# Nondiscrimination and Interconnection Obligations

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# **Objectives**

- Ensure recipients comply with the interconnection and nondiscrimination terms and conditions
  of their grant awards set forth in both NOFAs.
- Provide initial guidance to help recipients work effectively with customers to fulfill the requirements of their grant awards.
- Guidance presented should not be considered inclusive of all open access requirements.



- Overview of Interconnection and Nondiscrimination Obligations
- Interconnection and Collocation Guidance
- Nondiscrimination Guidance
- Exceptions to the Interconnection and Nondiscrimination Obligations



# Nondiscrimination and Interconnection Requirements

- Nondiscrimination and Interconnection requirements apply to infrastructure recipients & subrecipients.
- Obligations may apply to contractors, subcontractors, purchasers of IRUs/dark fiber, or other parties engaged to deploy or operate network.
- NTIA expects recipients to ensure all relevant entities are familiar with and in compliance with the non discrimination and interconnection requirements.



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# **Recipient Obligations**

- Provide access to BTOP-funded facilities at any technically feasible point along the network.
- Connect to the public Internet directly or indirectly and provide requesting parties with an ability to connect to the Internet.
- Maintain reasonable and nondiscriminatory rates and terms for interconnection.
- Negotiate in good faith with all requesting parties making a legitimate request for interconnection or wholesale services.



# **Recipient Preparation**

- Wholesale a direct connection that it has built to the customer (i.e., loop or lateral).
- Provide transport services to any last mile provider that is serving the customer.
- Offer interconnection at any technically feasible point along the network, including all points of interconnection set forth in a recipient's approved application, including splice points and midspan.
- Establish reasonable and non-discriminatory rates and terms.
- If no point of interconnection currently exists, the requesting party should bear any reasonable cost to improve the facilities to allow for interconnection.



# Recipient Preparation(cont'd)

- Allow collocation to interconnecting parties on first-come, first-served basis, in any equipment or facilities funded by BTOP, where and when possible.
- Offer a variety of collocation services including:
  - Secured space separated from the owner's equipments.
  - 24 hour access.
  - Escorted or unescorted access.
  - AC and/or DC.
- If BTOP funds have been used to acquire, expand, or upgrade collocation space, collocation rates must be reasonable and non-discriminatory.





# **What Will Your Customers Expect?**

#### Rates and Terms:

- Reasonable and non-discriminatory.
- Wholesale pricing set forth in recipient applications presumed reasonable and non-discriminatory.

#### Types of Service include, but not limited to:

- Local transmission services.
- Transport.
- Dedicated Internet access.

#### • Quality of Service:

- Service level agreements and service level guarantees.
- Standards include:
  - Jitter.
  - Latency.
  - Delivery ratio.
  - Service Availability.



## What Will Your Customers Expect? (cont'd)

- Provisioning and Installation:
  - Intervals will be reasonable and non-discriminatory.
  - Provisioning and installation timeframes consistent with industry standards (30 days).
- Repair and Maintenance, includes:
  - Service outage credits.
  - Repair and maintenance timeframes consistent with industry standards.
  - Established Mean Times to Repair for all offered services, based on the nature of the service issue.
- Dark Fiber:
  - Make available various information to requesting party, including but not limited to:
    - Route maps.
    - Interconnection points.
    - Splice points.
    - Types of fiber.





# **Providing Access To Up-To-Date Information**

#### Routes:

- Up-to-date location of grant-funded network routes, including routes containing dark fiber.
- Publicly available via the web, but at a minimum, it must be available in sufficient detail to a requesting party upon receipt of bona fide request.

#### Points of Interconnection (POIs):

- Up-to-date location of POIs associated with the grant-funded facilities and whether capacity exists to permit interconnection.
- Location information should identify the census block within which the POI resides and related community, town, or city and State of the POI.
- Publicly available via the web, but at a minimum, it must be available in sufficient detail to a requesting party upon receipt of bona fide request.

#### Requests for Service:

- Standardized and easily accessible method for parties to make inquiries and request service.
- Standard policy for responding to requests within a set timeframe (recipients have indicated that 10 days is reasonable).
- Negotiations must be completed within a reasonable timeframe, not to exceed 90 days.
- Negotiations must adhere to the dispute resolution process set forth in the NOFAs.



# **Providing Access To Agreements**

- Recipients should maintain a publicly available, up-to-date, list of standard terms that are available to all network users, including partners and subrecipients.
- Providing a list of standard terms and conditions does not alleviate recipient of its responsibility to enter into commercial negotiations with a customer upon a bona fide request.
- Recipients should make all service agreements available to NTIA upon request.



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# Recipients Shall Adhere to the FCC Internet Policy Statement:

- Consumers are entitled to access the lawful Internet content of their choice.
- Consumers are entitled to run applications and services of their choice, subject to the needs of law enforcement.
- 3. Consumers are entitled to connect their choice of legal devices that do not harm the network.
- Consumers are entitled to competition among network providers, application and service providers, and content providers.



# To Comply with the NOFA Nondiscrimination Requirements, Recipients Shall:

- Not favor any lawful Internet applications and content over others.
- Display any network management policies in prominent location on the service provider's Web page.
- Provide notice to customers of changes to any network management policies.
- Describe any business practices or technical mechanisms recipients' employ other than standard best efforts Internet delivery to:
  - Allocate capacity.
  - Differentiate among application, providers, or sources.
  - Limit usage.
  - Manage illegal or harmful content.



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# **Exceptions to the Nondiscrimination and Interconnection requirements**

#### Existing Network Arrangements

- Recipient's existing network arrangements are exempt, except:
  - Existing facilities specifically identified as in-kind contribution will be subject to the nondiscrimination and interconnection obligations.
- Recipients have an affirmative responsibility to connect to the Public Internet even if doing so involves traversing portions of their networks that are not funded by BTOP.

#### Law Enforcement and Reasonable Network Management

- Recipients must employ generally accepted technical measures to provide acceptable service levels to all customers, such as application-neutral bandwidth application and caching.
- NTIA will defer to any applicable rules and findings by the FCC regarding the reasonableness of network management techniques.

#### Public Safety

- 700 MHz public safety recipients are effectively exempt from the nondiscrimination and interconnection obligations.
- Interconnection and nondiscrimination obligations will apply to the non-public safety components of a dual use network.

#### Managed Services

 Services such as telemedicine and distance learning and virtual private networks that use private network for enhanced quality of service rather than traversing internet.