DATE: 02/26/2013

| ANNUAL PERFORMANCE PROGRESS REPORT FOR BROADBAND INFRASTRUCTURE PROJECTS | | | | | |
|---|-------------------------|--|--|--|--|
| General Information | | | | | |
| 1. Federal Agency and Organizational Element to Which Report is Submitted | 2. Award Identification | ation Number | 3. DUNS Number | | |
| Department of Commerce, National Telecommunications and Information Administration | NT10BIX5570053 | | 855036690 | | |
| 4. Recipient Organization | | | | | |
| PTI Pacifica, Inc., dba: IT&E 122 W. Harmon Industri Suite 103, Tamuning, GU 96913-4164 | ial Park Road | | | | |
| 5. Current Reporting Period End Date (MM/DD/YYYY) | | 6. Is this the last Annual Report of the Award Period? | | | |
| 12-31-2012 | | ⊖ Yes ● No | | | |
| 7. Certification: I certify to the best of my knowledge an purposes set forth in the award documents. | d belief that this re | port is correct and | complete for performance of activities for the | | |
| 7a. Typed or Printed Name and Title of Certifying Officia | al | 7c. Telephone (ar | ea code, number and extension) | | |
| Velma Ann Palacios | | 6706822090 | | | |
| | | 7d. Email Address | 3 | | |
| Engineering Manager | | | velma.palacios@itehq.net | | |
| 7b. Signature of Certifying Official | | 7e. Date Report S | ubmitted (MM/DD/YYYY): | | |
| Submitted Electronically | | 02-26-2013 | | | |

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OVERALL PROJECT PERFORMANCE INDICATORS

1. Please provide the following average cost figures for your project. Please review the instructions to determine how to calculate these figures. Write "0" in the second column and "N/A" in the third column if your project does not yet have this information. Depending on whether your project contains Middle Mile and/or Last Mile components, some metrics may not apply. Please provide a narrative description if the total is different from the target provided in your baseline plan (600 words or less).

| Cost Indicator | Average Cost / Speed | Narrative (describe your reasons for any variance from the baseline plan or any other relevant information) |
|---|-------------------------|---|
| Average cost per new mile (Middle Mile) | 20149.75 | Total project cost to date divided by the completed miles = \$10,165,145/504.48=\$20,149.75. In 2011, Total project cost to date divided by the completed miles = \$7,664,252/464.48=\$16,500.72. |
| Average cost per household passed (Last Mile) | n/a | n/a |
| Average cost per subscriber (Last Mile) | n/a | n/a |
| Maximum broadband speed advertised (Middle Mile) | 10.0 Mbps | This is for middle mile. |
| Maximum broadband speed advertised (Last Mile) | n/a | n/a |
| Average broadband speed provided (Middle Mile) | 3.0 Mbps | This is for middle mile. |
| Average broadband speed provided (Last Mile) | n/a | n/a |

2. Please provide each facility name and type, the county where the facility is located, and census tract information for any facilities funded by your project during this annual reporting period. Report only facilities for which construction has been completed.

| Facility Identifier / Name | Facility Type | County | Census Tracts |
|----------------------------|---------------|-----------|----------------|
| see excel sheet | see excel | see excel | see excel |
| Add Facil | ity | R | emove Facility |

Add Facility

3. Please identify (1) the total number of interconnection, peering, and/or transit agreements entered into during this annual reporting period; (2) the total number of agreements of each type that you are currently negotiating; and (3) whether you have denied any request for interconnection and if so, why. If you have not entered into any agreements, please write "N/A."

Interconnection Agreements (600 words or less)

none

Peering and Transit Agreements (600 words or less)

none

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CAPACITY, UTILIZATION, AND CAPABILITY INDICATORS

4. Community Anchor Institutions: In the chart below, please provide information on the types of community anchor institutions capable of receiving service (i.e., anchor institutions connected to your network plus those passed by your network) as a result of BTOP funds.

| Type of Community Anchor Institution | Total Number Within Service Area | Type of Community Anchor Institution | Total Number Within Service Area |
|---|-------------------------------------|--|-------------------------------------|
| Schools (K-12) | 151 | Public Housing | 9 |
| Libraries | 11 | Other Institutions of Higher Education | 21 |
| Medical and Healthcare Providers | 102 | Other Community Support Organizations | 136 |
| Public Safety Entities | 46 | Other Government Facilities | 206 |
| Community Colleges | 13 | Total Community Anchor Institutions | 695 |

5. Please indicate the average increase in broadband speed provided to the community anchor institution customers as a result of your project, including a description of how this increase was calculated (600 words or less).

None. We are delivering average speeds between 1.43 Mbps to 3.035 Mbps.

6. What retail services are being provided by this project? Please describe below. (600 words or less). As an attachment to this report, please provide pricing plans (in \$ per month) associated with each retail service. Retail services description:

none

7a. What network management policies (e.g., bandwidth limitations, traffic prioritization) are in place for the services provided by your project?
7b. Have you ever limited or blocked consumers from accessing any lawful content, service, service provider, or application, or prevented any consumers from attaching any legal device to the network? If so, please explain why (300 words or less)?
7a. IT&E utilizes various tools and techniques to manage its network. Such products include identifying spam and preventing its delivery to customer e-mail accounts, detecting malicious Internet traffic and preventing the distribution of viruses or other harmful

code or content. IT&E employs no traffic shaping and implements no bandwidth limitations.

7b. No. IT&E provides its customers with full access to all the content, services, and applications that the Internet has to offer. In addition, IT&E does not block P2P traffic or applications like BitTorrent, Gnutella, or others as part of its current network congestion management technique. Furthermore, IT&E protects its customers from spam, phishing, and other unwanted or harmful online content and activities.

8. If applicable, please provide the total number and the percentage of subscribers who have dropped the broadband service provided through this project (total number of households and/or businesses and the "churn rate") and the subscribers' reasons for discontinuing their service (600 words or less). none

9. Please provide the following information regarding the number of fiber strand-miles:

| Total Number of | Total Number of Active Fiber | Total Number of Leased Fiber | Total Number of Dark Fiber | Total Number of Strand-miles Being Built | | |
|-----------------|---|---------------------------------|-------------------------------|--|------|---|
| Strand-miles | niles Strand-miles Used by Recipient | Strand-miles Strand-miles | Active | Leased | Dark | |
| 0 | 0 | 0 | 0 | 0 | 0 | 0 |

10. If you wholesale dark fiber, please list your wholesale customers and the number of fiber miles you currently are leasing to those customers:

N/A

 11. Please provide the following information regarding the facility collocation capacity:

 Total Facility (total square feet for all facilities)
 Number of Square Feet Used by Recipient

 Number of Square Feet Used by Recipient
 Number of Square Feet Leased

RECIPIENT NAME:PTI Pacifica, Inc., dba: IT&E

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| DATE: 02/26/2013 | | | EXPIRATION DATE: 12/31/2013 | | | |
|--|---|-------------------------------------|---|--|--|--|
| 448 | 200 | 4 | 244 | | | |
| 12. If you do not own collocation s network (600 words or less). | 12. If you do not own collocation space, please describe how and where other network providers and/or customers interconnect with your network (600 words or less). | | | | | |
| Other network providers and customers connect in our facilities; we do not connect in their facilities so we own no collocation space. We do make collocation space in our facilities available to other network providers. | | | | | | |
| been made to socially and econom | 's adoption of an alternative small b | s (SDB) concerns as defined by se | ontracts or sub grants that have ction 8(a) of the Small Business Act, TOP. Please also provide the names | | | |
| 14. Please describe any best prac NONE. | ctices/lessons learned that can be s | hared with other similar BTOP proj | ects (900 words or less). | | | |
| Institutions (CAIs) that you have co | template titled "Annual PPR CCI Ad onnected and plan to connect to you | ur network. | | | | |
| 16. Using the Excel spreadsheet to new or improved broadband servic | emplate titled "Annual PPR CCI Add e as a result of BTOP grant funds. | endum", please provide a list of co | mmunity pairs that are receiving | | | |
| 17. Please provide up-to-date netw | vork route maps in a single file, in a | Google Earth compatible format (e | .g., KMZ file). | | | |
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