

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 37-42-B10529	3. DUNS Number 784345717
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4. Recipient Organization

 WinstonNet Inc. C/O Wake Forest University Health Scienc, Medical Center Blvd., Winston Salem, NC 27157-1049

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2012	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No
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7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Susan Brittain Grants Services Manager	7c. Telephone (area code, number and extension) 336-722-8173 X1044
	7d. Email Address sbrittain@fsifamily.org

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-18-2013
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PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	6	0	6
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-Governmental (please specify):	0	0	0
Other Community Support-Non-Governmental (please specify): churches, recreation centers, nonprofits	5	28	33

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Submitted via attachment	0	0	0	0	0

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Submitted via attachment	0	0	0	0	0

After Improvement

Submitted via attachment	0	0	0	0	0
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4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Dimension Data	Cisco Router	307	1	Router deployed to Metropolitan Missinary Church.
Strategic Connections	Projectors	1,966	9	Projectors deployed to nine PCC's.
Hewlett Packard	Dual Port Hard Drives	276	12	Deployed to PCC's.
Hewlett Packard	1 GB Flash Backed Cache	396	2	Deployed to PCC's.
Totals:		2,945	24	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	0	0	0
Multimedia	1,391	991	1,776
Office skills	3,062	2,432	4,454
ESL	0	0	0
GED	223	223	567
College Preparatory Training	0	0	0
Basic Internet and Computer Use	7,036	3,792	7,431
Certified Training Programs	15	15	33
Other (please specify): job search, job training, languages, keyboarding, web marketing, literacy, genealogy, research, web design, Facebook WinstonNet Live.com, Twitter, LinkedIn, Pinterest, Photos, Prezi, Pandora Radio, web apps.	19,255	11,210	24,475
Total	30,982	18,663	38,736

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

All of the public computer labs promote economic recovery by providing job training and job readiness services such as job readiness classes, resume consultation and preparation, job search and referral services as well as education and training opportunities. The Forsyth Technical Community College West Campus Lab operates under the North Carolina JobLink Delivery System and is a partner with our local Workforce Development Board.

The International Center Lab is an open lab that promotes economic recovery thru training and job services. We have various training opportunities to help each person with the needs they feel are important to them. It varies from language training using the Mango software to resume consultation and preparation, job search, referral services, career planning, and educational opportunities through Forsyth Technical Community College. The International Center Lab is a resource center that offers planning materials, resource books, and brochures to help enrich economic recovery. The International Center Lab is associated with North Carolina Job Link career planning and placement service. We offer free computer and internet access. The Lab is open for extended hours and week-ends that make it accessible to anyone. The Lab also has a bilingual component from 3:00-5:00 p.m. Monday through Thursday and from 9:00-2:00 on Saturdays. This makes it a viable option for clients of all races and languages.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

WinstonNet has found that the standardization of equipment, software, and technical support across all public computer labs is a best practice. In addition, the regular updating of documentation associated with the labs, including work flow and procedures, makes for excellence in operations.