QUARTERLY PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	**2. Award Identification Number** 54-42-B10500	**3. DUNS Number** 168560410

4. Recipient Organization

WorkForce West Virginia 112 California Ave, Suite 609, Charleston, WV 25305-0112

5. Current Reporting Period End Date (MM/DD/YYYY) 06-30-2013	**6. Is this the last Report of the Award Period?** ◯ **Yes** ◉ **No**

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Robert C Fernatt Information Systems Manager	**7c. Telephone (area code, number and extension)** 304-558-5920 X2249
	7d. Email Address robert.c.fernatt@wv.gov
7b. Signature of Certifying Official Submitted Electronically	**7e. Date Report Submitted (MM/DD/YYYY):** 07-31-2013

Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

As of the quarter ending June 30, 2013, WorkForce continues to work with its partners at the West Virginia National Guard (WVNG), Department of Veterans Assistance (DVA), and Operation Welcome Home (OWH) to deploy a total of 30 machines in the armories and veterans' centers. Veterans and transitioning armed service members are a key focus for WorkForce activities and this equipment is an important component. This equipment has been purchased, configured and recently delivered to the identified sites. The WVNG, DVA, and OWH are supplying Internet connectivity, facility space, and support for this equipment as their contribution to the project.

In Q2, WorkForce expanded the Plaza East PCC into a new, dedicated area to provide machines that will be primarily used for ACT WorkKeys testing. This will allow additional job seekers to take the WorkKeys test and receive their work readiness certificate without interrupting other job seekers that need the PCC for general public use activities (on-line job search, resume creation, networking, etc.).

The number of user sessions per weekend across all locations (WorkForce and libraries) during the past quarter was down slightly from last quarter, but still averaged 295 per weekend.

The web-based survey deployed at the close of 2011 continues to gather general information about PCC users. See "2013Q2 PCC Survey Results.docx" for more statistical information. Reported success stories from the PCC locations can be found at "2013Q2 PCC Success Stories.docx".

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project	99	N/A
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Public Computer Centers Established	-	Progress reported in Question 4 below
2.d.	Public Computer Centers Improved	-	Progress reported in Question 4 below
2.e.	New Workstations Installed	-	Progress reported in Question 4 below
2.f.	Existing Workstations Upgraded	-	Progress reported in Question 4 below
2.g.	Outreach Activities	-	Progress reported in Question 4 below
2.h.	Training Programs	-	Progress reported in Question 4 below
2.i.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

There were no significant challenges or issues during the past quarter.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported underlined cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4.a.	New workstations installed and available to the public	466	Of these machines, 246 are located in a fully completed PCC as of December 31, 2012.

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4.b.	Average users per week (NOT cumulative)	6,704	This average is obtained by combining manual user counts and new automated user session counts (where available) across all sites divided by the number of weeks in the quarter. See the attached "2013Q2 PCC Usage Report Final.xlsx" for more detail.
4.c.	Number of PCCs with upgraded broadband connectivity	19	All WorkForce PCC sites now have upgraded connectivity.
4.d.	Number of PCCs with new broadband wireless connectivity	19	All WorkForce PCC sites now have upgraded wireless connectivity.
4.e.	Number of additional hours per week existing and new PCCs are open to the public as a result of BTOP funds	3	This number is an estimated average across all facilities with hours that extend beyond the established baseline.

5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOP-funded PCCs.

Name of Training Program	Length of Program (per hour basis)	Number of Participants per Program	Number of Training Hours per Program
AARP WorkSearch	1	316	316
Basic Computer Skills	3	154	462
On-Line Job Search	1	26	26
Resume Writing	2	99	198
WorkKeys	7	51	357
SPOKES	4	52	208
AARP WorkSearch Training	3	35	105

Add Training Program	Remove Training Program

Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less).

WorkForce expects to have all the recently delivered computers for the National Guard, Veterans Assistance, and Operation Welcome Home locations operational in the coming quarter.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Planned Percent Complete	Narrative (describe reasons for any variance from baseline plan or any relevant information)
2.a.	**Overall Project**	100	N/A
2.b.	**Equipment / Supply Purchases**	-	Milestone Data Not Required
2.c.	**Public Computer Centers Established**	-	Milestone Data Not Required
2.d.	**Public Computer Centers Improved**	-	Milestone Data Not Required
2.e.	**New Workstations Installed**	-	Milestone Data Not Required
2.f.	**Existing Workstations Upgraded**	-	Milestone Data Not Required
2.g.	**Outreach Activities**	-	Milestone Data Not Required
2.h.	**Training Programs**	-	Milestone Data Not Required
2.i.	**Other (please specify):**	-	Milestone Data Not Required

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

There are no significant challenges or issues anticipated for the coming quarter.

Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Cost Classification	Budget for Entire Project			Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period		
	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	$636,549	$324,998	$311,551	$632,480	$324,998	$307,482	$636,549	$324,998	$311,551
b. Fringe Benefits	$112,158	$0	$112,158	$94,952	$0	$94,952	$112,158	$0	$112,158
c. Travel	$10,775	$0	$10,775	$6,330	$0	$6,330	$10,775	$0	$10,775
d. Equipment	$0	$0	$0	$0	$0	$0	$0	$0	$0
e. Supplies	$907,410	$65,000	$842,410	$907,410	$65,000	$842,410	$907,410	$65,000	$842,410
f. Contractual	$0	$0	$0	$0	$0	$0	$0	$0	$0
g. Construction	$0	$0	$0	$0	$0	$0	$0	$0	$0
h. Other	$597,351	$178,002	$419,349	$592,980	$178,002	$416,647	$597,351	$178,002	$419,349
i. Total Direct Charges (sum of a through h)	$2,264,243	$568,000	$1,696,243	$2,234,152	$568,000	$1,667,821	$2,264,243	$568,000	$1,696,243
j. Indirect Charges	$205,357	$0	$205,357	$205,357	$0	$163,500	$205,357	$0	$205,357
k. TOTALS (sum of i and j)	$2,469,600	$568,000	$1,901,600	$2,439,509	$568,000	$1,831,321	$2,469,600	$568,000	$1,901,600

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: $0	b. Program Income to Date: $0