

**17.2: Government and Key Partnerships (Uploads 1 of 4)**

Enclosed are **letters of commitment from this project’s key program partners**, as described in question #8.

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March 4, 2009

Toll-free, all locations:  
1-877-CCC-0780  
www.cccneb.edu

Rod Wagner, Director  
Nebraska Library Commission  
The Atrium  
1200 N Street, Suite 120  
Lincoln, NE 68508-2023

Dear Mr. Wagner,

It is a pleasure to support the Nebraska Library Commission's grant application for the Broadband Technology Opportunities Program Federal Stimulus Grant (BTOP). The grant will enable the Commission to enhance resources for many communities and citizens in Nebraska.

Central Community College, with its extensive offerings of on-line video and Web supported courses, sees the commission project as an excellent opportunity to enhance rural library services; and as such, is a natural collaborative effort to allow place and time bound students and underrepresented populations in rural communities to enhance their skills and education. The project demonstrates how Libraries enhance rural communities.

In support of the grant effort, Central Community College will commit 5% of the time and expertise of Dr. Eric Jones, which is valued at \$6,000 per year.

Central Community College is proud of the services we provide to students. Our collaborative efforts with the commission have been very successful and we look forward to this grant opportunity, whereby we can continue to enhance the community resources and support students.

Sincerely,

A handwritten signature in black ink that reads "Greg P. Smith". The signature is written in a cursive style with a large, prominent "G" and "S".

Dr. Gregory P. Smith  
College President

*Administrative Office*

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Post Office Box 4903  
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608 North Lincoln  
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CENTER *for*  
RURAL AFFAIRS



March 4, 2010

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, NE 68508

Dear Mr. Wagner,

The Center for Rural Affairs is pleased to write this letter in support of the Nebraska Library Commission's Public Computing Center application for the Broadband Technology Opportunities Program.

We are particularly pleased that a number of rural libraries will be involved in this project. Bringing the resources to communities that this grant will provide is critical in our global society. The library serves as an integral institution to rural communities, providing so many resources – free Internet access being one and a highly important resource.

The hardware, new computers and software that this grant would provide along with high speed connectivity are a boon to rural communities fortunate enough to be recipients. Having access to educational curriculum for all ages, expansive health information, and increasingly accessible government websites will create opportunities otherwise left unmet.

Thank you for the opportunity to show our support of this project.

Sincerely,

Chuck Hasebrook  
Executive Director  
Center for Rural Affairs

# Wayne State

College

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1111 Main Street

Wayne, Nebraska 68787

www.wsc.edu

Member of the Nebraska State

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March 10, 2010

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, Nebraska 68508-2023

Dear Mr. Wagner:

I am the Chief Information Officer at Wayne State College in Wayne, Nebraska. I am also the Co-Chair of the Network Nebraska—Education Advisory Group that advises the State Chief Information Officer on the strategic direction of the statewide network. I am writing to express Network Nebraska's commitment to partner with the Nebraska Library Commission and participating Nebraska libraries in the Public Computing Center application for the Broadband Technology Opportunities Program. This partnership and the resulting programs will deliver new and expanded service offerings to provide enhanced literacy and educational opportunities for community members all over the State of Nebraska. In addition, we foresee the public libraries as becoming excellent partners with K-20 educational entities in providing statewide library materials through shared cataloguing, searching, and retrieving, as well as acting as interactive videoconferencing centers.

Nebraska public libraries, especially the smaller ones, have long suffered with deficient Internet bandwidth, outdated computers, and spotty technical support. In some special cases, like the Lincoln, Omaha, and Wayne libraries, there has been enough public support and partnerships to provide adequate Internet access for patrons and onsite computer labs. In many rural areas, public libraries provide the ONLY public computing access for citizens, vacationers, and home school students. In contrast, Nebraska K-12 districts and higher education institutions are operating with over 99% high bandwidth, fiber connections and over 75% of them are united over a single, statewide, Intranet network and backbone. Over 230 of these K-12 and higher education entities are working together in Nebraska to leverage more affordable Internet and higher bandwidth transport for mission-critical instructional and administrative applications.

By partnering with Network Nebraska on a more robust wide area network, updating personal computers, and sharing in the advantageous pricing of Internet access off of the state network, Nebraska public libraries could flourish in their provision of telecommunications services. Network Nebraska provides the statewide IP Intranet capabilities that Nebraska libraries could use to share common applications, deliver digital content, and also establish more endpoints involved in interactive videoconferencing. Network Nebraska also provides a 24/7 helpdesk for all of its members to help diagnose and resolve transport and Internet problems. The Network Nebraska Advisory Group has also recommended a limited time, no-fee trial membership for libraries as they first join the statewide network.

Broadband Internet access is the underlayment for all modern educational, administrative and business processes and is absolutely critical to the development of 21<sup>st</sup> Century skills. K-12 and higher education students are already in the habit of extending their learning environments to any time, any place, any path, and any pace. Nebraska libraries can be an essential component to any time, any place learning by coupling their electronic resources with print resources for K-20 students and their parents, but only if broadband connectivity is enabled. In addition, Nebraska K-20 education institutions welcome additional interactive videoconferencing endpoints on the network. These videoconferencing units can provide real-time interaction between patrons and subject experts; provide opportunities for continuing education, and also administrative video meetings to avoid travel.

If the Nebraska Library Commission is awarded this funding, this partnership will be strongly positioned to have a significant impact on addressing the digital divide for many economically challenged citizens, and also fulfill a vital function of providing an after-school learning environment for many students.

Network Nebraska--Education appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,

A handwritten signature in cursive script that reads "Dennis Linster".

Mr. Dennis Linster  
Chief Information Officer  
Wayne State College



February 26, 2009

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, NE 68508-2023

Regarding: BTOP Grant.

Dear Mr. Wagner:

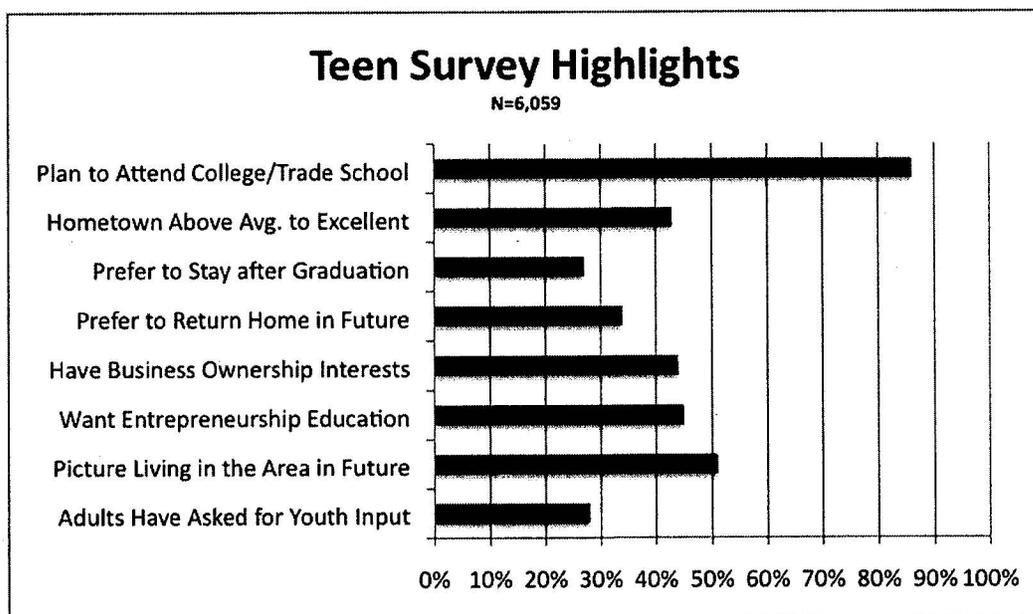
We are writing in support of the Nebraska Library Commission's Public Computing Center application for the Broadband Technology Opportunities Program.

The Center for Rural Entrepreneurship works with communities and regions throughout North America. We have an office and staff based in Nebraska and Nebraska communities are a priority. Over the past 10 years we have worked in roughly one-third of Nebraska's counties on related projects. Our work's focus is community economic development. With this focus in mind we have identified two critical inter-related problems that can be addressed through this project.

**Economic Opportunity.** Even before the Great Recession most rural communities in Nebraska and even larger trade Center communities were struggling to create the right kinds of economic opportunity central to sustained prosperity. For most of these communities the key economic health trend lines were negative (e.g., depopulation, rising poverty, under-employment, aging, etc.). Continued consolidation in production agriculture coupled with erosion in manufacturing and loss of local business to major chains all have contributed to loss of economic opportunity. Traditional economic development focused on the once promising opportunity of industrial attraction (due to migration of industry from core cities to rural communities). However, business attraction has eroded as an economic development opportunity forcing rural communities to search for new economic development options. The Great Recession has dramatically deepened these already challenging trends.

**Demographic Stabilization.** Much of Nebraska has suffered for decades from chronic youth out-migration and population loss that significantly impacts the vitality of communities and the delivery of education, health care and government services including public libraries. It's not just the call of the city that compels young people to leave; it is also a perceived lack of opportunity and encouragement to "not come back" by adults that drives young people away from their hometowns.

We are however documenting very encouraging trends in our work with rural communities – a number of young people would prefer to stay or return to their hometowns if good career opportunities are available. The burgeoning interest in entrepreneurial careers combined with the desire to "come home" create significant opportunities for rural leaders to begin to reverse historic out-migration trends and revitalize their communities and public infrastructure.



Our extensive field work in Nebraska and elsewhere in North America provides promise that the combined strategies of entrepreneur focused economic development and youth attraction can provide the basis for a highly effective development game plan for rural communities. We have had the opportunity to work with rural communities for up to a decade where these strategies have begun to bend the trend lines in positive directions.

In most of the rural communities where we work in Nebraska we find the local library to be a center of discovery and learning. Libraries are generally very safe places where all residents can come and gain access to essential knowledge. We believe this reality is profoundly important to creating the greatest possible access. Enhancing state of the art telecommunications and broadband to rural

libraries can dramatically increase access to information that can help rural communities become entrepreneurial communities. As entrepreneurial communities they can create a support environment that stimulates, supports and sustains entrepreneurs thereby growing the area's economy and increasing economic opportunities for all, but especially youth and young adults.

On the entrepreneurship front, the Center for Rural Entrepreneurship is excited with the opportunity to work with the Nebraska Library Commission and Nebraska's libraries to create greater access and use of business development services. We are prepared to support this project by sharing our extensive knowledge and business development resources.

Throughout North America we help communities and regions better organize themselves to prosper through support for area entrepreneurs. But reaching all possible entrepreneurs is challenging -- particularly those that are socially and economically disadvantaged. We believe this collaboration with libraries through this project can dramatically increase access, use and impact among all residents but particularly those who are disadvantaged and often reluctant to use more traditional sources of help. Libraries and broadband can create necessary access pathways.

There are remarkable web based resources in multiple languages that can be accessed with high-speed Internet technology. We are prepared to work with the Nebraska Library Commission to identify and access these resources through this project. Additionally, we are prepared to work with participating libraries to provide training on how to work with various kinds of entrepreneurs from new startups to struggling to successful wanting to grow.

Entrepreneurial youth exhibit the passion to create. When channeled and combined with entrepreneurial education and real world experience, they can build businesses with significant wealth and job creation potential over their lifetime. From our work with entrepreneurial communities across the nation, we are convinced that youth are essential to real and lasting economic revitalization.

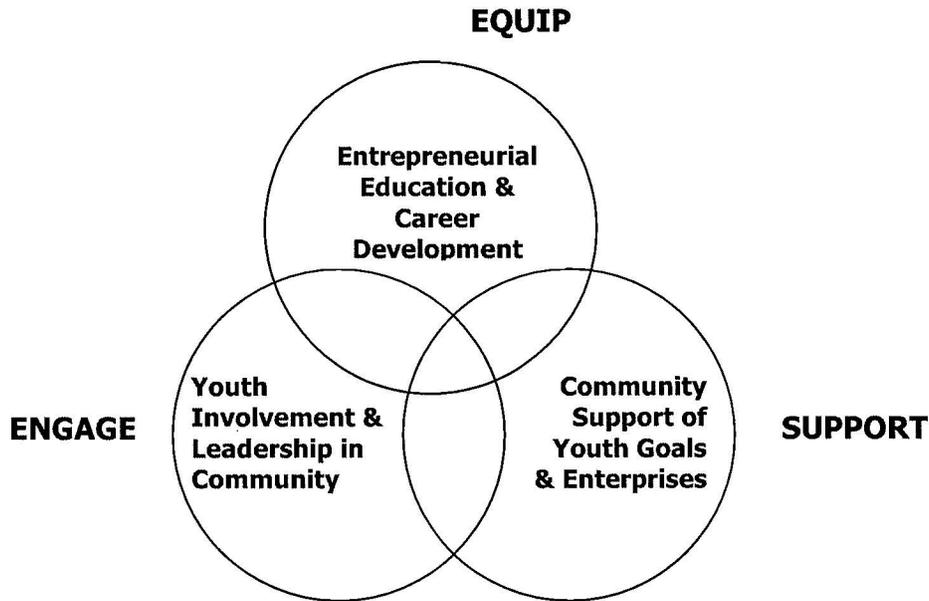
To be successful, a multifaceted approach, or system, is needed to create and strengthen youth opportunities through:

- Youth leadership roles and responsibilities, working with adults
- Entrepreneurship education and career development
- Adult mentoring and support of youth and young adults

The youth engagement system helps youth create career opportunities through entrepreneurship, generational business transfer, and career pathways; and nurtures a sense of ownership and vested interest in the community's future as

leaders. Community leaders who work with young people can also change attitudes among youth about the community and their future aspirations.

### **Integrated Youth Engagement System**



Under this proposal, the RUPRI Center for Rural Entrepreneurship will support the following youth engagement and entrepreneurship activities through Library Centers in three to five pilot communities:

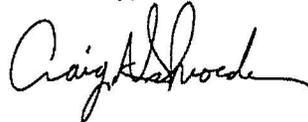
- 1) Deliver via video telecommunication technology in Library Centers training to teachers, youth program leaders and adult mentors in strategies and tools for successfully engaging young people in community economic development.
- 2) Support information technology training for businesses by high school students using Library Center computer facilities, and demonstrate emerging technologies that local business owners and managers may adapt to grow their businesses and create new wealth and local jobs.
- 3) Deliver via video telecommunication technology in Library Centers, Energizing Entrepreneurs (e2) training focused on business coaching and youth entrepreneurship.

We are proposing a train the trainers approach coupled with on going mentoring support to create the greatest possible impact footprint. Activities will maximize the use of the technology deployed in library public computing centers to help ensure the greatest transfer of knowledge to all communities involved.

If the Nebraska Library Commission is awarded this funding, this partnership will be strongly positioned to have a significant impact on addressing the problems and solutions we have described in this letter.

The Center for Rural Entrepreneurship appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,

A handwritten signature in black ink that reads "Craig Schroeder". The signature is written in a cursive style with a large, looping initial "C".

Craig Schroeder

Center for Rural Entrepreneurship

For additional information contact:

*Craig Schroeder - Center for Rural Entrepreneurship*  
*[craig@e2mail.org](mailto:craig@e2mail.org) - [www.energizingentrepreneurs.org](http://www.energizingentrepreneurs.org) - 402.423.8788*

# SUPREME COURT OF NEBRASKA

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## ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

**Janice K. Walker**  
*State Court Administrator*

**Ellen Fabian Brokofsky**  
*State Probation Administrator*

March 5, 2010

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, Nebraska 68508-2023

Dear Mr. Wagner:

As the Nebraska State Court Administrator for the Nebraska Supreme Court, I am writing to express the Judicial Branch's commitment to partner with the Nebraska Library Commission and participating Nebraska libraries in the Public Computing Center application for the Broadband Technology Opportunities Program. This partnership and the resulting programs will deliver enhanced broadband capacity and access to essential court and legal resources for Nebraska's citizens and self-represented litigants through local public libraries situated across the vast expanse of rural Nebraska.

In Chief Justice Heavican's recent State of the Judiciary Address, he asserted that "one of the most significant challenges confronting our courts is the growing number of untrained, self-represented litigants in civil cases. The growing trend of self-representation presents a challenge for judges and court staff alike." Data from 2003-2008 show an increasing trend of self-represented litigants in Nebraska courts. For example, in county courts during 2008, the number of civil cases filed compared to the number of litigants without attorneys shows an astounding picture: self represented litigants appeared in 123% to 199% of the cases. This means that for each civil case filed, there was always at least one self represented litigant, and often, both parties were not represented by lawyers. The Nebraska Supreme Court's Committee on Self-Represented Litigants has made inroads on this challenge. Over the past three years, significant efforts by volunteer lawyers, judges, and court staff have resulted in (1) providing electronic access to the Judicial Branch for persons to pay fines, file case information, and access court case materials and (2) providing an array of Nebraska-specific legal forms and information for self represented litigants on the Judicial Branch website on such legal issues as divorce, name change, small claims, garnishment, contempt of visitation and child support. However, in our very rural and geographically large state, there is a significant gap in technology, broadband capacity, and local access to this legal and court-based information. Public courthouses do not have the resources or the current capacity to offer the general public access to web-based legal information.

The Nebraska Judicial Branch is committed to work with the Nebraska Library Commission to address this problem of gap in technology, broadband capacity and local access to legal and court-based information. The opportunity to collaborate on the National Telecommunications and Information Administration's initiative to address the technology and broadband connectivity gaps existing across our

Mr. Rod Wagner  
March 5, 2010  
Page 2

very rural state through the vehicle of local public libraries is exciting, promising, and will meet a significant need. Public libraries are often more accessible to rural citizens than courthouses – in their locations, their less formal and more welcoming format, and in their mission in providing access to a wide array of general and specific information and resources. The Judicial Branch will work with the Nebraska Library Commission to coordinate its web-based legal and court information with the Commission's website and local libraries' websites. It will assist in expanding the concept of "virtual" legal self-help centers and "e-government" which will be accessible in the local public libraries through increased numbers of public access computers and the all-important upgraded broadband connectivity. It will commit to periodically visiting participating libraries, encouraging local partnerships between the county court staff and the local libraries.

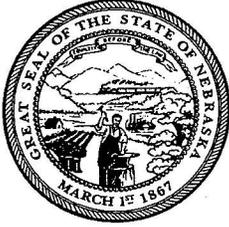
The Judicial Branch cannot emphasize enough the critical nature of the need for NTIA's resources to enhance broadband connectivity and computer access for Nebraska's rural citizens who are, as stated above, increasingly representing themselves in court cases and attempting to access justice resources through the internet. As in the early and mid parts of the twentieth century when rural electrification was last to become a reality in Nebraska and other mid and western rural states, broadband connectivity, and the lack thereof, is a similar reality in this 77,358 square mile state. The potential good and increased access to justice for self-represented litigants and Nebraska's citizens that will result from this partnership with the Nebraska Library Commission is phenomenal.

The Nebraska Judicial Branch appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,



Janice K. Walker  
Nebraska State Court Administrator



**Dave Heineman**  
Governor

## STATE OF NEBRASKA

**DEPARTMENT OF LABOR**

Catherine D. Lang, Commissioner  
P.O. Box 94600 • Lincoln, NE 68509-4600  
Phone: 402.471.9000 • dol.nebraska.gov

March 5, 2010

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, Nebraska 68508-2023

Dear Mr. Wagner;

I am the Commissioner of Nebraska Department of Labor, and am writing to express the Department of Labor's commitment to partner with the Nebraska Library Commission and participating libraries in Nebraska in the Public Computing Center Application for the Broadband Technology Opportunities Program. This partnership and the resulting programs will deliver increased broadband access and better data collection for communities working to maximize opportunities in the economy of the 21<sup>st</sup> Century.

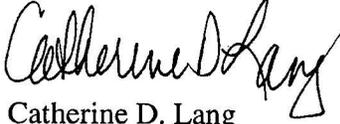
As a largely rural state, Nebraska is challenged by long distances and relatively sparse population outside the Omaha/Lincoln metro area. Creating the ability to deliver employment and training services through the Nebraska Library system will greatly increase access to all Nebraskans. Data collection and mapping activities are necessary to identify areas of concern and to plan for developing access to broadband services that are reliable and fast.

As stated in the NTIA release, "Congress rightly recognized that increasing broadband access and adoption in communities being left behind in the 21<sup>st</sup> Century economy depends on better data collection and broadband planning". By publicly displaying the geographic areas where broadband service is available, including technology used to provide the service, speed of service and location of those services, Nebraskans will be able to electronically access job search assistance in many more locations under this partnership than they can today. This access will provide citizens of Nebraska the information necessary to better plan for the demands of the evolving economy. The Nebraska Department of Labor is intensively involved in and committed to economic growth and job development. A reliable, fast, broadband service delivery system has a significant and long lasting impact on the growth and development of our state.

Page 2  
Nebraska Library Commission  
March 9, 2010

If the Nebraska Library Commission is awarded this funding, this partnership will be strongly positioned to have a significant impact on addressing the issue of broadband connectivity and accessibility in Nebraska. The Nebraska Department of Labor appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,



Catherine D. Lang

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## NN/LM MidContinental Region

Spencer S. Eccles Health Sciences Library  
University of Utah  
10 North 1900 East, Bldg. 589  
Salt Lake City, Utah 84112-5890

March 1, 2010

800-338-7657 - Toll Free  
801-587-3412 - Voice  
801-581-3632 - Fax  
<http://nmlm.gov/mcr>

Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street  
Lincoln, NE 68508

Dear Mr. Wagner:

We are pleased to write this letter in support of the Nebraska Library Commission's Public Computing Center application for the Broadband Technology Opportunities Program to enhance public computer and Internet access in selected libraries throughout the state. The focus of increasing service to vulnerable populations, including rural populations, matches the work of the National Network of Libraries of Medicine MidContinental Region (NN/LM MCR). The NN/LM is the outreach arm of the National Library of Medicine, and the MidContinental Region encompasses the states of Colorado, Kansas, Missouri, Nebraska, Utah and Wyoming.

According to the Pew Internet Report "*The Social Life of Health Information*", 61% of American adults are looking online for health information. In partnering with the Nebraska Library Commission, we seek two outcomes that can help provide better access to health information in Nebraska. First, by improving access to broadband through libraries, more citizens in the state (those vulnerable populations without Internet access in their homes) will be able to use their libraries to search for health information online. Secondly, and just as important, the NN/LM MCR will provide training to library staff through this initiative so they can assist their community in locating reliable and trustworthy online resources. It is the intersection of those two objectives that make this proposal particularly attractive for the NN/LM MCR.

Programming topics, which currently include consumer health, emergency preparedness, senior health issues, diversity topics, local health information, and technology topics, will be provided in areas that have experienced geographic barriers. The NN/LM MCR has been using distance learning and communication tools for several years, and is experienced in delivery of distance education. Increased broadband access in these libraries will allow us an additional method beyond traditional face to face teaching to reach rural communities.

Membership in the NN/LM is encouraged in public libraries because they share health information with the public. The benefit to the libraries in becoming members is access to promotional materials, the ability to apply for funding for health information programming, and support from medical librarians in our six state region. Currently, in Nebraska, only 21 public libraries are affiliate members of the NN/LM MCR. This partnership will provide the opportunity to increase the number of members, thus building a stronger network of informed librarians and a more empowered population in the state.

The National Network of Libraries of Medicine, MidContinental Region appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,

Marty Magee, MSA, MALS  
Nebraska/Education Liaison

Slobhan Champ-Blackwell, MSLIS  
Community Outreach Liaison

Jean Shipman  
Director  
Claire Hamasu  
Associate Director  
Liaisons:  
Dana Abbey, MLS  
Consumer Health & Colorado Outreach  
University of Colorado  
Rebecca Brown, MLS  
Technology & Kansas Outreach  
University of Kansas  
Barbara Jones, MLS  
Advocacy & Missouri Outreach  
University of Missouri  
Betsy Kelly, MLS, MBA  
Assessment & Evaluation  
Washington University  
Slobhan Champ-Blackwell,  
MSLIS  
Community Outreach  
Creighton University  
Marty Magee, MLS, MSA  
Education & Nebraska Outreach  
University of Nebraska  
John Bramble, MLIS  
Network & Utah Outreach  
University of Utah  
Sharon Dennis, MS  
Technology  
University of Utah  
Jim Honour, MLIS  
Wyoming Outreach  
University of Wyoming



March 8, 2010

Mr. Rod Wagner, Director  
Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln NE 68508-2023

Dear Mr. Wagner,

As President and CEO of the Nebraska Community Foundation, I am pleased to offer my support and that of my organization for the Nebraska Library Commission's Public Computing Center application for the Broadband Technology Opportunities Program.

NCF sees improved broadband connectivity and access to technology as a key element in the continued revitalization of rural Nebraska. Improved telecommunication speeds and technology are critical in attracting new residents to and encouraging former residents to return to rural communities. Keeping up with current technology is also vital to attracting and retaining business activity in rural places.

The Nebraska Community Foundation has 200 affiliated funds across the state. Nearly 100 of those affiliated funds are community-based affiliated funds in rural communities. For almost 20 years, NCF has provided community-based affiliated funds with technical assistance and support to help them build unrestricted endowments that support community priorities.

Several of our community-based affiliated funds are in communities that have expressed interest in participating in the Public Computing Center project with the Nebraska Library Commission. Many of those community-based affiliated funds have already identified library improvement as a priority. NCF will, of course, continue to provide technical assistance to those community-based affiliated funds to help them build endowments that support library growth and development including maintenance of library technology.

As these communities experience success, NCF would expect that they would be used as models for other communities and we would work with the Nebraska Library Commission to make training, technical assistance and tools for endowment building available to these additional communities in a mutually beneficial relationship.

The Nebraska Community Foundation appreciates the Nebraska Library Commission's submission and the National Telecommunications and Information Administration's consideration of this application.

Sincerely,

  
Jeffrey G. [unclear]  
President and CEO

March 6, 2010

Rod Wagner, Director  
Nebraska Library Commission  
1200 N. Street, Suite 120  
Lincoln, NE 68508-2023

Dear Mr. Wagner:

As the Vice President for Instruction at Southeast Community College and Chair of the Nebraska Community College Instructional Officers, we would support the application by the Nebraska Library Commission for the Broadband Technology Opportunities Program.

Each community college is seeing an increase in the number of educational opportunities that are provided via the internet. Yet, we each serve rural communities which the local access to higher education is just not feasible or possible in a face-to-face setting. Therefore the importance of the local library and the local access to the internet and the use of technology are critical.

In the current economy, families are making choices, which might mean their technology access cannot be continued in the home due to cost. But yet the need for additional education and training is now more important than ever to retain or gain employment. All of which again creates that greater need for the local access of computer technology through the local library.

The community colleges continue to strive to increase the course offerings available via the internet to meet the needs of students in rural areas. This program would significantly help in bringing that education to those rural areas throughout the state of Nebraska.

We would hope that the National Telecommunication and Information Administration would give serious consideration to this application by the Nebraska Library Commission.

Sincerely,



Dr. Dennis Headrick  
Vice President for Instruction

DH/sbd

**BOARD OF GOVERNORS**

Nancy A. Seim, Chair, Lincoln; Lynn Schluckebier, Vice Chair, Seward; Robert J. Feit, Secretary, Pickrell; Jacki Allensworth, Treasurer, Lincoln; Darryl Baker, Beatrice; Kathy Boellstorff, Johnson; James J. Garver, Lincoln; Helen E. Griffin, Lincoln; Ed C. Heiden, Sterling; Carl R. Humphrey, Waverly; Ruth M. Johnson, Lincoln; Steve Ottmann, Faculty Representative, Lincoln

March 2, 2010

Mr. Rod Wagner, Director  
Nebraska Library Commission  
The Atrium, 1200 N Street, Suite 120  
Lincoln, NE 68508-2023

Re: Application submitted by the Nebraska Library Commission

I support the application submitted by the Nebraska Library Commission for an American Recovery and Reinvestment Act Broadband Technology Opportunities Program grant. I am eager for the funding of this grant because of the increased public access that will be provided to the on-line learning resource called eXtension. eXtension, as an interactive on-line educational learning consortium of the nation's land grant universities, is a dynamic, ever growing, repository of knowledge that is accessible from computers nationwide. Having upgraded computer terminals and high speed connectivity will help the public access this Extension learning tool at local libraries across Nebraska.

University of Nebraska-Lincoln Extension will provide training on use of eXtension to personnel of libraries identified by the Nebraska Library Commission. The training will be presented by webinar to increase knowledge of librarians for the eXtension program. The contact for this information will be Dr. Rick Koelsch, Assistant Dean, University of Nebraska-Lincoln Extension. Dr. Koelsch is a leader for one of eXtension's educational programs, called a community of practice. Specifically UNL Extension will provide:

- Basic information on how to access program content, including eXtension
- Update the Library Commission and libraries on new content and virtual training

I urge consideration of this proposal that will provide opportunities to enhance the partnership of University of Nebraska-Lincoln Extension and the Nebraska Library Commission.

Sincerely,



Elizabeth A. Birnstihl  
Associate Dean and Associate Director

NEBRASKA'S HEALTH SCIENCE CENTER

February 10, 2010

Rod Wagner, Director  
Nebraska Library Commission  
The Atrium  
1200 N Street – Suite 120  
Lincoln, NE 68508-2023

Re: Broadband Technology Opportunities Grant Support

Dear Rod,

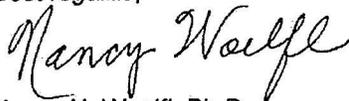
The McGoogan Library of Medicine is happy to support the Nebraska Library Commission's application for a Broadband Technology Opportunities Program grant. We see the grant as a great opportunity to further serve the health information needs of Nebraskans and continue our long-standing partnership with the Commission and public libraries across the state. We are so glad you decided to apply.

Since 1998, the McGoogan Library has received over 3,700 requests from across Nebraska for consumer health information. Our statistics show great disparities in access with only 10% of these coming from the area west of Grand Island. Counties in the Panhandle Regional Library System are particularly underserved.

Enhanced broadband service to public libraries in Nebraska's central and western rural counties will provide a means to address this disparity. We plan to work with the Nebraska Regional Library Systems, particularly the Meridian, Republican Valley, and Panhandle systems, to raise health information awareness among public librarians, to work with them and their community members, and to remind them the McGoogan Library is available to help with really complex questions. We also plan to raise awareness among human service providers in the same areas, pointing them to resources available through the Internet and their local public libraries. Site visits are planned, along with paid newspaper advertising, which has proven effective in our experience.

Why make the effort? In addition to positive feedback from users across the state, a 2005 study by the Nebraska Task Force on Rural Economic Development (LR 105) cited health information services delivered through the McGoogan Library and its partners as promoting rural economic development in the state. Whereas patient families may pay up to \$500 for a free-lance information search in other areas of the country, self-service and expert information services are available at no cost in Nebraska. The challenge is to get the word out and provide the support needed to effectively use them. Enhanced Nebraska broadband service is an essential part of the infrastructure required to deliver this vital content. We look forward to hearing the Commission's BTOP application has been successful and to working with you.

Best regards,



Nancy N. Woelfl, Ph.D.  
Professor and Director

**17.1: Management Team Resumes and Organizational Chart**

Enclosed are resumes of key Nebraska Library Commission team members and an organizational chart.

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## **Rod Wagner**

Director, Nebraska Library Commission  
1200 N Street, Suite 120  
Lincoln, NE 68508  
402-471-4001  
E-mail: [rod.wagner@nebraska.gov](mailto:rod.wagner@nebraska.gov)

### **Professional Experience**

*Director*, Nebraska Library Commission, 1988 - present

- Serve as chief executive officer of state library agency, responsible for the statewide promotion, development, and coordination of library services among the state's public, academic, school, and special libraries.
- Serve as chief administrative officer for federal Library Services and Technology Act (LSTA) State Program (Nebraska).
- Administer agency of 45 full-time-equivalent staff (including professional library, information technology and support staff); operating budget of \$5.65 million (\$3.95 million – state, \$1.6 million – federal, \$0.1 million – cash).

*Deputy Director*, Nebraska Library Commission, 1974 -1987

- Assist Director in agency management and planning functions; direct management and planning services department; develop and administer agency budget; manage administrative services (accounting, inventory, contracting, grants management, planning, program evaluation, personnel, records management, federal program coordination, state aid to libraries, word processing, purchasing); administrative director for NEBASE (Nebraska's OCLC affiliated state network); administer LSCA state program (annual program and long range plan, grants management, public library construction, program evaluation, reporting).

*Administrative Assistant*, Nebraska Library Commission, 1973 -1974

- Budget planning and administration; administer LSCA state program; develop and manage grants and contracts; supervision of administrative services department personnel.

*Planning, Evaluation, and Research Coordinator*, Nebraska Library Commission, 1972 -1973.

- Coordination of state library agency planning activities; budgeting, and program evaluation; preparation of LSCA annual program, long range plan, and administration of LSCA grants program.

### **Education**

*M.A.* Library Science, University of Missouri - Columbia, School of Library and Information Management.

*M.A.*, Political Science, University of Nebraska - Lincoln.

*B.A.*, Social Science Education, Wayne State College.

### **Awards and Honors**

2009 Nebraska Educational Media Association Meritorious Service Award

1990 Distinguished Service Award (Nebraska Library Association College and University Section)

1982 Elected to Beta Phi Mu, International Library Science Honor Society

**Professional Associations (with major offices)**

American Library Association, 1974 -present

Council, 1979 - 1983

ASCLA Board of Directors (director-at-large, 1998 - 2000); ex-officio member as Chair,

Organization and Bylaws committee, 1993 - 1996

Association of Library Trustees, Advocates, Friends and Foundations Board of Directors,  
2009 – present

Chief Officers of State Library Agencies

Board of Directors, 2006 – 2008

Chair, Network Committee, 1997 – 2005

Nebraska Educational Media Association Board of Directors - Nebraska Library Commission  
Liaison

Nebraska Library Association, 1973 - present

President, 1994 -1995 (NLA centennial year)

Western Council of State Libraries, 1987 - present

President, 1992-93

**Other Organizational Affiliations**

Academic Freedom Coalition of Nebraska Board, 2008 – present

vice president - president-elect, 2010

Friends of Libraries, U.S.A. Board of Directors, 2008 - 2009

Nebraska Center for the Book Founding Member

Board of Directors (founding member and ex-officio member), 1989 - present

Co-President, 2001

Nebraska Development Network

Board of Directors (Governor's representative), 1990 - 2003

Nebraska Information Technology Commission, State Government Council, 1999 - present

Nebraska Universal Service Fund Advisory Board, 1998 - 2006

# Allana Novotny

1200 N St. Suite 120  
Lincoln, NE 68508  
allana.novotny@nebraska.gov  
402.471.6681

## Employment History

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### Nebraska Library Commission, Lincoln, NE

June 1996 - Present

Technology and Access Services Librarian

- Work with 1,000+ libraries as part of NebraskAccess to provide them with access to online databases through IP recognition and biannual passwords.
- Experience using and presenting training on Books in Print, eLibrary, Fiction Connection, FirstSearch, HeritageQuest Online, Patron Books in Print, Wilson Biographies and Wilson OmniFile.
- Install, customize and maintain CONTENTdm as part of the Nebraska Memories project.
- Teach librarians about current web 2.0 programs such as RSS readers, instant messaging, YouTube, Delicious, Google Maps, and Flickr.
- Coordinated, setup and delivered computer hardware and software to libraries across the state as part of a Libraries Online! grant from the Microsoft Corporation.

### University of Missouri - School of Library and Information Science, Columbia, MO

1995 - 1996

Graduate Teaching Assistant - Computer lab

- Helped students in the use of software: WordPerfect, Microsoft Word, Netscape, DBase, Novell Network
- Assisted in presenting homepage creation workshops
- Helped with the IS101 computer class
- Wrote instructional booklets
- Webmaster for the SLIS homepages
- Created and maintained the MASL (Missouri Association of School Librarians) homepage

**PayFlex Systems USA, Omaha, NE**

1993-1994

Supervisor of Administrative Services

Records Retention Clerk

- Supervised the twelve member Administrative Staff
- Interviewed, hired and trained new employees
- Coordinated and supervised temporary help

**Publication**

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"PatronBooksInPrint.Com" *The Charleston Advisor*, Volume 7, Number 2, October 2005

**Education**

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**University of Missouri, Columbia, MO**

**School of Library and Information Science**

1995-1996

Masters of Arts in Library and Information Science

**Midland Lutheran College, Fremont, NE**

1989-1993

Bachelors of Science in Business Administration

Concentration in Management Information Systems

Minors: English, Computer Science, and Human Service Composite

**Devra Dragos**  
**1200 N St., Suite 120**  
**Lincoln, Nebraska 68508**  
**devra.dragos@nebraska.gov**  
**402-471-4335**

**Professional Experience**

*Director of Technology & Access Services*, Nebraska Library Commission, 2008-present  
Manage a team of five professional librarians and one administrative assistant to provide Nebraska public, academic, K-12 and special libraries and their customers:

- Online research resources through statewide subscriptions and group purchases
- Downloadable audio books through consortial purchasing
- Technology training through webinars and onsite workshops
- Discounts on phone and Internet service through E-rate
- Digitization services and host site (Nebraska Memories)
- Original cataloging of Nebraska state documents
- Cataloging certification program and support
- Library Web site hosting
- Coordination of Bill and Melinda Gates Foundation grants

*Cataloging Librarian*, Nebraska Library Commission, 2000-2008

- Created original cataloging for state publications
- Maintained local automated system and Web interface
- Created and edited metadata records for Nebraska Memories
- Created class content and materials and conducted workshops on cataloging and metadata
- Provided cataloging support to Nebraska library staff

*OCLC Member Services Coordinator*, Nebraska Library Commission, 1997-2000

- Developed and presented workshops, and provided support for OCLC products and services
- Wrote articles for NEBASE publications and promotional materials
- Created and maintained Web pages related to NEBASE and OCLC
- Worked on statewide projects to bring OCLC products and services to small libraries

*Librarian*, Beatrice State Development Center, Beatrice, Nebraska, 1994-1997

- Provided research services for professional staff including doctors and psychiatrists
- Provided library services for residents
- Selected, acquired, cataloged and circulated library materials for both staff and residents

**Education**

University of Missouri-Columbia, Master of Art-Library Science,  
Higher Education Act, Title II-B Fellowship in Technical Services 1993  
University of Nebraska at Omaha, Bachelor of Science, Education 1992

**Library-Related Activities**

Nebraska Library Association, Technical Services Round Table, Secretary	2008-present
Nebraska Library Association, Treasurer	2006-2007
OCLC Collections and Technical Services Strategic Advisory Committee	2003-2006
Nebraska Library Association, Technical Services Round Table, Chair	2002/03
Nebraska Library Association Continuing Education Committee	2001/02
Western Trails Digitization Project Metadata Task Force	2002-2003
Nebraska Library Association, New Members Round Table, Secretary	1999-2000
Nebraska Library Association, Special & Institutional Section, Secretary	1998-2000
NEBASE Advisory Council	1996-1997
Nebraska State Advisory Council on Libraries	1995-1997
Nebraska Association of Institutional Librarians, Secretary/Treasurer	1994-1996

## CHRISTA J. BURNS

### PROFESSIONAL EXPERIENCE

**Special Projects Librarian** 2009-present  
*Technology & Access Services, Nebraska Library Commission, Lincoln, NE*

- Act as intermediary for libraries receiving Bill and Melinda Gates Foundation library grants.
- Provide training, consultation and assistance to public libraries applying for E-Rate funding.
- Coordinate group purchases of OCLC-related products such as CatExpress, WebDewey and NetLibrary.
- Coordinate and host weekly NCompass Live webinars.
- Work with Technology & Access Services Director to set up new group discounts with vendors of books and library supplies.
- Maintain web pages for all assigned duties.
- Work with Technology & Access Services team on joint projects.

**OCLC Member Services Coordinator** 2000-2009  
*NEBASE, Nebraska Library Commission, Lincoln, NE*

- Provided information and technical support for OCLC products and services for Nebraska's OCLC member libraries and prospective members.
- Planned and implemented training for OCLC products and services, both online and in-person.
- Visited OCLC member libraries in Nebraska to determine their needs and concerns.
- Maintained NEBASE website.
- Contributed to NEBASE and Nebraska Library Commission blogs, mailing lists and newsletters.
- Worked with Nebraska Library Commission colleagues on cooperative training, promotion, and support.
- Chair, Network OCLC Service Managers (NOSM).

**Head of Research & Information Services** 1998-2000  
*Pace University, Westchester Libraries, Pleasantville, NY*

- Supervised and scheduled professional and support staff on two campuses.
- Provided reference service using traditional print and electronic resources.
- Designed and taught user instruction sessions.
- Performed collection development duties in the areas of Business, Economics, Finance, Marketing, Taxation and Telecommunications.
- Maintained Internet Resources web pages in the areas of General Business, International Business, Computers & Technology and Law & Criminal Justice.
- Co-chair, Faculty Library Liaison Committee.
  - Organized meetings with faculty members on various topics of common interest.
  - Maintained web page for the New York City and Westchester Faculty Library Liaison Committees.
- Chair, Task Force on Electronic Resources.
  - Organized meetings between the New York City and Westchester campuses.
  - Obtained trials and evaluations of electronic resources.
  - Maintained Database Trials web page with URLs, IDs and passwords for trials.

- Chair, Pace Library Distance Education Committee.
  - Organized meetings between the New York City and Westchester campuses.
  - Established policy and procedures for library service to distance education students.
  - Created and maintained Pace Library Distance Education web page and Online Reference Service web form.
- Chair, WALDO Database Committee.
  - Organized meetings of county-wide group of librarians from academic libraries.
  - Arranged vendor demonstrations of various databases for the committee.
  - Participated in selection of electronic resources for consortia agreements.

### **Graduate Services Librarian**

1996-1997

*Pace University, Westchester Libraries, Pleasantville, NY*

- Coordinated graduate user access, reference and instructional services on two campuses.
- Supervised and scheduled professional and support staff at Graduate Center Library.
- Provided reference service using traditional print and electronic resources.
- Managed ILL services.
- Designed and taught user instruction sessions.
- Conferred regularly with graduate faculty on course-related issues.
- Promoted faculty and student involvement in the collection development process.

### **Reference Librarian**

1992 –1996

*Pace University, Hayes Library and Graduate Center Library, White Plains, NY*

- Provided reference service using traditional print and electronic resources on two campuses.
- Designed and taught user instruction sessions.
- Reorganized ILL department to improve efficiency.
- Supervised the design and implementation of the Graduate Center Library expansion.

### **EDUCATION**

**Master of Library Science** - University Center at Albany, Albany, New York, 1991

**Bachelor of Arts – English Literature and Folklore** - University Center at Binghamton, Binghamton, New York, 1990

### **PUBLICATIONS & PRESENTATIONS**

- “Dreaming, Designing, & Using Mobile Library Platforms”, with Michael Sauers, et al. Internet Librarian 2009. Monterey, CA. October 27, 2009.
- “Twitter: Enabling Customer Conversations”, with David Lee King and Michael Sauers. Half-day Pre-Conference, Internet Librarian 2009. Monterey, CA. October 25, 2009.
- “OCLC and NEBASE: The Future of OCLC Services in Nebraska”. Southeast Library System Training Extravaganza. Seward, NE. May 21, 2009.
- “OCLC and NEBASE: The Future of OCLC Services in Nebraska”. Nebraska Library Association (NLA) College & University Section Spring Meeting. Kearney, NE. May 15, 2009.
- “Libraries They Are A Changin’”. Nebraska Library Association Paraprofessional Section Spring Meeting. Lincoln, NE. March 18, 2009.
- “Pimp My Twitter”. CyberTour, Computers in Libraries 2009. Arlington, VA. March 31, 2009.

- “Mobile Phone Reference 101”, with Michael Sauers. Computers in Libraries 2009. Arlington, VA. March 31, 2009.
- “What Are You Doing Now?: The Twitterfication of the Web”, with Michael Sauers. Internet Librarian 2008. Monterey, CA. October 22, 2008.
- “Pimp My Twitter”, CyberTour, Internet Librarian 2008. Monterey, CA. October 21, 2008.
- “The Next WebJunction & Technology Planning for Your Library”. with Richard Miller. Lincoln, Kearney, Norfolk, Scottsbluff, NE. September 2008.
- “NetLibrary Subject Sets: The Quick Way to Build Your eBook Collection”. NEBASE Annual Meeting 2008. Lincoln, NE. August 12, 2008.
- “Get Your Game On! Why Gaming in Your Library”, with Michael Sauers. University of Nebraska - Lincoln, Love Library. July 31, 2008.
- “What's New at OCLC?”. Sirsi Midwest Users' Group (SMUG) Annual Conference. July 25, 2008.
- “Who Are You? Evaluate Your Library Holdings with WorldCat Collection Analysis”. Sirsi Midwest Users' Group (SMUG) Annual Pre-Conference. July 24, 2008.
- “WorldCat Local: Global Network, Local Results”. Sirsi Midwest Users' Group (SMUG) Annual Pre-Conference. July 24, 2008.
- “Edublogging: an introduction to blogs and blogging for educators”. Doane College. Lincoln, NE. June 10, 2008.
- “OCLC Language Sets: Prepare for the Multilingual World”. Nebraska Library Association (NLA) College & University Section Spring Meeting. May 9, 2008.
- “Get Your Game On! The Why and How of Gaming in Your Library”. “Get Your Game On!” workshop. Nebraska Library Commission. Lincoln, NE. April 18, 2008.
- “What Are You Doing Now?: The Twitterfication of the Web”, with Michael Sauers. Computers in Libraries 2008. Arlington, VA. April 8, 2008.

Older presentations available on request. Presentation slides available online at <http://www.slideshare.net/nebraskaccess/> and <http://www.slideshare.net/cjburns>

- Guest Editor - Technically Speaking, Nebraska Library Association Technical Services Round Table Newsletter (Fall/Winter 2004)
- “OCLC Connexion: Cataloging after OCLC Passport” NLAQ Nebraska Library Association Quarterly 33 (Winter 2002): 31-35
- “Distance Education at the Pace Library” Information Edge: A newsletter of the Pace University Library 5 (Fall 2000).
- “User study of the local history collection at the Saratoga Springs (NY) Public Library.” Acquisitions Librarian 11 (1994): 111-123.

## SERVICE

Nebraska Library Association  
 Nebraska Library Association, College and University Section - Secretary  
 Nebraska Library Leadership Institute - 2001  
 National Organization for Women

## RESUME

Doreen Kuhlmann

### Experience:

1997-present Nebraska Library Commission  
Business Manager III

Plans, directs and coordinates agency accounting, budgeting and payroll operations.  
Agency Federal Fiscal Officer  
Human Resources and Personnel Officer  
Business Manager for Technology & Access Services  
Act as agency liaison and representative for a number of state agencies

1990-1997 Nebraska Library Commission  
Business Manager II

Maintained agency accounting and payroll operations.  
Agency HR representative and supervisor of administrative support staff.  
NEBASE/OCLC Business Manager  
Administrative Assistant for Services  
Assisted Federal Aid Administrator in completing financial sections of federal aid grant application.

1986-1990 Nebraska Library Commission  
Administrative Assistant I

Managed agency administrative office and supervised support staff. Areas of responsibility includes: fiscal; personnel; word processing; communications; management data; scheduling; building maintenance, security and safety; and public relations.

1983-1986 Secretary of State, Records Management Division  
Administrative Assistant

Handled all aspects of accounts payable and receivable. Purchase all office and laboratory supplies. Supervise inventory control. Review employee time records. Fielded audit questions. Supervise employees and hire clerical staff. Perform secretarial duties, including extensive text and statistical typing.

1971-1983 Secretary of State, Records Management Division  
Office Supervisor

Same duties as described above.

1969-1971 DAS, Materiel Division  
Surplus Property Clerk

Handled all surplus property of state agencies. This included receiving and selling the surplus property to other state agencies and selling it on public auction (also include surplus vehicles and machinery).

Education: Southeast Community College  
Humboldt High School

Training: Nebraska Information System Training (budgeting, payroll, accounting, and procurement).  
Best Care Employee Assistance Training  
Administrative Services, Personnel and HR Training  
NAPE/AFSME Bargaining Union training for Supervisors  
Workers Compensation Training  
Internal Control Training  
Cost Principles: 2 CFR Part 220 (A-21), 225 (A-87), 230 (A-122), and FAR 31.2 Class  
Audit of Federal Grants Class

References upon request

POSITION DESCRIPTION FORM

Employee Name Doreen Kuhlmann Department

Position Title Business Manager III Supervisor 1 Rod Wagner

Classification V09213 Supervisor 2

Position Type 1 FTE Position No. 10006 Date Filled Reclassified 8/9/97  
(Updated Febr. 2010)

DESCRIPTION OF DUTIES

A. Responsible for agency accounting, budgeting and payroll operations:  
25%

- Establish procedures and policies, review NIS transactions and reports.
- Monitor/print accounting reports (daily, monthly, etc.)
- Act as an authorized agent for expenditures
- Analyze and interpret state and federal laws and other directives.
- Along with director prepare biennial budget and other budget reporting documents required by Fiscal or Legislative departments.
- Set up budget status in NIS
- Set up and close federal and special grants/projects in accounting system.
- Advise management and system administrators on accounting procedures.
- Approve daily deposits.
- Prepare monthly financial reports for management staff and commissioners.
- Work with staff to submit applications for grants and compile financial reports for special grants/projects.
- Review and approve monthly telecommunications bill.
- Attend NIS User Group meetings.
- Approve payment documents for acquisitions.

B. Federal IMLS Fiscal Officer 20%

- Request federal funds, monitor federal expenditures and funding, complete federal reports included the annual Financial Status report.
- Attend federal conferences for grant programs and training.

C. Human Resources and Personnel 20%

- Supervise administrative support staff
- Prepare job order forms for vacant staff positions; work with supervisors on advertisement needs, schedule interviews, and serve on search committees; send rejection and acceptance letters.
- Work with state personnel and temporary job service agencies for hiring of temporary staff.
- Work with secondary and academic schools for hiring of work study students.
- Advise and assist supervisors, managers and system administrators with personnel policies and procedures.
- Interpret state and federal laws and regulations.

- Act as agency representative with Employees Assistant Program.
- Assist with updating and maintaining commission employee handbook.
- Assist agency supervisors with personnel issues.

C. Technology & Access Services Business Manager 10%

- Maintain Services Accounts
- Work with Technology & Access Services members re: accounts/pricing.
- Work with Technology & Access Services Manager in setting pricing schedules and billing procedures for new services to Nebraska institutions.

D. Act as agency liaison and representative for: 5%

AS Accounting, Budget, Communications, Materiel Division, NIS, Personnel Division, Surplus Property, Risk Management.  
Secretary of State, Record Management Division  
Affirmative Action  
Bargaining Units  
Employee Assistant Program

E. Assist with agency programs/services 10%

- Assist agency staff with development and implementation of projects, publications, meetings, workshops, etc.
- Make up agreements/contracts for continuing education events and programs.
- Review/approve jobs for printing.

F. Act as agency representative for building repairs, maintenance, safety and cleaning. 5%

G. Miscellaneous 5%

- Act as purchasing agent for commission.
- Complete reports for various institutions regarding personnel and financial information (COSLA, Federal Agencies, State Agencies, etc.)
- Serve on Ombudsteam
- Keep staff informed of training available
- Serve on agency Steering Committee

## John D. Felton

Nebraska Library Commission  
The Atrium, 1200 N Street, Suite 120  
Lincoln, NE 68508-2023

[john.felton@nebraska.gov](mailto:john.felton@nebraska.gov)  
402.471.3216 Voice  
402.471.2083 Fax

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### Professional Experience

#### Public Service

- Provided customer-centered information and circulation services
- Developed Citizen Information Centers at main library and 7 branches by collecting and displaying government publications in one area.
- Improved the efficiency of filling customer requests for popular, high-demand materials.

#### Administration

- Coordinated plans for meeting the Library's information technology needs, including overall design, management, installation, and evaluation of the information system.
- Maintained professional and technical knowledge by attending educational workshops, participating in professional conferences, and reviewing professional publications.
- Managed an annual technology budget from special funds ranging from \$72,000 to \$130,000
- Interviewed, selected, and trained employees for 30 years.
- Supervised as few as three staff members and as many as 37, from library aide to professional librarian.
- Participated in special projects, such as developing the Library's strategic plan, assisting in new branch design and renovations, and establishing policies and procedures for customer service and computer usage.

#### Technology

- Served as Chief Technology Officer for Lincoln City Libraries (1991 – 2007).
- Introduced automated checkout systems to Lincoln City Libraries System through LSTA grant becoming the second public library in Nebraska to initiate self-service checkout (1998).
- Established wireless Internet access for the public in every library in the LCL system (8); served as sole network administrator (2006 – 2007).
- Managed the creation of a frame relay network to connect 8 branch libraries to headquarters; set up local area networks (LAN) in each building (1993 - 1994).
- Developed the inventory of computers at LCL from a single computer to over 385 PC desktops, notebooks, and servers (1980 – 2007)
- Chaired a committee to evaluate computer reservation and print control systems; purchased and installed selected system at eight locations (2005 – 2006).
- Supervised the conversion from a manual materials checkout system to an automated, integrated library management system and managed all subsequent upgrades and enhancements for both software and hardware (1987 – 1988).
- Evaluated, tested, and purchased a stand-alone email system for 175 users and served as email manager (2000 – 2007).
- Gained proficiency in Windows operating systems, all Microsoft Office applications, inventory management, anti-virus software, and other applications.
- Evaluated, selected, and installed centralized, network-based Internet content filter for Library system; managed the operation of this product (2004 – 2005).

#### Grant Writing and Grant Management

- Wrote grant applications for the Library Services & Technology Act (LSTA) resulting in over \$95,000 in funds being awarded to Lincoln City Libraries (1998 – 2007).
- Wrote a successful grant application for the Bill & Melinda Gates Foundation, resulting in an award of \$76,955 in equipment, software, and training for four libraries in the Lincoln City Libraries system (2003).

- Wrote and managed annual applications for the Schools and Libraries program of the Universal Service Fund, also known as the "E-Rate," from the program's initiation in 1998 through the 2007-2008 funding year. These applications resulted in over \$250,000 of telecommunication services discounts.
- Wrote a grant to a local foundation that enabled LCL to obtain its first public access computer.
- Assisted in managing the last year of a "21<sup>st</sup> Century Librarian" grant from the Institute of Museum & Library Services. Included writing an interim report and participating in the final grant report. (2008 - 2009). Part of a team that wrote another 21<sup>st</sup> Century Grant proposal in 2009.

### **Training and Teaching**

- Staff and Client Training: Presented formal workshops on using a core reference collection, remote access to the library's online catalog, using Windows XP, computer and network troubleshooting, what's new in technology, submitting Public Library Survey statistics, how to present data in meaningful ways, how to conduct a return on investment study for a public library.
- Presentations at Conferences: Implementing a computer network, planning an automated library system, establishing and maintaining a computerized community resource database, how to design the network in a new library building.
- Presentations to the Public: what your public library has to offer, library reference services and resources

### **Writing and Editing**

- Editor of Nebraska Library Association Quarterly (NLAQ) for three years where I updated the design of the publication, solicited and selected articles, solicited advertising, wrote copy, prepared copy for typesetting, and created the layout.
- Conceived and wrote Lincoln City Libraries' first technology plan in 1997 and completed annual or semi-annual revisions through 2007.
- Produced tutorials and FAQs for library staff and library users on topics such as: accessing the library's online catalog remotely, wireless access within the library, how to use the email system, using the automated computer reservation and print control system.

### **Employment History**

- July 2008 to Present Nebraska Library Commission Planning & Data Services Coordinator
- January 2008 to July 2008 Nebraska Library Commission Research Analyst  
Employed by Lincoln City Libraries, 136 South 14<sup>th</sup> St., Lincoln, Nebraska from December 1974 through August 2007.
- December 1974 to August 1975 Library Assistant II, Reference Department
- August 1975 to March 1976 Municipal Management Trainee
- March 1976 to August 1976 Reference Librarian, Librarian I classification
- August 1976 to March 1977 Head of Reference Department at Headquarters Library, Librarian II
- March 1977 to May 1988 Coordinator of Adult Services, Librarian III
- 1988 - 1991 - Coordinator of Adult Services/System Manager, Librarian III
- 1991 - August 2007 Coordinator of Information Services & Technology, Librarian IV

### **Education**

#### **Emporia State University, Emporia KS**

Master of Librarianship 1974

#### **University of Nebraska, Lincoln**

Bachelor of Arts 1971

Major in English, Minors in Psychology and Sociology

# Resume of Qualifications

Mary Jo Ryan

  
mjryan@nlc.state.ne.us

## Education

### **M.A. Degree in Adult Education, University of Nebraska-Lincoln, 1980**

Major: Adult and Continuing Education

Minor: Public Administration

Course of study emphasized Needs Assessment; Program Planning and Evaluation; Communications and Marketing; Public Administration, including Budget and Finance; Personnel Management; and Adult Learning and Training.

### **B.S. in Education, University of Nebraska-Lincoln, 1972**

Major: English

Minor: Psychology

Course of study emphasized communications, with courses in Journalism, Poetry Writing, Fiction Writing, and Technical Writing.

## Employment

### **October 1988-present**

#### **Nebraska Library Commission**

**Communications Coordinator**, serving as the Director of Marketing for the Nebraska Library Commission, Nebraska's state library agency.

- Manage all aspects of agency marketing, including outreach, promotion, and public relations.
- Direct market research and evaluation, and help develop the agency marketing budget; supervise production and distribution of communication tools, edit the major print publications of the agency and the Library Commission Web site at [www.nlc.state.ne.us](http://www.nlc.state.ne.us); develop and staff trade show exhibits, demonstrating electronic information technology products; and make presentations to a wide variety of audiences.
- Develop and deliver marketing training to librarians across the state, including courses in market research, merchandising, outreach, promotional materials, and public relations.
- Manage contracts for development and distribution of marketing pieces and training.
- Grant writing and management
- Develop and direct partnership efforts to conduct statewide marketing campaigns, informing Nebraskans about local library products and services.

### **October 1986-October 1988**

#### **Nebraska Library Commission**

**Nebraska Education Information Center Director**, designing, developing, and implementing a statewide network of library-based information and referral services.

- Responsible for local program administration; marketing and public

relations, including presentations and displays; staff supervision and training; fiscal planning and management; and grants/contracts administration.

- Led a statewide marketing campaign to connect these library-based, adult educational planning services with citizens across Nebraska.
- Helped lead a national dissemination effort in cooperation with the Public Library Association and the funding source, the W. K. Kellogg Foundation.

#### **January 1985-October 1986**

##### **Nebraska Energy Office**

**Community Programs Administrator**, managing a statewide community organizing effort to foster community energy management planning on the local level.

- Coordinated this nationally recognized program and facilitated local energy conservation program planning.
- Developed documentation and marketing tools.
- Supervised community development staff and coordinated and trained local volunteers.

#### **July 1981-January 1985**

##### **Nebraska Division on Alcoholism and Drug Abuse**

**State Prevention Coordinator**, coordinating statewide efforts to implement local community planning for the prevention of alcohol and drug abuse.

- Exercised full administrative responsibility for creating a network of local voluntary and professional efforts resulting in significantly heightened awareness of alcohol and drug problems.
- Served as Prevention Grants and Contracts Administrator, including implementing and monitoring projects demonstrating a variety of local strategies to address alcohol and drug abuse prevention.

#### **September 1978-July 1981**

##### **Nebraska Department of Public Welfare**

**In-service Training Specialist**, training case workers across the state to implement state and federal service programs.

- Developed and implemented a statewide staff training needs assessment and continuing education to meet needs.
- Served as Training Contract Administrator, including developing and managing the training contract competitive bid process, proposal review, and selection; providing technical assistance, consultation, training, program and fiscal monitoring, and evaluation services.
- Interpreted federal law and regulation regarding training contracts and set up documentation procedures for fiscal and programmatic accountability.

#### **September 1972-September 1978**

##### **University of Nebraska-Lincoln**

**University Child Care Project Director**, exercising primary responsibility for building this program from a volunteer cooperative to an established University student service and field training laboratory.

- Designed and evaluated developmental programs.
- Managed and trained staff.
- Developed and managed the annual budget and formulated funding requests.
- Coordinated community relations and consumer involvement and acted as liaison between the university and the community.

**Curriculum Vitae  
Michael P. Sauers**

Personal

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Professional Address:

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Professional Education

University at Albany, School of Information Science and Policy, Albany, NY; M.L.S., 1995  
Emphasis on computers and Internet related technologies

State University of New York at Brockport, Brockport, NY; B.S., 1992  
Major: American Studies, Minor: Criminal Justice

Library and Instruction Experience

Nebraska Library Commission (2007-Present)

Technology Innovation Librarian, Lincoln, NE

Projects: State-wide public access WiFi Gates grant, State-wide websites for public libraries

Bibliographical Center for Research, Aurora, CO (1997-2007)

Internet Trainer

Projects: Multi-state training Gates grant

Arapahoe Library District, Smokey Hill Branch (2004-2007)

Part-time reference desk staff

University of Denver, School of Library and Information Services (1998-2003)

Adjunct Faculty

CR Associates, Las Vegas, Nevada (1995-1997)

Owner and PC/Internet Consultant

University at Albany Library, Albany, NY (1994)

Library Assistant II

University at Albany, School of Information Science and Policy (1993-1994)

Graduate Assistant

New York State Library, Albany, NY (1993-1994)

Student Assistant

New York State Assembly, Albany, NY (1992)

Legislative Intern

Selected Presentations

"Dreaming, Designing, & Using Mobile Library Platforms", Internet Librarian 2009, Monterey, CA, 26 October 2009

"Twitter: Enabling Customer Conversations", Internet Librarian 2009, Monterey, CA, 25 October 2009

"Widgets, Gadgets, & Mobile Apps, Internet Librarian 2009, Monterey, CA, 25 October 2009

"Digital Photographer Boot Camp, Internet Librarian 2009, Monterey, CA, 24 October 2009

"Conversation is King. (Content is just something to talk about.), SIRSI/DYNIX Midwest Users Group (SMUG), 31 July 2009

"Mobile Computing: Yesterday & Today", The Affinity Group, Omaha, NE, 10 July 2009

"Are You a 2.0 Library?", METRO, online, 13 April 2009

"Searching 2.0, Education Institute", online, 9 April 2009

"Mobile Phone Reference 101" w/ Christa Burns, Computers in Libraries 2009, Crystal City, VA, 1 April 2009

"Web 2.x Training for Customers and Staff" w/ Beth Tribe & Bobbi Newman, Computers in Libraries 2009, Crystal City, VA, 31 March 2009

"Participating in the Creative Commons", Computers in Libraries 2009, Crystal City, VA, 30 March 2009

Complete list available online at <http://www.travelinlibrarian.info/presentations/>

### Publications

*A Collector's Guide to Dean Koontz*, CD Publications, 2011 (forthcoming)  
*Blogging and RSS: A Librarian's Handbook: Second Edition*, Information Today, 2010 (forthcoming)  
*Searching 2.0*, Neal-Schuman, Inc., 2009  
*Blogging and RSS: A Librarian's Handbook*, Information Today, 2005  
*XHTML & CSS Essentials for Library Web Design*, Neal-Schuman, Inc., 2005  
 "Cleaning up Quicktime", WebJunction, October 7, 2005  
 "Firefox Search Plugins", WebJunction, October 7, 2005  
 "10 Reasons Why Your Library Should be Using Firefox", WebJunction, April 5, 2005  
 "Protecting Patron Privacy on Public PCs", WebJunction, September 3, 2004  
 "Don't Doesn't Work", WebJunction, August 19, 2004  
 "Installing Windows XP Service Pack 2: One Librarian's Experience", WebJunction, August 17, 2004  
 Book Review, *Straight from the Stacks* by Laura Townsend Kane, Info Career Trends, 2004  
*The Neal-Schuman Directory of Library Management Software* w/ Louise Alcorn, Neal-Schuman, Inc., 2003  
 "Set up Multiple Identities in Outlook Express" (w/ Lisa Holmberg), Smart Computing, November 2003 (Web-only article)  
 "An Introduction to RSS", Business Information Alert, August 2003  
 "A Review of Accessibility Hardware and Software for Libraries", Colorado Libraries, Winter 2002.  
*Using Microsoft Outlook: A How-to-do-it Manual for Librarians*, Neal-Schuman, 2001  
 "An Introduction to XHTML", Colorado Libraries, Fall 2001  
*XHTML Essentials*, John Wiley & Sons, Inc., 2001  
 "Style Guidance", Web Techniques Magazine, May 2001  
*Using the Internet as a Reference Tool: A How-to-do-it Manual for Librarians*, Neal-Schuman, 2001  
*FrontPage 2000: Advanced Topics*, Quessing Courseware Corporation, 2000  
*Mastering Outlook 2000*. Quessing Courseware Corporation, 2000  
 Columnist. "Internet Connection", *Action for Libraries* (September 1997 - )  
 Columnist. "WebSpots", *The Mesh: Inside Cyberspace* (April 1995 - October 1996).  
 Editor. *Scope Notes: The Newsletter of the School of Information Science and Policy Student Association*. Volume VIII, No.1-4 (February-May 1995).  
 Columnist. "Confessions of an Internet Junkie", *Scope Notes*, Volume V, No. 3 - Volume VIII, No. 4 (November 1993 – May 1995).  
 "How to Get along with Others on the Internet", *Razzmatazz: The Newsletter of the New York State Library Association*, Winter 1995, p24.

### Professional Associations

Nebraska Library Association (2007-Present)  
 NLA Information & Technology Access Round Table, Vice-Chair / Chair, (2008-2010)  
 Colorado Association of Libraries (2003-2007)  
 HTML Writers Guild, member (1995 - 2007)  
 Internet Trainers and Consultants Association, member (1995 -1997)  
 Library and Information Technology Association, member (1994 - 1995)  
 American Library Association, member (1993 - 2001)

### Volunteer Work

Webmaster for The Greece (NY) Historical Society, 2003-present  
 Member, Board of Trustees, Aurora (CO) Public Library, 2003-present  
 Webmaster, Friends of the Aurora (CO) Public Library Board, 2002-present  
 Webmaster for author L. E. Modesitt, JR., 1996-present

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