ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted	2. Award Identification Number	3. DUNS Number
Department of Commerce, National Telecommunications and Information Administration	48-42-B10534	095085747

4. Recipient Organization

Library & Archives Commission, Texas State 1201 BRAZOS STREET, AUSTIN, TX 787011938

5. Current Reporting Period End Date (MM/DD/YYYY)	6. Is this the last Annual Report of the Award Period?
12-31-2011	◯ Yes ⦿ No

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official	7c. Telephone (area code, number and extension)
Denise Hendlmyer	
	7d. Email Address dhendlmyer@tsl.state.tx.us

7b. Signature of Certifying Official	7e. Date Report Submitted (MM/DD/YYYY):
Submitted Electronically	01-30-2012

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

◯ **New**   ◯ **Improved**   ⦿ **Both**

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	26	26
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-*Governmental* **(please specify):** Community Centers	0	2	2
Other Community Support-*Non-Governmental* **(please specify):** Arlington- Hugh Recreation Center	1	0	1

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
1815 New York Avenue, Arlington, Texas	8	48	7	1,000	28

Add New PCC	Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
101 W. Hiram, Atlanta TX 75551	6	142	4	4.16	201
1161 Angelina St., Austin, TX 78702	14	44	11	100	520
206 N. Highway 377, Rocksprings, TX 78880	13	52	3	1.25	100
404 N. Street, Elgin, TX 78621	8	34	6	9.72	141
4900 Providence, Houston, TX 77020	21	40	8	1.5	85
5414 Franz Road, Katy, TX 77493	42	37	7	3	833
979 Grenshaw, Houston, TX 77088	10	40	8	1.5	109
7122 N. Gessner, Houston, TX 77040	23	37	7	3	546

Prior to Improvement

509 Stratford St.. Highlands, TX 77562	12	36	4	1.5	159
2400 N Meyer, Seabrook, TX 77586	16	0	0	1.5	0
135 Hare Rd., Crosby, TX 77532	22	26	7	1.5	273
6108 Auden, Houston, TX 77005	20	37	7	1.5	260
6817 Cypresswood, Spring, TX 77379	83	43	7	10	1,906
921 Akron, Jacinto City, TX 77029	20	36	4	1.5	256
601 W. Yeagua, Groesbeck, TX 76642	7	30	3	10	75
800 Thomas St., Wylie, TX 75098	9	39	7	25	423
3815 Sachse Rd., Building C 75048	10	40	6	20	6
1151 N Main St., Salado, TX 76571	16	47	7	8	140
1 Library Lane, Floresville, TX 78114	9	46	4	1.5	243
207 E 6th St., Rusk, TX 75785	4	40	0	1	217
507 Main St., Smithville, TX 78957	17	41	4	9.4	185
101 E Abram St., Arlington, TX 76010	54	57	9	100	1,963
900 SE Green Oaks Blvd., Arlington, TX 76018	30	47	7	100	988
2837 W. Park Row Dr, Arlington, TX 76013	10	47	7	100	395
4000 W Green Oaks Blvd., Arlington, TX 76016	16	47	7	100	396
1905 Brown Blvd., Arlington, TX 76006	21	47	7	100	767
1624 New York Ave., Arlington, TX 76010	45	47	7	100	1,097
3311 SW Green Oaks Blvd., Arlington, TX 76017	23	47	7	100	602

Add New PCC	Remove New PCC

After Improvement

101 W. Hiram, Atlanta TX 75551	26	142	4	5.03	177
1161 Angelina St., Austin, TX 78702	27	44	11	100	497
206 N. Highway 377, Rocksprings, TX 78880	42	52	3	6	263
404 N. Street, Elgin, TX 78621	13	34	6	9.72	137
4900 Providence, Houston, TX 77020	26	40	8	10	155

5414 Franz Road, Katy, TX 77493	82	37	7	10	1,097
979 Grenshaw, Houston, TX 77088	13	40	8	10	225
7122 N. Gessner, Houston, TX 7704	41	37	7	10	601
509 Stratford St.. Highlands, TX 77562	26	36	4	10	243
2400 N Meyer, Seabrook, TX 77586	85	37	7	10	635
135 Hare Rd., Crosby, TX 77532	40	29	7	10	301
6108 Auden, Houston, TX 77005	29	37	7	10	303
6817 Cypresswood, Spring, TX 77379	128	43	7	40	1,961
921 Akron, Jacinto City, TX 77029	40	36	4	10	0
601 W. Yeagua, Groesbeck, TX 76642	15	30	3	10	100
300 Country Club Road, Wylie, TX 75098	52	39	7	25	349
3815 Sachse Rd., Building C 75048	19	40	6	20	188
1151 N Main St., Salado, TX 76571	24	47	7	10	112
1 Library Lane, Floresville, TX 78114	16	46	4	1.8	438
207 E 6th St., Rusk, TX 75785	6	40	0	3	243
507 Main St., Smithville, TX 78957	18	41	4	7.07	201
101 E Abram St., Arlington, TX 76010	74	57	9	1,000	2,165
900 SE Green Oaks Blvd., Arlington, TX 76018	30	47	7	1,000	950
2837 W. Park Row Dr, Arlington, TX 76013	10	47	7	1,000	383
4000 W Green Oaks Blvd., Arlington, TX 76016	24	47	7	1,000	336
1905 Brown Blvd., Arlington, TX 76006	25	47	7	1,000	659
1624 New York Ave., Arlington, TX 76010	47	47	7	1,000	956
3311 SW Green Oaks Blvd., Arlington, TX 76017	23	47	7	1,000	595

<div style="text-align:center">[Add New PCC]   [Remove New PCC]</div>

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

☑ **Open Lab Time**   ☐ **Other**   ☑ **Training**

4.b. If "other," please specify the primary use of the PCCs:

N/A

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Dell	Domain Server	8,308	1	new domain server installed to enhance the Lancaster Veterans Memorial Library PCC
Creative Empire- DBA Mango Languages	Electronic Database Services	5,000	1	2 year subscription service to Mango Languages (language learning database) for Lancaster Veterans Memorial Library PCC
M&T Consulting, LLC	Imaging laptops	9,711	1	imaging of 249 laptops for the City of Houston- Houston Public Library PCCs
Merit Software	GED Prep Bundle Windows	5,415	1	GED preparation software for use at the White Settlement Public Library
Totals:		28,434	4	

[Add Equipment]   [Remove Equipment]

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	138,272	28,851,329	0
Multimedia	285	4,137	9,399
Office skills	854	7,495	15,291
ESL	71	384	4,167
GED	71	693	7,428
College Preparatory Training	71	340	379
Basic Internet and Computer Use	5,412	30,142	50,984
Certified Training Programs	0	0	0
Other (please specify): workforce/job skills development, traveling online and technology petting zoo sessions	356	1,607	3,277
Total	145,392	28,896,127	90,925

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).
The Technology Expertise, Access and Learning for all Texans project (TEAL) promotes economic recovery in communities across Texas by providing job seekers with access to the internet, as well as basic computer skills, Office skills and workforce development/ job training within public libraries. Basic computer skills trainings prepare job seekers with the skills that they need to enter the workforce, and workforce development/job trainings help them apply for and secure jobs. Those trainings cover resume writing, online job searching, applying for jobs online and more. Several participating libraries offer these trainings in multiple languages so that English as a Second Language (ESL) patrons also benefit. This means that a diverse set of unemployed Texans can find the resources that they need to secure a job at a time when many of them cannot afford home access and when many employers are requiring online applications. Additionally, the Texas State Library and Archives Commission (TSLAC) is collaborating with the Texas Workforce Commission at the agency level and hosted training webinars for librarians about the workforce system, including online resources for job seekers for incorporation into workforce development trainings. As part of this collaboration, libraries and local workforce boards are exploring opportunities for collaboration, including mutual promotion, collaborative programming and resource sharing.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

TSLAC has been very successful at recording, archiving and turning webinars offered through this grant program into short-courses. This means that one-time webinars can benefit libraries across the state, even those not participating in BTOP, for years to come. We have identified this as a best practice because it maximizes the impact of this grant-funding.