

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 37-42-B10529	3. DUNS Number 784345717
4. Recipient Organization WinstonNet Inc. C/O Wake Forest University Health Scienc, Medical Center Blvd., Winston Salem, NC 27157-1049		
5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2011	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No	
7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.		
7a. Typed or Printed Name and Title of Certifying Official Susan Brittain Grants Services Manager	7c. Telephone (area code, number and extension) 336-722-8173 X1044	
	7d. Email Address sbrittain@fsifamily.org	
7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-16-2012	

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	6	0	6
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-Governmental (please specify):	0	0	0
Other Community Support-Non-Governmental (please specify): churches, recreation centers, nonprofits	5	28	33

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
El Buen Pastor 4637 Tim Rd; Winston-Salem 27106	10	16	0	7	35
Black-Phillips-Smith Government Service Center 2301 North Patterson Ave; Winston-Salem 27105	9	25	0	7	26
St. Peter's World Outreach 3683 Old Lexington Rd. Winston-Salem, NC 27107	10	14	0	7	45
Whole Man Ministries 3916 Old Lexington Rd; Winston-Salem 27127	10	20	0	7	19
United Metropolitan Missionary Baptist Church 450 Metropolitan Dr. Winston-Salem, NC 27101	10	35	0	7	5
Goodwill 2701 University Parkway Winston-Salem, NC 27115	20	16	0	10	6

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
REACT Center Employment Security Commission 450 Hanes Mill Road, Suite 101 Winston-Salem, NC	20	18	0	7	5
Forsyth Tech West Campus Job Link 1300 Bolton Street Winston Salem, NC 27103	10	18	0	10	7
Forsyth Tech International Center Forsyth County Public Library 660 West 5th Street Winston-Salem, NC	18	20	3	6	23
Forsyth Tech Mazie S. Woodruff Center 4905 Lansing Dr. Winston-Salem, NC	21	34	0	10	10
Winston-Salem Urban League 201 W. 5th St. Winston-Salem, NC 27101	17	25	0	1.54	9

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
1st Outreach (was Faith Seeds Re-entry Program) 965 Northwest Blvd; Winston-Salem 27105	6	9	0	1.5	165
Adaptables Independent Living Center 3650 N. Patterson Ave; Winston-Salem 27105	6	40	0	1.5	20
Belview Neighborhood Recreation Center 2800 Burgundy St; Winston-Salem 27107	8	50	0	1.5	100
Blessed of God Ministries 740 Chatham Rd. Winston-Salem, NC 27101	10	6	2	1.5	100
Brown & Douglas Recreation Center 4725 Indiana Ave; Winston-Salem 27106	8	73	0	1.5	100

Prior to Improvement					
Carl H. Russell Sr. Recreation Center 3521 Carver School Road; Winston-Salem 27105	8	56	0	1.5	100
Transformed Lives (was All God's Children, Families First) 2610 New Walkertown Rd. Winston-Salem, NC 27101	10	36	3	1.5	55
Fourteenth Street Community Recreation Center 2020 N.E. 14th St; Winston-Salem 27105	10	56	0	1.5	100
Georgia E. Taylor Neighborhood Recreation Center 1471 W. Clemmonsville Rd; Winston-Salem 27127	6	57	0	1.5	100
Green Street United Methodist Church 639 Green Street; Winston- Salem 27101	8	6	4	1.5	110
Goler Memorial AME Zion Church 630 N. Patterson Ave; Winston-Salem 27101	10	6	2	1.5	110
Hanes Hosiery Community Center 501 Reynolds Blvd; Winston-Salem 27105	12	70	0	1.5	100
Little Creek Neighborhood Recreation Center 610 Foxcroft Dr; Winston- Salem 27103	6	49	0	1.5	100
Martin Luther King Jr. Community Recreation Center 2001 Pittsburg Ave; Winston-Salem 27105	10	70	0	1.5	100
Miller Park Community Recreation Center 400 Leisure Ln; Winston- Salem 27103	6	70	0	1.5	100
Old Town Recreation Center 4550 Shattalon Dr; Winston-Salem 27106	6	52	0	1.5	100
Polo Park Community Recreation Center 1850 Polo Road; Winston-Salem 27106	6	70	0	1.5	100
Praise Assembly Christian Center 2252 Queen St; Winston- Salem 27103	8	6	2	1.5	100

Rupert Bell Neighborhood Recreation Center 1501 Mount Zion Place; Winston-Salem 27101	10	52	0	1.5	100
Sedge Garden Neighborhood Recreation Center 401 Robbins Rd; Winston-Salem 27107	8	52	0	1.5	100
SE Gateway YWCA 1300 South Main St; Winston-Salem 27127	6	76	14	1.5	165
South Fork Center/Our House 4403 Country Club Rd; Winston-Salem 27104	6	69	0	1.5	100
Sprague Street Recreation Center 1350 E. Sprague St; Winston-Salem 27107	10	56	0	1.5	100
St. Benedict the Moor Catholic Church 1625 E. 12th Street; Winston-Salem 27101	10	4	8	1.5	75
Winston Lake Family YMCA 901 Waterworks Rd; Winston-Salem 27101	10	79	12	1.5	100
William C. Sims Sr. Neighborhood Recreation Center 1201 Alder St; Winston-Salem 27127	10	37	0	1.5	100
Reynolds Park Recreation Center (was Roscoe Anderson Jr. Recreation Center) 2450 Reynolds Park Rd; Winston-Salem 27107	6	70	0	1.5	100
Union Baptist Church 1200 N. Trade St; Winston-Salem 27101	10	6	2	1.5	100

Add New PCC

Remove New PCC

After Improvement

1st Outreach (was Faith Seeds Re-entry Program) 965 Northwest Blvd; Winston-Salem 27105	14	30	0	7	23
Adaptables Independent Living Center 3650 N. Patterson Ave; Winston-Salem 27105	4	30	0	7	7
Belview Neighborhood Recreation Center 2800 Burgundy St; Winston-Salem 27107	10	51	0	7	21

RECIPIENT NAME:WinstonNet Inc.

AWARD NUMBER: 37-42-B10529

DATE: 02/16/2012

OMB CONTROL NUMBER: 0660-0037
 EXPIRATION DATE: 12-31-2013

Blessed of God Ministries 740 Chatham Rd. Winston-Salem, NC 27101	10	15	0	7	8
Brown & Douglas Recreation Center 4725 Indiana Ave; Winston-Salem 27106	11	52	0	7	67
Carl H. Russell Sr. Recreation Center 3521 Carver School Road; Winston-Salem 27105	10	56	0	7	38
Transformed Lives (was All God's Children, Families First) 2610 New Walkertown Rd. Winston-Salem, NC 27101	10	18	0	7	16
Fourteenth Street Community Recreation Center 2020 N.E. 14th St; Winston-Salem 27105	8	56	0	7	92
Georgia E. Taylor Neighborhood Recreation Center 1471 W. Clemmonsville Rd; Winston-Salem 27127	6	57	0	7	19
Green Street United Methodist Church 639 Green Street; Winston-Salem 27101	10	12	0	7	3
Goler Memorial AME Zion Church 630 N. Patterson Ave; Winston-Salem 27101	10	12	0	7	23
Hanes Hosiery Community Center 501 Reynolds Blvd; Winston-Salem 27105	13	61	0	7	147
Little Creek Neighborhood Recreation Center 610 Foxcroft Dr; Winston-Salem 27103	6	52	0	7	6
Martin Luther King Jr. Community Recreation Center 2001 Pittsburg Ave; Winston-Salem 27105	9	61	0	7	54
Miller Park Community Recreation Center 400 Leisure Ln; Winston-Salem 27103	7	61	0	7	54
Old Town Recreation Center 4550 Shattalon Dr; Winston-Salem 27106	7	52	0	7	29
Polo Park Community Recreation Center 1850 Polo Road; Winston-Salem 27106	9	61	0	7	39

Praise Assembly Christian Center 2252 Queen St; Winston- Salem 27103	8	5	4	7	13
Rupert Bell Neighborhood Recreation Center 1501 Mount Zion Place; Winston-Salem 27101	11	52	0	7	70
Sedge Garden Neighborhood Recreation Center 401 Robbins Rd; Winston- Salem 27107	9	49	0	7	130
SE Gateway YWCA 1300 South Main St; Winston-Salem 27127	6	75	14	7	38
South Fork Center/Our House 4403 Country Club Rd; Winston- Salem 27104	8	60	0	7	57
Sprague Street Recreation Center 1350 E. Sprague St; Winston-Salem 27107	9	61	0	7	114
St. Benedict the Moor Catholic Church 1625 E. 12th Street; Winston-Salem 27101	9	2	0	7	4
Union Baptist Church 1200 N. Trade St; Winston-Salem 27101	10	12	0	7	7
William C. Sims Sr. Neighborhood Recreation Center 1201 Alder St; Winston-Salem 27127	10	40	0	7	46
Reynolds Park Recreation Center (was Roscoe Anderson Jr. Recreation Center) 2450 Reynolds Park Rd; Winston-Salem 27107	12	52	0	7	308
Winston Lake Family YMCA 901 Waterworks Rd; Winston-Salem 27101	10	12	0	7	45

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

N/A

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Hewlett-Packard	Thin Clients	649	369	Thin clients were deployed to an average of three labs per week.
Hewlett-Packard	Servers	16,219	2	Servers were deployed to A1A, a safe facility we use to store our servers.
Office Supply Services	36" fixed tables	221	22	Tables were deployed to an average of three labs per week.
Office Supply Services	36" adjustable tables	1,153	23	Tables were deployed to an average of three labs per week.
Office Supply Services	60" fixed tables	266	64	Tables were deployed to an average of three labs per week.
Office Supply Services	72" fixed tables	156	40	Tables were deployed to an average of three labs per week.
Office Supply Services	chairs	59	280	Chairs were deployed to an average of three labs per week.
Hewlett Packard	laptops	809	20	Laptops were deployed to Central Library to be used as mobile training equipment.
Dell	Desktop computers	1,033	111	Desktop computers were deployed to the six Forsyth Technical Community College labs.
DiData	Cisco Router and licenses	3,007	9	Routers were deployed to the public computer labs.
Cisco	Software for Wireless Controllers	3,300	2	Software for twoWireless Controllers.
Brocade	Wireless antennas	248	37	The antennas were deployed on each thin client.
Cisco	Fee for additional licenses	846	14	For Forsyth Tech labs.
Dixie Equipment	Computer tables	380	37	Deployed at Forsyth Tech labs.
Hewlett Packard	Quick Release Kits	17	369	Deployed at the public computer labs.
Totals:		28,363	1,399	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	0	0	0
Multimedia	629	508	1,011
Office skills	1,439	1,281	2,958
ESL	0	0	0
GED	185	185	555
College Preparatory Training	0	0	0
Basic Internet and Computer Use	2,372	1,985	3,871
Certified Training Programs	12	12	24
Other (please specify): e-health, keyboarding, job seeking, resume writing, tutoring, e-mail, Quickbooks, JAWS, geneology, literacy, diversity, small business, languages	9,475	6,493	11,854
Total	14,112	10,464	20,273

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

All of the public computer labs promote economic recovery by providing job training and job readiness services such as job readiness

classes, resume consultation and preparation, job search and referral services as well as education and training opportunities. The Forsyth Technical Community College West Campus Lab operates under the North Carolina JobLink Delivery System and is a partner with our local Workforce Development Board.

The International Center Lab is an open lab that promotes economic recovery thru training and job services. We have various training opportunities to help each person with the needs they feel are important to them. It varies from language training using the Mango software to resume consultation and preparation, job search, referral services, career planning, and educational opportunities through Forsyth Technical Community College. The International Center Lab is a resource center that offers planning materials, resource books, and brochures to help enrich economic recovery. The International Center Lab is associated with North Carolina Job Link career planning and placement service. We offer free computer and internet access. The Lab is open for extended hours and week-ends that make it accessible to anyone. The Lab also has a bilingual component from 3:00-5:00 p.m. Monday through Thursday and from 9:00-2:00 on Saturdays. This makes it a viable option for clients of all races and languages.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

WinstonNet has found that the standardization of equipment, software, and technical support across all public computer labs is a best practice. In addition, the regular updating of documentation associated with the labs, including work flow and procedures, makes for excellence in operations.