

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 22-42-B10502	3. DUNS Number 782543938
--	---	--

4. Recipient Organization

 Deaf Action Center of Louisiana 601 Jordan St., Shreveport, LA 71101-4748

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2012	6. Is this the last Annual Report of the Award Period? <input checked="" type="radio"/> Yes <input type="radio"/> No
--	--

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official David W Hylan Executive Director	7c. Telephone (area code, number and extension) (318) 425-7781 X205
	7d. Email Address david@deafactioncenter.org

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-20-2013
---	--

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	1	1
Libraries	1	0	1
Community Colleges	1	0	1
Universities / Colleges	0	1	1
Medical / Health care Facilities	12	3	15
Public Safety Entities	4	0	4
Job-Training and/or Economic Development Institution	3	0	3
Other Community Support-Governmental (please specify): corrections, military, judicial	10	0	10
Other Community Support-Non-Governmental (please specify): Addiction programs	1	0	1

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Russell Medical 3661 US Highway 280 Alexander City, AL 35010	1	120	48	10	1
Rapides General Medical Center 211 4th Street Alexandria, LA 71301	1	120	48	10	1
42nd Judicial District Court 204 Burt Blvd Benton, LA 71006	1	120	48	10	1
Franklin Foundation Hospital 1097 Northwest Blvd Franklin, LA 70538	1	120	48	10	1
Bossier City Police Department 2008 Oxford Place Bossier City, LA 71111	1	120	48	10	1
Caddo Correctional Center 1101 Forum Drive Shreveport, LA 71101	1	120	48	10	2

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
University Medical Center 1411 Baddour PArkway Lebanon, TN	1	120	48	10	1
DeSoto Regional Health system 207 Jefferson Street Mansfield, LA 71052	2	120	48	10	1
Louisiana Department of Transportation Capitol Access Road Baton Rouge, LA 70802	2	120	48	10	1
Office of Disability Employment 2911 LA Force Blvd Midland, TX 79706	3	120	48	10	1
Minden Medical Center 729 Main street Minden, LA 71055	1	120	48	10	1
Shreveport Police Department 1234 Texas Avenue Shreveport, LA 71101	2	120	48	10	1
Palm Beach County Sheriff's Office 3228 Gun Glub Road WEst Palm Beach, FL 33406	1	120	48	10	1
LSU Health Science Center 1541 Kings Highway Shreveport, LA 71130	5	120	48	10	1
Goodwill Industries 800 West 70th Street Shreveport, LA 71106	3	120	48	10	2
Shreve Memorial Library 424 Texas street Shreveport, LA 71101	3	120	48	10	1
Office of Addictive Disorders 8932 Jewella Avenue Shreveport, LA 71118	1	120	48	10	1
DeSoto Regional Family Clinic 130 Jefferson Street Mansfield, LA 71052	1	120	48	10	2
State of Kentucky Administrative Office of the Courts 100 Millcreek Park Frankfort, KY	40	120	48	10	8

40601-9230					
Harris County Preston Suite 670 Houston, TX 77002	4	120	48	10	4
Nacogdoches Medical Center 4920 NE Stallings Drive Nacogdoches, TX 75965	1	120	48	10	1
City of Buffalo MIS 65 Niagara Square 1201 City Hall Buffalo, NY	1	120	48	10	3
Bossier Parish Sheriff's Office 196 Burt Boulevard Benton, LA 71106	1	120	48	10	1
Willis Knighton Health System 2600 Greenwood Road Shreveport, LA 71103	9	120	48	10	3
Dr. Rosalie Espinosa 1600 S Azusa Avenue Rowland Heights, CA 91748	1	120	48	10	1
Fort Polk US Army Training Facility 7520 Colorado Avenue Fort Polk, LA 71459	1	120	48	10	1
Louisiana Correctional Institute for Women 7205 Highway 74 St. Gabriel, LA 70776	1	120	48	10	1
Louisiana State Penitentiary Angola, LA 70712	1	120	48	10	1
Louisiana Technical College 15014 Lake Charles Highway Leesville, LA 71446	1	120	48	10	1
Rayburn Correctional Center 27268 Highway 21 Angie, LA 70426	1	120	48	10	1
Russell Medical Center 3316 Highway 280 Alexander, AL 35010	1	120	48	10	1
Workforce Development Office 202 Henry O Flipper	1	120	48	10	1

San Angelo, TX 76903					
-------------------------	--	--	--	--	--

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Bossier Parish School Board 2500 Viking Drive Bossier City, LA 711110	1	120	48	10	1
CHRISTUS Highland Hospital 1453 Bert Kouns Industrial Loop Shreveport, LA 71115	1	120	48	10	1
CHRISTUS Schumpert Medical Center One St. Mary Place Shreveport, LA 71104	1	120	48	10	2
Ochsner Hospital-Westbank 2500 Belle Chasse Highway Gretna, LA 70056	1	120	48	10	1
Richland College 6031 Pineland Drive Dallas, TX 75243	1	120	48	10	1

Add New PCC

Remove New PCC

After Improvement

Bossier Parish School Board 2500 Viking Drive Bossier City, LA 71111	3	120	48	10	1
CHRISTUS Highland Hospital 1453 Bert Kouns Industrial Loop Shreveport, LA 71115	2	120	48	10	2
CHRISTUS Schumpert Medical Center One St. Mary Place Shreveport, LA 71104	2	120	48	10	3
Ochsner Hospital-Westbank 2500 Belle Chasse Highway Gretna, LA 70056	3	120	48	10	2

Richland College 6031 Pineland Drive Dallas, TX 75243	4	120	48	10	1
--	---	-----	----	----	---

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

Video remote interpretation for the Deaf via Internet.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
n/a	0	0	0	n/a
Totals:		0	0	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	9	9	40
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	130	81	247
Certified Training Programs	16,500	1,862	4,283
Other (please specify):	0	0	0
Total	16,639	1,952	4,570

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

The PCCs are available 24-hours a day for Deaf and hard of hearing individuals to access them in order to conduct educational, legal, or commercial business. In addition, educational and instructional videos are archived to present information on how to use the equipment, how to search for, apply for, and interview for jobs. Continuing education instruction is also available live and on demand for sign language interpreters. The demand for continuing education instruction has proven very strong.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

We have not made any subcontracts or sub grants.

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

Despite the wide acceptance of the encroachment of technology into all facets of American life, there is still quite a bit of apparent distrust of the environment. While some of our clients are being compelled by court order to move into the area of accessibility via the Internet, others are very timid about making the first steps. It probably doesn't help that there are constant episodes of Internet mischief that make serious business people leery. Also, on-demand video content for instructional purposes is growing in popularity; demand has grown tremendously even since the beginning of this project.