ANNUAL PERFORMANCE PROGRESS REPORT FOR BROADBAND INFRASTRUCTURE PROJECTS

General Information		
1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	**2. Award Identification Number** NT10BIX5570053	**3. DUNS Number** 855036690

4. Recipient Organization

PTI Pacifica, Inc., dba: IT&E 122 W. Harmon Industrial Park Road
Suite 103, Tamuning, GU 96913-4164

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2011	**6. Is this the last Annual Report of the Award Period?** ◯ Yes ⦿ No

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Velma Ann Palacios Engineering Manager	**7c. Telephone (area code, number and extension)** 6706822090
	7d. Email Address velma.palacios@itehq.net
7b. Signature of Certifying Official Submitted Electronically	**7e. Date Report Submitted (MM/DD/YYYY):** 04-12-2012

OVERALL PROJECT PERFORMANCE INDICATORS

1. Please provide the following average cost figures for your project. Please review the instructions to determine how to calculate these figures. Write "0" in the second column and "N/A" in the third column if your project does not yet have this information. Depending on whether your project contains Middle Mile and/or Last Mile components, some metrics may not apply. Please provide a narrative description if the total is different from the target provided in your baseline plan (600 words or less).

Cost Indicator	Average Cost / Speed	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
Average cost per new mile (Middle Mile)	16500.72	Total project cost to date divided by the completed miles = $7,664,252/464.48= $16,500.72.
Average cost per household passed (Last Mile)	n/a	n/a
Average cost per subscriber (Last Mile)	n/a	n/a
Maximum broadband speed advertised (Middle Mile)	10.0 Mbps	This is for Middle Mile.
Maximum broadband speed advertised (Last Mile)	n/a	n/a
Average broadband speed provided (Middle Mile)	3.0 Mbps	This is for Middle Mile.
Average broadband speed provided (Last Mile)	n/a	n/a

2. Please provide each facility name and type, the county where the facility is located, and census tract information for any facilities funded by your project during this annual reporting period. Report only facilities for which construction has been completed.

Facility Identifier / Name	Facility Type	County	Census Tracts
SUSUPE DATA NETWORK OPERATIONS CENTER (NOC)	Equipment located in NOC	69110	9508001003
ISMC DATA NETWORK OPERATIONS CENTER (NOC)	Equipment located in NOC	66010	9519007019
TINIAN MICROWAVE SITE	Equipment located in site	69120	9501004000
MT. TAPOCHAU SITE	Equipment located in site	69110	9505012018
SABANA MICROWAVE SITE	Equipment located in site	69100	9501002074
SUSUPE CENTRAL OFFICE	Equipment located in site	69110	9508001003
TINIAN CENTRAL OFFICE	Equipment located in site	69120	9501004011
SINAPALO CENTRAL OFFICE	Equipment located in site	69100	9501002006

Add Facility	Remove Facility

3. Please identify (1) the total number of interconnection, peering, and/or transit agreements entered into during this annual reporting period; (2) the total number of agreements of each type that you are currently negotiating; and (3) whether you have denied any request for interconnection and if so, why. If you have not entered into any agreements, please write "N/A."

Interconnection Agreements (600 words or less)

Peering and Transit Agreements (600 words or less)

CAPACITY, UTILIZATION, AND CAPABILITY INDICATORS

4. Community Anchor Institutions: In the chart below, please provide information on the types of community anchor institutions capable of receiving service (i.e., anchor institutions connected to your network plus those passed by your network) as a result of BTOP funds.

Type of Community Anchor Institution	Total Number Within Service Area	Type of Community Anchor Institution	Total Number Within Service Area
Schools (K-12)	123	Public Housing	7
Libraries	12	Other Institutions of Higher Education	22
Medical and Healthcare Providers	92	Other Community Support Organizations	124
Public Safety Entities	40	Other Government Facilities	118
Community Colleges	5	Total Community Anchor Institutions	543

5. Please indicate the average increase in broadband speed provided to the community anchor institution customers as a result of your project, including a description of how this increase was calculated (600 words or less).

None. We are delivering average speeds between 1.43 Mbps to 3.035 Mbps.

6. What retail services are being provided by this project? Please describe below. (600 words or less). As an attachment to this report, please provide pricing plans (in $ per month) associated with each retail service. Retail services description:

None.

7a. What network management policies (e.g., bandwidth limitations, traffic prioritization) are in place for the services provided by your project? 7b. Have you ever limited or blocked consumers from accessing any lawful content, service, service provider, or application, or prevented any consumers from attaching any legal device to the network? If so, please explain why (300 words or less)?
7a. IT&E utilizes various tools and techniques to manage its network. Such products include identifying spam and preventing its delivery to customer e-mail accounts, detecting malicious Internet traffic and preventing the distribution of viruses or other harmful code or content. IT&E employs no traffic shaping and implements no bandwidth limitations.
7b. No. IT&E provides its customers with full access to all the content, services, and applications that the Internet has to offer. In addition, IT&E does not block P2P traffic or applications like BitTorrent, Gnutella, or others as part of its current network congestion management technique. Furthermore, IT&E protects its customers from spam, phishing, and other unwanted or harmful online content and activities.

8. If applicable, please provide the total number and the percentage of subscribers who have dropped the broadband service provided through this project (total number of households and/or businesses and the "churn rate") and the subscribers' reasons for discontinuing their service (600 words or less).
None.

9. Please provide the following information regarding the number of fiber strand-miles:

Total Number of Strand-miles	Total Number of Active Fiber Strand-miles Used by Recipient	Total Number of Leased Fiber Strand-miles	Total Number of Dark Fiber Strand-miles	Total Number of Strand-miles Being Built		
				Active	Leased	Dark
0	0	0	0	0	0	0

10. If you wholesale dark fiber, please list your wholesale customers and the number of fiber miles you currently are leasing to those customers:
N/A

11. Please provide the following information regarding the facility collocation capacity:

Total Facility (total square feet for all facilities)	Number of Square Feet Used by Recipient	Number of Square Feet Leased	Number of Square Feet Available
448	200	4	244

12. If you do not own collocation space, please describe how and where other network providers and/or customers interconnect with your network (600 words or less).

Other network providers and customers connect in our facilities; we do not connect in their facilities so we own no collocation space. We do make collocation space in our facilities available to other network providers.

13. To the extent that you have made any subcontracts or sub grants, please provide the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).
n/a

14. Please describe any best practices/lessons learned that can be shared with other similar BTOP projects (900 words or less).

Community Outreach:
1. Invite all Community Anchor Institutions to an initial (introductory) meeting to provide information on the Grant Award. Discuss how it would benefit the Community Anchor Institutions. IT&E did this on Guam in October 2011 and had 14 CAIs (IT Managers) that attended the meeting. After that initial meeting, a relationship had been established and IT&E continues to work with these anchors to see how we can support their broadband requirements.

15. Using the Excel spreadsheet template titled "Annual PPR CCI Addendum", please provide an updated list of Community Anchor Institutions (CAIs) that you have connected and plan to connect to your network.

16. Using the Excel spreadsheet template titled "Annual PPR CCI Addendum", please provide a list of community pairs that are receiving new or improved broadband service as a result of BTOP grant funds.

17. Please provide up-to-date network route maps in a single file, in a Google Earth compatible format (e.g., KMZ file).