

**ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS**

**General Information**

<b>1. Federal Agency and Organizational Element to Which Report is Submitted</b>  Department of Commerce, National Telecommunications and Information Administration	<b>2. Award Identification Number</b>  45-42-B10012	<b>3. DUNS Number</b>  092760669
<b>4. Recipient Organization</b>  SC State Board for Technical and Comprehensive Education 111 Executive Center Dr, Columbia, SC 29210-8414		
<b>5. Current Reporting Period End Date (MM/DD/YYYY)</b>  12-31-2013	<b>6. Is this the last Annual Report of the Award Period?</b>  <input checked="" type="radio"/> Yes <input type="radio"/> No	
<b>7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.</b>		
<b>7a. Typed or Printed Name and Title of Certifying Official</b>  Mary Coleman  Director of Information Technology, Applications and Reporting Services	<b>7c. Telephone (area code, number and extension)</b>  803-896-5399	
	<b>7d. Email Address</b>  coleman@sctechsystem.edu	
<b>7b. Signature of Certifying Official</b>  Submitted Electronically	<b>7e. Date Report Submitted (MM/DD/YYYY):</b>  08-28-2013	

**PROJECT INDICATORS**

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New     Improved     Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	5	5
Community Colleges	8	38	46
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	4	1	5
Other Community Support-Governmental (please specify):	3	12	15
Other Community Support-Non-Governmental (please specify):	0	0	0

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Denmark Technical College Allendale Public Technology Center 664 Joey Zorn Blvd., Allendale SC 29810	28	37	8	10	42
Denmark Technical College Barnwell Public Technology Center 10370 Ellenton St, Barnwell SC 29812	25	37	0	10	15
Denmark Technical College Public Computer Center 500 Soloman Blatt Blvd., Denmark SC 29042	28	37	8	20	43
Florence Darlington Technical College Mullins Site 109 South Main St., Mullins SC 29574	20	62	4	10	97
Midlands Technical College 1260 Lexington Dr., HSB 247, Airport Campus, West Columbia, SC 29170	15	37	0	100	39
Midlands Technical College, Academic Success Center 7300 College Street, TC 218,	24	49	0	100	24

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Harbison Campus, Irmo, SC 29063					
Midlands Technical College, Academic Success Center, QJC 101, 164 Hwy 321 North Business, Winnsboro, SC 29180	14	41	0	100	4
Midlands Technical College, Student Assessment, WM 244, Beltline Blvd, Columbia, SC 29205	17	41	0	100	25
Orangeburg-Calhoun Technical College Calhoun County Quick Jobs, Court House Drive St., Matthews, SC 29135	50	42	0	10	75
Spartanburg Community College Union County Quick Jobs Center, 1401 Furman L. Findley Highway, Union SC 29379	25	41	0	50	1
Technical College of the Low Country Low Country Council of Governments, 634 Campground Rd, Yemese, SC 29945	20	40	0	10	19
Trident Technical College-Berkeley Campus, 1001 S. Live Oak Dr, Moncks Corner, SC 29461	18	40	8	100	95
Trident Technical College, St. George Quickjobs Center, 5164 E. Jim Bilton Blvd, St. George, SC 29477	16	60	4	10	89
Trident Technical College, St. Paul's Training Site, 5231 Hwy. 165, Hollywood, SC 29449	8	55	8	20	68
York Technical College Kershaw Center Classroom Expansion,3855 Fork Hill Rd, Kershaw SC 29067	20	55	0	10	79

Add New PCC

Remove New PCC

**3.b. Improved PCCs**

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
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<b>Prior to Improvement</b>					
Central Carolina Technical College Downtown Sumter Campus 101 South Main Street Sumter SC 29150	30	45	0	10	27
Horry-Georgetown Technical College Georgetown Campus 4003 South Fraser Street Georgetown SC 29440	83	56	0	30	1,289
Horry-Georgetown Technical College Grand Strand Campus 743 Hemlock Avenue Myrtle Beach SC 29577	60	56	0	10	744
Horry-Georgetown Technical College Main Campus 2050 Highway 501 Conway SC 29526	22	41	0	10	241
Midlands Technical College Airport Campus Academic Success Center 1260 Lexington Drive West Columbia SC 29170	86	56	0	100	4,087
Midlands Technical College Airport Campus Career Resource Center ASC245 1260 Lexington Drive West Columbia SC 29170	44	57	0	100	1,589
Midlands Technical College Airport Campus Library 1260 Lexington Drive West Columbia SC 29170	30	42	0	100	1,067
Midlands Technical College Airport Campus Online Service Center ASC222 1260 Lexington Drive West Columbia SC 29170	11	42	0	100	63
Midlands Technical College Batesburg- Leesville Academic Success Center 423 College Street Batesburg-Leesville SC 29070	11	29	0	100	37
Midlands Technical College Beltline Campus Academic Success Center 316 South Beltline Boulevard Columbia SC 29205	94	57	0	100	2,451
Midlands Technical College Beltline Campus Library 316 South Beltline	102	56	0	100	5,506

<b>Prior to Improvement</b>					
Boulevard Columbia SC 29205 Midlands Technical College Beltline Campus Online Service Center BSC227 316 South Beltline Boulevard Columbia SC 29205	19	42	0	100	551
Northeastern Technical College Bennetttsville Center 131 South Marlboro Street Bennettsville SC 29512	15	37	0	100	0
Northeastern Technical College Dillon Center 2201 Highway 301 South Dillon SC 29536	75	54	0	40	1,036
Northeastern Technical College Main Campus 1201 Chesterfield Highway Cheraw SC 29520	35	49	0	10	25
Northeastern Technical College Pageland Center 815 South Pearl Street Pageland SC 29728	17	53	0	10	19
Orangeburg-Calhoun Technical College Cope Area Career Center 6052 Slab Landing Road Cope SC 29038	20	47	0	10	26
Orangeburg-Calhoun Technical College Lake Marion Technology Center 3656 Tee Vee Road Santee SC 29142	50	52	0	40	630
Orangeburg-Calhoun Technical College Main Campus 3250 St. Matthews Road Orangeburg SC 29118	50	20	0	10	114
Piedmont Technical College Abbeville County Center 283 Highway 28 Bypass Abbeville SC 29620	25	12	0	10	42
Piedmont Technical College Edgefield County Center 506 Main Street Edgefield SC 29824	9	52	0	50	9
Piedmont Technical College Laurens County Higher Education Center 663 Medical Ridge Road Clinton SC 29325	9	54	0	50	13
Piedmont Technical College Main Campus (Greenwood) 620 North Emerald Road Greenwood SC 29649	12	52	0	50	1,998

Piedmont Technical College Newberry County Center 540 Wilson Road Newberry SC 29108	12	52	0	50	216
Piedmont Technical College Saluda County Center 703 Batesburg Highway Saluda SC 29138	8	42	0	50	93
Spartanburg Community College Central Campus 800 Brisack Road Spartanburg SC 29303	18	49	0	50	169
Spartanburg Community College Cherokee County Campus 523 Chesnee Highway Gaffney SC 29431	42	60	4	100	3,175
Spartanburg Community College Tyger River Campus 1875 East Main Street Duncan SC 29334	16	54	0	50	972
Tri-County Technical College Anderson Campus 511 Michelin Boulevard Anderson SC 29625	16	32	0	50	397
Tri-County Technical College Pendleton Campus 7900 Highway 76 East Pendleton SC 29670	58	50	3	1,000	173
Williamsburg Technical College Main Campus 601 Martin Luther King Avenue Kingstree SC 29556	15	12	1	25	43
York Technical College Chester Public Library 100 Center Street Chester SC 29706	70	120	0	10	50
York Technical College Chester Workforce Development and Student Success Center 127 Saluda Street Chester SC 29706	15	55	0	7	16
York Technical College Kershaw Center 3855 Fork Hill Road Kershaw SC 29067	15	40	6	6	38
York Technical College Lancaster County Library Kershaw Branch 3856 Fork Hill Road Kershaw SC 29067	22	55	0	10	78

Add New PCC

Remove New PCC

<b>After Improvement</b>					
Aiken Technical College, Main Campus Learning Resource Center, 2276 Jefferson Davis Hwy, Aiken SC 29829	78	48	4	70	2,225
Central Carolina Technical College Health Science Center, 101 South Main St, Sumter SC 29150	30	45	0	20	20
Florence Darlington Technical College Lake City Site, 278 West Cole Rd, Lake City, SC 29560	20	62	4	10	24
Florence Darlington Technical College Mullins Site, 109 South Main St, Mullins, SC 29574	20	62	4	10	96
Greenville Technical College Brashier Campus, 1830 West Georgia Rd, Simpsonville, SC 29680	78	49	0	100	957
Greenville Technical College, Admissions and Registration Center (ARC), 225 South Pleasantburg Dr, Greenville, SC 29605	25	47	0	100	1,170
Greenville Technical College, Barton Campus, 620 South Pleasantburg Dr, Greenville, SC 29607	267	295	10	100	1,885
Greenville Technical College, Buck Mickel Center, 216 South Pleasantburg Dr, Greenville, SC 29605	33	40	0	10	45
Greenville Technical College, Greer Campus, 2522 Locust Hill Rd, Taylors, SC 29687	82	49	0	10	1,081
Horry-Georgetown Technical College Georgetown Campus, 4003 South Fraser St, Georgetown, SC 29440	31	40	0	50	229
Horry-Georgetown Technical College Grand Strand Campus, 743 Hemlock Ave, Myrtle Beach, SC 29577	73	56	0	100	572
Horry-Georgetown Technical College Main Campus, 2050	106	56	0	200	1,053

Highway 501, Conway, SC 29526					
Midlands Technical College Academic Success Center, 1260 Lexington Dr., HSB 247, Airport Campus, West Columbia, SC 29170	88	56	0	100	214
Midlands Technical College Academic Success Center,423 College Street, EC 106, Batesburg/Leesville Campus, Batesburg- Leesville, SC 29070	22	29	0	100	6
Midlands Technical College Career Resource Center, 1260 Lexington Dr., ASC 245, Airport Campus, West Columbia, SC 29170	11	42	0	100	32
Midlands Technical College Library, 1260 Lexington Dr., AC 225, 226, 227, 240, Airport Campus, West Columbia, SC 29170	68	57	0	100	507
Midlands Technical College Library, 316 S. Beltline Blvd, LB 204, 206, 207, 209 Beltline Campus, Columbia, SC 29205	68	59	0	100	547
Midlands Technical College Online Services, 1260 Lexington Dr., ASC 222, 236, 238,263, Airport Campus, West Columbia, SC 29170	32	42	0	100	183
Midlands Technical College Online Services, 316 S. Beltline Blvd, BSC 227, Beltline Campus, Columbia, SC 29205	19	42	0	100	1,002
Midlands Technical College Academic Success Center WM 110, 111, Beltline Campus, 316 S. Beltline Blvd, Columbia SC 29205	102	56	0	100	1,007
Northeastern Technical College Bennettsville Center, 131 South Marlboro St, Bennettsville SC 29512	40	50	0	10	42
Northeastern Technical College Dillon Center, 2201 Highway 301	42	55	0	10	12



South, Dillon SC 29536					
Northeastern Technical College Main Campus, 1201 Chesterfield Highway, Cheraw SC 29520	112	59	0	50	600
Northeastern Technical College Pageland Center, 815 South Pearl St, Pageland SC 29728	15	51	0	10	14
Orangeburg-Calhoun Cope Area Career Center, 6052 Slab Landing Rd, Cope SC 29038	50	20	0	10	8
Orangeburg-Calhoun Lake Marion Technology Center, 3656 Tee Vee Road, Santee SC 29142	25	12	0	10	4
Orangeburg-Calhoun Technical College Main Campus, 3250 St. Matthews Road, Orangeburg SC 29118	50	52	0	250	314
Piedmont Technical College, Greenwood Campus Learning Resource Center (LRC), 620 N. Emerald Rd, Greenwood SC 29646	12	52	0	50	4,296
Piedmont Technical College, Laurens County Center Learning Resource Center (LRC), 663 Medical Ridge Rd, Clinton SC 29325	12	52	0	50	590
Piedmont Technical College, Saluda County Center Learning Resource Center (LRC), 701 Batesburg Hwy, Saluda SC 29138	8	42	0	50	178
Piedmont Technical College, Abbeville County Center Learning Resource Center (LRC), P283 Highway 28 Bypass, Abbeville SC 29620	9	52	0	50	13
Piedmont Technical College, Edgefield County Center Learning Resource Center, 506 Main Street Edgefield, Newberry SC 29824	9	54	0	50	17

Piedmont Technical College, Newberry County Center Learning Resource Center (LRC), 540 Wilson Rd, Newberry SC 29108	18	49	0	50	490
Spartanburg Community College Central Campus, 800 Brisack Road, Spartanburg SC 29303	50	60	4	100	2,017
Spartanburg Community College Cherokee County Campus, 523 Chesnee Highway, Gaffney SC 29431	25	54	0	50	793
Spartanburg Community College Tyger River Campus, 1875 East Main St, Duncan SC 29334	25	32	0	50	401
Technical College of the LowCountry, 100 Community College Dr, Bluffton SC 29909	10	40	0	50	25
Technical College of the LowCountry, 1085 Thunderbolt Dr, Walterboro SC 29488	10	40	0	3	2
Technical College of the LowCountry, 921 Ribaut Rd, Beaufort SC 29902	20	60	0	50	38
Technical College of the LowCountry, H Mungin Center, 54 Tech Circle, Varnville SC 29944	10	40	0	6	4
Technical College of the LowCountry, Hardeeville Community Library Allendale-Hampton-Jasper Regional, 37 East Main St, Hardeeville SC 29927	14	35	0	3	43
Technical College of the LowCountry, Jasper County Library, 451A Wilson St, Ridgeland SC 29936	6	40	0	6	16
Tri-County Technical College Anderson Campus, 511 Michelin Blvd, Anderson SC 29625	24	12	1	1,000	3
Tri-County Technical College Pendleton Campus, 7900 Highway 76, East Pendleton SC 29670	59	50	3	1,000	9

Williamsburg Technical College Main Campus,601 Martin Luther King Ave, Kingstree SC 29556	70	120	0	50	70
York Technical College Chester Public Library, 100 Center St, Chester SC 29706	15	40	6	6	117
York Technical College Chester Workforce Development and Student Success Center, 127 Saluda St, Chester SC 29706	15	55	0	7	17
York Technical College Kershaw Center, 3855 Fork Hill Rd, Kershaw SC 29067	22	55	0	10	85
York Technical College Lancaster County Library Kershaw Branch, 3856 Fork Hill Rd, Kershaw SC 29067	7	38	0	10	195
Central Carolina Technical College Main Campus, 506 North Guignard Dr, Sumter SC 29150	30	45	0	20	30
Central Carolina Technical College Main Campus, 506 North Guignard Dr, Sumter SC 29150	30	45	0	20	43
Central Carolina Technical College Main Campus, 506 North Guignard Dr, Sumter SC 29150	30	45	0	20	28
Central Carolina Technical College Kershaw County Campus, 1125 Little St, Camden SC 29020	30	36	0	20	135
Central Carolina Technical College Lee County Campus, 200 North Main St, Bishopville SC 29010	30	38	0	6	21
Greenville Technical College Northwest Campus, 8109 White Horse Rd, Greenville SC 29617	87	49	0	10	535
Greenville Technical College McKinney Center, 227 South Pleasantburg Dr, Greenville SC 29607	25	40	0	10	27

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

- Open Lab Time     Other     Training

**4.b. If "other," please specify the primary use of the PCCs:**  
N/A

**5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).**

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
HP	Probook 4530S Laptop	359	25	These devices are laptops used for training in a PCC or check out by PCC users.
CISCO	Catalyst 2960S	2,003	1	This device allows for the management and monitoring of network traffic.
HP	Phaser Printer	1,813	1	This device is used by PCC users to print documents.
<b>Totals:</b>		4,175	27	

Add Equipment

Remove Equipment

**6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.**

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	0	0	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	0	0	0
Certified Training Programs	0	0	0
<b>Other (please specify):</b> Please see attached (FINAL) Training Addendum	26,880	46,918	160,541
<b>Total</b>	26,880	46,918	160,541

**7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).**

The Public Computer Centers (PCCs) have successfully promoted economic recovery in the state of South Carolina by providing services such as job training, access to job searches, and online course offerings. The South Carolina Technical College System (SCTCS) was able to provide its colleges with enhanced technology resources because of the BTOP grant. This allowed students and community members to improve their career prospects. Because of its flexible nature, the implementation of the grant varied across and within colleges. The majority of the PCCs are located in campus libraries or Academic Success Centers (ASC); with others located in common areas, such as health centers. There was also a flexibility which enabled colleges to provide training courses and workshops tailored to the students and the residents of the communities.

Training courses and workshops were provided by the colleges. They typically used on-campus message boards, local newspapers, flyers in common areas (on campus and in the community), Facebook, and Twitter, to increase awareness of the PCCs. Some locations used a portion of BTOP funds to increase broadband speeds. Increased broadband speed was an additional way to draw students into the labs. While in the PCCs students would be made aware of additional services offered, such as tutoring or workshops.

Students and community members alike have used the computer labs to prepare resumes, perform job searches, and apply for jobs. There have been numerous accounts of people who were able to secure a job because of having access to the lab or because of

classes taken at a PCC. The BTOP grant made the improvements and additions possible. The colleges and the communities are forever grateful.

**8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).**

N/A

**9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).**

Working as a whole entity, the South Carolina Technical System (SCTCS) was able to accomplish things with the BTOP grant that would have otherwise been unimaginable. Working together as one, as opposed to seventeen (sixteen colleges and the System Office) different parts, made the difference. The grant was implemented across sixteen technical colleges with multiple campuses and numerous PCC sites. The large size of the grant required open communication and regular collaboration. By establishing consistent points of contact, we were able to create synergy and effective lines of communication.

Establishing best practices from the start of the grant will be essential to any others venturing in to a similar grant situation. Open and consistent lines of communication, and standardized reporting templates were keys to the success of the SCTCS grant. All of the colleges using the same templates for reporting clarified the required data and also allowed for easier aggregation of data across all colleges.

The situation at SCTCS may differ from other grant recipients. We were able to offer a great deal of flexibility to each college in terms of the way grant funds were implemented at the different locations. All sixteen colleges had different needs and priorities. As such, they individually decided the best way to service their communities and student population with the project. SCTCS was additionally able to purchase project items in bulk, with state agency pricing, which would not otherwise be available to individual colleges. This resulted in significant cost savings, which only benefited the colleges. SCTCS was also able to track all inventory using a system wide inventory control process which is managed by the System Office.

The System Office and all sixteen colleges which conjoin to make up the South Carolina Technical College System have enjoyed great success thanks to the BTOP grant.