

NYC Connected Communities Management Team Bios

City of New York Mayor's Office

Edward Skyler

Edward Skyler is the Deputy Mayor for Operations. In this capacity, Skyler assists the Mayor in managing the Police Department, Fire Department, Office of Emergency Management, Office of Management and Budget, and Office of Labor Relations. In addition, Skyler directly oversees the Department of Transportation, Department of Environmental Protection, the Department of Buildings, the Taxi and Limousine Commission, the Mayor's Office of Operations/Long-Term Planning and Sustainability, the Department of Sanitation, the Department of Citywide Administrative Services, the Mayor's Office of Contract Services, the Criminal Justice Coordinator, and the Office of Special Enforcement.

Deputy Mayor Skyler oversees a variety of initiatives, including implementation of the City's Solid Waste Management Plan, the Emergency Communications Transformation Project (the integration of the 911 system), the City's construction safety agenda, and PlaNYC, our plan for long-term growth and sustainability.

Skyler has worked in the Bloomberg Administration since its inception in January 2002, first as the Mayor's Communications Director and Press Secretary then as Deputy Mayor for Administration before his appointment as Deputy Mayor for Operations in 2007. From 1995 to 1999, Skyler worked at the New York City Department of Parks & Recreation, where he served as Deputy Chief of Staff and as the Public Information Director. In 1999, he was appointed a Deputy Press Secretary to Mayor Rudolph W. Giuliani. In 2000, he left the Giuliani Administration to work in the Corporate Communications group of Bloomberg LP and, in 2001, joined Bloomberg for Mayor as the campaign's Press Secretary. Skyler, a member of the New York State Bar, is a graduate of the University of Pennsylvania and the Fordham University School of Law.

Department of Information Technology and Telecommunications (DoITT)

Carole Post

Carole Post was appointed Commissioner of the Department of Information Technology and Telecommunications (DoITT) by Mayor Michael R. Bloomberg on December 30, 2009, a capacity in which she began serving on January 19, 2010.

Commissioner Post has been involved in municipal and government operations since 1996. Before coming to DoITT, she served as Director of Agency Services at the New York City Mayor's Office of Operations. There, Ms. Post led a team of technical and policy advisors who oversee City agency performance and help coordinate strategic initiatives vital to the Mayor's vision for New York City. Prior to joining the Mayor's Office, Ms. Post was Executive Director of Strategic Planning for the New York City Department of Buildings, where she was instrumental in re-engineering agency operations and led the agency's efforts to establish and prioritize a strategic agenda.

Before her service with the City of New York, Ms. Post was legal counsel to several public entities in Florida, and was responsible for the operations of the City of Palm Beach Gardens while serving as Acting City Manager.

Commissioner Post holds a Bachelor's Degree in Journalism and a Juris Doctor, and is licensed to practice law in New York and Florida.

Mitchel Ahlbaum

Mitchel Ahlbaum has served as General Counsel and Deputy Commissioner for Franchise Administration and Planning for DoITT since October 2006. As Deputy Commissioner, he oversees the administration of New York City's broadband, cable TV and mobile telecommunications franchises. In his capacity as general counsel, he has overall responsibility for all agency legal matters and contracts. From May 2005 to October 2006, Mitchel served as DoITT's Deputy Commissioner for Telecommunications Services, with oversight responsibility for the agency's Network Services and the Wireless Technologies divisions. Among other projects, he assisted in developing the New York City Wireless Network, or NYCWiN, a Citywide mobile broadband data network supporting public safety and public works.

Mitchel was a Mayoral appointee to New York City's Broadband Advisory Committee, which was established by local law in 2005 to review and provide policy recommendations on broadband deployment and adoption in New York. He also advised, on behalf of DoITT, in development of the City's 2007 Broadband Action Plan, which forms the basis of the City's BTOP applications. Also on behalf of DoITT, Mitchel served on the FCC's Network Reliability and Interoperability Council (NRIC VII) Wireless Network Reliability Task Force.

From June 2001 to May 2005, Mitchel served as DoITT's Senior Counsel for Legislative and Regulatory Affairs. Prior to joining DoITT, he served as Assistant Budget Director at the New York City Office of Management and Budget; as Senior Director of Government Affairs at the New York City Partnership and Chamber of Commerce; and in private practice.

Deirdre C. Flynn

Deirdre C. Flynn has served as DoITT's Executive Director of Telecommunications Policy and Strategy since March, 2009. In this role, Ms. Flynn is responsible, pursuant to City Charter §1072, for the planning, formulation, coordination and advancement of information technology and telecommunications policies for the City and for the development, maintenance and implementation of the long range telecommunications strategy.

Ms. Flynn is a senior information technology executive with over twenty years experience in technology infrastructure management in both the public and private sector. She has an established career in identifying and delivering leading edge telecommunications and technology solutions and policies for government and global investment banks.

Ms. Flynn has also served as DoITT's Assistant Deputy Commissioner for Telecommunications Services, from 2003-2005, with oversight responsibility for the agency's Voice and Network Services and the Wireless Technologies divisions. Among other projects, she assisted in developing the New York City Wireless Network, or NYCWiN, a Citywide mobile broadband

data network supporting public safety and public works. Ms. Flynn also collaborated on the VOIP 180 - day plan as well as other public safety initiatives, including 911 support.

Ms. Flynn is responsible for citywide carrier business relationships for all mayoral and eligible entities. She is the lead point person regarding agency telecommunications programs, modifications or amendments to existing contracts and consideration of future procurements for telecommunications, network or other related services. Ms. Flynn is the Mutual Aid Restoration Consortium (MARC) point person, responding to emergency telecommunications services.

Kate Hohman

Kate Hohman has served as Project Manager for an array of DoITT's broadband initiatives since September 2008, overseeing the development of a set of programs to expand broadband use and adoption among low-income residents, and the implementation of programs to deploy WiFi technology in select City parks and open spaces, and enhance broadband services to Industrial and Manufacturing businesses citywide. In each of these initiatives, she works in close partnership with a broad range of City agencies and partner organizations.

Brooklyn Public Library (BPL)

Richard Reyes-Gavilan

Mr. Reyes-Gavilan joined BPL in 2008, assuming a key role as the Director of the Central Library. As Director, Mr. Reyes-Gavilan is responsible for the execution of public services and programs at the Central Library, the supervision of 110 staff members and the management of a \$7 million operating budget. A member of BPL's Executive Management Team, the Library Director also collaborates with a variety of BPL departments to address the institution's strategic goals. In 2008, Mr. Reyes-Gavilan conceptualized the Information Commons, which will radically transform and enhance the Popular Library and Central Library's first floor computer center. Mr. Reyes-Gavilan also chairs the Web Steering Committee, which is charged with the direction and governance of the BPL website. Before joining BPL, as a Head Librarian for New York Public Library, Mr. Reyes-Gavilan directed the work of six units within the Mid-Manhattan branch and monitored a materials budget of approximately \$1 million. Richard holds a Master of Library Science degree from the University of Texas at Austin and a Bachelor of Arts degree from the State University of New York at Albany. Additionally, Mr. Reyes-Gavilan has hosted talks at the NYLA Conference and acted as a featured panelist for the NEA.

New York Public Library (NYPL)

David Sturm

David Sturm is the Vice President for Information Technology and CIO at The New York Public Library. Sturm manages the strategic planning and operational management of technology. He directs all IT activities including internal and external systems development, technology support, technical design and engineering, networks and telecommunications. During the past 12 years, he has overseen the design and implementation of high-speed networks, significant upgrades to the technology infrastructure and a redesign and expansion of NYPL's web site and intranet. These programs were funded by a combination of government and private sources including

THIAP, eRate, and Diffusion. Prior to NYPL Sturm was a Vice President with Citibank's Global Information Network organization and worked at Citibank for 19 years in operations and technology management. He was the principal liaison for the central technology organization to global Citibank businesses and managed the activities of teams of operations, engineering and product specialists that provided technology infrastructure. Sturm is on the Board of NYSERNet, the NY State Education and Research Network and a Program Mentor to the Executive Master of Science in Technology Management program at Columbia University. Sturm holds a Bachelor of Engineering from The Cooper Union, Master of Science in Engineering from Stanford University and an MBA in Finance from New York University.

Queens Borough Public Library (QBPL)

Maureen T. O'Connor

Maureen O'Connor is the Chief Operating Officer for the Queens Library System in New York City. In that senior management role she oversees the day-la-day operations of the Central Library, the library's 62-local community libraries, seven adult learning centers, and the 28,000 programs and service sessions conducted annually.

In a professional library career spanning nearly 30 years, Maureen has held a number of senior management positions. She joined the Queens Library as Director of Programs and Services in February 2000 and was responsible for providing educational, cultural and outreach programs to the Library's 63 locations. Maureen supervised a staff of more than 100 and also managed the largest library based adult literacy and ESOL program in the nation.

Prior to coming to Queens Library, Maureen worked at the New York State Education Department's Division of Library Development as Program Officer for State and Federal library literacy grant programs (1994-2000). Additionally, she was the Project Administrator for the New York State Department of Correctional Services, where Maureen provided pre-release referrals to inmates to education and training opportunities. Maureen also spent 10 years as the Deputy Director of the Albany, New York Public Library (1983-1994).

Maureen holds a Master of Library Sciences from the State University of New York at Albany and a Bachelor of Arts degree in Sociology from the State University College of Oswego.

Department for the Aging (DFTA)

Marah Rhoades

Marah Rhoades joined the Department for the Aging as the Deputy Assistant Commissioner for the Bureau of Senior Centers in December 2004. Marah oversees a bureau of 60 staff providing contract management and oversight to nearly 300 senior centers and 20 Home Delivered Meal contractors. In addition to these community based services, the Bureau provides health insurance counseling, health promotions in senior centers, and has been working with community partners, health providers and the Department of Health and Mental Hygiene to develop new initiatives focused on healthy aging for seniors. Among these new initiatives, the bureau has worked to enhance the availability of technology resources at senior centers, most recently through a joint

venture with Microsoft focused on using technology to ameliorate social isolation for homebound seniors through a “virtual” senior center experience.

Prior to joining DFTA, Marah worked in development and grant writing as a consultant to a variety of community based organizations serving seniors, children and homeless populations. Much of her work focused on developing new and pilot programs and housing initiatives. In addition, Marah spent six years at Community Counseling and Mediation in Brooklyn developing and implementing an innovative truancy prevention program funded by the Department of Juvenile Justice; providing psychotherapy to children and families; and providing field instruction for Social Work graduate students from Columbia University. Marah graduated with honors receiving a Bachelor’s degree in English Literature from Wheaton College and a Masters in Social Work from New York University.

Department for the Aging partner, Older Adults Technology Services (OATS)

Thomas Kamber

Thomas Kamber is the founding executive director of Older Adults Technology Services (OATS), where he has led the creation of the largest municipal technology program for senior citizens in the country—training more than 5000 senior citizens at over 50 locations since 2004 and leveraging over more than two million dollars in public and private financing. His work at OATS has been covered in local and national print, television, and digital media, and has been the subject of several academic studies of the intersection of aging and technology.

Prior to launching OATS, Dr. Kamber held senior management positions at nonprofit housing and technology organizations, as well as political campaigns at the local, state, and national level. He serves on the boards of the Afro-Latin Jazz Alliance, the Park Slope Geriatric Center, and Brooklyn Community Board Six. In the private sector, he served as a senior brand strategist for D’Arcy advertising, where he helped design and implement communications strategy for Cap Gemini Ernst & Young, a leading global technology services corporation. Dr. Kamber teaches courses on social entrepreneurship, urban research, and the social impact of technology at Columbia University, is a visiting fellow at the Advanced Communications Law and Policy institute at New York Law School, and has published widely on public policy topics. He has a B.A. from Columbia College and a Ph.D. from the City University of New York.

Department of Parks and Recreation (Parks)

Olga Gazman

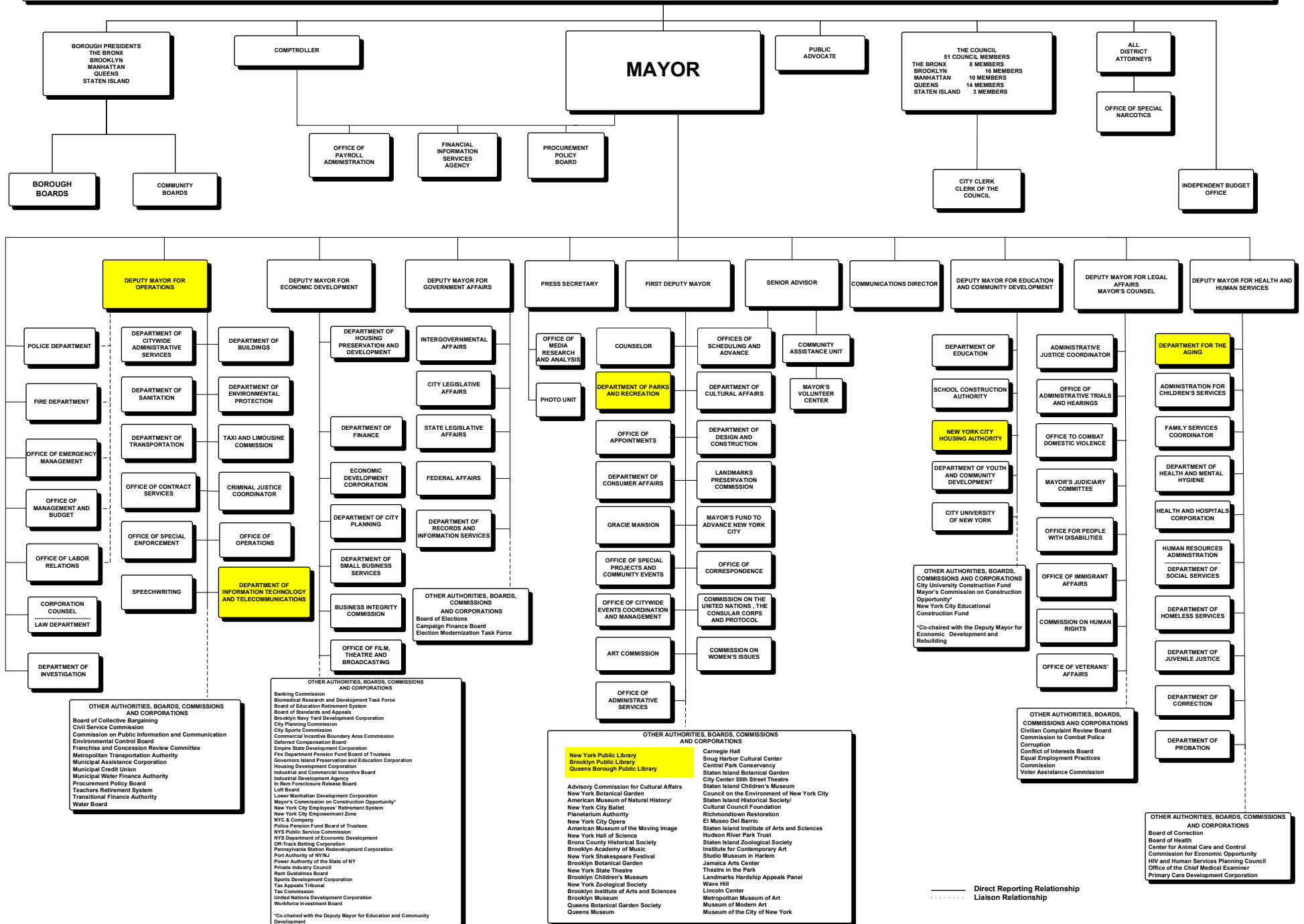
Olga Gazman has over 11 years experience supervising and administering large-scale computing operations and expertise in curriculum/training development. Much of her work over the past decade focused on applied information systems and their use as management tools in government, education, and business. At Parks, Olga oversees 29 community technology centers that ran over 856 classes in 2009 for k-12 students, employed and unemployed adults, and seniors.

New York City Housing Authority (NYCHA)

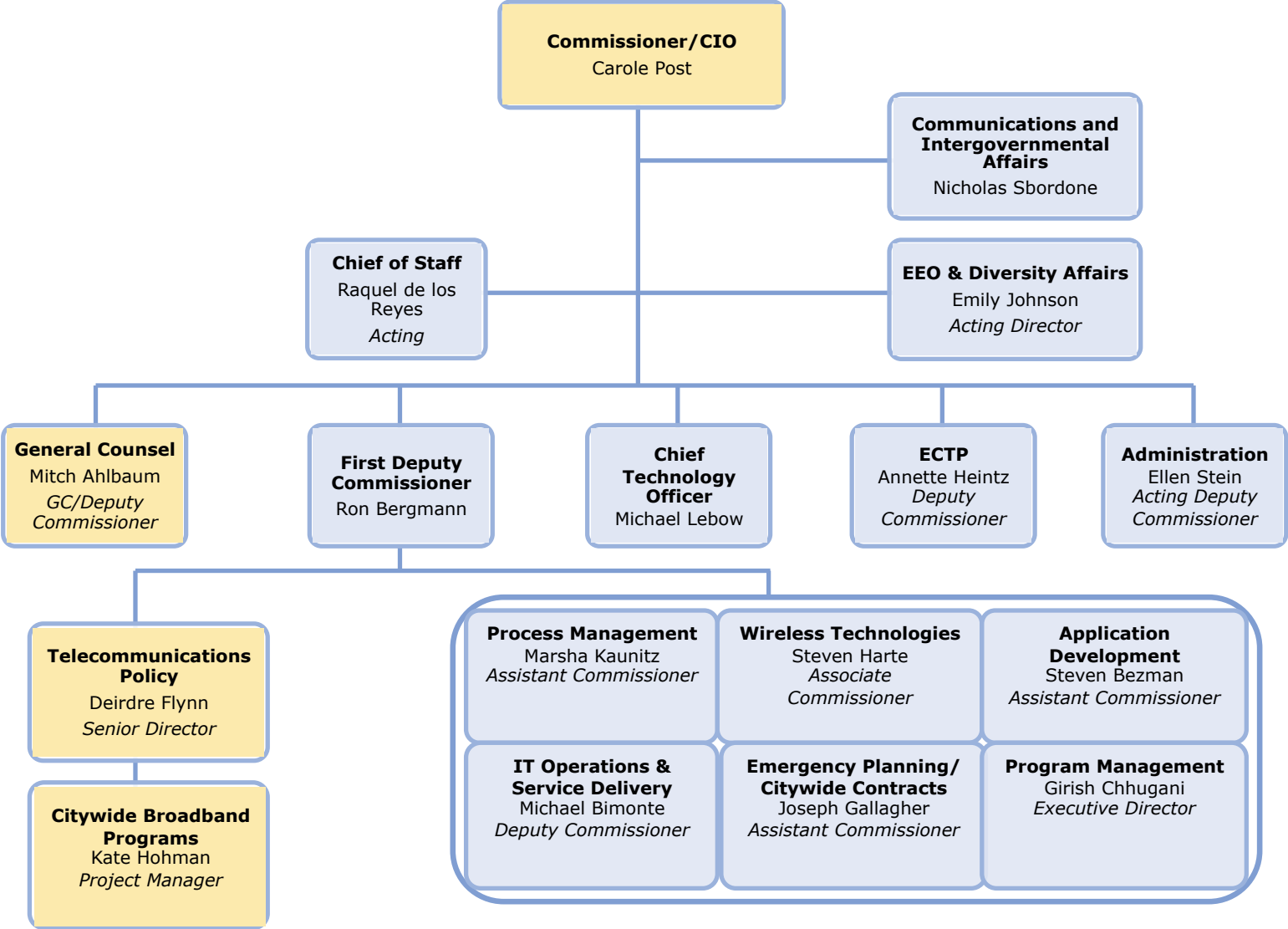
Joseph LaMarca

Joseph LaMarca has served as Director of Administration for Community Operations since June 2008. He is responsible for the management of the administration of the New York City Housing Authority's Community Operations Department which is comprised of five divisions: Administration, Budget, Citywide Programs, Physical Compliance and Resident Participation Initiatives. Mr. LaMarca formerly served as the Deputy Director for General Services at the Agency for 13 years. As Deputy Director of General Services, he oversaw the agency's Fleet Management Division and Office Services Unit. Mr. LaMarca introduced NYCHA to the use of multifunctional machines that copy, fax, print and scan. This enabled NYCHA to save money by incorporating four office machines into one machine and saved filing and paper by introducing the scan-to-e-mail function on these machines. He has worked for NYCHA for almost twenty seven years in various different roles dating back to 1983 when he started as an entry-level Housing Assistant. He recently attended and completed the Executive Leadership Academy at the Baruch College Graduate Center. Mr. LaMarca holds a Bachelor of Arts degree from East Stroudsburg University.

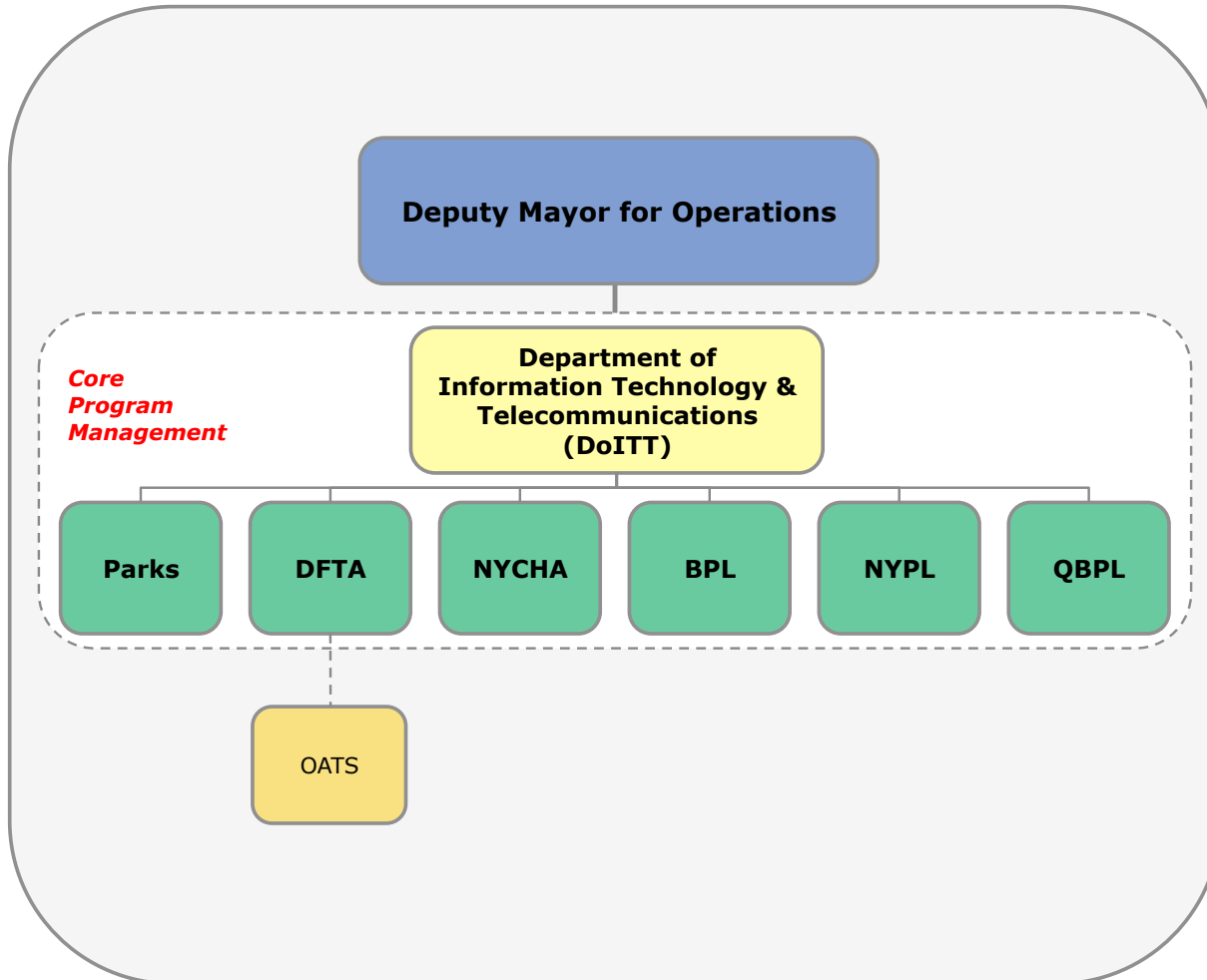
**THE VOTERS OF THE CITY OF NEW YORK
BOROUGHS OF THE BRONX, BROOKLYN, MANHATTAN, QUEENS AND STATEN ISLAND**



DoITT Organizational Structure



NYC Connected Communities Program Governance



Roles & Responsibilities

City Oversight

- Advisory Role on Program Approach

DoITT (Lead BTOP Applicant)

- Overall Program Management
- Citywide Outreach
- Program-Wide Impact Measurement
- Program-Wide Reporting

Key Program Partners

- Program Execution / Delivery
- Vendor Management
- Community Outreach
- Partner-Based Impact Measurement
- Partner-Based Reporting