial categories. We are a diverse suburban school.

The biggest problem we face with I.T. at Layton High is the speed of internet access. With so many users, our system is severely taxed, and requires frequent upgrades to servers. New fiber optic capabilities should increase speed, which would also allow additional access both here at school and remotely.

The installation of new UTOPIA services should also significantly increase productivity as well, and, in turn, student learning and teacher effectiveness.

Respectfully,

Mr. Ryck Astle  
Principal  
Layton High School

i.



• Fire Department •  
Kevin Ward • Fire Chief  
Telephone: (801) 336-3940  
FAX: (801) 546-0901

Mayor • J. Stephen Curtis  
City Manager • Alex R. Jensen  
Asst. City Manager • James S. Mason

February 18, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

As an organization that consistently strives to provide better and more efficient services to the community, the Layton City Fire Department is poised to utilize technology in extensive ways.

Our organization is one which provides an 'all risk' approach to emergency response. The Layton City Fire Department provides structural and wildland fire suppression, fire prevention programs, and comprehensive emergency medical services, including basic and advanced life support and transportation. Additionally, our department is extensively involved in 'specialty' response on county and regional levels. These programs include such areas as hazardous materials, urban search and rescue, and ice rescue response.

Layton City is the largest city in Davis County, Utah with over 71,000 citizens in 22.09 square miles. The emergency medical service area of the fire department also includes Hill Air Force Base and South Weber City. With these additional areas, we provide service for over 100,000 citizens. Annually the fire department responds to over 4,700 emergency calls.

Our city is a hub for Davis County. Jurisdictional risks identified as part of our application for accreditation through the Center for Public Safety Excellence include issues such as:

- The threat of a major wildland urban interface along the 'east bench' of the city
- A major hazardous materials transportation corridor on I-15 that bisects the city
- A major railroad line that bisects the city
- High-speed commuter rail that bisects the city
- Underground petroleum pipelines in the east and west portions of the city
- Proximity to a major United States Air Force installation
- The Davis campus of Weber State University is located in Layton
- Layton Hills Mall is a large regional retail destination



As Layton City continues to expand interoperability with all other fire departments in Davis County, the ability to tie 'real time' information between departments is critical. Currently we are in the process of developing interoperability between the four dispatch centers in the county.

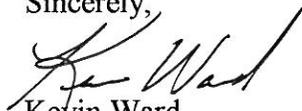
UTOPIA Broadband Service would add us in emergency communications and also provide a 'back-up' station alerting system for all stations.

Regular training between stations and other departments in the county, as well as the region, allows a more coordinated emergency response. We have attempted to use a video conferencing system between the three fire stations in Layton and with a few other jurisdictions in the county and region. Utilizing video conferencing allows all participants to remain in their various service areas to provide better customer service by not affecting critical response times. Unfortunately, our experience with utilizing the video conferencing has been that the current 'high speed' system is not able to adequately support the process. As we have attempted to conduct training and other meeting on a broader regional basis, we have found even more extreme limitations in the system.

We believe this grant request to be crucial for the continued improvement and efficiency of fire and emergency medical services within Layton City and the region.

Thank you for your consideration of this request.

Sincerely,

  
Kevin Ward  
Fire Chief



# *Vae View Elementary School*

---

1750 West 1600 North Layton, Utah 84041 Phone (801) 402-2800 Fax (801) 402-2801

Dr. Helene Van Natter  
Principal



*Vae View Mustangs*

February 23, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

Vae View Elementary relies on internet connections for every day operation. The UTOPIA network would streamline many of our operations. Vae View is a Title One school of approximately 400 students. 73% of our students are defined as economically deprived based on their eligibility for free/reduced lunch. 33% of our students have English as a second language.

Presently our English language learners have access to a computer program to help them acquire English, but it is internet based. High speed broadband would enhance our ability to deliver this program to students. It is hoped that in the future this program could be accessed at home and the broadband service would be vital to our parents.

One of the challenges faced by Title One schools is parent involvement. We would like to make more and more of our curriculum and information available to parents through websites and interactive instructional sites. Our parents have limited or no remote access. Because we are a low income area any way to defer these costs is helpful to the entire community.

We at Vae View support all efforts to bring the UTOPIA to our area. Please feel free to contact me with further questions.

Sincerely,  
Dr. Helene Van Natter  
Principal  
Vae View Elementary

February 25, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

Re: UTOPIA Broadband Services

To Whom It May Concern:

Sand Springs Elementary is located in Layton and has an enrollment of 878 students. The student demographics are heavily middle class with some upper middle class as well. Our school's population would benefit greatly from having improved high speed broadband services. We have kept current with the latest technology as we can afford it because we know that using it can advance student learning. Additionally, our school has gone "green" and we no longer send home hard copy correspondence except to those few families without the Internet. The vast majority of school to family correspondence is conducted via e-mail. High speed broadband would help this process.

Davis School District uses a system whereby parents and students can do such things as check grades and attendance, pay fees and registration costs, manage lunch accounts, schedule conferences, and view testing results, etc., called my.DSD. Having improved broadband service would be very beneficial in accessing this service. Through this same system, teachers can access lesson plans and view video of teachers demonstrating them, update students' grades, plan lessons and more.

Through the Utah Office of Education, students can access the UTIPs website and take practice tests to prepare for end of the year state curriculum tests. Students can also have access to many educational Internet sites that will give them practice and experiences with curriculum concepts at home.

Broadband service provides enhanced Internet capabilities for the many users in our school. Students and their families would have better access to services that would help them meet educational goals more successfully using state of the art technology.

Sincerely,

Mrs. Rebecca Hunt

February 12, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

Lincoln Elementary is writing this letter in support of Layton City's interest in obtaining UTOPIA services for our community. We feel that these upgrades could have a dramatic impact on the learning of our students as well as the resources available for their families.

Lincoln Elementary is a year-round school with students in grades preK-6<sup>th</sup> grade. We have 825 students and are a Title I school which means we have a number of our families who are at or below the federal poverty level. Our neighborhoods are a wonderful mix of homes, apartments (many of which are federally subsidized), and mobile home parks. We have good community involvement and a number of partners from the many businesses that surround our school.

We are anxious to provide our students with the highest quality of technology training possible. Most of our students spend at least 30 minutes a day in our computer labs learning technology skills and studying curriculum. We often experience full-building "down" time when our school is no longer connected to the Internet. Our servers are web-based and this means that once the connection is disrupted, nothing works. We also have open computer lab time on weekday afternoon/evenings. During this time our community members are invited to come to our building to use our computers. We have a number of patrons who come by to look for job openings, fill out online forms and applications, and practice English skills using the computer. These outages severely disrupt their access as well.

Lincoln Elementary and its families would benefit greatly from the advantages that UTOPIA brings. We could more efficiently offer technology services to our community, we could decrease the trouble-shooting time spent by our part-time tech specialist, thus increasing the time she could spend training students and teachers. We encourage you to give every consideration to Layton City's application for UTOPIA. We feel it would bring great advantages to our students and families.

Best Wishes,

  
Chris Whitaker  
Principal



February 12, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

We at the BeeHive Home Assisted Living would purchase broadband service through UTOPIA should it become available. We are a 13 bed assisted living center that provides residential care to 13 senior's many of whom have access to the internet and enjoy using it. The demographics of our residents is 52-89 years of age both male and female.

We currently utilize Qwest communications for our broadband needs but believe that the services offered by UTOPIA would be faster and would serve our needs better.

Please consider helping Layton City bring faster internet to our community.

Many Thanks

Brad Beagles  
BeeHive Home of Layton Assisted Living

**Mountain View Elementary School**  
**2025 East 3100 North**  
**Layton, UT 84040**  
**801 402-3700**  
**Fax 801 402-3701**

*Lucinda F. Wagner, Principal*

February 24, 2010

To whom it may concern:

On behalf of Mountain View Elementary School, I am writing to communicate our support of better broadband services through the UTOPIA network when available.

Mountain View is a PreK-6 school in Layton, UT serving 804 students. Demographic statistics include the following:

African American	1.2%
Pacific Islander	.6%
Asian	4.2%
Native American	.2%
Hispanic	9.2%
Caucasian	80.6%
Other/No Response	4%
Reduced Lunch	7.3%
Free Lunch	15.7%
Paid Lunch	77%

Current problems we face due to poor broadband service, poor broadband availability, and/or high costs of broadband service include:

- High speed broadband service not readily available
- Budget constraints due to the high cost of existing broadband services
- Limited or no distance learning capabilities
- Limited or no remote access capabilities for Parents, Students and Staff
- Limited speeds for online reporting requirements
- Limited or no opportunities for video conferencing and online training
- Limited remote capabilities for management of IT systems

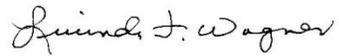
Obtaining significantly upgraded or new broadband services for a lower cost could eliminate or significantly reduce these needs and stabilize the overall budget for Mountain View such as:

- Decreased annual broadband service costs.

Increased opportunities for distance learning, upgraded remote access capabilities, efficient online reporting timeframes, uninterrupted and seamless video conferencing and online training, etc. Increased opportunities to broadcast and receive events remotely through webcasting, IP video, and other bandwidth intensive broadcast methods.

In summary, better broadband services would greatly enhance educational opportunities for Mountain View.

Sincerely,

A handwritten signature in cursive script that reads "Lucinda F. Wagner".

Lucinda F. Wagner, Principal



• Public Works - Engineering •  
Terry R. Coburn • Director  
James (Woody) Woodruff • City Engineer  
Telephone: (801) 336-3700  
FAX: (801) 336-3713

Mayor • J. Stephen Curtis  
City Manager • Alex R. Jensen  
Asst. City Manager • James S. Mason

February 18, 2010

The Office of Secretary Locke  
The U.S. Dept. of Commerce

RE: UTOPIA Broadband Services

To Whom It May Concern:

The Layton City Public Works Department is in favor of the expansion of better broadband services within Layton City through the UTOPIA network. The Public Works Department has completed several major road construction projects which included the installation of conduit for the expansion of the network throughout Layton City. It is our intention to continue to support the expansion of the UTOPIA network for use within our city to improve our ability to manage, monitor, and maintain our public utilities and infrastructure.

Layton is the largest city in Davis County and the 7<sup>th</sup> largest in Utah. The population of Layton exceeds 70,000 residents and it is the mission of the Layton City Public Works Department is to provide quality and effective public works services for the health, safety, and comfort of the citizens who greatly depend on them. These services include: street maintenance, drinking water distribution, sanitary and storm sewers, traffic control, and project engineering and management.

The current availability of broadband service within Layton City does not meet the needs of the Public Works Department in many ways. Traffic signal coordination has become a necessity with the growing number of traffic signals that are being installed throughout Layton City. With the current broadband services available, the cost to coordinate and manage the traffic signals within Layton is prohibitive due to the high data transfer speeds required for live video feeds. Coordinating the traffic signals will also allow the Layton City Traffic Engineer to access the signals remotely and perform minor maintenance and status checks for increased emergency response and efficiency.

Layton City currently utilizes a supervisory control and data acquisition (SCADA) system to monitor and control portions of the drinking water system. The system allows operators access to monitoring equipment and controls from remote locations. The system relies heavily on the speed of the broadband services available to provide real time data acquisition and allow the highest level of service to the residents of Layton. The broadband service area currently does not allow the Public Works Department to connect all of the drinking water system to the SCADA system. With the expansion of the UTOPIA network, more of the drinking water system can be connected to the SCADA system and the water operators can monitor and control the drinking water facilities more efficiently. The safety and security of the drinking water system is imperative for the health, safety, and comfort of the resident of Layton



City. The expansion of the UTOPIA network will enable the Public Works Department to enhance the security of the drinking water wells, storage tanks, and distribution facilities by installing video surveillance and security monitoring equipment with real time accuracy.

The needs of the Layton City Public Works Department can be addressed with an increase in broadband service at lower costs by allowing the Public Works Department to focus on providing quality and effective public works services to the residents of Layton City. The expansion of the UTOPIA network will promote the use of technology for increasing the efficiency of the services that Layton City can provide and also improve response times to emergency situations on the roads and with the other utility services Layton City provides.

Sincerely,

A handwritten signature in black ink, appearing to read 'TLCoburn', with a long horizontal flourish extending to the right.

Terry Coburn

Layton City Public Works Director





655 West Center Street  
Midvale, UT 84047  
Phone (801) 567-7200  
Fax (801) 567-0518

---

Secretary Gary Locke  
US Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

Midvale is a City that is engaged in economic development activities and pushing through these challenging economic times. We realize how important economic development is to our future and how important it is for our economy to be competitive within the information age. One area we feel important for our future success is supporting local businesses and providing them the infrastructure to be successful within our city. For this reason, we have partnered with the Utah Telecommunication Open Infrastructure (UTOPIA) in requesting additional funding for the fiber-to-the-premise infrastructure through the BTOP program.

We are committed to support, use, and provide funds to directly connect businesses to the UTOPIA network. We see this as a great opportunity to enhance our existing businesses, expand others, and attract others involved with creating additional jobs for the community. Our ability to provide access to the fiber optic infrastructure would dramatically enhance our economic development efforts and provide a strategic advantage going forward for our community to strive for a stronger economic future.

We look forward to working with UTOPIA and our business community to gain this valuable economic development opportunity and encourage your support to assist us to bring broadband to more businesses in our community.

Sincerely,

Christopher Butte  
Director of Economic Development, Midvale City Corp.



655 West Center Street  
Midvale, UT 84047  
Phone (801) 567-7200  
Fax (801) 567-0518

---

Secretary Gary Locke  
US Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

Mr. Locke:

Midvale is a City in the middle of the Salt Lake City Metro area and just celebrated it's centennial this past year. We have made some investments this past year to upgrade our telecommunications infrastructure for vital public safety and city hall operations. We are now looking to deliver upgrades to our community outreach programs, one of which has a primary function of serving the Hispanic community. The outreach program is beginning to offer computer training courses which could benefit from a fiber based internet connection. This outreach program is run out of our building located at 695 W Center Street (attach. #1). This building also serves as our Performing Arts Center for the Midvale Arts Council. The ability to bring this building and these programs onto our network of fiber, offered through UTOPIA, would greatly enhance their capacity to provide more efficient services for all members of the community.

We use and support the Utah Telecommunications Open Infrastructure Agency (UTOPIA) fiber optic network and hope to partner with you to make the network available for all of our facilities. The ability to deliver better, more efficient community services to all of our citizens is extremely important and we feel your assistance to help us connect to the fiber network will serve our objective very well.

For this reason, we have partnered with UTOPIA in requesting additional funding for the fiber-to-the-premise infrastructure through the BTOP program.

Sincerely,

Jarin Blackham  
Information Technology Manager, Midvale City Corp.



Attach #1: Midvale City Community Center and Performing Arts Center



Secretary Gary Locke  
US Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

The Hawaiian Cultural Center is part of the Ka Lama Mohala Foundation and is focused on the needs of our native Hawaiian community in Utah and throughout the United States. We assist families and individuals so they can learn, share, and experience the rich culture heritage and unique lifestyle of Hawai'i.

We are located in an underserved area of Midvale, Utah and look forward to supporting the City of Midvale's joint request with UTOPIA (Utah Telecommunications Open Infrastructure Agency) to seek BTOP (Broadband Technology Opportunity Program) funds to enhance broadband capacity at our center and assist us in encouraging sustainable adoption of broadband service for our native Hawaiian serving institution.

We see this as a great opportunity for us to share and serve our mission here and throughout the world due to the nature of the broadband capacity provided through fiber optics. We therefore look forward to hearing back from you regarding our request for funding to provide the fiber-to-the-premise infrastructure through the BTOP program.

Sincerely,

Benjamin K. K. Au, Jr.  
Ka Lama Mohala Foundation  
Treasurer / Trustee



655 West Center Street  
Midvale, UT 84047  
Phone (801) 567-7200  
Fax (801) 567-0518

---

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

We are a city involved with the redevelopment of approximately twenty percent of our total land area comprising six square miles. As you can see, that is a huge task for such a small land area city. We encourage economic development and have taken steps forward in investing in the infrastructure upgrades necessary to support this growth and provide better services to our community. One of these investments has been to upgrade our municipal water facilities to support the future growth and anticipated needs. We now need to connect fiber to these facilities to provide for thier security and efficient operation.

Hence, we are supportive of the Utah Telecommunications Open Infrastructure Agency (UTOPIA) fiber optic network and look towards your support in the BTOP program to provide the assistance available to secure our goals and further develop our city. Our ability to implement remote access to utility management systems is critical and developing remote video monitoring will enable us to secure the system and provide "smart" utility enhancements enabling us to provide better service in a more secure environment.

Fiber is the best way to do this and we are working with UTOPIA to gain your support and to fund the project. We look forward to working with UTOPIA and hopefully get our investment completed with fiber to these facilities for a more secure and efficient water system.

Sincerely,

Keith Ludwig, P.E.  
Public Works Director/City Engineer



February 25, 2010

The Office of Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

**RE: Support for UTOPIA Funding Application**

To Whom It May Concern:

I am writing in support of efforts to enhance better broadband services through the UTOPIA network in our community. Murray City Corporation has partnered with UTOPIA and the services and efforts they are engaged in are important in providing telecommunications infrastructure to our residents and businesses and will assist in a variety of critical functions for the City. Murray is a community located a few miles south of Salt Lake City, Utah and is comprised of a population of approximately 46,000. We provide for most of our own services including Police, Fire, Power, Water, Sewer, Library, Senior Center, and Parks and Recreation.

Providing enhanced broadband services to the community is critical and obtaining significantly upgraded or new broadband services for a lower cost will assist our department in the following areas:

- Supporting efficient remote access to computer systems and transfers between facilities,
- Increased opportunities to broadcast and receive events remotely through web casting, IP video, and other bandwidth intensive broadcast methods.
- Emergency Response Services and Disaster Recovery
- Improved Response to community needs.

Once again we express our support for this important service and request your consideration of funding opportunities for this need in our community.

Sincerely,

Doug Hill  
Public Services Director



February 26, 2010

The Office of Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

**RE: Support for UTOPIA Funding Application**

To Whom It May Concern:

I am writing in support of efforts to enhance better broadband services through the UTOPIA network in our community. Murray City Corporation has partnered with UTOPIA and the services and efforts they are engaged in are important in providing telecommunications infrastructure to our residents and businesses and will assist in a variety of critical functions for the city. Murray is a community located a few miles south of Salt Lake City, Utah and is comprised of a population of approximately 46,000. We provide for most of our own services including Police, Fire, Power, Water, Sewer, Library, Senior Center, and Parks and Recreation.

Our role as the Murray City Community and Economic Development Department is to oversee the orderly growth and development of Murray City and to enhance the welfare of citizens by providing planning and economic development efforts which contribute to the enhancement and prosperity of our community.

Providing enhanced broadband services to the community is critical and obtaining significantly upgraded or new broadband services for a lower cost will assist our department in marketing our community to potential companies wishing to expand or re-locate in the city. It will also enhance businesses in our community in the following areas:

1. Increasing speed and capacity for small businesses to compete in global markets;
2. Increasing telecommunication capacity for local educational and medical institutions;
3. Allowing better training opportunities for businesses through efficient remote access to computer systems and seamless video conferencing;

Once again we express our support for this important service and request your consideration of funding opportunities for this need in our community.

Sincerely

B. Tim Tingey  
Director  
Community and Economic Development



898 North 1200 West  
Orem, UT 84057  
Phone: 801-822-5800  
Toll-Free: 877-822-5838  
Fax: 801-822-5801  
www.utahcollege.edu

February 26, 2010

TO WHOM IT MAY CONCERN:

As an educational institution it is always critical that we provide to our students the best possible solutions to enhance their educational experience. We strive as an organization to near constantly update and improve our resources to that end. It is apparent that if we were to receive better broadband services through the establishment of the UTOPIA network that would certainly help our students understand we are interested in their success.

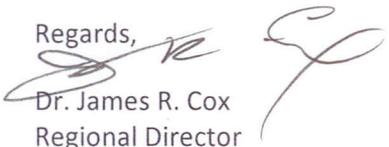
Utah Career College is a private for-profit proprietary school, and to that end we have a mandate that if a student starts when they graduate we must be able to provide reasonable opportunities for them to be placed in their career field. Therefore if a student goes to Utah Career College we spend a great deal of time in invested in them through support on resumes; job search; etc... which leads us to community involvement. It is important that we graduate happy satisfied students. Our campus is about 15 months old, and we currently have 250 plus students with a goal to grow to 1000 plus at the campus. A typical student is a 22-35 year old female single working mom who utilizes our resources at the school to do her work in order to stay on track toward graduation.

Please consider this letter our confirmation that we would be very supportive of the UTOPIA network and glad to see it installed in order to help our organization deal with two very big issues. 1) High speed broadband is not readily available to our building and this would resolve that issue; and 2) Limited remote capabilities for management of IT Systems – for example our Student data program bogs down if there are several online at same time. By its very nature it then slows down regularly because we always have multiple users on hand. The UTOPIA network would help with this issue.

If were able to receive the UTOPIA network with its broadband services I believe we would be able to improve customer service; quickly navigate through our student data; and give us a way to stabilize our budget. Furthermore, it would also give us increased opportunities to broadcast and receive remotely webcasting, IP video, and other bandwidth intensive broadcast methods.

Thank you for listening to our request. I would be happy to speak further if assistance is needed.

Regards,

  
Dr. James R. Cox  
Regional Director

**SUCCESSFUL FUTURES START HERE!**

Layton • Orem • West Jordan



**Intermountain<sup>SM</sup>  
Orem Community Hospital**

331 North 400 West  
Orem, Utah 84057  
(801) 224-4080  
(801) 226-7831 FAX

February 26, 2010

The Office of Secretary Locke

To Whom It May Concern:

I appreciate the opportunity of providing input into the decision making process for the city of Orem to be favorably considered in a grant to enhance broadband capability for our community.

Orem community Hospital serves approximately 3,000 people in the community each year specializing in outpatient services including obstetrics and same-day surgery.

- 24 hour Emergency services
- Diagnostic Imaging – Mamography, ultra sound, cat scan and MRI
- Laboratory services
- Pediatric Rehabilitation for children with disabilities from birth to teens
- Physical Therapy
- Birthing Center - Labor & Delivery, Mother Baby and Newborn Nursery
- Prenatal education and parenting classes
- Breast feeding support
- Certified Nurse Midwives
- Same Day Surgery and In patient procedures

Being a small community hospital keeps us grounded and vested in providing exceptional care for our friends, family and neighbors. Orem Community has a close relationship with Utah Valley Regional Medical Center. This means it has the backup and support of a full-service hospital, while maintaining the personalized care you would expect from a community hospital.

Orem Community Hospital is accredited by the Joint Commission – complying with the highest national standards for safety and quality of care.

It is unlikely that Intermountain would consider Utopia for any of our primary circuits because we have our own systems in place. However, we support Orem City's effort to receive this grant for the following reasons:

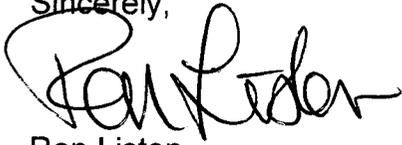
1. Any broadband network improvement planned or realized in the communities we serve will be a benefit for our communities, including our patients and their

families. As availability of Internet and other network services becomes more readily available, state-of-the-art services such as TeleHealth or Telemedicine also increase and are more prevalent.

2. Utopia will provide more competition which I believe will be positive. It will level the playing floor and enhance service for everyone.
3. Great broadband access to our community will enhance the public's access to current healthcare information, thereby improving the overall health of our community.

I appreciate your favorable review of our city's request.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Liston". The signature is fluid and cursive, with a large initial "R" and "L".

Ron Liston  
Administrator, Orem Community Hospital  
Operations Officer, Urban South Region

RL/rlb



February 22, 2010

Letter to The Office of Secretary Locke

RE: Broadband network

To Whom It May Concern:

It has come to my knowledge that Orem City may be able to get broadband services. This comes as exciting news to me as a local businessman and community leader.

I am the president and founder of an in-patient treatment center for suicide prevention, a private high school, A non-profit charity, a few sports clubs, a retail and e-commerce store, and a few other fun adventures. These are all based out of one location here in Orem.

Our boarding school and treatment center all use the resources on the internet. Our charting and grading systems are all web based and paperless. We have over 125 employees in one site and over 25% of those are professionals who use their computers daily for their jobs.

One thing we offer is web based family therapy. Not having good speed only makes this process frustrating. It is so much better when the speeds are high because it is very much like a live therapy session. When they are slow, its more like watching an old sci-fi movie presentation of time travel.

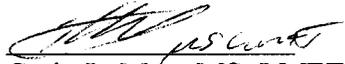
Running high end private school with all the research needs and media needs is another reason why we wish we had a service like this already. Increased productivity, faster internet communication systems for our marketing, and decreased costs for internet services would all benefit our companies bottom line.

The number of families and individuals served through a combination of businesses we run here at our location is staggering to try to count. I would have to say we serve

thousands of people per year on one way or another. The services we provide would be enhanced if we had a faster and more reliable broadband service.

It would be our intention to obtain UTOPIA network services if they were to become available to us.

Thank you for considering Orem City as a location for broadband services.



Craig LaMont MS, LMFT

CEO & President

Telos Residential Treatment LLC



**UTAH COLLEGE OF  
DENTAL HYGIENE™**  
A DIVISION OF CAREERS UNLIMITED  
1176 SOUTH 1480 WEST  
OREM, UTAH 84058

---

THE OFFICE OF SECRETARY LOCKE

To Whom It May Concern:

It is the intent of this college to obtain broadband services through the UTOPIA network when available.

Our college renders outstanding support to the Provo/Orem community. We have a student enrollment of 120 students. They come mainly from Utah and surrounding states. Our college trains dental hygienists. They participate in many community events such as "Give kids a smile" and other outreach programs for oral health.

Our broadband service in this area is expensive and not very good. We are unable to offer distance learning for our students due to the lack of coverage in this area. When our students are on the school computers at the same time our broadband will not handle the load and speed is limited for online reporting requirements.

If we were able to obtain upgraded broadband services for a lower cost we could offer increased opportunity for distance learning, upgraded remote access capabilities, online training, etc.

I hope you will consider our request for the obtaining the UTOPIA network.

Sincerely,

Dr. Kenneth A. Molen

February 19, 2010



# **M O U N T A I N L A N D**

ASSOCIATION OF GOVERNMENTS

*Serving Summit, Utah and Wasatch Cities & Counties*

18 February 2010

The Office of Secretary Locke

To Whom It May Concern:

As the association of governments for Utah, Wasatch and Summit County, Mountainland Association of Governments (MAG) is tasked with performing transportation planning, community development activities, and aging and adult services. This requires a staff of experts who work hard to create vast amounts of data that are relevant to the needs of this activity. However, we do not create these data only for our own enjoyment and work. We create these data to serve our member agencies. MAG serves the three county region with a projected 2010 population of 627,571 in 36 communities. We want our agencies and the citizens of those jurisdictions to be able to use these data. They need to be able to take advantage of our work and use it and extend it in their own planning activities. We have accepted the Internet as the means to most effectively disseminate these data.

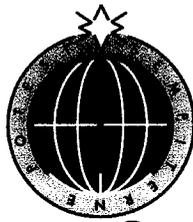
Currently, MAG uses a double 1.5 mbps T1 line to move data from our building. That means that we are now the bottleneck in the data sharing activities. Many home users in the metro areas of our region have Internet service that is faster than ours. Other, larger agencies can afford to pay more money to the commercial providers for faster Internet, so we are the bottleneck for some of our planning and service partners, as well. We pay over \$700 a month to a commercial provider for our current service. Utopia has promised speeds up to 40 mbps - a significant bandwidth increase - for a lower price. In the future, if we wanted to expand the Utopia service, we could get up to 1 gbps. This would allow us to share rich data sets to many individuals - staff or citizens - at the same time.

As an extension of staff for our member jurisdictions, it is in our best interest to provide the information in an efficient and effective manner to our partners. We have scaled back some of our more aggressive efforts because we know that it will be less effective for jurisdictional staff once it leaves our building. For example, our bandwidth is too slow for large, complex maps from our map server to be a useful for our jurisdictional staff and citizens to use it efficiently.

We recognize the need for faster Internet as a way to better serve our customers - the elected officials, jurisdictional staff, and citizens of the Mountainland Region. Utopia could provide a cost effective service for governments with information to share. We need to provide information to our citizens so they can make good decisions and be an active participant in the decision making process. With better service, we would be able to do that and Utopia has the potential of helping us accomplish that goal.

Thank you for your time and consideration,

Andrew K. Jackson  
*Executive Director*



**MERIDIAN SCHOOL**  
Knowledge • Character • Service

Office of Secretary Locke

February 18, 2010

To Whom it May Concern,

I am the Head of School at Meridian School in Orem, Utah. I am writing to express our school's interest and intent to seek improved technology services in the years ahead, including improved broadband services through the UTOPIA network when available.

Meridian School is an independent school that provides a liberal arts education to children from Pre-Kindergarten through grade 12. We currently serve over 170 students and hope to see our enrollment grow to over 200 students in the years ahead. Our students come from all over Utah Valley, with a particular concentration in the cities of Orem and Provo. We also enroll a number of international students and have become a place that supports cultural, ethnic, and racial diversity in education.

Education in the 21<sup>st</sup> century must include heavy doses of instruction with and training specifically geared toward technology. Between our computer lab, student laptop use, and teacher computer use we rely heavily on our connection to the world of resources available online. Choosing to forego these services would be detrimental to our school just as finding cheaper and more productive ways to provide them would be a boon to the efforts of our teachers and students. We also use broadband service to advertise through our school website and maintain contact with parents, students, and other schools or organizations that work with us. We even hope to begin using video or other web-based learning tools for professional development of staff.

Improved broadband services at a lower cost would be an important step in helping us stabilize a challenging budget, provide necessary resources to students and teachers, and improve the education of all of our students.

Sincerely,

Daniel R Smith  
Head of School  
Meridian School  
Orem, UT 84097  
801-374-5480

# Timpanogos Regional Hospital

February 17, 2010

Re: Utopia

To whom it may concern:

Timpanogos Regional Hospital is supportive of the expansion of the information highway in all of its forms. Higher bandwidth is imperative if businesses are to keep up with the ever increasing demand of the public with regards to healthcare.

Timpanogos Regional Hospital has been serving Utah County for about 12 years. It has grown from a small community hospital into a full service hospital. Some of the services we have added in the past few years are; Open heart surgery, Electrophysiology heart procedures, Newborn Intensive Care unit, Cardiac Catheter procedures, etc... These services, and others, require that the hospital has sufficient bandwidth to transmit results, digital pictures, and share applications with surrounding physician practices. The hospital has had occasions where it could not share information with physicians in an acceptable manner due to bandwidth restrictions with the physician practice.

If faster, more affordable broadband services were available, sharing medical information with physician practices would be more efficient and effective for all parties involved. Critical care improvements and cost effect outcomes would follow. The hospital is considering a couple of ventures with companies to do Telemedicine. Higher bandwidth becomes vital when doing Telemedicine because of the demand for real-time high definition video.

If I can provide further testimonial for your referenced endeavors please let me know.

Sincerely,



Keith Tintle, CEO

Timpanogos Regional Hospital



February 11, 2010

To Whom it May Concern  
Office of Secretary Locke

Dear Sir:

I am writing in support of the request of UTOPIA, a Utah fiber-optics network provider in Utah, for a grant to allow them to make system improvements to provide more access to their fiber-optic network.

I am on the Board of Directors of the Stratford Business Park located in Orem, Utah. Stratford Park is a professional business park consisting of twenty-one business buildings, serving twenty-five plus businesses, and employing several hundred employees. There are four medical offices, two government offices and several highly technical business operations. As a business park, it is our desire to allow the most advanced communication services possible to our owners/businesses.

Stratford Business Park would benefit from the ability to connect to and receive advanced fiber-optic technology service through this proposal. Currently we face costly limited service. UTOPIA would bring advanced technologies, to our complex, at a reasonable price. The new fiberoptic network will provide advanced business technology, greater ability to share information, remote access and enhanced training opportunities. Many of these services will enhance the medical service provided by our medical providers.

The company I work for is a governmental agency that provides insurance and risk management services to twenty-four cities throughout the State of Utah. UTOPIA will allow us to have better communications, quicker response times, better training opportunities, advanced conferencing capabilities, better records sharing and more access to vital information. The upgrade will allow us to further reduce risk, handle and settle conflict issues and reduce the cost of services to our twenty-four cities. I know similar issues exist for the regional governmental planning office located within the park as well.

On behalf of all the tenants of Stratford Business Park we strongly support the enhanced services provided by UTOPIA. We hope that you will approve UTOPIA's grant request.

Sincerely,

A handwritten signature in black ink, appearing to read "V. Dean Steel", is written over a horizontal line.

V. Dean Steel  
CEO URMMA



# The Seville

*Gracious Retirement Living*

2/11/2010

From:  
The Seville  
Gracious Retirement Living  
325 West Center St.  
Orem, UT 84057  
801-224-8044

To whom it may concern:  
The Office of Secretary Locke

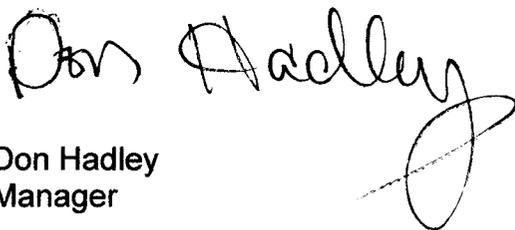
Seville Retirement provides personal residents and an exceptional life style for retired people 55 on. Internet is becoming more and more apart of that service. We have about 106 residents and managers that live here as well.

Servicing a population with a hot spot would be easily accomplished with a broad band UTOPIA net work. We now have trouble achieving.

We now pay high prices for a single service, needing the ability to provide a low cost hotspot. UTOPIA could solve a problem in servicing our area where we can not get the service of broad band, for a hotspot.

Please provide the Elderly with this service.

Thank you,



Don Hadley  
Manager



CLAY CHRISTENSEN  
CAMPUS PRESIDENT

February 11, 2010

**BOARD OF DIRECTORS:**

CHARLES CASTLETON, CHAIR  
NOVELL

The Office of Secretary Locke

MARK MARSH, VICE CHAIR  
NORTH SUMMIT SCHOOL DISTRICT

To Whom It May Concern;

JIM EVANS, UCAT TRUSTEE  
NACWARE

The Mountainland Applied Technology College is in the process of expanding services in Utah County through the development of a campus at Thanksgiving Point and acquisition of an existing facility in Orem. It is the intent of the MATC to develop and obtain better broadband services through the UTOPIA network at our earliest opportunity.

WAYNE ANDERSON  
FARMER/RANCHER

RANDALL BOOTHE  
NEBO SCHOOL DISTRICT

MARY ANN CHRISTIANSEN  
PROVO SCHOOL DISTRICT

BRENT GORDON  
LDS CHURCH FACILITIES AGENT

The Mountainland Applied Technology College provides market-driven career and technical education to both secondary and adult students, which meets the demand by Mountainland Region employers for technically skilled workers. This is accomplished through competency-based education and training programs, which may be long term, short term, apprenticeship, or custom designed for individual employer needs. Services are provided to approximately 10,000 students annually in three counties and seven school districts.

PATTI HARRINGTON  
UTAH BOARD OF REGENTS

ANN HORNER  
WASATCH SCHOOL DISTRICT

PHILLIP MARCHANT  
SOUTH SUMMIT SCHOOL DISTRICT

CAROLYN MERRILL  
UTAH VALLEY STATE COLLEGE

ARTHUR NEWELL  
WELLS FARGO

TIM OSBORN  
ALPINE SCHOOL DISTRICT

Currently in various locations in our region broadband service is not readily available and when available, extremely high cost is a limiting factor. Connectivity is an issue at times especially with recent budget cuts that providers have experienced from the legislature.

RANDALL PROBST  
ENTERMOUNTAIN HEALTHCARE

GAIL MCGUILL  
ENTERMOUNTAIN URBAN SO.

If the college could obtain upgraded and/or discounted broadband services it would make it possible to support additional or new programs that would be of assistance to student learners within the Mountainland service region.

In summary, the Mountainland Applied Technology College is excited to provide support to the grant proposal from the City of Orem, Utah. Without hesitation, we strongly urge you to support them in their request for funding to enhance and expand opportunities for lifelong learning through the construction of fiber optic services to our facilities.

Sincerely,

Clay Christensen  
Campus President  
Mountainland Applied Technology College





# Central Utah Water Conservancy District

355 WEST UNIVERSITY PARKWAY, OREM, UTAH 84058-7303  
TELEPHONE (801) 226-7100, FAX (801) 226-7107  
TOLL FREE 1-800-261-7103  
WEBSITE [www.cuwcd.com](http://www.cuwcd.com)

OFFICERS  
Michael H. Jensen, President  
Randy Crozier, Vice President

Don A. Christiansen, General Manager  
Secretary/Treasurer

February 10, 2010

The Office of Secretary Locke

To Whom It May Concern,

The Central Utah Water Conservancy District is the sponsoring entity for the Federal Central Utah Project (CUP). We provide supplemental drinking water to over 1 million people in Salt Lake and Utah Valleys and smaller populations throughout the 10 county District service areas. With the large geographic area communications are always a challenge particularly as technology and automation are used to improve safety and efficiency of operation.

We are supportive and anxious to have better broadband services and UTOPIA would be a very important link to improve communications among our Administrative office, water treatment plants and major water control structures. As a provider of drinking water our facilities are included on the critical infrastructure list and these improved services would increase security measures and enhance our capacity to monitor and respond to emergencies.

Attempts have been made over the years in various ways to improve our capacity to communicate among our facilities. We operate a very elaborate Supervisory Control and Data Acquisition system (SCADA) to collect real-time flow and water quality data. This data transmission has been attempted via slow internet and radio transmission. Although operations are possible the broadband service would lower the cost and significantly improve the capacity of data transfer.

Data backup and retrieval is always a concern. The data used to operate the project is very dynamic due to weather patterns, temperature and seasonal use. Maintaining data is paramount and therefore, backed up daily. Off site backup is an essential part of our recovery plan. These backups would be much more efficient and less expensive with the above mentioned broadband services.

A stable broadband service would help reduce our overall internet costs. Not only would the fees for such services decrease and be consistent with high speed broadband, but our travel costs could be reduced because of increased opportunities for tele-conferences and meetings rather than face to face.

We appreciate the opportunity to provide this information and look forward to these important resources to increase our ability to operate critical facilities in the communities in the District.

Sincerely,

/S/ Gene Shawcroft

Gene Shawcroft, P.E.  
Assistant General Manager

## BOARD OF TRUSTEES

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Rondal R. McKee  
Kent R. Peatross

Scott Ruppe  
Mark Wilson  
Boyd Workman



# SYLVAN LEARNING CENTER®

315 N. State Street  
Orem, UT 84057  
Telephone: (801) 235-1800  
Fax: (801) 224-5787  
Email: Orem.UT-12453@educate.com  
www.educate.com

To Whom It May Concern:

The Sylvan learning Center in provides supplemental education to students in the Orem City and the greater Utah County area. Additionally we service students outside of the area through online programs.

We recently relocated to a new and improved facility near the University Mall, however with the move we discovered that our internet connection was not as fast as we were accustomed in our old location. Apparently this part of the city does not have the cable available to provide a true high speed connection. We have managed to arrange a "work around" by having teachers do some of their online instruction from home so as to not overload center resources.

When and if a better connection became available at a reasonable cost we would certainly be interested in signing up for service. This would enable us to service more students with the latest technology.

Kent Flowers  
Sylvan Learning Center, Orem, Utah



WEST VALLEY CITY  
Unity · Pride · Progress

PARKS AND RECREATION DEPARTMENT

February 25, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom it May Concern:

West Valley City Parks and Recreation is supportive of the UTOPIA fiber optic network and looks forward to the network becoming available at City Parks and other Park Facilities. Parks and Recreation commits to provide support and matching funds to directly connect twenty parks and four other facilities including a Senior Center as a comprehensive community infrastructure in the City.

West Valley City Parks and Recreation strives to provide parks; hiking, biking and walking trails; natural areas; events; and recreational activities to the 125,000 residents.

Parks have pavilion and security lighting that must be monitored manually. Some have restrooms that require manual morning opening and nightly closing. None of them yet have wireless hotspots where parents can bring their children to play while working and staying connected to their employment and associates. In addition, Parks and Recreation has desires to install monitoring systems at all parks and facilities to ensure the safety of the public and reduce graffiti and vandalism. In 2009, Parks and Recreation spent \$31,336.00 or 572 hours removing graffiti alone.

The ability to achieve these goals is directly tied to the up-load/down-load capability of current infrastructure provided by monopoly-type providers, the installation costs, and the monthly fees.

Additionally, the City has a campus of structures in a 77 acre park that includes a Police Station, Fire Station, Fitness Center, Outdoor Pool, and Ice Center. Internet and phones are provided by a T-1 phone line. It is often backed up or malfunctioning, not providing enough band width to serve all the needs. Fiber Optics would help the situation. The Park includes 8 basketball courts, 8 Tennis Courts, \* softball diamonds, two pavilions, two restroom facilities, several soccer fields and more. Monitoring the use, vandalism, and associated safety issues is not possible without sufficient band width to run monitoring and security systems.

Parks and Recreation looks forward to and supports a fiber-optic system to help with these challenges.

Kevin Astill  
Parks and Recreation Director



WEST VALLEY CITY  
Unity · Pride · Progress

FIRE DEPARTMENT

March 2, 2010

Secretary Gary Locke

U.S. Department of Commerce

1401 Constitution Ave, NW

Washington DC 20230

To Whom It May Concern,

The West Valley City Fire Department and Emergency Management are supportive of the UTOPIA Fiber Optic Network and are hopeful for the system to be available throughout the city. The network system would greatly enhance our ability in emergency and disaster scenarios.

The initiative would make sure that all critical city facilities, and outside response organizations in our city have this network available to them during disaster and emergency incidents. The ability to have the hotspot concept throughout our city would also be a great benefit to our ability to provide a high level of service.

For the emergency services, the ability for high speed networks which will provide video conferencing, will be able to enhance our training in the fire stations so units will be able to stay in their response districts.

West Valley City Fire department is one of the largest fire agencies in the state of Utah. We provide fire, medical, special operations, and emergency management services to over 125,000 citizens. This high speed system will assure that we remain on the cutting edge for the services and citizens of this great city.

Respectfully,

John C. Evans, Fire Chief

**From:** Shawn Matheson [mailto:shawn.matheson@hsc.utah.edu]  
**Sent:** Wednesday, March 03, 2010 11:22 AM  
**To:** Shane Smith  
**Subject:** RE: West Valley City broadband grant

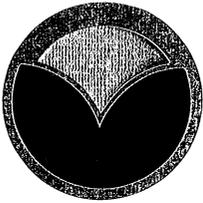
Hi Shayne,

University of Utah Health Care (UUHC), Westridge Clinic in West Valley would benefit from a higher speed connection available in this area. Our Electronic Medical Record (EMR) is tied to the hospital's EMR servers, and the coordination of care would be enhanced with a higher speed connection.

Many thanks to West Valley City for helping with this effort to bring high speed fiber optic connections available to residents and businesses.

Sincerely,

Shawn Matheson, MBA, LHFA, FACHCA  
Westridge Center Manager  
t) 801.213.9286, f) 801.213.9280



VALLEY FAIR

March 3, 2010

The Office of Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

Satterfield Helm Management Inc. is a commercial real estate development and management company with properties in 3 states. Our company owns and manages the Valley Fair Mall, which is the only regional shopping mall in West Valley City. The mall is currently expanding and will eventually have 140 tenants and approximately 1.1 million square feet of retail. Approximately 33% of our tenants are businesses that are owned and operated by ethnic minorities.

Many of our existing tenants have expressed concerns about their internet and phone service that is provided by Qwest. Examples of these problems include:

1. Inability to get internet and/or phone service
2. Inability to upgrade to faster service or more lines of service
3. No other provider can service the above stated needs

Connecting the mall to the City's fiber-optic network would eliminate capacity problems and supply our tenants with several service provider options so they can receive the essential services they need to conduct business. For these reasons, Satterfield Helm Management Inc. supports West Valley City's efforts to expand its fiber-optic network.

Sincerely,

Gaylen A. Spencer  
General Manager



WEST VALLEY CITY  
Unity · Pride · Progress

PUBLIC WORKS DEPARTMENT

March 1, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

The West Valley City Public Works Department is very interested in obtaining better broadband services through the UTOPIA fiber optic network. The Department will utilize the capabilities of the UTOPIA network, as soon as they become available to our facilities.

The Public Works Department builds and maintains public facilities, transportation and storm drainage infrastructure, and provides sanitation services for a population of 125,000 residents. Fleet maintenance and management are also part of the Department's responsibility.

The Department's Operations and Fleet Management Divisions are located two miles from City Hall. These divisions are not on the UTOPIA network. The slow speeds and unreliability of the wireless connection between City Hall and these facilities often creates problems and delays. Sharing information and jointly using software applications is not practical, when large amounts of data must be transferred. Storms have caused to totally lose the wireless connection at times. Future construction plans include an operations substation in the far southwest corner of the City. Because of geography, this location could not utilize a wireless connection. The high speeds and reliability of the UTOPIA network would alleviate our current problems, and provide dependable service to future facilities.

Energy efficiency and security are priorities for our Facilities Management Division, especially in these difficult economic times. The City's public safety, recreation and service facilities are scattered throughout the City, in order to provide fast, efficient services to our residents. Managing energy use and building security at all 19 of these facilities is challenging. The Facilities Management Division will also utilize the UTOPIA network, as soon as it is available at these facilities.

March 1, 2010

Page 2

The ability to utilize the UTOPIA fiber optic network to connect and coordinate traffic signal operations is very attractive. Currently, 14 of the City's 42 traffic signals are connected with exclusive fiber lines. The cost of running exclusive fiber lines to the other locations is prohibitive. Extension of the UTOPIA network to all of the City's traffic signals would enable traffic flow to be better managed, saving public fuel costs and reducing green house gas emissions.

In summary, obtaining upgraded broadband services would enable the Public Works Department to provide better services with greater efficiency. The Department will definitely utilize the capabilities of the UTOPIA network, as soon as they become available.

Sincerely,

A handwritten signature in cursive script, appearing to read "Russell Willardson".

Russell Willardson

Public Works Director



**BOARD OF TRUSTEES**  
Daniel H Tuttle, Chairman  
Hank Johnson  
Doug Bezzant

**GENERAL MANAGER**  
Ed Hansen

February 25, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

Subject: Letter of Support for UTOPIA Project in West Valley City

Gentlemen:

We have been approached by West Valley City to determine our interest in utilizing UTOPIA in the event that such service is extended into our District and made available. Magna Water District currently provides water, secondary water, and sewer services to a portion of the western part of West Valley City. The District as a whole provides service to approximately 30,000 residences of which a large part is in West Valley City.

The District is comprised of several facilities that must have reliable and constant communication between sites. Currently the District uses radio communication as the means of communication between all of the sites. The District's main office operates daily on a standard internet connection service. Radio communication is currently our only means of communication and control between our remote facilities (pump stations, treatment facilities, maintenance facilities, office, etc). In the event our radio communication fails or is interrupted, our only means of communication with our remote facilities is to manually drive to each of the sites.

The District would benefit greatly by having a reliable connection with UTOPIA to provide the following:

- 1) To serve as either, the primary means of communication, or a redundant/backup means of communication between our facilities.
- 2) Many of our sites currently have security cameras and thus are unable to provide real time pictures. Utilizing UTOPIA would make "real time" pictures of our security cameras possible.
- 3) Provide a faster more reliable broadband service to our office.

The District is therefore pleased to offer this letter of support to West Valley City in regards to their pursuit of obtaining funding and for the installation of UTOPIA into the District.

Sincerely,  
MAGNA WATER DISTRICT

  
Edwin Hansen  
District Manager

# IVORY HOMES

978 East Woodoak Lane • Salt Lake City, Utah 84117 • (801) 747-7000 • Fax (801) 747-7090

February 22, 2010

The Office of Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom it May Concern:

Ivory Homes is a Utah homebuilder that has utilized the UTOPIA fiber-optic network and supports its expansion. Ivory Homes has been the number one homebuilder in the state of Utah for the past 23 years, largely because we believe in our motto: "WE CARE ABOUT YOUR HOME TODAY AND ITS VALUE TOMORROW." We support the UTOPIA fiber-optic network because it provides value today and into the future.

Wherever the UTOPIA network has been available, Ivory Homes has provided the option for fiber-optic connections. Access to the UTOPIA network is a great selling point to potential homebuyers. It provides homeowners with more service provider options than areas without the UTOPIA network, which may only have one or two providers available. As a result of this increased competition, homeowners are able to get better rates and significantly improved connection speeds.

As a company, we support the expansion of the UTOPIA network to make it available to more areas within the cities that make up UTOPIA.

Kind Regards,



Christopher P. Gamvroulas  
President, Ivory Development



March 8, 2010

The Office of Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom it May Concern:

Hexcel is the world's leading advanced structural materials company with over \$1 billion in annual sales. Hexcel is the largest U.S. producer of carbon fiber and provides products in the following markets: commercial aerospace, space and defense, ground transportation, marine, sports and recreation, tooling, wind energy, and general industry. Our company has a manufacturing facility in West Valley City that employs approximately 500 people and we are planning a significant plant expansion in the near future.

West Valley City has formed an Economic Development Area (EDA) that includes our plant property as well as neighboring properties. The primary purpose of this EDA is to stimulate economic development and create new jobs through the use of tax increment financing. This 400 acre EDA has the potential to create over 7,000 new jobs. Currently, the City's fiber-optic network is not available within the EDA. Extending the fiber optic network to the EDA would provide additional incentives for new businesses to locate in the EDA by offering better rates and services through increased competition from new service providers.

In addition, Hexcel's facility in West Valley City could benefit from having more service provider options available in support of our expansions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brett Schneider".

Brett Schneider  
Salt Lake City Site Manager  
Hexcel Corporation



**HAMLET  
HOMES**

GREAT HOMES. GREAT PEOPLE. GREAT EXPERIENCE.

---

March 2, 2010

The Office of Secretary  
Gary Locke  
U S Department of Commerce  
1401 Constitution Avenue NW  
Washington DC 20230

To Whom It May Concern:

Hamlet Homes was the first Utah home builder to fully embrace the UTOPIA fiber optic network and include fiber to the door as a standard feature in all of our UTOPIA served communities. We feel so strongly that the UTOPIA network provides a significant benefit to our home owners that when we were building in South Salt Lake City, an non-UTOPIA served city, we paid to have the fiber extended from the adjacent UTOPIA served city to our community. To date we have developed over 600 lots in 5 separate communities that are served by UTOPIA.

Many of our communities are transit oriented developments and the combination of TOD and UTOPIA provide our home owners the ability to work from home with the combined ease of access of both fiber optic and transit at their doorstep.

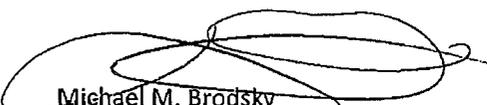
Providing fiber to the door through UTOPIA greatly enhances the value of our communities and in this difficult environment makes selling our homes that much easier. As a builder/developer I will continue to use UTOPIA wherever and whenever it is available.

Hamlet Homes ([www.hamlethomes.com](http://www.hamlethomes.com)) builds a wide range of homes in northern Utah – from condominiums and townhomes to single family detached homes. In recent years, Hamlet has focused on acquiring properties that are in close proximity to rapid transit systems and offer high speed fiber optic connectivity. Since the company's founding in 1994 Hamlet has developed over 3,500 homes in 35 communities. The company is a proud recipient of many awards including the Builder of Integrity Award from the Quality Builder Warranty Corporation in 2005, 2006, and 2007; and in 2003, 2004, 2006 and 2007 Hamlet was awarded Utah's Best of State medal for residential construction. Hamlet has been a finalist in the National Housing Quality Awards as well as the recipient of the 2009 Governor's Quality Growth Award.

If there is any further information I can provide you please feel free to contact me.

Very truly yours,

HAMLET DEVELOPMENT CORPORATION

  
Michael M. Brodsky  
Chairman

308 EAST 4500 SOUTH, STE. 200 • MURRAY, UTAH 84107 • TEL 801/281-2223 FAX 801-281-2224  
[WWW.HAMLETHOMES.COM](http://WWW.HAMLETHOMES.COM)



# GRANGER-HUNTER IMPROVEMENT DISTRICT

## CULINARY WATER AND SANITARY SEWER

F. David Warr, General Manager, CEO  
Wayne D. Watts, Assistant General Manager, COO  
Clint Jensen, Assistant General Manager, CFO

Gordon W. Evans, Chairman  
Kent L. Winder, Trustee  
Debra K. Armstrong, Trustee

March 1, 2010

To Whom It May Concern  
The Office of Secretary Locke

Subject: UTOPIA Broadband Network Availability

To Whom It May Concern:

The Granger-Hunter Improvement District (District) desires to obtain better broadband services through the UTOPIA network at such time as it becomes available.

The District is a Special Services District which provides culinary water and sanitary sewer service to a service area located within the West Valley City corporate limits. Presently, the District serves a population of approximately 115,000 with approximately 26,600 water and sewer service connections.

The District owns, maintains and operates water supply, storage, pumping and transmission facilities and wastewater collection and pumping facilities. These facilities are dispersed through the District service area. These facilities have remote sensing and control capabilities (SCADA systems) which transmit process signals to the main control center. The District employs radios to transmit SCADA system data. The radio transmission rate limits the amount of information that can be conveyed. Future upgrades, including installation of security cameras, at the facilities will exacerbate this problem.

A broadband network would allow significantly greater data transmission rates which will improve remote access to District facilities. This will increase operations efficiency, response times to system outages and site security.

The District looks forward to the time connection to the UTOPIA network is possible.

If you have any questions, please let us know.

Sincerely,

**Granger-Hunter Improvement District**

A handwritten signature in black ink, appearing to read 'F. David Warr', is written over a horizontal line.

F. David Warr  
General Manager



# GRANGER MEDICAL CLINIC

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March 1, 2010

The Office of Secretary Gary Locke  
US Department of Commerce  
1401 Constitution Avenue, NE  
Washington, DC 20230

To Whom It May Concern:

Granger Medical Clinic has been an anchor in our community for the past 56 years. We are a multi-specialty group with 60 providers spread over 3 locations offering primary and specialty care services. We have 250,000 appointments each year for Family Medicine, Pediatric care, Internal Medicine, Obstetrics & Gynecology, Orthopedic & General Surgery, Ear Nose & Throat, Neurology, Podiatry and Dermatology.

As technology progresses, there have been wonderful communication advancements that help our providers give the best quality of care. Unfortunately, getting access to the rest of the medical community can be difficult with limited connectivity options, and those that are available to us are very costly. UTOPIA would offer us a service that can reduce our current costs while increasing our productivity.

When preparing the budget for the coming fiscal year, we are always challenged on where we can save money. We evaluate all our current services and make sure we are getting the best rate possible. One portion that rarely changes in our favor is bandwidth. We've been working to reduce those costs but that would reduce our level of service, which is something we cannot afford to do. We are deeply ingrained in our community. Our providers work not only within our facilities but several of the areas hospitals. They also provide after-hours care for our patients. Having reliable access to our electronic records is an integral part of their work and our current connections provide limiting access.

We would love to have UTOPIA available in our area. The speeds they offer are faster than we can obtain with our current service provider and they offer these services at a more affordable rate. If I can save money on this piece of my budget, I can provide better tools for my physicians to use in their practices, ultimately providing better care.

Best regards,

Bethanne Karren  
IT Administrator



WEST VALLEY CITY

Unity • Pride • Progress

COMMUNITY PRESERVATION DEPARTMENT

March 3, 2010

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

The West Valley City Community Preservation Department is very supportive of the UTOPIA fiber optic network and looks forward to the network being available throughout the city of West Valley City.

The Community Preservation Department building is located approximately 2 miles from the City offices and has recently been connected to the UTOPIA network. We have found it to be reliable and efficient for our communication needs.

However, as we are responsible for the Code Enforcement and Animal Services divisions of the City, many of our employees spend the majority of their time using laptop computers as they work in various parts of the city. Currently they use a slow and unreliable wireless connection to communicate with software applications at City Hall. The down-load and up-load time is tedious, unreliable, and inefficient. Having several hot spots around the City would enable officers to complete their case documentation more efficiently.

The Community Preservation Department looks forward to and supports the fiber-optic system that UTOPIA offers to help our and other City departments operate at maximum efficiency.

Sincerely,

Layne R. Morris  
Director, Community Preservation Department

LRM/jm



Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern:

The West Valley City Police Department is supportive of the UTOPIA fiber optic network and looks forward to the network becoming available throughout the city of West Valley. The Police Department is supportive of West Valley City's efforts to provide better services throughout the community, as this network can directly affect the ability of the Department to provide better police services.

The West Valley City Police Department is the second largest city in the state of Utah and provides police services to a diverse population of approximately 125,000 people. With the demands the department currently puts on the current network, our connections at physical facilities and in vehicles is not as reliable as it would be with increased broadband services.

The police department operates over two-hundred computer terminals located in buildings and mobile applications and the current network system often is "pushed to the limit."

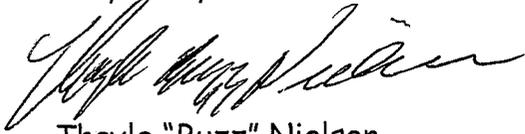
The police department is currently working to implement intelligence led policing concepts, which requires the transfer of data between four buildings and one-hundred fifty emergency response vehicles; which requires a reliable network and high upload/download speeds. With wireless hotspots, officers in vehicles could more effectively download/upload information at speeds that current air cards and network

connections cannot. This would save officers time and allow the department to provide a better service to its citizens.

The department also has a need for very high speed, reliable and effective broadband services between buildings, to allow us the ability to provide audio visual conferencing between the several buildings. This ability will allow us to provide command staff briefings to essential personnel located in various facilities throughout the city, or, to provide these types of services during emergency operations of any duration. The ability to reliably communicate with personnel in the field is essential to the mission of the Police Department.

The West Valley City Police Department supports the efforts of the city to enhance broadband access with increased reliability and upload/download speeds because the functioning of the department relies heavily on access to reliable information in a timely manner.

Very Truly Yours,

A handwritten signature in black ink, appearing to read 'Thayne Nielsen', written in a cursive style.

Thayne "Buzz" Nielsen  
CHIEF OF POLICE

Lindon City Council  
100 North State Street  
Lindon, Utah

To Whom It May Concern:

The city of Lindon is pleased to be one of the cities of UTOPIA, the Utah Telecommunication Open Infrastructure Agency (UTOPIA). As a city council, we are excited about the opportunities for development that a fiber-optic, true broadband network will bring to our community.

In addition to the potential applications for Lindon residents, this new telecommunication network would also be useful for the Lindon city government. For example, Lindon's court system includes an option for on-line traffic school. A faster, more reliable network would ensure a more effective training course.

The Lindon City Council is committed to using UTOPIA's connection for our telecommunication needs. The unparalleled speed and clarity will open up more possibilities for growing our city, and better serving residents and city offices. The open-access format of UTOPIA will allow the city to choose from competitively priced service providers for an option that fits our needs.

We are pleased to be a part of the UTOPIA network and look forward to the continued build-out of the rest of the network.

Sincerely,



Bruce Carpenter  
Lindon City Council



Brigham City Council  
20 North Main Street  
Brigham City, Utah 84302

To Whom It May Concern:

The Utah Telecommunication Open Infrastructure Agency (UTOPIA) is currently expanding its footprint in Brigham City and continues to increase in popularity. Seeing this progress in our city has renewed the commitment of the Brigham City Council to UTOPIA and reminded us of the exciting possibilities that it will bring to our community. While we've heard from many of our residents who have talked about how UTOPIA will help their businesses thrive and will increase their ability to stay in our community and thrive, we also recognize many ways that UTOPIA can help the city government better serve Brigham City residents.

Once the installation of UTOPIA's fiber lines is complete, Brigham City is committed to using UTOPIA's product and service providers. By having this leading-edge technology, we can significantly improve our operations in a variety of ways, including:

- Police department, Fire department, Ambulance services, and paramedics can more quickly respond to emergencies when they have a reliable method of receiving information.
- Water, Sewer, and Power can be electronically monitored. A high-speed connection means that data will be current. Brigham City residents can also enjoy improved online bill payment because we will be better prepared to handle web traffic.
- Parks & Recreation can streamline the reservation of our popular boweries by moving to an online format. Security of parks and facilities will be improved with video monitoring.

We are excited about the potential for improvement that UTOPIA will bring to our city operations. We are committed to using UTOPIA service and providers as the network expands in our community.

Mayor Lou Ann Christensen

Tremonton City Council  
102 South Tremont Street  
Tremonton, Utah 84337

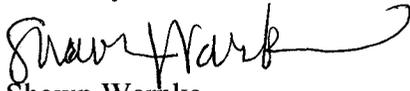
To Whom It May Concern:

We are writing to explain how the Utah Telecommunication Open Infrastructure Agency (UTOPIA) fits in to our city's identity. Tremonton is a rural city that offers its citizens all the amenities of the surrounding metropolitan areas. We work to keep city services at the highest standard possible and we believe our city is about staying connected to the community, to technology, and to our heritage.

Staying in line with our goals, UTOPIA is a community-owned project that brings the newest technology to Tremonton. It is in line with our commitment to the community to bring the best to our residents and to stay current with new technology. In addition to its benefits to the people of Tremonton, this fiber-optic network has helped us to better serve our community. We offer computer classes at the Tremonton senior center and online bill payment for public utilities.

UTOPIA's goals are helping to make our community one of the most connected cities in the nation. We are committed to its continued expansion and look forward to utilizing the network and its service providers whenever possible.

Sincerely,



Shawn Warnke  
Tremonton City Manager



August 14, 2009

National Telecommunications and Information Administration,  
U.S. Department of Commerce (DOC)  
Washington, D.C. 20230

To whom it may concern:

The Utah Telehealth Network (UTN) strongly supports UTOPIA's application, *Healthy Communities Initiative*, for the Broadband Technology Opportunities Program (BTOP). UTOPIA's project promotes sustained adoption of very high speed broadband into the home, into minority serving locations and to public safety, health, and educational anchor institutions. High speed, reliable connectivity has become essential for the delivery of health care.

Advances in HD videoconferencing and in health information technology will improve options for health care, but these new tools require significant bandwidth. Hospitals and physicians offices are rapidly adopting electronic medical records and other technologies, which will change how health care is delivered. Patients with chronic conditions and the elderly will be able to be cared for in their homes through the use of remote monitoring technology and telemedicine "visits". Health care providers and organizations will be able to share information, radiology studies, and other data so that tests won't need to be duplicated unnecessarily. It will take high speed broadband to make the most of these new opportunities.

UTN is excited by UTOPIA's commitment to bring very high speed bandwidth to the home, small businesses, and health care facilities. BTOP funding will further the expansion of UTOPIA's reach into Utah communities. This can facilitate an improved approach to comprehensive, coordinated health care for the benefit of Utah's citizens.

Thank you for your consideration of UTOPIA's project, *Healthy Communities Initiative*, for BTOP funding.

Sincerely,

A handwritten signature in black ink that reads "Deb LaMarche". The signature is written in a cursive, flowing style.

Deb LaMarche  
Program Manager



# STATE OF UTAH

OFFICE OF THE GOVERNOR



GARY R. HERBERT  
GOVERNOR

August 19, 2009

The Honorable Gary Locke  
Secretary  
United States Department of Commerce  
1401 Constitution Avenue, NW  
Washington, D.C. 20230

Dear Secretary Locke:

The Utah Telecommunications Open Infrastructure (UTOPIA) agency was formed in 2002 by a group of 16 Utah cities. The locally elected leaders of these communities felt that critical broadband infrastructure services were not available to the extent necessary to benefit the residents, businesses, and schools in their growing areas. Additionally, they felt the services provided by UTOPIA would enhance economic development opportunities. They have submitted a grant proposal to obtain additional support for UTOPIA under the American Reinvestment and Recovery Act of 2009.

Therefore, I respectfully ask that you review their application for grant funding in accordance with the Recovery Act. I believe their request merits consideration based on several of the criteria outlined in the BIP/BTOP NOFA Summary.

Please feel free to contact Greg Hartley at (801) 538-8743 if you have questions or comments about this application.

Sincerely,

Gary R. Herbert  
Governor



## **ALPINE SCHOOL DISTRICT**

### **TECHNOLOGY DEPARTMENT**

490 North State Street Lindon Utah 84042 (801) 717-4705 Fax (801) 796-3124

**MATTHEW T. JOHNSON** Director of IT Infrastructure

To Whom It May Concern:

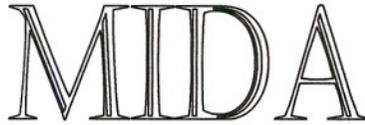
We are writing in support of the Utah Telecommunication Open Infrastructure Agency (UTOPIA). Alpine School District is technologically progressive, with a variety of networked devices throughout our school district. Some telecommunications services that Alpine School District uses or is actively interested in using include:

- Remote backup of data
- On-line educational training
- Educational video from one school to another
- Transferring large files from one school to another
- Point-to-Point connectivity between schools

This school network has the potential to make educational services more efficient, but a reliable, high-speed internet option needs to be available to maximize this potential. UTOPIA presents an option that is faster and more reliable than competitors. The open-access network allows multiple service providers to compete for customers so that Alpine School District can choose a reliable, affordable service. Because Alpine School District would benefit from quality of UTOPIA's services, we are customers who could better accomplish technological goals with UTOPIA's quality connection and from the affordable pricing from competitive service providers.

Alpine School District is committed to using UTOPIA's fiber-optic connection because it will enhance the schools' ability to serve our students. If UTOPIA can connect a school to a fiber connection, we will use the UTOPIA network and service providers for our telecommunications needs.

**Matt Johnson**  
Director of IT Infrastructure  
Alpine School District



*Military Installation Development Authority*

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August 12, 2009

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

The Military Installation Development Authority ("MIDA") was established in 2007 by the Utah Legislature to facilitate the development of underused military land in Utah. Its first project is located at Hill Air Force Base. MIDA, the Air Force, and Sunset Ridge, the developer, have joined together to develop 550 acres into an 8 million square foot aerospace technology and research park ("Falcon Hill") utilizing the military's enhanced use lease authority.

Falcon Hill's unique location near strategic defense, transportation and telecommunications facilities makes the project an integral component in enhancing Hill Air Force bases existing missions and bringing new industry and jobs to the area. Additionally, access to a highly-skilled workforce and world-class educational based research institutions made the location ideal.

The goals and plans of UTOPIA are consistent with MIDA goals and objectives, and in particular, our need to ensure broadband telecommunications availability to Falcon Hill. The scope of defense contractors and other compatible companies that will be attracted to Falcon Hill are immeasurable. These entities will rely heavily on broadband telecommunications to efficiently conduct their business at broadband speeds measuring into the gigabits.

UTOPIA has identified Falcon Hill as a major anchor institution in their application for BTOP funding. The strength of the UTOPIA network will enable Falcon Hill to have diverse links at multiple tens of gigabit capacity ensuring robust connectivity for all activities associated with the project. UTOPIA enables the critical metropolitan link into multiple national level telecommunication carriers, the National LambdaRail, and also the Defense Department's Defense Information System Network nodes in both Salt Lake and Las Vegas. MIDA is committed to provide the 20% matching funds required to establish connectivity from UTOPIA's network into Falcon Hill, subject the MIDA Board's appropriation of funds.

I hope that you will give your full attention and support to this worthwhile effort. If you should have any questions or concerns, I will be more than happy to respond. I can be reached at 801-580-0454.

Sincerely,

A handwritten signature in black ink that reads 'Rick Mayfield'. The signature is written in a cursive style with a large, prominent 'R' and 'M'.

Rick Mayfield  
Executive Director  
Military Installation Development Authority

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

Prime Time  
Communications

To Whom It May Concern:

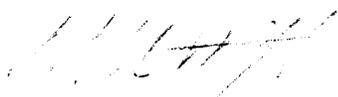
Prime Time Communications, is a leading provider of integrated, IP-based services – including the fastest digital internet, the clearest digital television and the richest digital telephone products – distributed over a cutting-edge, fiber optic network. Established in 2005, Prime Time provides premium services that stream directly to the home through a fiber optic connection. This state-of-the-art technology allows subscribers to enjoy the clear benefits of increased bandwidth while experiencing a broad range of superior options.

Since we partnered with the Utah Telecommunication Open Infrastructure Agency (UTOPIA) in 2009, our customer base has increased by 3,800 subscribers within 12 months. The partnership with UTOPIA has allowed our business to expand and reach out to customers that would otherwise be underserved and who have expressed a need for the kind of connectivity and service features Prime Time offers through UTOPIA.

Prime Time values our relationship with UTOPIA and what it means for our customers. We are committed to continuing our partnership to provide the best quality services to directly connect anchor institutions, public safety agencies, businesses, and homes in the UTOPIA service areas at the best prices. Prime Time strongly supports UTOPIA's efforts to receive funding through the Broadband Technology Opportunities Program (BTOP) to serve these communities. We also recognize the importance and benefits of fiber-to-the-premise technology; the UTOPIA network is necessary to meet today's demand and bring the technologies of the future to our customers.

Prime Time fully backs UTOPIA's application for funding through the BTOP Program and would like to take this opportunity to urge your acceptance of their proposal. It is their earnest effort – and ours, as their partner – to meet the broadband needs expressed in the communities served by the network. The benefits of this network would be innumerable in these cities. Please feel free to contact me at any time.

Sincerely,



Mark Wentzlaff  
*President*

Cell: 720.318.8671  
Office: 303.872.2096

Secretary Gary Locke  
U.S. Department of Commerce  
1401 Constitution Ave., NW  
Washington, DC 20230

To Whom It May Concern::

My Company Brigham.net was started as a local ISP in 1995. At that time we offered dial-up internet and then moved into High speed DSL. Profitability has been difficult because the lines used to provide service had to be leased from a large national competitor. It seem the harder I worked the more money they made.

Since we partnered with the Utah Telecommunication Open Infrastructure Agency (UTOPIA) in 2009 our customer base has more than doubled. This partnership has allowed our business to expand and reach customers that would be underserved otherwise – they have expressed a need for the kind of connectivity we offer through UTOPIA. It has also allowed us to be competitive with the bigger players and allowed me to offer discounts to our customers that were previously impossible.

We value our relationship with UTOPIA and what it has allowed me to offer my customers. We are committed to continue to provide the necessary retail services to directly connect anchor institutions, public safety agencies, businesses, and eventually homes in the UTOPIA service areas. As such, we strongly support UTOPIA's efforts to receive funding through the Broadband Technology Opportunities Program (BTOP) to serve these communities. Brigham.net is dedicated to meeting the broadband needs of our customers and providing them with the best quality services for the best price. We recognize the importance and benefits of fiber-to-the-premise technology; the UTOPIA network is necessary to meet today's demand and bring the technologies of the future to our customers.

To reiterate, we fully support UTOPIA's application for funding through the BTOP Program and urge you to accept their proposal. It is their earnest effort – and ours, as their partner – to meet the broadband needs expressed in the communities served by the network. The benefits of this network would be innumerable in these cities. If I can assist in any way, please feel free to contact me.

Sincerely,

Ken Sutton  
Owner  
Brigham.net

March 16, 2009

XMission  
51 East 400 South  
Suite 200  
Salt Lake City, Utah 84111

To whom it may concern,

As the founder of Utah's oldest commercial Internet service provider, XMission, I recognize the importance of innovative technology and adaptability in an ever-changing telecommunications landscape. The shifting, developing needs of our customers have encouraged us to build our business by creating one of the largest diverse carrier networks in the western United States. The Utah Telecommunications Open Infrastructure Agency (UTOPIA) is a key backbone to our ability to meet the needs of Utah communities.

XMission believes strongly in providing services to key institutions such as public libraries; public arts and science centers and organizations; local, non-profit media; and public Wi-Fi in high-traffic areas in the metropolitan Salt Lake area. We offer these services free because we understand that broadband is becoming increasingly essential to keep communities vibrant and competitive in a quickly advancing world.

While we are able to offer these services in the larger, metropolitan areas of Salt Lake City, there are other areas of the state that could benefit from these services, but – due to lack of infrastructure – are unable to get the services and bandwidth they need. The UTOPIA network is an anchor for telecommunications in the 16 communities it serves and could allow us to expand our reach to key community institutions throughout the state. The growth of the UTOPIA network is essential to our future growth and to the development of the communities it serves.

We are in full support of UTOPIA's grant application and urge you to consider the UTOPIA network as one of your strongest candidates: we are committed to serving the residents and strengthening the communities on the UTOPIA network through the true-broadband, fiber-to-the-premise technology. Thank you for your consideration. Please feel free to contact me if you feel I may be of help.

Sincerely,

Pete Ashdown  
President  
XMission

FuzeCore  
156 North Main  
Pocatello, Idaho 83204

Dear Secretary Locke:

Our telecommunications company, based in Pocatello, Idaho, expands primarily through southern Idaho into northern Utah. FuzeCore's mission is to help make technology accessible to the communities in our area – to make it understandable and improve quality of life for communities that are otherwise underserved.

The Utah Telecommunications Open Infrastructure Agency (UTOPIA) has been integral in our ability to expand our services' reach, keeping our company viable and able to focus on providing the best services and the latest technologies to FuzeCore customers. With the help of the speed and capacity available on the UTOPIA network, we have grown our business to from a local, one-man ISP to a multi-service provider in several western states. We serve business customers in Idaho, Nevada, Montana and Washington and we look forward to the growth we can continue to experience, serving businesses and residents in Utah, on the UTOPIA network.

We urge you to accept UTOPIA's stimulus proposal and offer our full support to their application: we are committed to serving the communities on the UTOPIA network through the true-broadband, fiber-to-the-premise technology. Please feel free to contact me if you feel I may be of any help.

Sincerely,



Timothy McClanahan

Tim McClanahan  
CEO, FuzeCore



# VERACITY

COMMUNICATIONS

August 19, 2009

Drew Peterson  
379 North University Ave.  
Suite 301  
Provo, Utah 84601

Dear Secretary Locke:

Veracity Communications was founded in 2002 as a telecommunications company geared toward small- and medium-business services. We joined with the UTOPIA network early on, recognizing that cities that had an underserved residential population weren't receiving adequate business services either.

The Utah Telecommunications Open Infrastructure Agency (UTOPIA) has helped us expand our services' reach, providing the quality services and the latest technologies to customers in UTOPIA cities. With the speed and capacity available on the UTOPIA network, we can offer customers the best solutions for the best price. As we focus on what's needed, we're focused on providing services that will create and sustain economic growth for the individual businesses and the community.

We support UTOPIA's stimulus proposal and encourage you to seriously consider the benefits UTOPIA's expansion will bring to Utah cities. We are committed to serving the communities on the UTOPIA network through the true-broadband, fiber-to-the-premise technology. Please feel free to contact me if you feel I may be of any help.

Sincerely,

Drew Peterson  
CEO, Veracity