OMB CONTROL NUMBER: 0660-0037
EXPIRATION DATE: 6/30/2015

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted	2. Award Identification Number	3. DUNS Number
Department of Commerce, National Telecommunications and Information Administration	32-41-B10528	946481140

4. Recipient Organization

CULTURAL AFFAIRS, NEVADA DEPARTMENT OF 100 N Stewart Street, Carson City, NV 89701-4285

5. Current Reporting Period End Date (MM/DD/YYYY)	6. Is this the last Annual Report of the Award Period?
12-31-2013	⦿ Yes ◯ No

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official	7c. Telephone (area code, number and extension)
Daphne O DeLeon	(775) 684-3315
	7d. Email Address
NSLA Division Administrator	DDeLeon@admin.nv.gov

7b. Signature of Certifying Official	7e. Date Report Submitted (MM/DD/YYYY):
Submitted Electronically	09-26-2013

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

◯ New   ⦿ **Improved**   ◯ Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	31	31
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-*Governmental* **(please specify):** n/a	0	0	0
Other Community Support-*Non-Governmental* **(please specify):** n.a	0	0	0

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
n/a	0	0	0	0	0

[Add New PCC]   [Remove New PCC]

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Submitted via attachment	0	0	0	0	0

[Add New PCC]   [Remove New PCC]

After Improvement					
Submitted via Atatchment	0	0	0	0	0

[Add New PCC]   [Remove New PCC]

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

☑ **Open Lab Time**   ☑ **Other**   ☑ **Training**

4.b. If "other," please specify the primary use of the PCCs:

The Nevada State Library and Archives Government Services Computer Center is focused on providing the public access to online government services (state,federal and local) including employment resources and support services; business support services and educational services.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of

equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Case Logic	Laptop/IPad Attache	27	4	support training progam
Targus	Laser Presentation Remote	30	4	support training program
Amazon	Cat5e Ethernet PAach	9	20	support digital media lab
Microsoft	Windows 7 Home Premium	170	1	installed on broadband workstation
Amazon	Magnetic Dry erase Board	302	2	support training program
Bookeo	Subscription - monthly	40	4	online content
Apple	Remote	19	4	suport training program
Apple	MiniDisplay Port to VGA Adapt	29	5	installed in digital media lab
Apple	MacMini	549	4	part of digital media lab
Apple	Thunderbolt Display	949	2	part of digital media lab
Apple	Computers	1,099	5	part of digital media lab
Apple	Computers - IMAC	1,249	4	part of digital media lab
Apple	App for MacBok	183	5	installed in digital media lab
Apple	App for MacMini	129	4	installed in digital media lab
Apple	App for IMAC	119	4	insatlled in digital media lab
Apple	Magic Mouse	69	4	part of digtial media lab computers
Apple	Wireless keyboard	69	4	part of digital media lab computers
Envisionware	coin/bill acceptor	2,675	1	installed in PCC
Apple	IPads	329	13	part of digital media lab
Apple	IPad support	99	13	installed on IPads
Office Max	Toner	114	2	used in PCC and digital media lab
Office Max	Toner	136	1	used in PCC and digital media lab
Office Max	Toner	21	2	used in PCC and digital media lab
Office Max	Toner	16	2	used in PCC and digital media lab
Office Max	Toner	130	1	used in PCC and digital media lab
Lynda.com	Online Training- annual subscription + monthly premium	2,400	2	online training
Demco	Bktrk	272	2	used in PCC and digital media lab
Dell	Computers	1,153	10	installed in PCC
Itunes	Evernote	45	4	used in digital media lab
Guitar Center	Quad Handheld Wireless System	400	1	used in digital media lab
Nevada Blue	Ink Cartridges	70	12	used in the digital media lab
Nevada Blue	Poster Paper	75	7	used in digital media lab
Amazon	IPad case	35	11	used in digital media lab

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Totals:		13,011	164	

Add Equipment   **Remove Equipment**

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported <u>cumulatively</u> from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	531,110	775,908	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	3,800	5,367	7,939
Certified Training Programs	0	0	0
Other (please specify): ad-hoc one-on-one training (rural libraries)	400	456	22
Total	535,310	781,731	7,961

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).
As Nevada begins to come out of the economic downturn the services provided by the PCCs (access to employment resources, re-training opportunities and small business assistance) are more in demand than ever before. The One Click Away project has provided libraries in 15 of Nevada's 17 counties the ability to upgrade their public computer access capacity through increasing the number of broadband workstations available and/or upgrading existing workstations. This increased capacity is allowing libraries to increase the number of free computer training courses available. During the first six-months of 2013 (January - June), Nevadans have used the PCCs and attended training classes at the same pace as in 2012. This is a direct result of full deployment of broadband workstations in Carson City, Henderson and the Cooperative Libraries Automated Network (CLAN) member libraries. The project period ended on June 30, 2013.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

n/a

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).
The project's experience regarding the reduction in open library hours and the average weekly number of individuals served has proven that despite a reduction in public library hours and in one case a closure of a public library the number of individual's did not have a permanent corresponding reduction in numbers. While the quarter immediately following the reduction in hours and/or library closure did see a reduction (2012-Q3=9,099 average weekly users and 2012-Q4=8,089 average weekly users); the next quarter saw an increase (2013-Q1 = 9,349 average weekly users). The immediate reduction was likely due to the community's adjustment to the reduced open hours and library closure. But, the subsequent increase in average weekly users in 2013-Q1 is a testament to the community's need for access to broadband services.