

MEMORANDUM

To: BTOP Program Staff
National Telecommunications & Information Administration
Department of Commerce

From: Name of Authorized Organization Representative (AOR):
Andrew Lowenstein
Legal Name of Applicant MyWay Village, Inc.
EasyGrants ID 4561

Memo Date: 7/19/10

Re: Revised Response to Project Details included on BTOP Application
Originally Submitted on 3/15/10

This memorandum documents our formal submission of a revised response to the following project details of our organization’s BTOP application (EasyGrants ID 4561), as follows:

Section F. Project Budget
Please see the revised response below.

Project Budget	
Federal Grant Request	\$4,731,442
Total Match Amount	\$2,097,393
Total Budget	\$6,828,835
Match Percent	30.7%

- **Match Breakdown:**
 - **Cash: \$1,209,944**
 - **In-Kind: \$887,449**

MEMORANDUM

To: BTOP Program Staff
National Telecommunications & Information Administration
Department of Commerce

From: Name of Authorized Organization Representative (AOR):
Donna Sorgi
Legal Name of Applicant City of Boston
EasyGrants ID 4480

Memo Date: 7/21/10

Re: Revised Response to Question(s) 32 and 36 Included on BTOP
Application Originally Submitted on 03/12/10

This memorandum documents our formal submission of a revised response to Question(s) 32 and 36 of our organization’s BTOP application (EasyGrants ID 4480), as follows:

Question 32: Project Budget
Please see the revised response below.

Project Budget	
Federal Grant Request	\$4,312,476
Total Match Amount	\$1,484,260
Total Budget	\$5,796,736
Match Percent	25.6%

Question 36: Budget Narrative
Please see the revised response below.

The detailed budget spreadsheet, revised on 07/20/10 and attached to this memorandum, supersedes the budget narrative in Question 36 of the original application.

- Equipment (\$1,339,200 federal, \$0 non-federal)
- Supplies (\$0 federal, \$0 non-federal)
- Contractual (\$0 federal, \$0 non-federal)
- Other (\$2,973,276 federal, \$1,484,260 non-federal)

Other Metrics:

Household Subscribers: 2,900
Institutional Subscribers: 0
Cost Per Subscriber: \$2,000
Potential Household Subscribers (total): 3,865
Total Training Hours (per year, via teacher led classes): 110,000
Length of Project (years): 2 years
(Direct) Jobs Created: 30
People to be Trained (per year, via teacher led classes): 4,248
Total CAIs: 134

Other Comments:

People to be Trained Per Year: 4,248

This is one half of the total number of people who will be trained over the two year grant period, 8,496. Please note that, as our grant application indicates, we expect the numbers trained in year two to be larger than in year one -- roughly 1/3 of the total will be trained in year one and 2/3rds in year two for a total of 8,496 during the two year grant period.

Total Training Hours (per year, via teacher led classes): 110,000

The following table shows the average hours/person for all program participants. We assume that most participants will complete the program and hence receive 100% of each program’s training hours but we have factored in an assumption regarding the likely number of hours of training that will be received by those who drop out before program completion.

Program	Total Participants	Average Hours	Total Hours
TGH@Schools	2,900	14	40,600
TGH @PCCs	1,500	12.6	18,900
OLLR	800	180	144,000
CL Individual Training	396	23.2	9,204
CL Group Training	76	96	7,296

Total Training Hours over 2 years 220,000

Total Training Hours Year 1 (1/3 of total) 73,333

Total Training Hours Year 1 (2/3 of total) 146,667



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 7/20/2010 2:09:02 PM		Easygrants ID: 4561	
Funding Opportunity: Sustainable Broadband Adoption		Applicant Organization: MYWAY VILLAGE, INC.	
Task: Submit Due Diligence - SBA Applications		Applicant Name: Mr. Andrew Lowenstein	

Uploads

The following pages contain the following uploads provided by the applicant:

Upload Name
Round 2 SBA Due Diligence Documentation



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 7/20/2010 2:09:02 PM		Easygrants ID: 4561	
Funding Opportunity: Sustainable Broadband Adoption		Applicant Organization: MYWAY VILLAGE, INC.	
Task: Submit Due Diligence - SBA Applications		Applicant Name: Mr. Andrew Lowenstein	

Round 2 SBA Due Diligence Documentation

To preserve the integrity of the uploaded document, headers, footers and page numbers have not been added by the system



Grundy County
Housing Authority

1700 Newton Place
Morris, Illinois 60450
815•942•6198—phone
815•942•6289—fax
www.gcha.us

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Grundy County Housing Authority in Morris, Illinois, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,



T. Brent Newman, C.E.O





Blair Minton & Associates, Inc.

535 E. North St., Suite E
Bradley, Illinois 60915
PH (815) 935-1992
FAX (815) 935-8380
Website: www.bma-mgmt.com

June 22, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce -- NTIA
1401 Constitution Avenue, Room 4898
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of BMA Management, Ltd., I want to register our strong desire to participate in the grant program "Getting Illinois Low Income Seniors and People with Disabilities Online." This innovative program will help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet.

At present, I estimate that less than 10% of our residents go online. We regard Internet adoption as a great need for the populations in our communities, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal which would bring equipment, connectivity and comprehensive training. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our staff will coordinate with and support the efforts of the applicant MyWay Village, Inc. to deliver their Connected Living Adoption and Sustainability Program to our residents. We estimate these in-kind contributions will amount to from between \$25,000 to \$50,000 for each property for the two years of BTOP funding.

We also understand that MyWay Village, Inc. will work with us to: (1) design and staff a site-specific education and training programs; (2) create onsite learning centers; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the residents in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between MyWay Village, Inc. and BMA Management. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Rick Banas
Vice President, Strategic Marketing

COMMITTEE ON AGRICULTURE

SUBCOMMITTEES:

CONSERVATION, CREDIT, ENERGY, AND RESEARCH

GENERAL FARM COMMODITIES AND
RISK MANAGEMENT



Congress of the United States
House of Representatives

DEBBIE HALVORSON

11TH DISTRICT, ILLINOIS

March 12, 2010

SUBCOMMITTEES:

DISABILITY ASSISTANCE AND MEMORIAL AFFAIRS

HEALTH

COMMITTEE ON SMALL BUSINESS

SUBCOMMITTEES:

FINANCE AND TAX

CONTRACTING AND TECHNOLOGY

Lawrence E. Strickling,
Assistant Secretary of Commerce
Communications and Information
Room 4898, 1401 Constitutional Ave.,
Washington, DC 20230

Dear Mr. Strickling,

I am writing on behalf of the 11th Congressional District of Illinois to express my support for the **Illinois Senior Housing Coalition's** application for their **Broadband Technology Opportunity Program** which promotes broadband/Internet use among low-income seniors.

I was discouraged to learn that there are virtually no seniors at the Grundy, Kankakee, and Joliet Housing Authorities currently using the Internet. While 30 percent of seniors are online, virtually no low-income seniors are online; this means that I have a significant number of senior citizens in my district who are not using the Internet or benefiting from internet use.

If awarded this grant, a host of other public housing and Section 8 senior housing developments could benefit from the "best practices" developed out of this demonstrative program. As government services are increasingly managed online, it is paramount to ensure seniors have the capacity and skills to benefit from these services. I'm hopeful that the Universal Service Fund could be adapted to subsidize Internet as well as telephone service of low-income seniors. Getting seniors online will not be a permanent problem, as the free market will provide support once seniors have access. It is in the current transition phase that government intervention is necessary, as is represented this proposal.

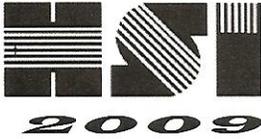
Thank you for your consideration of my support. If I can be of further assistance, please do not hesitate to contact me or my staff at (815) 726-4998.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Halvorson".

Debbie Halvorson
Member of Congress

cc: Brent Newman, Grundy County Housing Authority
DLH/jjl



HABILITATIVE SYSTEMS, INC.
415 South Kilpatrick
Chicago, Illinois 60644

"Quality Services for People with Disabilities"

March 12, 2010

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Donald J. Dew

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of Habilitative Systems, Inc., I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

We have a thirty-two (32) year history of comprehensive service delivery to seniors and people with disabilities, have constructed 100 units of housing and secured another 10 million dollar HUD 202 and City of Chicago fund reservation to construct another 60 units of senior housing.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Donald J. Dew
President/CEO

Web Site: www.habilitative.org
773/261-2252 • 773/854-8364 TDD • 773/854-1526 Fax
Proudly Serving Chicagoland Communities for 30 Years 1978-2008



ROCKFORD HOUSING AUTHORITY

Quality People, Quality Homes, Quality Neighborhoods, for a Quality Rockford

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce – NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

RE: 2010 Broadband Technology Opportunities Program Application

As a member of the Illinois Senior Internet Adoption Coalition, the Rockford Housing Authority (RHA) strongly supports our Team's application for funding under the Broadband Technology Opportunities Program (BTOP). RHA shares our team's vision of enhancing the quality of life of public housing seniors and persons with disabilities by connecting our residents to the Internet.

We know that the program strategy put forward by our Team will work because of our own success at the Brewington Oaks Neighborhood Network (computer) Center: Brewington Oaks is home to more than 200 seniors and persons with disabilities. Since the Brewington Oaks NNC's grand opening in May of 2009, 344 people (including 45 seniors) have used the lab, and 81 people (including 22 seniors) have attended computer training programs. 57 residents received help in establishing their email addresses.

While there is a great need to expand and enhance the Neighborhood Network Center concept to our other properties, there is little funding available to do so. The opportunity provided by the BTOP program will meet a critical need, and will open up significant opportunities for seniors and persons with disabilities.

The Coalition will work with us to design and staff a site-specific educational training program for each senior building that will be participating in this project: Park Terrace, Olesen Plaza and North Main Manor. The Coalition will create on-site computer learning centers for each site, provide computers and connectivity to our residents, and ensure that there is broadband connectivity available to all of the residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to residents. Specifically, we will take a two-bedroom unit



Human Resources

223 South Winnebago Street ■ Rockford, Illinois 61102 ■ 815.489.8741 ■ fax 815.489.8745

Lawrence E. Strickling
March 12, 2010
Page Two

off line at each of our three sites: Park Terrace, Olesen Plaza and North Main Manor. These units will serve as the office and training facility for each housing development. The rent for these units will be absorbed by RHA and serve as our contribution toward match of \$51,120, which is calculated as follows: the City of Rockford's 2010 2-bedroom Fair Market Rent (FMR) of \$710, times three units, times 24 months.

We assure you that you will have our full cooperation in making this demonstration effort a success. Please feel free to contact me with any questions you may have.

Sincerely,



John Cressman
Executive Director



Sankofa Safe Child Initiative

"Looking Back to go Forward"

1500 S. Keeler Chicago, Illinois 60623

Phone: 773-542-8634 Fax: 773-542-9817 Email: wsafechild@sbcglobal.net

24-Hour Helpline: 1-877-838-9377

March 15, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of Sankofa Safe Child Initiative I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in black ink, appearing to read 'Annetta Wilson', with a long horizontal flourish extending to the right.

Annetta Wilson
Executive Director

N/A

DISCLOSURE OF LOBBYING ACTIVITIES

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352

Approved by OMB

0348-0046

(See reverse for public burden disclosure.)

1. Type of Federal Action: <input type="checkbox"/> a. contract <input type="checkbox"/> b. grant <input type="checkbox"/> c. cooperative agreement <input type="checkbox"/> d. loan <input type="checkbox"/> e. loan guarantee <input type="checkbox"/> f. loan insurance	2. Status of Federal Action: <input type="checkbox"/> a. bid/offer/application <input type="checkbox"/> b. initial award <input type="checkbox"/> c. post-award	3. Report Type: <input type="checkbox"/> a. initial filing <input type="checkbox"/> b. material change For Material Change Only: year _____ quarter _____ date of last report _____
4. Name and Address of Reporting Entity: <input type="checkbox"/> Prime <input type="checkbox"/> Subawardee Tier _____, if known: Congressional District, if known: 4c	5. If Reporting Entity in No. 4 is a Subawardee, Enter Name and Address of Prime: Congressional District, if known:	
6. Federal Department/Agency:	7. Federal Program Name/Description: CFDA Number, if applicable: _____	
8. Federal Action Number, if known:	9. Award Amount, if known: \$	
10. a. Name and Address of Lobbying Registrant <i>(if individual, last name, first name, MI):</i>	b. Individuals Performing Services <i>(including address if different from No. 10a)</i> <i>(last name, first name, MI):</i> 	
11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when this transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.	Signature: _____ Print Name: <u>ANDREW LOWESTEIN</u> Title: <u>CHIEF STRATEGY OFFICER</u> Telephone No.: <u>617-328-1600</u> Date: <u>6/29/10</u>	
Federal Use Only:	Authorized for Local Reproduction Standard Form LLL (Rev. 7-97)	

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: MIDTOWN Towers Address: 340 N. Dearborn, Kankakee
Information Provided by: Name: Jamie Thomas Position: Public Housing mgr.
Office Ph: 815 939 7125 Cell Ph: - Fax: 815 939 7335 Email jthomas@kchail.com
Units in Building: 100 1BR 99 2BR 1 Studio/Eff 0
Units Occupied by Seniors: 23 Disabled Non-Seniors 77
Independent Living Units: 100 Assisted Living 0 Meals 0
Ages of Residents: < 65 75 65 - 70 16 70 - 75 4 75 - 80 - > 80 3
Ethnicity: Hispanic 2 Black 76 White 22 Asian 0 Other 0
Education Level: 8th Grade - High School - Post HS - College -
Employment: Employed Full Time 0 Part Time 40 Retired 60
Income: > \$10,000 61 \$10K to \$20K 33 \$20 K - \$30K 1 > \$30K 3
Language: English, English as second language, Primary Language English
Seniors with Internet Skills 30 Computer in Unit 30 Internet Connection 30
Estimated Interest in Internet Skills: 0 - 25% 35 25% - 50% 35 > 50% 30
Areas of Potential Internet/Computer Interest by Residents on Scale of 0 - 10:
1. Connecting with children and grandchildren 30 8
2. Getting an e-mail account 30 6
3. Sending and receiving e-mail messages 30 6
4. Attaching documents or photos to e-mail messages 10
5. Learning to use Google and other Internet-access programs 20
6. Accessing information on Medicare, Medicaid, Drug programs 5
7. Budgeting, banking, paying bills 0
8. Accessing government financial support programs 0
9. Accessing online games and entertainment 10
10. Connecting to hobbies and interest groups 10
11. Accessing information on health care 5

Community Connections and Resources

Name and Address of Local Area Agency on Aging Area Agency on Aging

Contact at AAA: _____ Ph: 815 939 0727 Fx: _____

Name and Address of Neighborhood Senior Center: KCCS I

Contact at S Center: _____ Ph: 815-933-7883 Fx: _____

Services Available to Residents of Building:

Meals NO

Transport to Shopping Public Bus

Housekeeping NO

Social Activities Bingo 1 time month

Events NO

Nurses Karmen Mitchell 2 times monthly

Doctors NO

Dentists NO

Exercise Equipment on site

Medicine Monitoring NO

Advocacy NO

Case Worker Services Thresholds/Options

Education NO

Skills Training NO

Other _____

Other _____

Computer Lab NO

Computer/Internet Training NO

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:

Service:

Contact Information:

Catholic Charities

Home health

815 933 7791

Thresholds

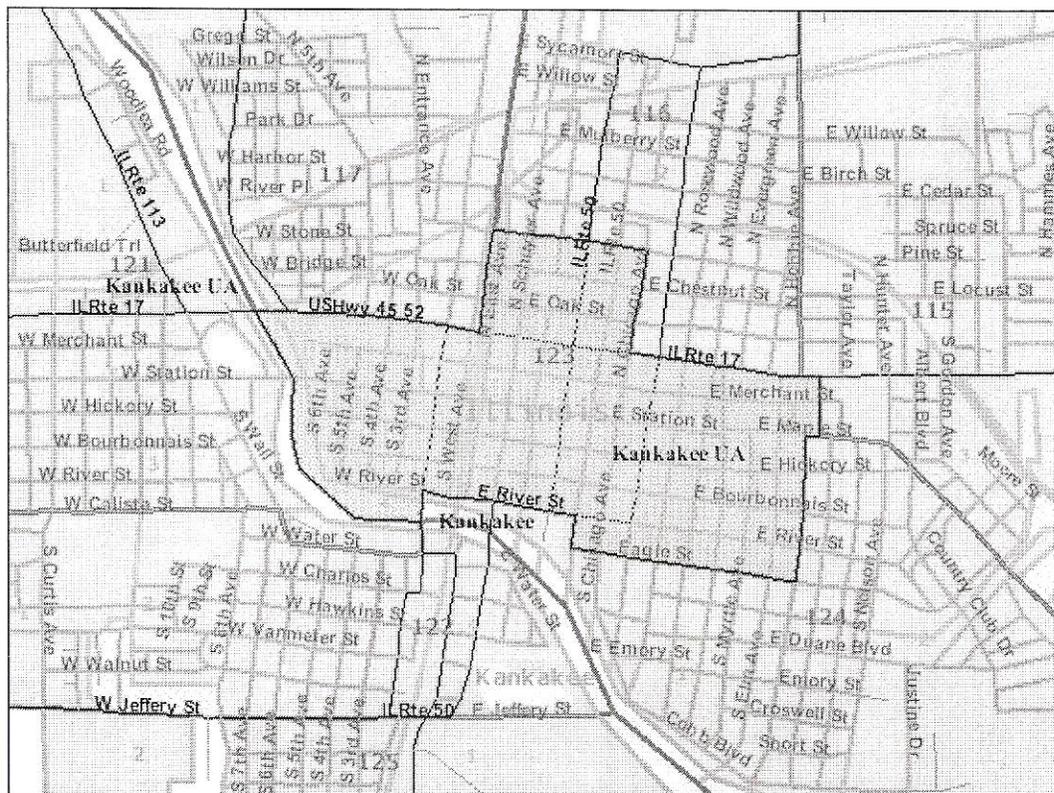
Independent Living

815 935 5586

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Census Tract 123, Kankakee County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

Total Population	5576	100%
60+	545	9.6%
65+	411	7.3%



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: AZZARELLI TOWER Address: 145 W BROADVIEW DR.

Information Provided by: Name: SCOTT KURKOWSKI Position: Site Manager

Office Ph: 815 939 1280 Cell Ph: 815 712 7076 Fax: 815 939 1818 Email MKURKOWSKI@KCHAIL.COM

Units in Building: 100 1BR 99 2BR 1 Studio/Eff 0

Units Occupied by Seniors: 28 Disabled Non-Seniors 72

Independent Living Units: 100 Assisted Living 0 Meals 0

Ages of Residents: < 65 72 65 – 70 5 70 – 75 10 75 – 80 9 > 80 3

Ethnicity: Hispanic 1 Black 40 White 59 Asian 0 Other 0

Education Level: 8th Grade _____ High School _____ Post HS _____ College _____

Employment: Employed Full Time 3 Part Time ✓ Retired _____

Income: > \$10,000 65 \$10K to \$20K 35 \$20 K - \$30K _____ > \$30K _____

Language: English, English as second language, Primary Language _____

Seniors with Internet Skills 10 Computer in Unit 40 Internet Connection 40

Estimated Interest in Internet Skills: 0 – 25% 20 25% - 50% 60 > 50% 20

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 8
2. Getting an e-mail account 6
3. Sending and receiving e-mail messages 6
4. Attaching documents or photos to e-mail messages 6
5. Learning to use Google and other Internet-access programs 8
6. Accessing information on Medicare, Medicaid, Drug programs 5
7. Budgeting, banking, paying bills 8
8. Accessing government financial support programs 8
9. Accessing online games and entertainment 8
10. Connecting to hobbies and interest groups 8
11. Accessing information on health care 5

Community Connections and Resources

Name and Address of Local Area Agency on Aging Area Agency on Aging

Contact at AAA: _____ Ph: 815 939 0727 Fx: _____

Name and Address of Neighborhood Senior Center: KCCS

Contact at S Center: _____ Ph: 815 933 7883 Fx: _____

Services Available to Residents of Building:

Meals NO

Transport to Shopping Public Bus

Housekeeping NO

Social Activities Bingo 1 time month

Events NO

Nurses Kaamen Michel 2 times month

Doctors NO

Dentists NO

Exercise Equipment on site

Medicine Monitoring NO

Advocacy NO

Case Worker Services Thresholds / Opticians

Education NO

Skills Training NO

Other _____

Other _____

Computer Lab NO

Computer/Internet Training NO

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:

Service:

Contact Information:

Catholic Charities

Home health

815 933 7791

Thresholds

Independent Living

815 935 5586

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Kankakee County
Housing Authority

PO Box 965 • Kankakee, Illinois 60901 • (815) 939-7125 • FAX (815) 939-7069

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Kankakee County Housing Authority I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,



Randy McGill
Executive Director

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact the KCHA 504 Coordinator, Mr. Randy McGill, or let a KCHA staff person know you wish an accommodation.



Building Survey Information – “Estimated”
WASHINGTON APARTMENTS

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Washington Apartments Address: 700 E 2nd St
Kewanee, IL 61443

Information Provided by: Name: Nat Smith Position: Property Manager

Office Ph: 309.852.3725 Cell Ph: 309.525.0602 Fax: 309.852.3531
Email nsmith@henrycountyhousing.us

Units in Building: 74 1BR 29 2BR 0 Studio/Eff 45

Units Occupied by Seniors: 47 Disabled Non-Seniors 21

Independent Living Units: 74 Assisted Living _____ Meals _____

Ages of Residents: < 65 _____ 65 – 70 _____ 70 – 75 _____ 75 – 80 _____ > 80 _____

Ethnicity: Hispanic 1 Black 5 White 63 Asian _____ Other _____

Education Level: 8th Grade _____ High School _____ Post HS _____ College _____

Employment: Employed Full Time 4 Part Time 3 Retired 40

Income: > \$10,000 4 \$10K to \$20K 3 \$20 K - \$30K 1 > \$30K _____

Language: English, English as second language, Primary Language 67

Seniors with Internet Skills 15 Computer in Unit 10 Internet Connection 10

Estimated Interest in Internet Skills: 0 – 25% 15 25% - 50% 30 > 50% 23

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 1
2. Getting an e-mail account 3
3. Sending and receiving e-mail messages 3
4. Attaching documents or photos to e-mail messages 5
5. Learning to use Google and other Internet-access programs 3
6. Accessing information on Medicare, Medicaid, Drug programs 6
7. Budgeting, banking, paying bills 8

- 8. Accessing government financial support programs 8
- 9. Accessing online games and entertainment 5
- 10. Connecting to hobbies and interest groups 4
- 11. Accessing information on health care 4

Community Connections and Resources

Name and Address of Local Area Agency on Aging Alternatives for the Older Adult at 731 S Tremont St Kewanee, IL 61443

Contact at AAA: Amanda Ridell Ph: 309.852.0268 Fx: 309.852.4075

Name and Address of Neighborhood Senior Center: Senior Citizens Center at 219 W 2nd St. Kewanee, IL 61443

Contact at S Center: Virginia Nelson Ph: 309.853.8831 Fx: _____

Services Available to Residents of Building:

Meals <u>X</u>	Transport to Shopping <u>X</u>
Housekeeping <u>X</u>	Social Activities <u>X</u>
Events _____	Nurses <u>X</u>
Doctors <u>X</u>	Dentists <u>X</u>
Exercise <u>X</u>	Medicine Monitoring <u>X</u>
Advocacy <u>X</u>	Case Worker Services <u>X</u>
Education _____	Skills Training _____
Other _____	Other _____
Computer Lab <u>X</u> , one computer	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
<u>Churches for all denominations</u>	_____	_____
<u>Salvation Army</u>	<u>Help with rent, power bills</u>	<u>309.852.4565 -Angelina</u>
<u>Food Pantry</u>	<u>Free food available</u>	<u>309.852.3577</u>

Washington Apts. General Info. Angie Heise 309-852-2801

- (5) the local letter of support strategy that you think would be most effective - mayor, Congressman, Area Agency on Aging.

We usually have good luck getting letters from any of the above.

Building Physical Characteristics – Get back to me on this by Monday the 1st.

- a. What are the number of apartment units **74**
- b. How many floors **8**
- c. What is the general shape of the building (rectangular, L-shaped, etc.) **Rect.**
- d. What is the general construction of the building between apartments and floors (dry wall, plaster, cinder blocks / dry wall ceilings, drop ceilings, etc.)

Concrete Floors, drywall ceilings in apartments, drop ceilings in hallways

- e. Current internet service TO the building (T1, DSL, cable, etc.) **cable**
- f. Current services to the units (telephone, cable tv, satellite tv, etc.) **telephone, cable**
- g. What is the telephone wiring (cat3, cat5e) **3 pair wire only for phone, coax in hallways**
- h. How do cables/wires reach each unit (riser system, fire stairwell, etc. then conduit along hallways, etc.) **Riser system, elevator shaft**
- i. Do they have any drawings showing the layout of the buildings **Yes**

- 2. Name, phone and cell phone and e-mail for my principal and backup contacts?
Can get back to me by e-mail. **Angie Heise, office 309-852-2801, aheise@henrycountyhousing.us Nat Smith cell 309-525-0602**
- 3. Two sets of materials providing overview of education and training programs. Simply to read, think about and share with others. Attached.
- 4. Start to think of letters of support that would be meaningful from HA, City/Mayor and Congressman. Samples attached to start the wheels turning.

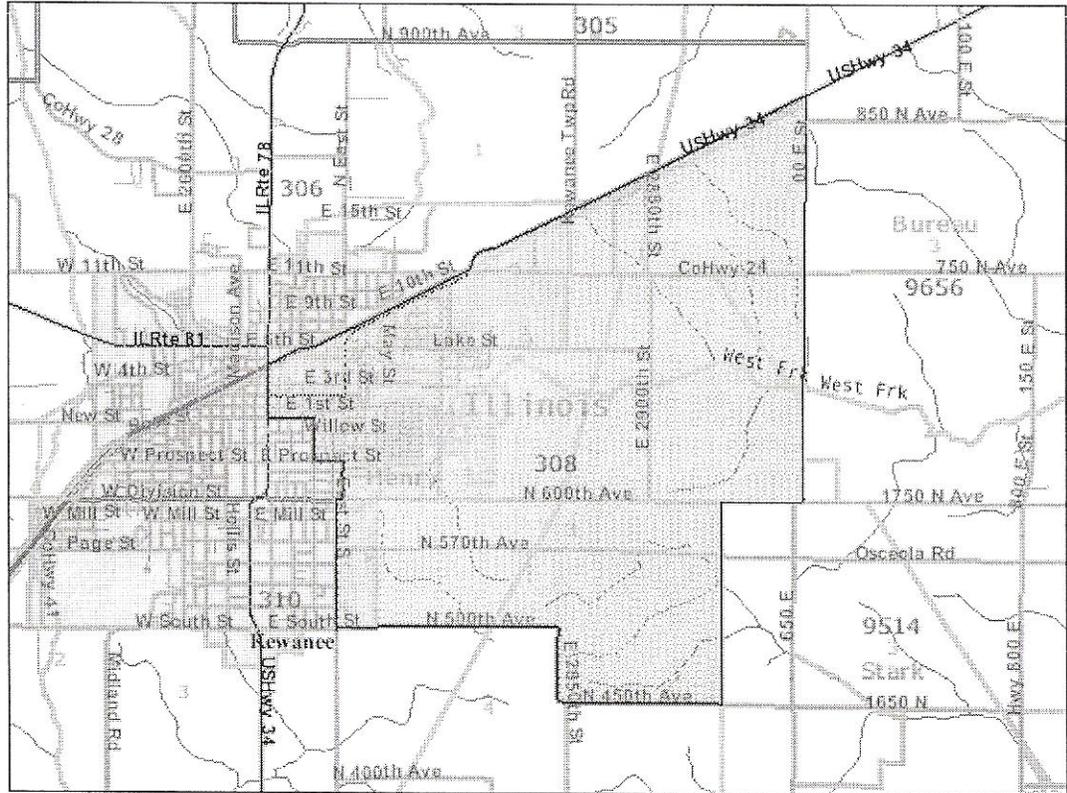
5. What are the logical boundaries of the neighborhood from which the building draws tenants and where service providers to the building are located? We are looking to define the service area of the local senior services support network? An e-mail to me could lead to a phone call on this topic if it is confusing.

Kewanee area (?)

6. Who are the current service providers to the building and what services do they provide? **Comcast – cable, Verizon, telephone**
7. Can you and others look at www.RosieKnows.com to give me feedback on: (a) the use of video overviews and application descriptions as a way to provide Internet and applications training to seniors? and (b) the content, style and tone of the videos and printed materials.
8. Article by Adrian Kok of Dominican based on Illinois survey of practices used in providing Internet and computer training for services - Adrian is working with the Coalition.

Census Tract 308, Henry County, Illinois

- Boundaries**
- State
 - County
 - Census Tract
 - Block Group
 - Block
 - Place
 - Place
 - Urban Area
 - Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



7 miles across

Close

CT 308

Total Population	3322	100%
60+	720	19%
65+	632	16%

Building Survey Information – “Estimated”
HOLLIS HOUSE

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Hollis House Address: 605 Hollis St
Kewanee, IL 61443

Information Provided by: Name: Nat Smith Position: Property Manager

Office Ph: 309.852.3725 Cell Ph: 309.525.0602 Fax: 309.852.3531

Email nsmith@henrycountyhousing.us

Units in Building: 50 1BR 48 2BR 2 Studio/Eff 0

Units Occupied by Seniors: 41 Disabled Non-Seniors 6

Independent Living Units: 50 Assisted Living _____ Meals _____

Ages of Residents: < 65 _____ 65 – 70 _____ 70 – 75 _____ 75 – 80 _____ > 80 _____

Ethnicity: Hispanic 0 Black 1 White 46 Asian _____ Other _____

Education Level: 8th Grade _____ High School _____ Post HS _____ College _____

Employment: Employed Full Time 0 Part Time 2 Retired 40

Income: > \$10,000 2 \$10K to \$20K 0 \$20 K - \$30K 0 > \$30K _____

Language: English, English as second language, Primary Language 46

Seniors with Internet Skills 10 Computer in Unit 5 Internet Connection 5

Estimated Interest in Internet Skills: 0 – 25% 10 25% - 50% 25 > 50% 11

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 1
2. Getting an e-mail account 3
3. Sending and receiving e-mail messages 3
4. Attaching documents or photos to e-mail messages 5
5. Learning to use Google and other Internet-access programs 3
6. Accessing information on Medicare, Medicaid, Drug programs 6
7. Budgeting, banking, paying bills 8

- 8. Accessing government financial support programs 8
- 9. Accessing online games and entertainment 5
- 10. Connecting to hobbies and interest groups 4
- 11. Accessing information on health care 4

Community Connections and Resources

Name and Address of Local Area Agency on Aging Alternatives for the Older Adult at 731 S Tremont St Kewanee, IL 61443

Contact at AAA: Amanda Ridell Ph: 309.852.0268 Fx: 309.852.4075

Name and Address of Neighborhood Senior Center: Senior Citizens Center at 219 W 2nd St. Kewanee, IL 61443

Contact at S Center: Virginia Nelson Ph: 309.853.8831 Fx: _____

Services Available to Residents of Building:

Meals <u>X</u>	Transport to Shopping <u>X</u>
Housekeeping <u>X</u>	Social Activities <u>X</u>
Events _____	Nurses <u>X</u>
Doctors <u>X</u>	Dentists <u>X</u>
Exercise <u>X</u>	Medicine Monitoring <u>X</u>
Advocacy <u>X</u>	Case Worker Services <u>X</u>
Education _____	Skills Training _____
Other _____	Other _____
Computer Lab <u>X, one computer</u>	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
<u>Churches for all denominations</u>	_____	_____
<u>Salvation Army</u>	<u>Help with rent, power bills</u>	<u>309.852.4565 -Angelina</u>
<u>Food Pantry</u>	<u>Free food available</u>	<u>309.852.3577</u>

5. What are the logical boundaries of the neighborhood from which the building draws tenants and where service providers to the building are located? We are looking to define the service area of the local senior services support network? An e-mail to me could lead to a phone call on this topic if it is confusing.

Kewanee area (?)

6. Who are the current service providers to the building and what services do they provide? **Comcast – cable, Verizon, telephone**
7. Can you and others look at www.RosieKnows.com to give me feedback on: (a) the use of video overviews and application descriptions as a way to provide Internet and applications training to seniors? and (b) the content, style and tone of the videos and printed materials.
8. Article by Adrian Kok of Dominican based on Illinois survey of practices used in providing Internet and computer training for services - Adrian is working with the Coalition.

Township Office Financial Assistance 309.852.2871

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future.

We have two specific programs to help provide additional services to our tenants:

- 1. At Your Service – a program to help seniors/people with disabilities get hooked into many services available throughout our community and surrounding communities.**
- 2. Family Self Sufficiency Program –help families better themselves through many different community organizations/programs.**

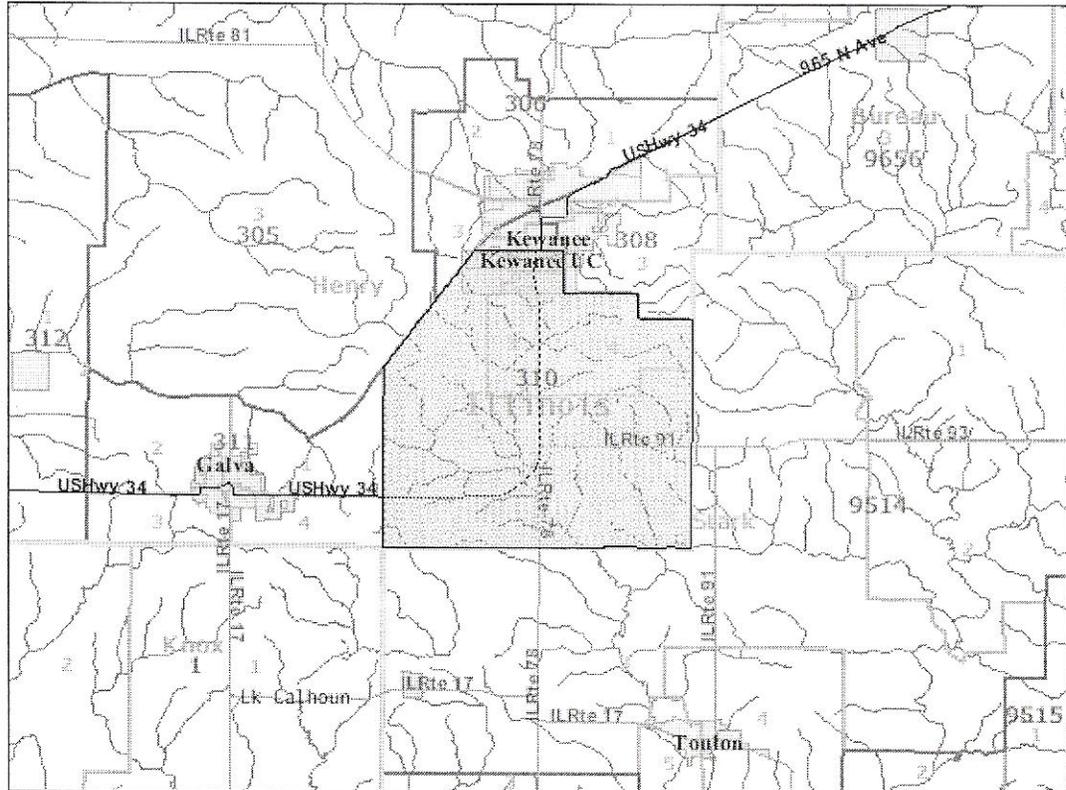
Census Tract 310, Henry County, Illinois

Boundaries

- State
- '00 County
- '00 Census Tract
- '00 Block Group
- '00 Place
- '00 Urban Area
- '00 Urban Area

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody



20 miles across

Close

CT 310

Total	3594	100%
60+	1194	33.2%
65+	986	26.4%



KATHLEEN A. BARTON, Executive Director
CLARENCE MEDLEY, Chairman
PAUL LINDSEY, Vice Chairman
CAROL VAN DE ROSTYNE, Secretary-Treasurer
JAN MAY, Commissioner
DOROTHY MCCOLLAM, Commissioner
JOHN V. HANSON, Attorney

Administration Office • 125 N. Chestnut St. • Kewanee, Illinois 61443 • 309-852-2801 • Fax 309-852-0889

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of Henry County, I wish to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

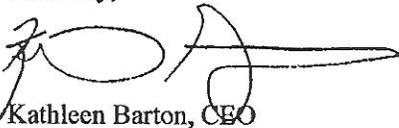
At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

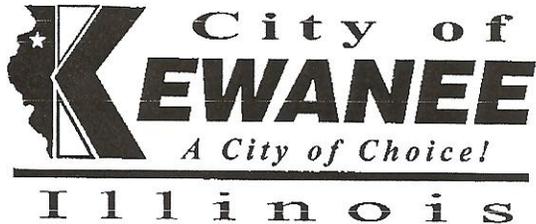
We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,



Kathleen Barton, CEO



Office of the Mayor
401 E. Third Street
Kewanee, IL 61443-2365
Voice: 309/852-5044 • Fax: 309/854-5329

March 5, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling,

The city of Kewanee and I strongly support the BTOP application of the Illinois Senior Housing Coalition. It is my understanding the Housing Authority of Henry County has included one or more of their elderly hi-rises in a collaboration with state and local agencies to promote internet use among the low-income elderly population.

Because virtually none of the low-income senior population in public housing is using the internet, I believe the proposed approach of introducing the benefits of the internet, teaching how to use the internet, subsidizing equipment, and following through with a support group is the most likely method to be successful. The benefits extend to the city by way of increased independence and self-education of valuable senior resources and contacts.

I would be pleased to have our city's housing authority be a part of an innovative collaborative to address a known deficiency.

Sincerely,

Bruce Tossell
Mayor, City of Kewanee

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Saratoga Tower Address: 1700 Newton Place, Morris, IL 60450
Mazon Park Place 608 Center Street, Mazon, IL 60444
Information Provided by: Name: Brent Newman Position: C.E.O.

Office Ph: 8159426198 Cell Ph: 8155573778 Fax: 8159426289 Email bnewman@gcha.us

Units in Building: 95 1BR 2BR Studio/Eff

Units Occupied by Seniors: 65 Disabled Non-Seniors 30

Independent Living Units: 95 Assisted Living Meals

Ages of Residents: < 65 30 65 – 70 30 70 – 75 20 75 – 80 10 > 80 5

Ethnicity: Hispanic Black White 95 Asian Other

Education Level: 8th Grade 3 High School 80 Post HS 10 College 2

Employment: Employed Full Time 2 Part Time 4 Retired 89

Income: > \$10,000 70 \$10K to \$20K 20 \$20 K - \$30K 5 > \$30K 0

Language: English, English as second language, Primary Language English-94, ESL-1

Seniors with Internet Skills 10 Computer in Unit 10 Internet Connection 10

Estimated Interest in Internet Skills: 0 – 25% 30 25% - 50% 20 > 50% 45

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 10
2. Getting an e-mail account 10
3. Sending and receiving e-mail messages 8
4. Attaching documents or photos to e-mail messages 7
5. Learning to use Google and other Internet-access programs 7
6. Accessing information on Medicare, Medicaid, Drug programs 9
7. Budgeting, banking, paying bills 5
8. Accessing government financial support programs 9
9. Accessing online games and entertainment 9
10. Connecting to hobbies and interest groups 7
11. Accessing information on health care 6

Community Connections and Resources

Name and Address of Local Area Agency on Aging Northeastern IL AAA

Contact at AAA: Lucia West-Jones Ph: 800-528-2000 FX: 815-939-0022

Name and Address of Neighborhood Senior Center: Senior Citizens Community Center

913 Pine Street, Morris, IL

Contact at S Center: Shirley Kiss Ph: 815-942-2012 FX: _____

Services Available to Residents of Building:

Meals _____ x _____	Transport to Shopping _____ x _____
Housekeeping _____ x _____	Social Activities _____ x _____
Events _____ x _____	Nurses _____ x _____
Doctors _____ x _____	Dentists _____
Exercise _____	Medicine Monitoring _____ x _____
Advocacy _____ x _____	Case Worker Services _____
Education _____ x _____	Skills Training _____
Other _____	Other _____
Computer Lab _____	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

<u>Name of Source:</u>	<u>Service:</u>	<u>Contact Information:</u>
<u>Morris Ministerial Assoc.</u>	<u>Eucumenical Church</u>	<u>Rev. Scott McClellan</u>
<u>We Care of Grundy County</u>	<u>Services</u>	<u>815-942-0809 scott@morrisumc.com</u>
<u>Grundy Co. Health Dept.</u>	<u>Emergency Food, Rent</u>	<u>Denise Gaska, Executive Director</u>
<u>Mental Health Division</u>	<u>and Medicine</u>	<u>815-941-HELP denise@wecareofgrundy.com</u>
<u>Sure Care</u>	<u>Mental Health Services</u>	<u>Susan Hudson</u>
_____	<u>Wellness Clinic, Home</u>	<u>815-941-3400 shudson@grundyhealth.com</u>
_____	<u>Health Care</u>	<u>Cindy Crater</u>
_____	_____	<u>crcrn67@yahoo.com</u>

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Would like to provide internet, television and telephone access.

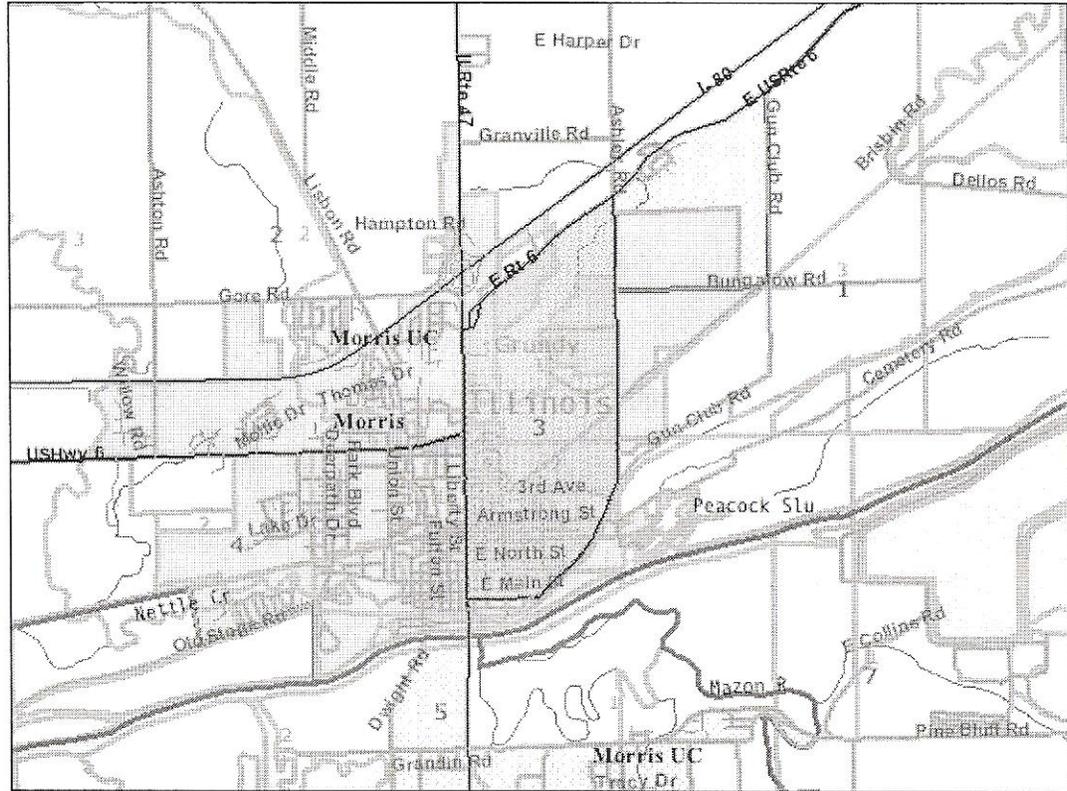
Census Tract 3, Grundy County, Illinois

Boundaries

- State
- '00 County
- '00 Census Tract
- '00 Block Group
- '00 Block
- '00 Place
- '00 Place
- '00 Urban Area
- '00 Urban Area

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody



7 miles across

Close

CT #3

Total	3545	100%
60+	591	16.7%
65+	442	12.5%

CT #4

Total	5192	100%
60+	1084	20.9%
65+	882	17%



1700 Newton Place
Morris, Illinois 60450
815-942-6198-phone
815-942-6289-fax
www.gcha.us

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Grundy County Housing Authority in Morris, Illinois, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script, appearing to read "T. Brent Newman".

T. Brent Newman, C.E.O



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Saratoga Tower Address: 1700 Newton Place, Morris, IL 60450
Mazon Park Place 608 Center Street, Mazon, IL 60444
Information Provided by: Name: Brent Newman Position: C.E.O.

Office Ph: 8159426198 Cell Ph: 8155573778 Fax: 8159426289 Email bnewman@gcha.us

Units in Building: 95 1BR 2BR Studio/Eff

Units Occupied by Seniors: 65 Disabled Non-Seniors 30

Independent Living Units: 95 Assisted Living Meals

Ages of Residents: < 65 30 65 – 70 30 70 – 75 20 75 – 80 10 > 80 5

Ethnicity: Hispanic Black White 95 Asian Other

Education Level: 8th Grade 3 High School 80 Post HS 10 College 2

Employment: Employed Full Time 2 Part Time 4 Retired 89

Income: > \$10,000 70 \$10K to \$20K 20 \$20 K - \$30K 5 > \$30K 0

Language: English, English as second language, Primary Language English-94, ESL-1

Seniors with Internet Skills 10 Computer in Unit 10 Internet Connection 10

Estimated Interest in Internet Skills: 0 – 25% 30 25% - 50% 20 > 50% 45

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

- | | | |
|-----|--|-----------|
| 1. | Connecting with children and grandchildren | <u>10</u> |
| 2. | Getting an e-mail account | <u>10</u> |
| 3. | Sending and receiving e-mail messages | <u>8</u> |
| 4. | Attaching documents or photos to e-mail messages | <u>7</u> |
| 5. | Learning to use Google and other Internet-access programs | <u>7</u> |
| 6. | Accessing information on Medicare, Medicaid, Drug programs | <u>9</u> |
| 7. | Budgeting, banking, paying bills | <u>5</u> |
| 8. | Accessing government financial support programs | <u>9</u> |
| 9. | Accessing online games and entertainment | <u>9</u> |
| 10. | Connecting to hobbies and interest groups | <u>7</u> |
| 11. | Accessing information on health care | <u>6</u> |

Community Connections and Resources

Name and Address of Local Area Agency on Aging Northeastern IL AAA

Contact at AAA: Lucia West-Jones Ph: 800-528-2000 FX: 815-939-0022

Name and Address of Neighborhood Senior Center: Senior Citizens Community Center

913 Pine Street, Morris, IL

Contact at S Center: Shirley Kiss Ph: 815-942-2012 FX: _____

Services Available to Residents of Building:

Meals _____ x _____	Transport to Shopping _____ x _____
Housekeeping _____ x _____	Social Activities _____ x _____
Events _____ x _____	Nurses _____ x _____
Doctors _____ x _____	Dentists _____
Exercise _____	Medicine Monitoring _____ x _____
Advocacy _____ x _____	Case Worker Services _____
Education _____ x _____	Skills Training _____
Other _____	Other _____
Computer Lab _____	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

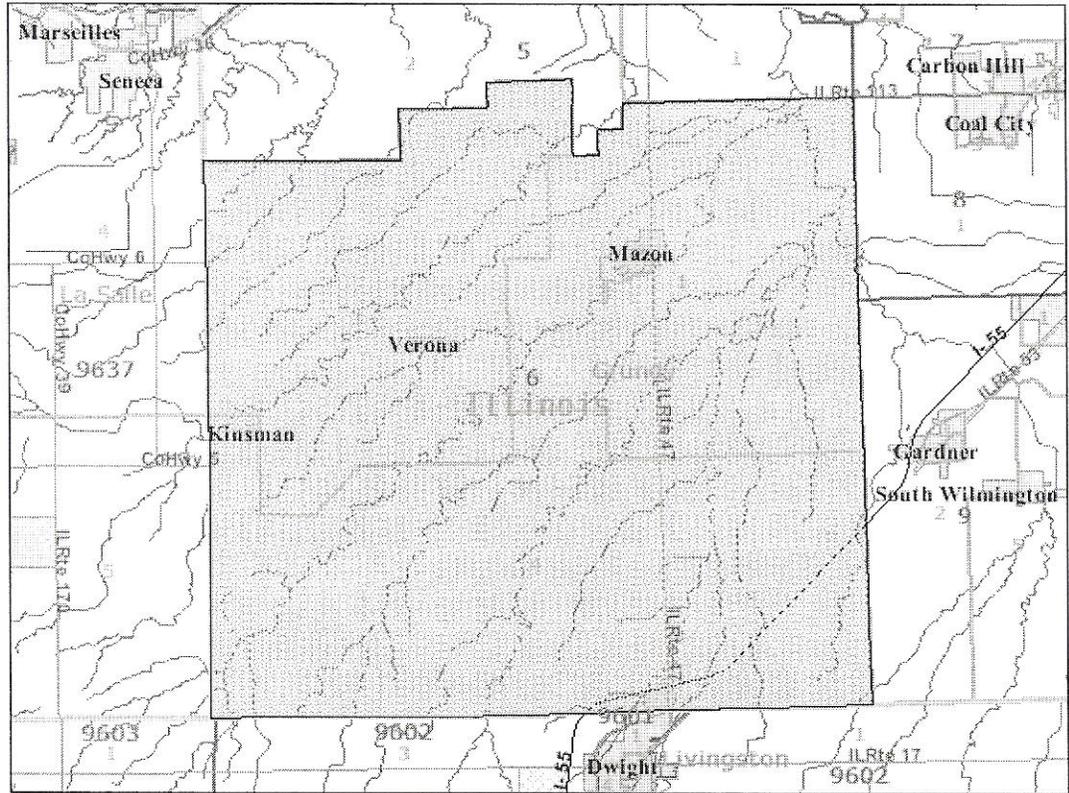
<u>Name of Source:</u>	<u>Service:</u>	<u>Contact Information:</u>
<u>Morris Ministerial Assoc.</u>	<u>Eucumenical Church</u>	<u>Rev. Scott McClellan</u>
<u>We Care of Grundy County</u>	<u>Services</u>	<u>815-942-0809 scott@morrisumc.com</u>
<u>Grundy Co. Health Dept.</u>	<u>Emergency Food, Rent</u>	<u>Denise Gaska, Executive Director</u>
<u>Mental Health Division</u>	<u>and Medicine</u>	<u>815-941-HELP denise@wecareofgrundy.com</u>
<u>Sure Care</u>	<u>Mental Health Services</u>	<u>Susan Hudson</u>
_____	<u>Wellness Clinic, Home</u>	<u>815-941-3400 shudson@grundyhealth.com</u>
_____	<u>Health Care</u>	<u>Cindy Crater</u>
_____	_____	<u>crcrn67@yahoo.com</u>

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Would like to provide internet, television and telephone access.

Census Tract 6, Grundy County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Place
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



20 miles across

Close

Mazon

CT → 6

Total	2773	100%
60+	483	16.3%
65+	344	12.4%



1700 Newton Place
Morris, Illinois 60450
815-942-6198-phone
815-942-6289-fax
www.gcha.us

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Grundy County Housing Authority in Morris, Illinois, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script, appearing to read "T. Brent Newman".

T. Brent Newman, C.E.O



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: North Main Manor Address: 505 N. Main Street
Rockford, IL 61103
Information Provided by: Name: Cherene Sweeny Position: Manager, Resident Services
Office P: 815-489-8592 Cell P: 378-3820 Fax: 489-8565 Email: csweeny@rockfordha.org
Units in Building: 187 1BR 169 2BR 4 Studio/Eff _____
Units Occupied by Seniors: 56 Disabled Non-Seniors 51
Independent Living Units: 187 Assisted Living _____ Meals _____
Ages of Residents: < 65 139 65 – 70 21 70 – 75 6 75 – 80 9 > 80 4
Ethnicity: Hispanic 2 Black 73 White 103 Asian 1 Other 2
Education Level: 8th Grade 18 High School 34 Post HS 15 College 17
Employment: Employed Full Time 13 Part Time 5 Retired 35
Income: > \$10,000 114 \$10K to \$20K 58 \$20 K - \$30K 6 > \$30K 1
Language: English, English as second language, Primary Language Eng – 178, ESL-1
Seniors with Internet Skills 38 Computer in Unit 25 Internet Connection 20
Estimated Interest in Internet Skills: 0 – 25% 14 25% - 50% 7 > 50% 44
Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:
1. Connecting with children and grandchildren 6
2. Getting an e-mail account 6
3. Sending and receiving e-mail messages 6
4. Attaching documents or photos to e-mail messages 6
5. Learning to use Google and other Internet-access programs 7
6. Accessing information on Medicare, Medicaid, Drug programs 6
7. Budgeting, banking, paying bills 4
8. Accessing government financial support programs 4
9. Accessing online games and entertainment 6
10. Connecting to hobbies and interest groups 6
11. Accessing information on health care 6

Community Connections and Resources

Name and Address of Local Area Agency on Aging Northern IL
2576 Charles St., Rockford, IL 61108

Contact at AAA: Robert Cleveland Ph: 815-226-4901 Fx: 815-226-8984

Name and Address of Neighborhood Senior Center: Lifescape Community Services
705 Kilburn Ave., Rockford, IL 61101

Contact at S Center: Cheryl Davis Ph: 815-963-1609 Fx: 815-963-1627

Services Available to Residents of Building:

Meals _____ <u>X</u> _____	Transport to Shopping _____ <u>X</u> _____
Housekeeping _____	Social Activities _____ <u>X</u> _____
Events _____	Nurses _____
Doctors _____ <u>X</u> _____	Dentists _____
Exercise _____ <u>X</u> _____	Medicine Monitoring _____
Advocacy _____	Case Worker Services _____
Education _____	Skills Training _____
Other _____	Other <u>X</u> Bible Study _____
Computer Lab _____	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
Daniel L. Syverson, DPM	Podiatry	12360 Dunham Dr. Roscoe, IL 61073 815-389-8088 Ph 815-389-3431 Fax
First Transit, Inc	Pick up & bring home After grocery shopping at Logli's & Highlander	720 N Blackhawk Blvd Rockton, IL 815-624-7377 Ph 815-762-5866 Fax

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Non-housing resident services we currently provide are Neighborhood Network Labs located in three of our other developments. Those in the community have access to Job Club, Adult Academy, and Computer Classes.

Services we provide:

1. Resident Support Specialist on site to facilitate access to community resources such as
 - a. LIHEAP
 - b. Circuit Breaker
 - c. Social Security
 - d. Health and Family Services for link, medical, and cash
 - e. Event planning and implementation
 - f. Other advocacy as needed

Services we would like to provide in the future for our residents:

Computer Lab

Computer/Internet Training

Transportation for medical and/or other business-related appointments

Counseling services

Additional Resources for Disabled Persons and Seniors in the Building North Main Manor :

RAMP Phone 202 Market St. Rockford, IL 61107	Wheelchairs, Lifts	815-968-7467
Lifescape Community Services 705 Kilburn Ave. Rockford, IL 61101	Meals	Cheryl Davis 815-963-1609 Phone 815-963-1627 Fax
Milestone, Inc. Phone Corporate Office 4060 McFarland Road Rockford, IL 61111	Case Management	815-654-6100
Center for Sight & Hearing Phone 8038 MacIntosh Ln. Rockford, IL 61107	Supportive Services	(815) 332-6800
Northern Illinois Radio Ostergard Information Service (NIRIS) Riverfront Museum Park 711 North Main St. Rockford, IL 61103	Provide reading of written material to those who are print impaired	Cindy Lynn 815-972-2955 Phone 815-963-5374 Fax
ASAP Transportation 7117 Clinton Rd. Ste 3 Loves Park, IL 61111	Rides	815-654-2727 Phone
State of IL People with Disabilities Transit Ride Free (through Circuit Breaker)	Free bus rides	Rockford Mass (815)961-9000Phone

There are a number of Home Health Care Agencies in Rockford as well as the surrounding counties, available to residents as requested/needed.

Census Tract 29, Winnebago County, Illinois

N. MAIN Mover

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

CT #29

<i>TAU</i>	<i>1708</i>	<i>100%</i>
<i>60+</i>	<i>551</i>	<i>32.2%</i>
<i>65+</i>	<i>469</i>	<i>27.4%</i>

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Olesen Plaza Address: 511 N. Church Street
Rockford, IL 61103

Information Provided by: Name: Cherene Sweeny Position: Manager, Resident Services

Office P: 815-489-8592 Cell P: 378-3820 Fax: 489-8565 Email: csweeny@rockfordha.org

Units in Building: 151 1BR 134 2BR 3 Studio/Eff _____

Units Occupied by Seniors: 31 Disabled Non-Seniors 97

Independent Living Units: 151 Assisted Living _____ Meals _____

Ages of Residents: < 65 116 65 – 70 11 70 – 75 9 75 – 80 0 > 80 2

Ethnicity: Hispanic 6 Black 55 White 84 Asian 1 Other 0

Education Level: 8th Grade 18 High School 34 Post HS 15 College 17

Employment: Employed Full Time 15 Part Time 8 Retired 27

Income: > \$10,000 89 \$10K to \$20K 45 \$20 K - \$30K 3 > \$30K 1

Language: English, English as second language, Primary Language Eng – 137, ESL-1

Seniors with Internet Skills 15 Computer in Unit 12 Internet Connection 10

Estimated Interest in Internet Skills: 0 – 25% 14 25% - 50% 7 > 50% 44

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

- 1. Connecting with children and grandchildren 4
- 2. Getting an e-mail account 5
- 3. Sending and receiving e-mail messages 5
- 4. Attaching documents or photos to e-mail messages 5
- 5. Learning to use Google and other Internet-access programs 5
- 6. Accessing information on Medicare, Medicaid, Drug programs 4
- 7. Budgeting, banking, paying bills 4
- 8. Accessing government financial support programs 4
- 9. Accessing online games and entertainment 5
- 10. Connecting to hobbies and interest groups 5
- 11. Accessing information on health care 5

Community Connections and Resources

Name and Address of Local Area Agency on Aging _Northern IL
2576 Charles St., Rockford, IL 61108
Contact at AAA: Robert Cleveland Ph: 815-226-4901 Fx: 815-226-8984

Name and Address of Neighborhood Senior Center:Lifescape Community Services
705 Kilburn Ave., Rockford, IL 61101
Contact at Center Cheryl Davis Ph: 815-963-1609 Fx: 815-963-1627

Services Available to Residents of Building;

Meals _____ <u>X</u> _____	Transport to Shopping _____ <u>X</u> _____
Housekeeping _____	Social Activities _____ <u>X</u> _____
Events _____	Nurses _____
Doctors _____ <u>X</u> _____	Dentists _____
Exercise _____ <u>X</u> _____	Medicine Monitoring _____
Advocacy _____	Case Worker Services _____
Education _____	Skills Training _____
Other _____	Other <u>X</u> Bible Study _____
Computer Lab _____	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
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First Transit, Inc	Pick up & bring home After grocery shopping at Logli's & Highlander	720 N Blackhawk Blvd Rockton, IL 815-624-7377 Ph 815-762-5866 Fax

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Non-housing resident services we currently provide are Neighborhood Network Labs located in three of our other developments. Those in the community have access to Job Club, Adult Academy, and Computer Classes.

Services we provide:

1. Resident Support Specialist on site to facilitate access to community resources such as
 - a. LIHEAP
 - b. Circuit Breaker
 - c. Social Security
 - d. Health and Family Services for link, medical, and cash
 - e. Event planning and implementation
 - f. Other advocacy as needed

Services we would like to provide in the future for our residents:

Computer Lab

Computer/Internet Training

Transportation for medical and/or other business-related appointments

Counseling services

Additional Resources for Disabled Persons and Seniors in the Building North Main Manor :

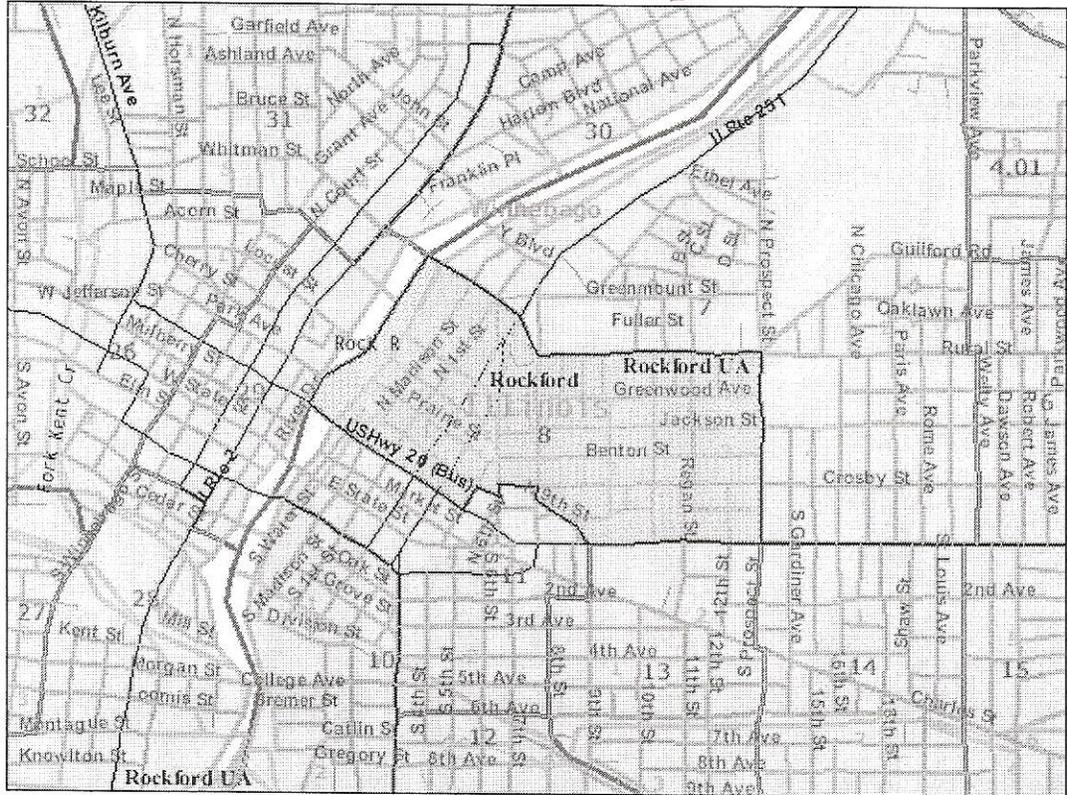
RAMP Phone 202 Market St. Rockford, IL 61107	Wheelchairs, Lifts	815-968-7467
Lifescape Community Services 705 Kilburn Ave. Rockford, IL 61101	Meals	Cheryl Davis 815-963-1609 Phone 815-963-1627 Fax
Milestone, Inc. Phone Corporate Office 4060 McFarland Road Rockford, IL 61111	Case Management	815-654-6100
Center for Sight & Hearing Phone 8038 MacIntosh Ln. Rockford, IL 61107	Supportive Services	(815) 332-6800
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State of IL People with Disabilities Transit Ride Free (through Circuit Breaker)	Free bus rides	Rockford Mass (815)961-9000Phone

There are a number of Home Health Care Agencies in Rockford as well as the surrounding counties, available to residents as requested/needed.

Census Tract 8, Winnebago County, Illinois

Olsen Plaza

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

CT 48

Total	3247	100%
60+	437	13.5%
65+	319	9.7%



ROCKFORD HOUSING AUTHORITY

Quality People, Quality Homes, Quality Neighborhoods, for a Quality Rockford

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce – NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

RE: 2010 Broadband Technology Opportunities Program Application

As a member of the Illinois Senior Internet Adoption Coalition, the Rockford Housing Authority (RHA) strongly supports our Team's application for funding under the Broadband Technology Opportunities Program (BTOP). RHA shares our team's vision of enhancing the quality of life of public housing seniors and persons with disabilities by connecting our residents to the Internet.

We know that the program strategy put forward by our Team will work because of our own success at the Brewington Oaks Neighborhood Network (computer) Center: Brewington Oaks is home to more than 200 seniors and persons with disabilities. Since the Brewington Oaks NNC's grand opening in May of 2009, 344 people (including 45 seniors) have used the lab, and 81 people (including 22 seniors) have attended computer training programs. 57 residents received help in establishing their email addresses.

While there is a great need to expand and enhance the Neighborhood Network Center concept to our other properties, there is little funding available to do so. The opportunity provided by the BTOP program will meet a critical need, and will open up significant opportunities for seniors and persons with disabilities.

The Coalition will work with us to design and staff a site-specific educational training program for each senior building that will be participating in this project: Park Terrace, Olesen Plaza and North Main Manor. The Coalition will create on-site computer learning centers for each site, provide computers and connectivity to our residents, and ensure that there is broadband connectivity available to all of the residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to residents. Specifically, we will take a two-bedroom unit



Human Resources

223 South Winnebago Street ■ Rockford, Illinois 61102 ■ 815.489.8741 ■ fax 815.489.8745

Lawrence E. Strickling
March 12, 2010
Page Two

off line at each of our three sites: Park Terrace, Olesen Plaza and North Main Manor. These units will serve as the office and training facility for each housing development. The rent for these units will be absorbed by RHA and serve as our contribution toward match of \$51,120, which is calculated as follows: the City of Rockford's 2010 2-bedroom Fair Market Rent (FMR) of \$710, times three units, times 24 months.

We assure you that you will have our full cooperation in making this demonstration effort a success. Please feel free to contact me with any questions you may have.

Sincerely,



John Cressman
Executive Director

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Park Terrace___ Address: 1000 Chamberlain Street
Rockford, IL 61107

Information Provided by: Name: Cherene Sweeny Position: Manager, Resident Services

Office P: 815-489-8592 Cell P: 378-3820 Fax: 489-8565 Email: csweeny@rockfordha.org

Units in Building: 183 1BR 143 2BR 14 Studio/Eff 26

Units Occupied by Seniors: 30 Disabled Non-Seniors 97

Independent Living Units: 183 Assisted Living _____ Meals _____

Ages of Residents: < 65 123 65 – 70 7 70 – 75 5 75 – 80 3 > 80 6

Ethnicity: Hispanic 4 Black 55 White 86 Asian 0 Other 4

Education Level: 8th Grade ___ High School ___ Post HS ___ College ___

** Estimate majority of residents between 8th Grade into High School Levels.

Employment: Employed Full Time 6 Part Time 14 Retired 30

Income: > \$10,000 88 \$10K to \$20K 51 \$20 K - \$30K 4 > \$30K 1

Language: English, English as second language, Primary Language Eng – 144

Seniors with Internet Skills 9 Computer in Unit 9 Internet Connection 9

Estimated Interest in Internet Skills: 0 – 25% ___ 25% - 50% ___ > 50% 70

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 5
2. Getting an e-mail account 7
3. Sending and receiving e-mail messages 7
4. Attaching documents or photos to e-mail messages 5
5. Learning to use Google and other Internet-access programs 7
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Community Connections and Resources

Name and Address of Local Area Agency on Aging _ Northern IL

2576 Charles St., Rockford, IL 61108

Contact at AAA: Robert Cleveland Ph: 815-226-4901 Fx: 815-226-8984

Name and Address of Neighborhood Senior Center: Lifescape Community Services

705 Kilburn Ave., Rockford, IL 61101

Contact at S Center: Cheryl Davis Ph: 815-963-1609 Fx: 815-963-1627

Services Available to Residents of Building:

Meals _____ <u>X</u> _____	Transport to Shopping _____ <u>X</u> _____
Housekeeping _____	Social Activities _____ <u>X</u> _____
Events _____	Nurses _____
Doctors _____ <u>X</u> _____	Dentists _____
Exercise _____ <u>X</u> _____	Medicine Monitoring _____
Advocacy _____	Case Worker Services _____
Education _____	Skills Training _____
Other _____	Other _____
Computer Lab _____	Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
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First Transit, Inc	Pick up & bring home After grocery shopping at Logli's & Highlander	720 N Blackhawk Blvd Rockton, IL 815-624-7377 Ph 815-762-5866 Fax

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 - c. Social Security
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 - e. Event planning and implementation
 - f. Other advocacy as needed

Services we would like to provide in the future for our residents:

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Computer/Internet Training

Transportation for medical and/or other business-related appointments

Counseling services

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Center for Sight & Hearing Phone 8038 MacIntosh Ln. Rockford, IL 61107	Supportive Services	(815) 332-6800
Northern Illinois Radio Ostergard Information Service (NIRIS) Riverfront Museum Park 711 North Main St. Rockford, IL 61103	Provide reading of written material to those who are print impaired	Cindy Lynn 815-972-2955 Phone 815-963-5374 Fax
ASAP Transportation 7117 Clinton Rd. Ste 3 Loves Park, IL 61111	Rides	815-654-2727 Phone
State of IL People with Disabilities Transit Ride Free (through Circuit Breaker)	Free bus rides	Rockford Mass (815)961-9000Phone

There are a number of Home Health Care Agencies in Rockford as well as the surrounding counties, available to residents as requested/needed.

Building Physical Characteristics – Get back to me on this by Monday the 1st.

- a. What are the number of apartment units – Park Terrace
- b. How many floors – 14
- c. What is the general shape of the building (rectangular, L-shaped, etc.)
- d. What is the general construction of the building between apartments and floors (dry wall, plaster, cinder blocks / dry wall ceilings, drop ceilings, etc.) dry wall and concrete
- e. Current internet service to the building (T1, DSL, cable, etc.) business internet is T-1, residential internet is cable
- f. Current services to the units (telephone, cable tv, satellite tv, etc.) telephone, cable TV
- g. What is the telephone wiring (cat3, cat5e) cat3
- h. How do cables/wires reach each unit (riser system, fire stairwell, etc. then conduit along hallways, etc.) wires run through a common riser, then a conduit to each apartment
- i. Do they have any drawings showing the layout of the buildings yes – at the RHA Central Office

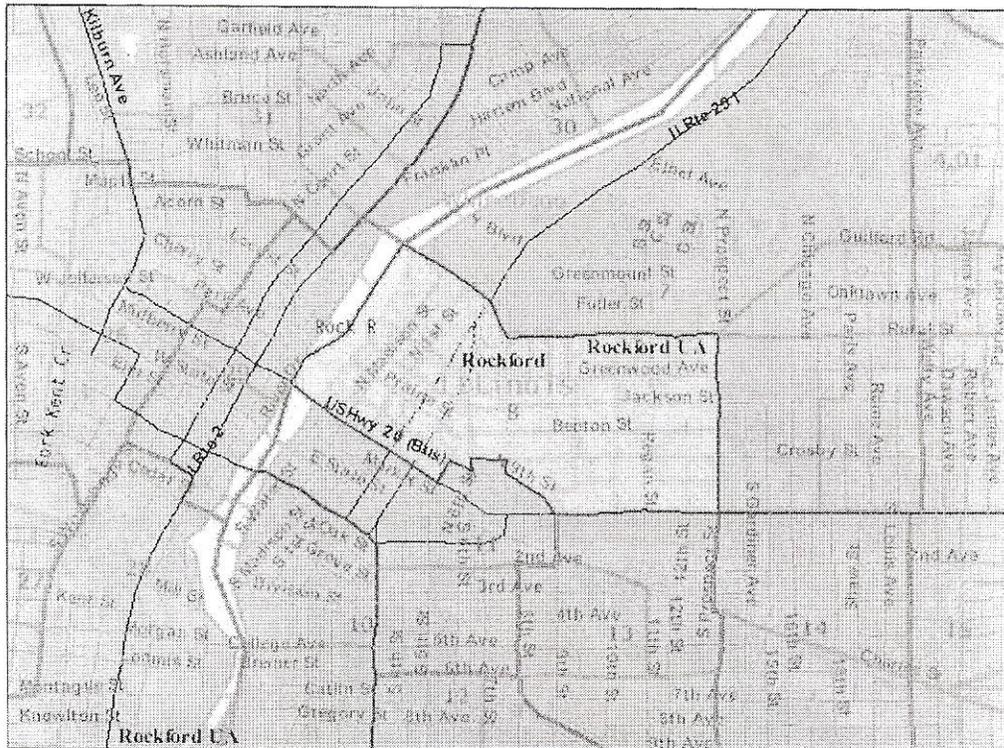
2. Name, phone and cell phone and e-mail for my principal and backup contacts? Cherene Sweeny 815-378-3820

Can get back to me by e-mail. csweeny@rockfordha.org

3. Two sets of materials providing overview of education and training programs. Simply to read, think about and share with others. Attached.
4. Start to think of letters of support that would be meaningful from HA, City/Mayor and Congressman. Samples attached to start the wheels turning. RHA is also supposed to write a support letter for the one the city is submitting as well.
5. What are the logical boundaries of the neighborhood from which the building draws tenants and where service providers to the building are located? We are looking to define the service area of the local senior services support network?
6. Who are the current service providers to the building and what services do they provide?
Milestones – case management for individuals who are developmentally delayed
Janet Wattles-mental health services
Center for Sight and Hearing Impaired-sign language interpreters
Life Scape Community Services- meals delivered
RAMP-wheelchairs-lifts
ASAP Transport-rides

Census Tract 8, Winnebago County, Illinois

- Boundaries**
- State
 - County
 - Census Tract
 - Block Group
 - Block
 - Place
 - Place
 - Urban Area
 - Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

*Pack Terrace
1000 Chesapeake St*

*CT - 8
Block Group - 1*

Subj: **RE: The Building Package: Resident Survey, Photo, Map and Census Data**
 Date: 3/10/2010 9:10:49 A.M. Central Standard Time
 From: kellconsulting@sbcglobal.net
 To: DSSA310@aol.com
 CC: AHiggins@Rockfordha.org, CSweeny@Rockfordha.org
 Don:

Here are the Census Tracts and other descriptive information for all three buildings.

Amy

Rockford Housing Authority Public Housing Development	Number of Dwelling Units	Census Tract	Medically Underserved Area	CDBG Eligible	Mit Popl Conce
Park Terrace Apartments	183	8	No	Yes]]
North Main Manor	187	29	Yes	Yes]]
Olesen Plaza	151	29	Yes	Yes]]

From: DSSA310@aol.com [mailto:DSSA310@aol.com]
Sent: Wednesday, March 10, 2010 8:32 AM
To: kellconsulting@sbcglobal.net; valeriefleonard@msn.com
Cc: AHiggins@Rockfordha.org; CSweeny@Rockfordha.org
Subject: Re: The Building Package: Resident Survey, Photo, Map and Census Data

Amy:

I was just going through the Partner materials. I recall seeing information on your third property, and the CT in which it was located. Could you send me another copy of the Building Survey information on the third building?

If you have building photos of the three buildings, that would be helpful.

And the Partner letter.

Will we get a support letter from the City of Rockford? And Congressman Manzullo?

We've received a very good support letter from Phil Hare from Rock Island/Moline. And we're in the process of getting one from Danny Davis (attached).

Let's stay in touch today and tomorrow.

Thanks for all your help.

Don

In a message dated 3/8/2010 7:23:13 P.M. Central Standard Time, kellconsulting@sbcglobal.net writes:

Okay. So, if Oak Park is the prototype, I think that will work. But the question remains, what about for the other cities? RHA submitted data last week. Will that be sufficient for the application, do you think?

I'm still concerned about that budget. Have you had a chance to think that out?

Thanks,
Amy

From: DSSA310@aol.com [mailto:DSSA310@aol.com]
Sent: Monday, March 08, 2010 7:18 PM
To: kellconsulting@sbcglobal.net; valeriefleonard@msn.com
Cc: AHiggins@Rockfordha.org; CSweeny@Rockfordha.org
Subject: The Building Package: Resident Survey, Photo, Map and Census Data

Amy:

My initial hope is that we could get building pictures, a neighborhood map and data on a limited number of demographic items as part of our submission.

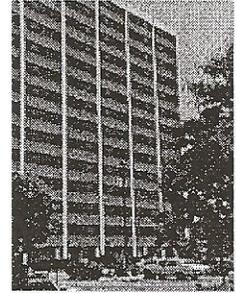
Wednesday, March 10, 2010 AOL: DSSA310

Important Information

district. With its spacious apartments and other amenities, Park Terrace offers the enjoyment of a beautiful park like surrounding with friendly people. Enjoy active, independent living.

Appliances are furnished for each apartment. Private off street resident parking. On site laundry facilities. Located on the RMTD bus line. Full cable service is available with local TV stations. A Meet and Eat program is located on site. Heat, water, and gas furnished.

For additional information, call the Park Terrace office at (815) 489-8660



[NEWS & EVENTS](#) ■ [QUESTIONS](#) ■ [HOW TO](#) ■ [CONTACT US](#) ■ [LINKS & RESOURCES](#)

223 S. Winnebago St

Rockford, Illinois 61102

Phone: 815-987-3830

Fax: 815-987-3853

TDD: 815-963-4212



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: SPENCER TOWERS Address: 111-20th STREET
ROCK ISLAND, IL 61201

Information Provided by: Name: MARY GALLARDO Position: SPECIAL PROJECTS
COORDINATOR

Office Ph: 309 788 0825 x205 Cell Ph: — Fax: 309 788 8610 Email: mgallardo@rinetrent.org

Units in Building: 199 1BR 199 2BR ∅ Studio/Eff ∅

Units Occupied by Seniors: 50 Disabled Non-Seniors 143

Independent Living Units: 199 Assisted Living ∅ Meals ∅

Ages of Residents: < 65 171 65 – 70 7 70 – 75 9 75 – 80 4 > 80 7

Ethnicity: Hispanic 1 Black 73 White 124 Asian ∅ Other ∅

Education Level: 8th Grade 102 High School 82 Post HS 11 College 3

Employment: Employed Full Time 10 Part Time 13 Retired 49

Income: > \$10,000 117 \$10K to \$20K 69 \$20 K - \$30K 7 > \$30K ∅

Language: English, English as second language, Primary Language ENGLISH

Seniors with Internet Skills 29 Computer in Unit 5 Internet Connection 5

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1.	Connecting with children and grandchildren	<u>10</u>
2.	Getting an e-mail account	<u>7</u>
3.	Sending and receiving e-mail messages	<u>7</u>
4.	Attaching documents or photos to e-mail messages	<u>7</u>
5.	Learning to use Google and other Internet-access programs	<u>8</u>
6.	Accessing information on Medicare, Medicaid, Drug programs	<u>10</u>
7.	Budgeting, banking, paying bills	<u>8</u>
8.	Accessing government financial support programs	<u>10</u>
9.	Accessing online games and entertainment	<u>10</u>
10.	Connecting to hobbies and interest groups	<u>10</u>
11.	Accessing information on health care	<u>9</u>

Community Connections and Resources

Name and Address of Local Area Agency on Aging WESTERN IL AREA AGENCY ON AGING
729 34th AVE. ROCK ISLAND
 Contact at AAA: DEB CASTILLO Ph: 309 793 6800 Fx: 309 793 6807

Name and Address of Neighborhood Senior Center: RI COUNTY SR. CENTER, 2021-11TH STREET
ROCK ISLAND
 Contact at S Center: JOHN LOWREY Ph: 309 788 6335 Fx: _____

Services Available to Residents of Building:

Meals _____ <u>X</u>	Transport to Shopping _____ <u>X</u>
Housekeeping _____ <u>X</u>	Social Activities _____ <u>X</u>
Events _____ <u>X</u>	Nurses _____ <u>X</u>
Doctors _____	Dentists _____
Exercise _____ <u>X</u>	Medicine Monitoring _____ <u>X</u>
Advocacy _____ <u>X</u>	Case Worker Services _____ <u>X</u>
Education _____ <u>X</u>	Skills Training _____ <u>X</u>
Other _____	Other _____
Computer Lab _____ <u>X</u>	Computer/Internet Training _____ <u>X</u>

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

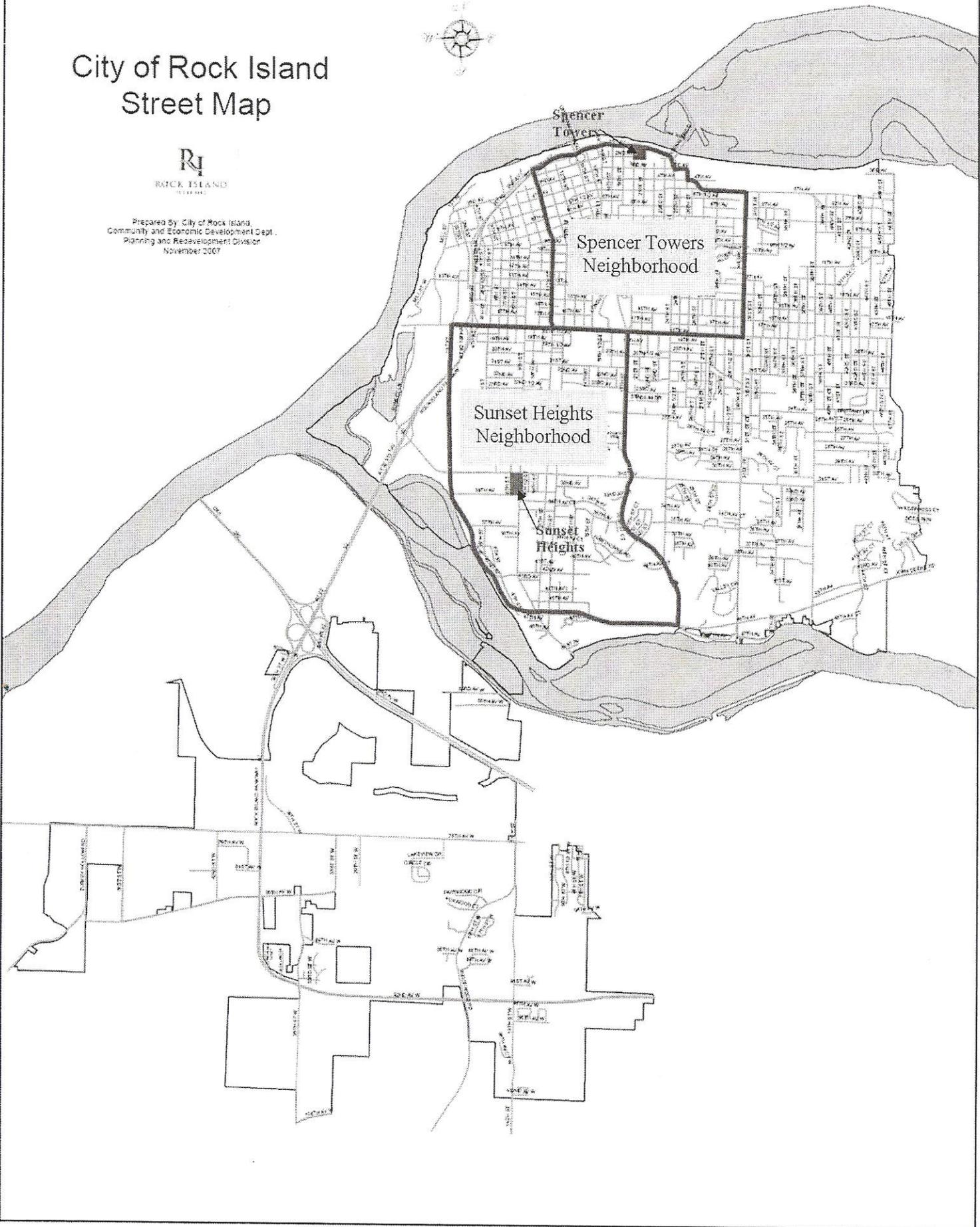
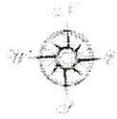
Name of Source:	Service:	Contact Information:
<u>ROBERT YOUNG CENTER</u>	<u>MENTAL HEALTH</u>	<u>PAUL PHARES, 309 779 2964</u>
<u>PROJECT NOW</u>	<u>RENT/MEDICINE ASST.</u>	<u>JOHN LOWREY, 309 788 6335</u>
<u>ALTERNATIVES FOR THE OLDER ADULT</u>	<u>TRANSPORTATION, MEALS ON WHEELS</u>	
<u>COMMUNITY HEALTH CARE</u>	<u>WELLNESS, HOME HEALTH CARE, CASE WORKER, \$1 MONTH</u>	<u>BRYCIE WILSON, 309 277 0167</u>
	<u>PRIMARY HEALTH CARE</u>	<u>503 336 3000</u>

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

City of Rock Island Street Map



Prepared By: City of Rock Island
Community and Economic Development Dept.
Planning and Redevelopment Division
November 2007





SPENCER
TOWERS

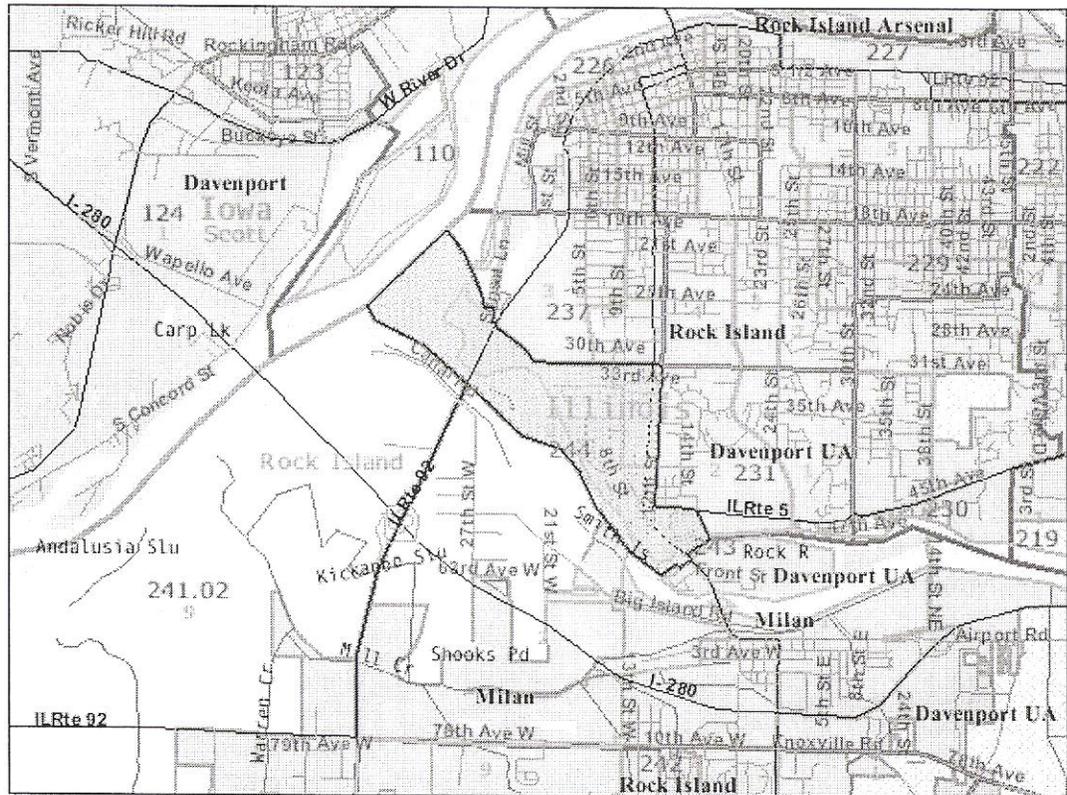
Census Tract 244, Rock Island County, Illinois

Boundaries

- State
- '00 County
- '00 Census Tract
- '00 Block Group
- '00 Place
- '00 Place
- '00 Urban Area
- '00 Urban Area

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody



7 miles across

Close

CT # 244

Total Population 1955 100%

60+ 361 18.4%

65+ 286 14.6%

Building Survey Information – "Estimated"

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: SUNSET HEIGHTS Address: 3130-9TH STREET
ROCK ISLAND, IL 61201

Information Provided by: Name: MARY GALLARDO Position: SPECIAL PROJECTS COORDINATOR

Office Ph: 309 788 0825 x205 Cell Ph: — Fax: 309 788 0100 Email: mgallardo@riha4rent.org

Units in Building: 141 1BR 112 2BR 29 Studio/Eff 0

Units Occupied by Seniors: 26 Disabled Non-Seniors 112

Independent Living Units: 141 Assisted Living 0 Meals 0

Ages of Residents: < 65 158 65 – 70 8 70 – 75 3 75 – 80 3 > 80 1

Ethnicity: Hispanic 6 Black 76 White 67 Asian 16 Other 8

Education Level: 8th Grade 27 High School 97 Post HS 38 College 11

Employment: Employed Full Time 25 Part Time 39 Retired 27

Income: > \$10,000 74 \$10K to \$20K 41 \$20 K - \$30K 17 > \$30K 6

Language: English, English as second language, Primary Language ENGLISH; ESL INCLUDES SPANISH, ARABIC, AFRICAN & ASIAN DIALECTS

Seniors with Internet Skills 58 Computer in Unit 11 Internet Connection 11

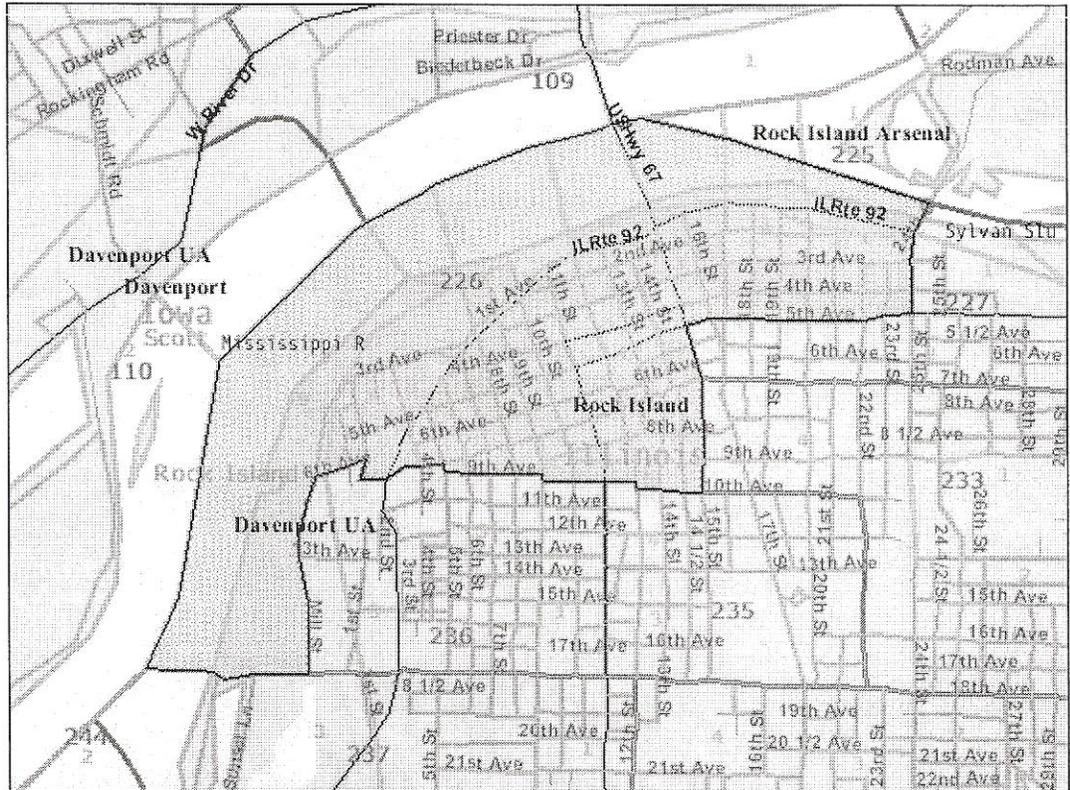
Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

- | | | |
|-----|--|-----------|
| 1. | Connecting with children and grandchildren | <u>10</u> |
| 2. | Getting an e-mail account | <u>7</u> |
| 3. | Sending and receiving e-mail messages | <u>7</u> |
| 4. | Attaching documents or photos to e-mail messages | <u>7</u> |
| 5. | Learning to use Google and other Internet-access programs | <u>8</u> |
| 6. | Accessing information on Medicare, Medicaid, Drug programs | <u>10</u> |
| 7. | Budgeting, banking, paying bills | <u>8</u> |
| 8. | Accessing government financial support programs | <u>10</u> |
| 9. | Accessing online games and entertainment | <u>10</u> |
| 10. | Connecting to hobbies and interest groups | <u>10</u> |
| 11. | Accessing information on health care | <u>9</u> |

Census Tract 226, Rock Island County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

CT 226		
Total Pop	1968	100%
60+	318	16.1%
65+	261	13.2%



ROCK ISLAND
ILLINOIS

Mayor Dennis E. Pauley

March 10, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
1401 Constitution Avenue, Room 4898
Washington, DC 20230

Dear Mr. Strickling:

The City of Rock Island strongly supports Rock Island Housing Authority and its Sunset Heights and Spencer Towers low-income public housing developments in the Coalition's program to increase broadband/Internet use by senior and disabled residents. While the percentage of our general population in Rock Island using broadband/Internet is growing, I was discouraged to learn that the participation rates at the Housing Authority's developments was around 10 – 20%. Our low-income seniors are not participating in our Internet-based society. This is a serious problem that needs to be corrected.

The Coalition's application correctly appreciates that the problem can not be solved by computers and Internet access alone. It will require a cultural shift where seniors appreciate the practical benefits to them of broadband/Internet applications. We need to create an Internet-based senior support system. The application – with its emphasis collaboration – sets out a pathway to achieve that objective. And the benefits of reconnecting our seniors with their network of friends, family and neighbors and the community will be of immense value in ways that are yet to be realized.

Clearly, the experiences we gain at Spencer Towers and Sunset Heights can be applied in our other subsidized and conventional housing developments and homeowners as well. There are enormous values in getting our seniors up to a participation rate as close to 100% as we can. In addition, I can see how the development of special interest networks supported by broadband/Internet applications can be of benefit to our low-income families and to neighborhood businesses who have yet to discover the benefits of interactive websites and Internet marketing. These small Internet demonstrations at Spencer and Sunset have the potential for improving the quality of life for many groups in our community.

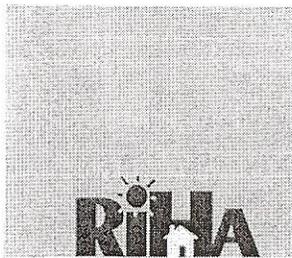
I encourage you to fund the Coalition's BTOP application as it will provide enormous benefits to the City of Rock Island, to the Coalition communities and to the State of Illinois.

Sincerely,

Dennis Pauley
Mayor
City of Rock Island

1528 Third Avenue, Rock Island, Illinois 61201-8678
Phone: 309.732-2012 Fax: 309.732-2055
Email: rimayor@rigov.org





**Rock Island
Housing Authority**

227 21st Street
Rock Island, IL 61201

309-788-0825

fax: 309-788-8610

TDD:

1-800-545-1833 x355

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

Rock Island Housing Authority strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script that reads 'Susan Anderson'.

Susan Anderson
Executive Director



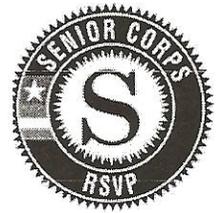
Western Illinois Area Agency on Aging

WIAAA: FirstStop For Seniors

729 34th Ave., Rock Island, IL 61201-5950

Phone: (309) 793-6800
Toll Free (800) 322-1051

Fax: (309) 793-6807
Website: www.wiaaaa.org



Sponsor of the Retired & Senior Volunteer Program of Eastern Iowa & Western Illinois

March 9, 2010

Mr. Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling,

I am writing to confirm discussions between our office and the office of the Housing Authority of Henry County concerning their involvement in the Illinois Senior Housing Coalition BTOP application. As we discussed, our office is in full support of the proposal.

Our agency oversees the planning and partial funding of various agencies that are providing vital services to our area seniors, among those are:

- Access Programs
- Nutrition Programs
- In-Home Care
- Elder Rights
- Advocacy for seniors in all areas

We are quite interested in learning outcomes from the BTOP effort; particularly the quantity and type of services that seniors access online as a result of their participation. This data has the potential to greatly influence how efficiently we are able to deliver future services.

We look forward to program implementation, and will work with the coalition to provide agency referral and program enhancement guidance. Please contact me should you require additional information.

Sincerely,

Janice M. Stille
Executive Director

vc

The Western Illinois Area Agency on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with the Illinois Human Rights Act; the U.S. Civil Rights Act; Section 504 of the Rehabilitation Act; and the U.S. and Illinois Constitution. If you have been discriminated against, you have the right to file a complaint with the Illinois Department on Aging, for information call 1-800-252-8966 (Voice & TDD), or contact the Program Services Manager at Western Illinois Area Agency on Aging, at 1-800-322-1051.



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: HILLSIDE HEIGHTS Address: 825-17th STREET
MOLINE, IL 61265
 Information Provided by: Name: MARY GALLARDO Position: SPECIAL PROJECTS
COORDINATOR
 Office Ph: 309 788 025 x 205 Cell Ph: — Fax: 309 788 8610 Email: mgallardo@rha4rent.org

Units in Building: 120 1BR 40 2BR 1 Studio/Eff 79

Units Occupied by Seniors: 18 Disabled Non-Seniors 101

Independent Living Units: 120 Assisted Living 0 Meals 0

Ages of Residents: < 65 107 65 - 70 6 70 - 75 4 75 - 80 1 > 80 5

Ethnicity: Hispanic 7 Black 38 White 75 Asian 1 Other 2

Education Level: 8th Grade 64 High School 50 Post HS 7 College 2

Employment: Employed Full Time 35 Part Time 13 Retired 14

Income: > \$10,000 64 \$10K to \$20K 26 \$20 K - \$30K 20 > \$30K 9

Language: English, English as second language, Primary Language ENGLISH; SPANISH;
ARABIC; AFRICAN DIALECTS

Seniors with Internet Skills 23 Computer in Unit 3 Internet Connection 3

Estimated Interest in Internet Skills: 0 - 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 - 10:

- | | | |
|-----|--|-----------|
| 1. | Connecting with children and grandchildren | <u>10</u> |
| 2. | Getting an e-mail account | <u>7</u> |
| 3. | Sending and receiving e-mail messages | <u>7</u> |
| 4. | Attaching documents or photos to e-mail messages | <u>7</u> |
| 5. | Learning to use Google and other Internet-access programs | <u>8</u> |
| 6. | Accessing information on Medicare, Medicaid, Drug programs | <u>10</u> |
| 7. | Budgeting, banking, paying bills | <u>8</u> |
| 8. | Accessing government financial support programs | <u>10</u> |
| 9. | Accessing online games and entertainment | <u>10</u> |
| 10. | Connecting to hobbies and interest groups | <u>10</u> |
| 11. | Accessing information on health care | <u>9</u> |



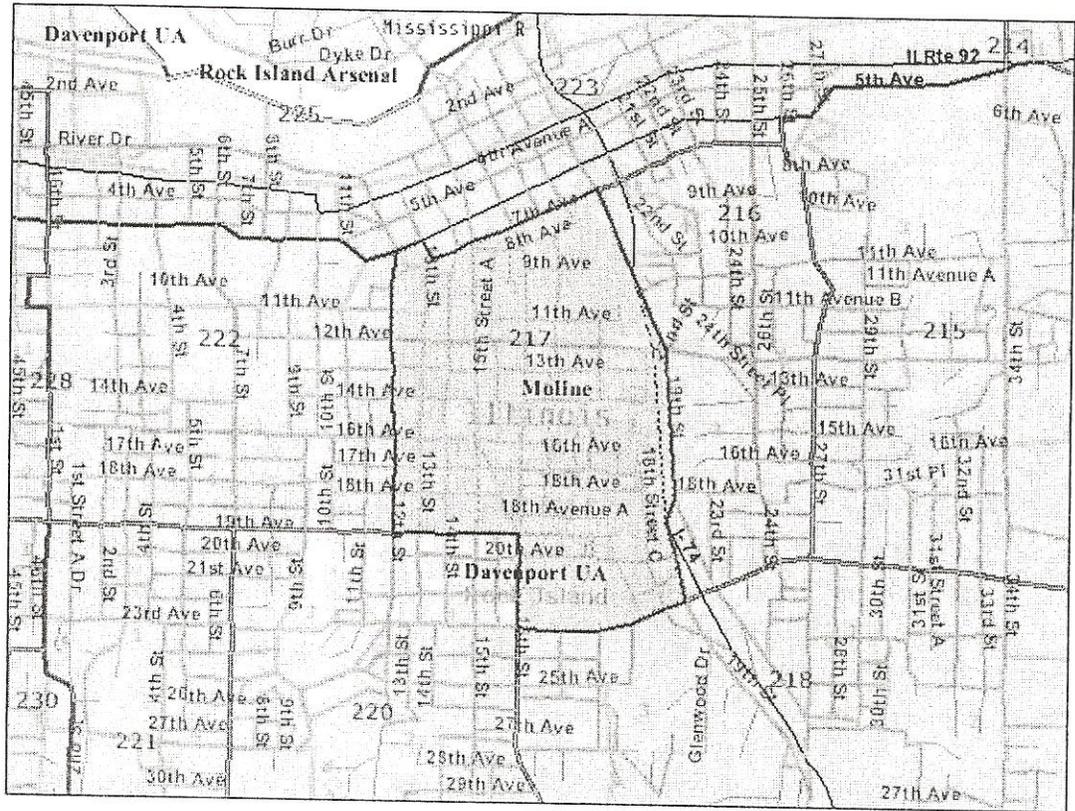
Census Tract 217, Rock Island County, Illinois

Boundaries

- State
- '00 County
- '00 Census Tract
- '00 Block Group
- '00 Block
- '00 Place
- '00 Place
- '00 Urban Area
- '00 Urban Area

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody



2.8 miles across

Close

CT # 217

Total Population	3991	100%
60+	514	12.9%
65+	355	8.9%

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: SPRING VALLEY Address: 1150 - 41st STREET
MOLINE, IL 61205

Information Provided by: Name: MARY GALLARDO Position: SPECIAL PROJECTS
COORDINATOR

Office Ph: 309-788-0825 x205 Cell Ph: — Fax: 309-788-8610 Email mgallardo@rihattrent.org

Units in Building: 182 1BR 51 2BR 0 Studio/Eff 131

Units Occupied by Seniors: 36 Disabled Non-Seniors 140

Independent Living Units: 182 Assisted Living 0 Meals 0

Ages of Residents: < 65 146 65 – 70 14 70 – 75 8 75 – 80 5 > 80 3

Ethnicity: Hispanic 8 Black 52 White 126 Asian 0 Other 5

Education Level: 8th Grade 28 High School 99 Post HS 39 College 10

Employment: Employed Full Time 37 Part Time 16 Retired 34

Income: > \$10,000 106 \$10K to \$20K 33 \$20 K - \$30K 29 > \$30K 8

Language: English, English as second language, Primary Language _____

Seniors with Internet Skills 34 Computer in Unit 10 Internet Connection 10

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1.	Connecting with children and grandchildren	<u>10</u>
2.	Getting an e-mail account	<u>7</u>
3.	Sending and receiving e-mail messages	<u>7</u>
4.	Attaching documents or photos to e-mail messages	<u>7</u>
5.	Learning to use Google and other Internet-access programs	<u>8</u>
6.	Accessing information on Medicare, Medicaid, Drug programs	<u>10</u>
7.	Budgeting, banking, paying bills	<u>8</u>
8.	Accessing government financial support programs	<u>10</u>
9.	Accessing online games and entertainment	<u>10</u>
10.	Connecting to hobbies and interest groups	<u>10</u>
11.	Accessing information on health care	<u>9</u>



Donald P. Welvaert
Mayor

619 - 16th Street
Moline, Illinois 61265

Phone:

(309) 524-2001

Email:

dwelvaert@moline.il.us

March 10, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, DC 20230

Dear Mr. Strickling:

The City of Moline strongly supports Moline Housing Authority and its Hillside Heights and Spring Valley low-income public housing developments in the Coalition's program to increase broadband/Internet use by senior and disabled residents. While the percentage of our general population in Moline using broadband/Internet is growing, I was discouraged to learn that the participation rates at the Housing Authority's developments were around 10 - 20%. Our low-income seniors are not participating in our Internet-based society. This is a serious problem that needs to be corrected.

The Coalition's application correctly appreciates that the problem cannot be solved by computers and Internet access alone. It will require a cultural shift where seniors appreciate the practical benefits to them of broadband/Internet applications. We need to create an Internet-based senior support system. The application - with its emphasis collaboration - sets out a pathway to achieve that objective. And the benefits of reconnecting our seniors with their network of friends, family and neighbors and the community will be of immense value in ways that are yet to be realized.

Clearly, the experiences we gain at Hillside Heights and Spring Valley can be applied in our other subsidized and conventional housing developments and homeowners as well. There are enormous values in getting our seniors up to a participation rate as close to 100% as we can. In addition, I can see how the development of special interest networks supported by broadband/Internet applications can be of benefit to our low-income families and to neighborhood businesses that have yet to discover the benefits of interactive websites and Internet marketing. These small Internet demonstrations at Hillside Heights and Spring Valley have the potential for improving the quality of life for many groups in our community.

I encourage you to fund the Coalition's BTOP application as it will provide enormous benefits to the City of Moline, to the Coalition communities and to the State of Illinois.

Sincerely,

A handwritten signature in cursive script that reads "Donald P. Welvaert".

Donald P. Welvaert
Mayor

Moline Housing Authority



4141 11th Avenue A
Moline, IL 61265

Telephone 309-764-1819
Fax 309-764-2120

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

Moline Housing Authority strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script that reads "Susan Anderson".

Susan Anderson
Interim Executive Director

Community Connections and Resources

Name and Address of Local Area Agency on Aging WESTERN ILL AREA AGENCY ON AGING
729 34TH AVE. ROCK ISLAND
 Contact at AAA: DEB CASTILLO Ph: 309 293 6800 Fx: 309 793 6807

Name and Address of Neighborhood Senior Center: THE MOLINE ACTIVITY CTR., 620-18TH STREET
MOLINE, IL 61205
 Contact at S Center: JANET HOBBS Ph: 309 797 0789 Fx: _____

Services Available to Residents of Building;

Meals _____ <u>X</u>	Transport to Shopping _____ <u>X</u>
Housekeeping _____ <u>X</u>	Social Activities _____ <u>X</u>
Events _____ <u>X</u>	Nurses _____ <u>X</u>
Doctors _____	Dentists _____
Exercise _____ <u>X</u>	Medicine Monitoring _____ <u>X</u>
Advocacy _____ <u>X</u>	Case Worker Services _____ <u>X</u>
Education _____ <u>X</u>	Skills Training _____
Other _____	Other _____
Computer Lab _____	Computer/Internet Training _____

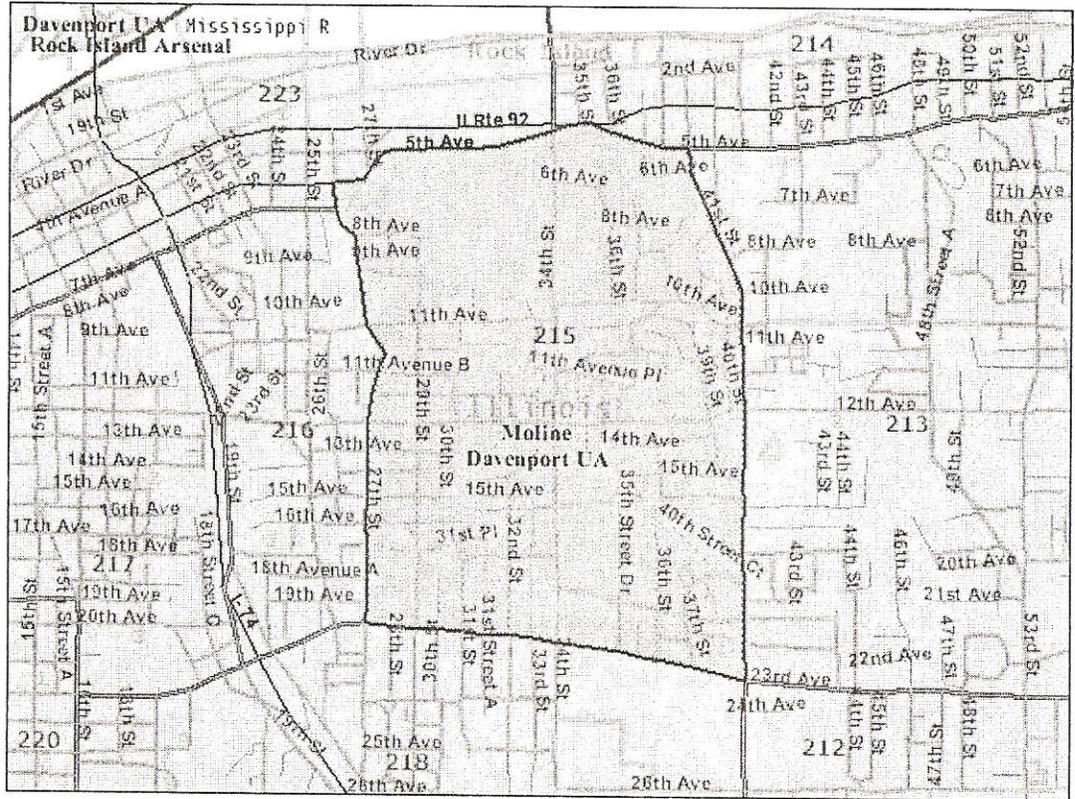
Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
<u>ROBERT YOUNG CENTER</u>	<u>MENTAL HEALTH</u>	<u>PAUL PHARES, 309 779 2964</u>
<u>PROJECT NOW</u>	<u>RENT/MEDICINE ASST.</u>	<u>JOHN LOWREY, 309 788 6335</u>
<u>ALTERNATIVES FOR THE OLDER ADULT</u>	<u>TRANSPORTATION, MEALS ON WHEELS</u>	
<u>COMMUNITY HEALTH CARE</u>	<u>WELLNESS, HOME HEALTH CARE, CASE WORKER, 3 MONTH PRIMARY HEALTHCARE</u>	<u>BRYCIE WILSON, 309 277 0167</u> <u>503 336 3000</u>

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Census Tract 215, Rock Island County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

CT # 215

Total Population	4277	100%
60 +	1071	25%
65 +	869	20.3%

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Stevenson Gardens Address: 102 Stryker Ave
Joliet, IL 60436

Information Provided by: Name: Mark Jakielski Position: COO-CHP

Office Ph: ⁸¹⁵727 0641 Cell Ph: _____ Fax: ⁸¹⁵723 9820 Email mjakielski@hajoliet.org
ext. 125

Units in Building: 177 1BR 176 2BR 1 Studio/Eff 0

Units Occupied by Seniors: 86 Disabled Non-Seniors 45

Independent Living Units: 177 Assisted Living 0 Meals 0

Ages of Residents: < 65 10 65 – 70 25 70 – 75 13 75 – 80 15 > 80 16

Ethnicity: Hispanic 11 Black 76 White 82 Asian 1 Other 0

Education Level: 8th Grade 9 High School 129 Post HS 24 College 8

Employment: Employed Full Time 2 Part Time 16 Retired 69

Income: > \$10,000 68 \$10K to \$20K 77 \$20 K - \$30K 20 > \$30K 5

Language: English, English as second language, Primary Language English

Seniors with Internet Skills 15 Computer in Unit 5 Internet Connection 5

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 10
2. Getting an e-mail account 7
3. Sending and receiving e-mail messages 10
4. Attaching documents or photos to e-mail messages 10
5. Learning to use Google and other Internet-access programs 7
6. Accessing information on Medicare, Medicaid, Drug programs 7
7. Budgeting, banking, paying bills 5
8. Accessing government financial support programs 5
9. Accessing online games and entertainment 10
10. Connecting to hobbies and interest groups 8
11. Accessing information on health care 7

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Kennedy Terrace Address: 2200 Oneida St.
Joliet, IL 60435

Information Provided by: Name: Mark Jakielski Position: COO-CHA

Office Ph: ⁸¹⁵7270611 Cell Ph: _____ Fax: ⁸¹⁵7239820 Email mjakielski@hajolict.org
ext. 125

Units in Building: 173 1BR 165 2BR 8 Studio/Eff 0

Units Occupied by Seniors: 87 Disabled Non-Seniors 42

Independent Living Units: 173 Assisted Living 0 Meals 0

Ages of Residents: < 65 87 65 – 70 25 70 – 75 14 75 – 80 11 > 80 26

Ethnicity: Hispanic 5 Black 60 White 97 Asian 1 Other 0

Education Level: 8th Grade 8 High School 118 Post HS 29 College 8

Employment: Employed Full Time 3 Part Time 18 Retired 76

Income: > \$10,000 48 \$10K to \$20K 89 \$20 K - \$30K 15 > \$30K 11

Language: English, English as second language, Primary Language English

Seniors with Internet Skills 15 Computer in Unit 5 Internet Connection 5

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 10
2. Getting an e-mail account 7
3. Sending and receiving e-mail messages 10
4. Attaching documents or photos to e-mail messages 10
5. Learning to use Google and other Internet-access programs 7
6. Accessing information on Medicare, Medicaid, Drug programs 7
7. Budgeting, banking, paying bills 5
8. Accessing government financial support programs 5
9. Accessing online games and entertainment 10
10. Connecting to hobbies and interest groups 8
11. Accessing information on health care 7

Community Connections and Resources

Name and Address of Local Area Agency on Aging Senior Services Center of Will County
251 North Center St.
Joliet, IL 60435

Contact at AAA: Patricia Hensley Ph: 815 723 9713 Fx: _____
Executive Director

Name and Address of Neighborhood Senior Center: Same As Above

Contact at S Center: _____ Ph: _____ Fx: _____

Services Available to Residents of Building: LAAA - Local Area Agency on Aging
HAS - Housing Authority of Joliet

Meals Yes - (LAAA) Transport to Shopping Yes - (HAS)

Housekeeping Yes - (LAAA) Social Activities Yes - (LAAA/HAS)

Events Yes - (LAAA/HAS) Nurses No

Doctors No Dentists No

Exercise No Medicine Monitoring No

Advocacy Yes - (LAAA) Case Worker Services Yes (LAAA/HAS)

Education Yes - (LAAA) Skills Training No

Other _____ Other _____

Computer Lab Yes* - (HAS) Computer/Internet Training Yes (HAS)

*Only at Kennedy Terrace

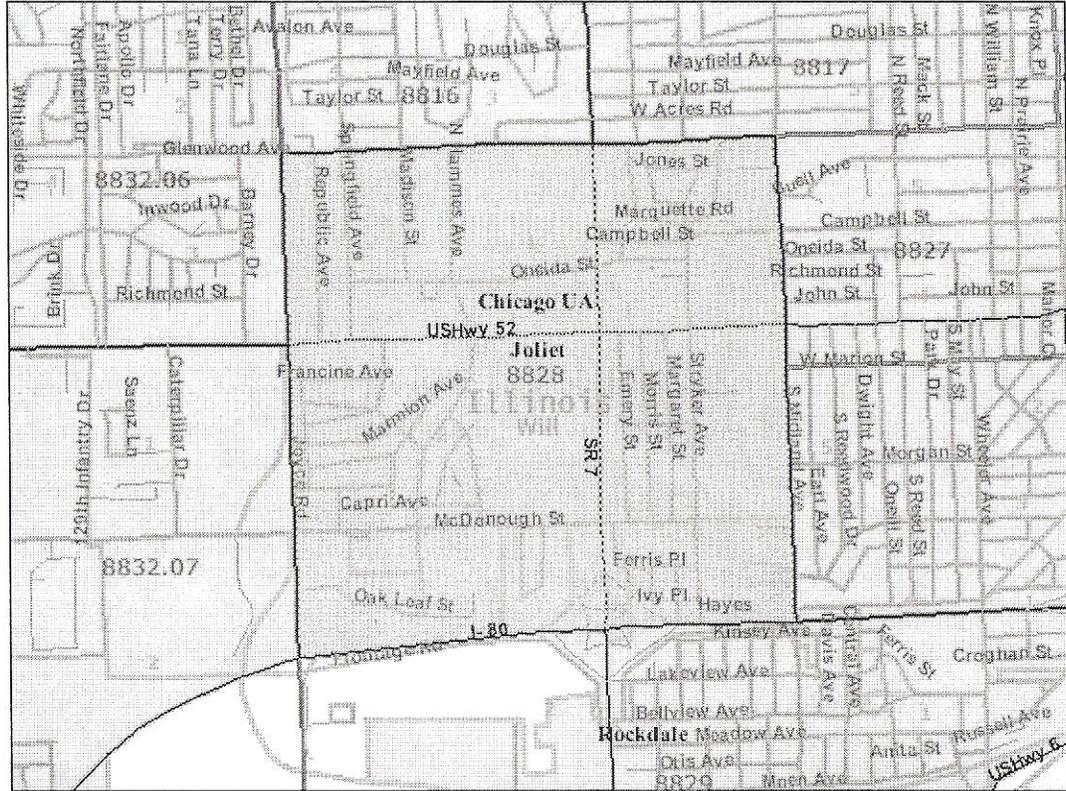
Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Census Tract 8828, Will County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



2.8 miles across

Close

CT 8828

Total Population	5439	100%
60+	1932	35.6%
65+	1668	30.7%



HOUSING AUTHORITY OF JOLIET

6 South Broadway Street • Joliet, Illinois 60436

Phone (815) 727-0611 • Fax (815) 727-2073

Relay Service (800) 545-1833 ext.878

www.hajoliet.org

Henry Morris
Chief Executive Officer

BOARD OF
COMMISSIONERS

Susie Barber
Chairman

Patrick Asher
Vice Chairman

Kennedy Millsap
Secretary

Daniel Campus
Treasurer

Richard Clementi
Commissioner

March 12, 2010

Mr. Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of Joliet, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

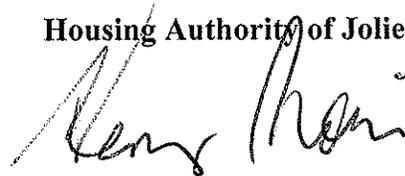
We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Housing Authority of Joliet

A handwritten signature in black ink, appearing to read "Henry Morris", written over the typed name.

Henry Morris
Chief Executive Officer

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: The Oaks Bld. Address: 114 So Humphrey Oak Park, IL 60302

Information Provided by: Name: Rosemary Serio Position: Service Coordinator

Office Ph: 708-383-2733 Cell Ph: 708-256-1046 Email rstheoaks@yahoo.com or deepatterson@comcast.net Fax: 708-3865842

Units in Building: 1 BR: 63 2 BR: 0 Studio: 13

Units Occupied by Senior's: 58 younger with disabilities: 12
Independent Living Units: 74 Assisted living: 0 Meals: 8 delivered meals/wheels

Ages of Residents: (< 65) 14 (65 – 70) 32 (70 – 75) 13 (75 – 80) 7
(>80) 4

Ethnicity: Hispanic 02 Black 37 White 31 Asian 0 Other 0

Education Level: 8th Grade 2 High School 58 Post HS 3 College 7

Employment: Employed Full Time: 0 Part Time: 5 Retired: 55

Income: > \$10,000 37 \$10K to \$20K 33 \$20 K - \$30K _____ > \$30K _____

Language: English: 70 (English as second language 1 Primary Language: Spanish 1)

Seniors with Internet Skills: 15/20 Computer in Unit: 8/10 Internet Connection: 8/10

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% here > 50% _____
Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

- 1) Connecting with children and grandchildren- friends 10
- 2) Getting an e-mail account 10
- 3) Sending and receiving e-mail messages 10
- 4) Attaching documents or photos to e-mail messages 05
- 5) Learning to use Google and other Internet-access programs 10
- 6) Accessing information on Medicare, Medicaid, Drug programs 07
- 7) Budgeting, banking, paying bills 07
- 8) Accessing government financial support programs 08
- 9) Accessing online games and entertainment 10
- 10) Connecting to hobbies and interest groups 07
- 11) Accessing information on health care 07

Community Connections and Resources

Name and Address of Local Area Agency on Aging: Age Options 1048 Lake St. Oak Park, IL 60302 suite 300

Contact at AAA: Erin Weir Ph: 708-383-0258 Fx: _____

Name and Address of Neighborhood Senior Center: Oak Park Senior Services-418 So Oak Park Ave. Oak Park, IL 60302 6th floor

Contact at S Center: Mr. Dana Ferdinand Ph: 708-383-8060

Services Available to Residents of Building:

Meals yes

Housekeeping no

Events yes

Nurses yes

Doctors no

Dentists no

Exercise yes

Medicine Monitoring no

Advocacy yes

Case Worker Services yes

Education yes

Skills Training yes

Computer Lab yes

Computer/Internet Training yes

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source/Referrals/resources

Ascension Catholic Church, St. Catharine's Catholic Church, Catholic Charities Food program, Lions Club of Oak Park, Volunteer Center of Oak Park, DHS, DORS, River Forest Community Center, Light House/Blind, Para-transit, Oak Park Library, Progress Center for Independent Living, Mann Grammar School, M.S. Foundation, Crisis Center Oak Park (Thrive)

Oak Park Fire and Police Dept, Cook Co. Sheriff's Office, Oak Leyden, PCC clinic Medicare, Social Security

_____	_____	_____
_____	_____	_____
_____	_____	_____

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Mills Park Tower
Address: 1025 Pleasant Place Oak Park, IL 60302

Information Provided by: Name: Melissa Winn Position: Building Manager

Office Ph: 708-386-7536 Cell Ph: 847-513-1662 Fax: 708-386-9729 Email: melissa@oakparkha.org

Units in Building: 198 1BR: 198 2BR: 0 Studio/Eff: 0

Units Occupied by Seniors: 178 Disabled Non-Seniors: 13

Independent Living Units: 198 Assisted Living: 0 Meals: 21

Ages of Residents: < 65: 13 65 – 70: 34 70 – 75: 63 75 – 80: 64 > 80: 17

Ethnicity: Hispanic: 8 Black: 56 White: 125 Asian: 2 Other: 0

Education Level: 8th Grade: 5 High School: 156 Post HS: 20 College: 10

Employment: Employed Full Time: NA Part Time: 3

Income: > \$10,000: 90 \$10K to \$20K: 97 \$20 K - \$30K: 2 > \$30K: 2

Language: English: 191 English as second language: 7 Primary Language:

Seniors with Internet Skills: 20/25 Computer in Unit: 5/10 Internet Connection: 5/10

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% : X > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren: 10
2. Getting an e-mail account: 10
3. Sending and receiving e-mail messages: 10
4. Attaching documents or photos to e-mail messages
5. Learning to use Google and other Internet-access programs: 10
6. Accessing information on Medicare, Medicaid, Drug programs: 6
7. Budgeting, banking, paying bills: 6
8. Accessing government financial support programs: 8
9. Accessing online games and entertainment: 10

10. Connecting to hobbies and interest groups: 8
11. Accessing information on health care: 7

Community Connections and Resources

Name and Address of Local Area Agency on Aging:
Age Options 1048 Lake Street Oak Park, IL 60302

Contact at AAA: Erin Weir Ph: 708-383-0258

Name and Address of Neighborhood Senior Center: Oak Park Senior Services 418 S.
Oak Park Ave.
6th Floor Oak Park, IL 60302

Contact at S Center: Dana Ferdinand Ph: 708-383-8060 Fx: 708-383-5168

Services Available to Residents of Building

Meals: Yes Transport to Shopping: Yes

Housekeeping: Yes Social Activities: Yes

Events: Yes Nurses: Yes

Doctors: Yes Dentists: No

Exercise: Yes Medicine Monitoring: Yes

Advocacy: Yes Case Worker Services: Yes

Education: Yes Skills Training: Yes

Computer Lab: Yes Computer/Internet Training: No

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

St. Edmunds 708-848-4417
Ascension Church 708-848-2703
Oak Park Park District 708-848-7050
Oak Park Family Service 708-383-7500
River Forest Community Center
Oak Park Library 708-383-8200
Oak Park Township Senior Services 708-383-8060
Oak Park Police & Fire Department 708-386-2131



OAK PARK HOUSING AUTHORITY

March 10, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, DC 20230

Dear Mr. Strickling:

I am writing to indicate the strong support and participation of the Oak Park Housing Authority and its affiliated non-profit development corporation, the Oak Park Residence Corporation, in the Illinois Coalition that is applying for funding under the Broadband Technology Opportunities Program (BTOP).

The Oak Park Housing Authority and the Residence Corporation collectively own and manage approximately 300 units of housing for low-income seniors and persons with disabilities. The level of usage of the Internet at these facilities is currently less than 10%. Because of this our residents are missing out on the major benefits of Internet connectivity. We frequently hear of residents who would like to have the opportunity to communicate with their children and grandchildren on a regular basis or who miss out on the opportunity to be a more active participant in society in general because of their isolation. We believe that a BTOP grant would enable us to greatly improve the quality of life of our homebound residents.

I ask you to look favorably upon our joint application. This award would have significant social and economic benefits to the Village of Oak Park and its senior population.

Thank you for your consideration.

Sincerely,

Edward Solan
Executive Director



Connecting Older Adults with Community-based Resources and Options

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

March 10, 2010

Dear Mr. Strickling:

AgeOptions is the local Area Agency on Aging for suburban Cook County. We recognize the importance of trying to increase the internet literacy of seniors, particularly low-income seniors. While the percentage of the general population using broadband/Internet is large and growing, the percentage of low-income seniors utilizing the internet is low. Our low income seniors are not participating in our Internet-based society. We view this as a serious problem that needs to be corrected.

The Oak Park Housing Authority and the Oak Park Residence Corporation are joining together with a coalition of other northern Illinois housing organizations to submit a grant application under the National Telecommunications and Information Administration's Broadband Technology Opportunities Program (BTOP). The coalition's application correctly appreciates that the problem cannot be solved by computers and Internet access alone. It will require a cultural shift where seniors appreciate the practical benefits to them of broadband/Internet applications. We need to create an Internet-based senior support system. The application – with its emphasis on collaboration – sets out a pathway to achieve that objective. At AgeOptions, we appreciate the program's goal of individualizing training and emphasizing the practical benefits of Internet use.

The senior population in suburban Cook County represents an important part of our local economy. They have life and work experiences that need to be recycled into our community, not merely put on a shelf and neglected. The benefits of reconnecting our seniors with their network of friends, family and neighbors and the broader community will be of immense value, in ways that are yet to be realized.

Clearly, the experiences we gain can be applied in our other subsidized and conventional senior housing developments and to seniors living in their own homes. There are enormous values in getting our seniors up to a participation rate as close to 100% as we can. It will provide enormous benefits to the senior population of Oak Park, to the other coalition communities and to the State of Illinois.

Thank you for your consideration of the coalition's application.

Sincerely,

A handwritten signature in black ink, appearing to read "Jon Lavid".

Jon Lavid, Chief Operating Officer
AgeOptions

The Area Agency on Aging of Suburban Cook County, since 1974

1048 Lake Street, Suite 300
Oak Park, Illinois 60301-1102

phone (800)699-9043
(708)383-0258

fax (708)524-0870
TTY (708)524-1653

www.ageoptions.org



The Village of Oak Park
Village Hall
123 Madison Street
Oak Park, Illinois 60302-4272

708.383.6400
Fax 708.383.9584
TTY 708.383.0048
village@vil.oak-park.il.us

March 10, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

The Village of Oak Park and I strongly support the participation of the Oak Park Housing Authority, the Oak Park Residence Corporation and their low-income housing developments for seniors and the disabled in a grant application to increase broadband/Internet use by seniors. While the percentage of our general population in Oak Park using broadband/Internet is large and growing, the percentage of low-income seniors utilizing the internet is low. Our low income seniors are not participating in our Internet-based society. I view this as a serious problem that needs to be corrected.

The Oak Park Housing Authority and the Oak Park Residence Corporation are joining together with a coalition of northern Illinois housing organizations to submit a grant application under the National Telecommunications and Information Administration's Broadband Technology Opportunities Program (BTOP).

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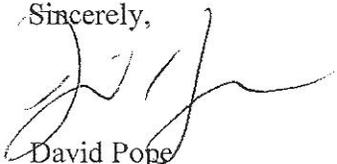
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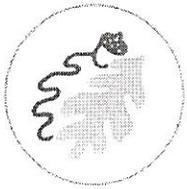
can. The coalition's BTOP application should be funded. It will provide enormous benefits to the Village of Oak Park, to the other coalition communities and to the State of Illinois.

Thank you for your consideration of the coalition's application.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Pope', written in a cursive style.

David Pope
Village President



OAK PARK TOWNSHIP

105 SOUTH OAK PARK AVENUE, OAK PARK, ILLINOIS 60302

March 10, 2010

Supervisor

F. David Boulanger

Clerk

Gregory P. White

Assessor

Ali ElSaffar

Collector

James J. Taglia

Trustees

Clarmarie I. Keenan

Eric Davis

Lee Callaway

Dorothy M. Reid

Telephone

708-383-8005

Facsimile

708-383-8062

E-mail

town@
oakparktownship.org

Website

www.
oakparktownship.org

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

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Thank you for your consideration of the coalition's application.

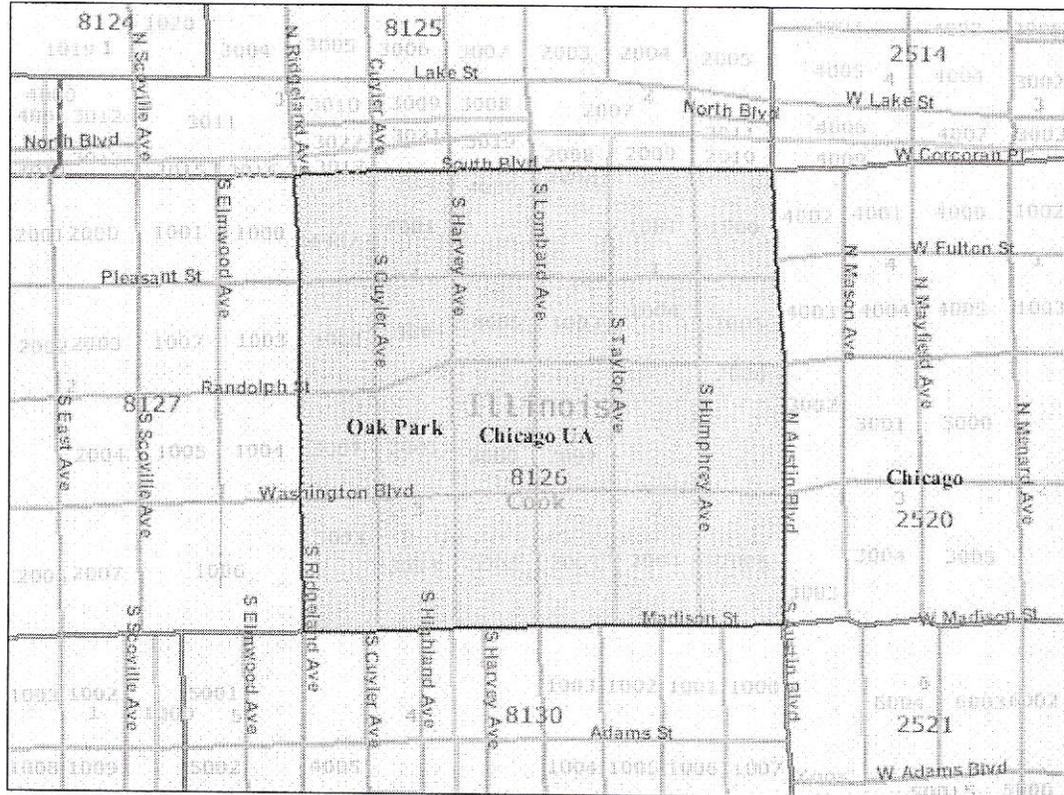
Sincerely,

A handwritten signature in cursive script that reads "David Boulanger". The signature is written in dark ink and is positioned above the printed name.

David Boulanger
Township Supervisor

Census Tract 8126, Cook County, Illinois

- Boundaries**
- State
 - County
 - Census Tract
 - Block Group
 - Block
 - Place
 - Urban Area
 - Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



1.1 mile across

Close

CT # 8126

Total Population	3753	100%
60+	339	9.1%
65+	216	5.8%

GYP

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Golden Years Plaza Address: 507E TAYLOR, Detroit

Information Provided by: Name: Michelle Perkins Position: OSMG

Office Ph: 313-758-2692 Cell Ph: 313-757-3917 Fax: 313-758-4190 Email starkins@detcohousing.com

Units in Building: 150 1BR 2BR Studio/Eff

Units Occupied by Seniors: 53 Disabled Non-Seniors 77

Independent Living Units: ALL Assisted Living Meals

Ages of Residents: < 65 102 65 - 70 17 70 - 75 9 75 - 80 17 > 80 6

Ethnicity: Hispanic 4 Black 20 White 106 Asian 1 Other

Education Level: 8th Grade 98% High School 95% Post HS 10% College

Employment: Employed Full Time 1% Part Time 2% Retired 40%

any other income

Income: > \$10,000 96 \$10K to \$20K 56 \$20 K - \$30K 10 > \$30K 5

Language: English English as second language, Primary Language

Seniors with Internet Skills >5% Computer in Unit ^{Total Pop} 15-20% Internet Connection 15-20%

Estimated Interest in Internet Skills: 0 - 25% 25% - 50% X > 50%

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 - 10:

1. Connecting with children and grandchildren 5
2. Getting an e-mail account 3
3. Sending and receiving e-mail messages 3
4. Attaching documents or photos to e-mail messages 2
5. Learning to use Google and other Internet-access programs 7
6. Accessing information on Medicare, Medicaid, Drug programs 7
7. Budgeting, banking, paying bills 2
8. Accessing government financial support programs 2
9. Accessing online games and entertainment 7
10. Connecting to hobbies and interest groups 6
11. Accessing information on health care 5

Summary of Building and Neighborhood Data

Building Name Golden Years PLAZA
 Contact SALLY PERKINS
 E-Mail SPERKINS@delcousing.com

Date 3-8-10
 Address 507 E. TAYLOR ST. DEKALB
 Phone # 815-258-2692
 # Units 150

	Building	% of 100	Community % of 100
Total Residents			
Seniors	<u>53</u>		
Non-Senior Disabled	<u>77</u>		
Age of Residents			
< 65	<u>102</u>		
65 - 75	<u>26</u>		
75 - 85	<u>20</u>		
>85	<u>3</u>		
Race/Ethnicity			
Hispanic	<u>4</u>		
Black	<u>80</u>		
White	<u>120</u>		
Asian/Other	<u>1</u>		
Highest Education Level			
8th Grade	<u>9</u>	<u>98%</u>	
High School	<u>8</u>	<u>95%</u>	
Post High School Training		<u>2%</u>	
College Graduate or Above		<u>1%</u>	
Employment			
Full Time		<u>1%</u>	
Part Time		<u>2%</u>	
Retired		<u>40%</u>	
Annual Income			
< \$10,000	<u>76</u>		
\$10,000 to \$20,000	<u>56</u>		
\$20,000 to \$30,000	<u>10</u>		
> \$30,000	<u>5</u>		
Language			
English as Primary Language	<u>155</u>		
English as Secondary	<u>1</u>		
No English			
Current Uses of Technology			
Land Line	<u>>50%</u>		
Cable Video	<u>100%</u>	<u>15% + Aged</u>	
Cell Phone	<u>50%</u>		
E-Mail Address	<u>less >10%</u>		
Can Use Computer	<u>less >40%</u>		
Computer in Unit	<u>15-20%</u>		
Broadband Connectivity	<u>0</u>		
Universal Service Subsidy	<u>0</u>		
Interest in Internet Skills			
Not at all			
Low			
Moderate	<u>25-50%</u>		
High			
Very High			

Reasons for Acquiring Broadband/Internet Skills - on a Scale of 0 - 10

	0 to 1	2 to 4	5 to 6	7 to 8	9 to 10
Connecting with children/grandchildren	_____	_____	_____	_____	_____
Getting an e-mail address	_____	_____	_____	_____	_____
Sending and receiving e-mail	_____	_____	_____	_____	_____
Attaching documents/photos to e-mail	_____	_____	_____	_____	_____
Learning Google and Internet access sites	_____	_____	_____	_____	_____
Information on Medicare/Medicaid	_____	_____	_____	_____	_____
Accessing government/financial support	_____	_____	_____	_____	_____
Online games and entertainment	_____	_____	_____	_____	_____
Hobbies and special interests	_____	_____	_____	_____	_____
Information on healthcare	_____	_____	_____	_____	_____
Budgeting, banking, paying bills	_____	_____	_____	_____	_____
Following sports	_____	_____	_____	_____	_____
Local and national news	_____	_____	_____	_____	_____
Coupons and discounts	_____	_____	_____	_____	_____

Services Available to Building Residents

Meals	<input checked="" type="checkbox"/>	Transportation	<input checked="" type="checkbox"/>	Housekeeping	_____
Events	<input checked="" type="checkbox"/>	Social Activities	<input checked="" type="checkbox"/>	Visiting nurses	<input checked="" type="checkbox"/>
Exercise	_____	Visiting Doctors	_____	Visiting Dentists	_____
Advocacy	<input checked="" type="checkbox"/>	Case workers	_____	Medicine monitoring	_____
Education	<input checked="" type="checkbox"/>	Internet training	_____	Computer lab	_____
Other	_____		_____	Other	_____

Service Providers Available to Building Residents

Name and address of local Area Agency on Aging	<u>ELDER CARE SERVICES</u>		
Contact at AAA	_____	Ph #	E-Mail _____
Name and address of local Senior Center	_____		
Contact at Senior Ctr	_____	Ph #	E-mail _____

Government, Non-Profit and Volunteer Sources of Services to Building Residents

Name of Source	Service	Contact Information
Health Care		
<u>NIU Nurse</u>	_____	_____
_____	_____	_____
Education and Library		
<u>ILL Work Net</u>	_____	_____
<u>KCC Adult Ed.</u>	_____	_____
Volunteer Services		
_____	_____	_____
Other Services		
<u>Voluntary Action Ctr</u>	_____	_____
<u>ELDER CARE</u>	_____	_____
<u>RAMP</u>	_____	_____
<u>Family Service Agency</u>	_____	_____
Map attached.		

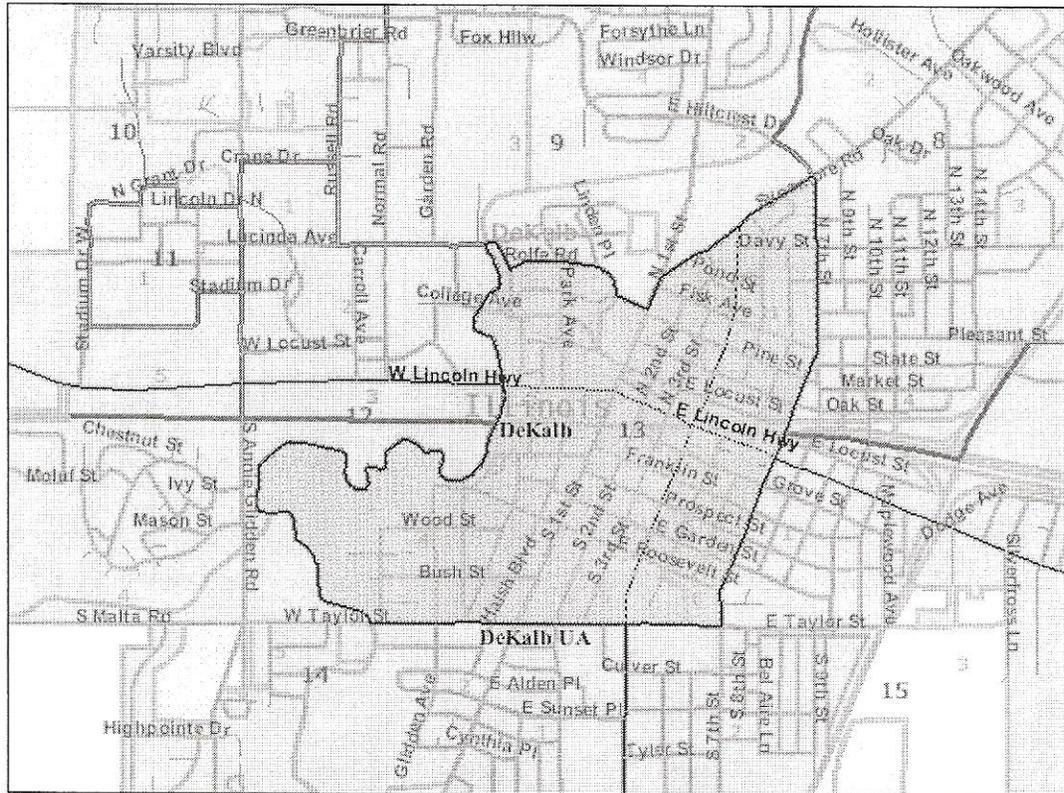
Census Tract 13, DeKalb County, Illinois

Boundaries

-  State
-  '00 County
-  '00 Census Tract
-  '00 Block Group
-  '00 Block
-  '00 Place
-  '00 Place
-  '00 Urban Area
-  '00 Urban Area

Features

-  Major Road
-  Street
-  Stream/Waterbody
-  Stream/Waterbody



2.8 miles across

Close

CT # 13

Total	5582	100%
604	700	12.5%
654	598	10.7%



Housing Authority of the County of DeKalb

310 North Sixth Street • DeKalb, Illinois 60115

Phone 815.758.2692 • Fax 815.758.4190

Housing Authority of the County of DeKalb

Open the Door to Independence

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of the County of DeKalb, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 15% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our cooperation in making this demonstration a success.

Sincerely,

Michelle M. Perkins
Operations Manager



AN EQUAL OPPORTUNITY HOUSING PROVIDER



Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Beth Anne Place Address: 1134 N. Lavergne Avenue, Chicago, IL 60651

Information Provided by: Name: Laurena Moore Position: Senior Director

Office Ph: 773-473-7870 Cell Ph: _____ Fax: _____ Email
Laurena@bethelnewlife.org

Units in Building: 85 1BR: 65 2BR: NA Studio/Eff: 20

Units Occupied by Seniors: 70 Disabled Non-Seniors: NA

Independent Living Units: _____ Assisted Living 85 Meals _____

Ages of Residents: < 65 _____ 65 – 70: 50 70 – 75: 5 75 – 80: 10 > 80 5

Ethnicity: Hispanic x Black x White _____ Asian _____ Other _____

Education Level: 8th Grade x High School x Post HS x College x

Employment: Employed Full Time _____ Part Time _____ Retired 50%

Income: > \$10,000 _____ \$10K to \$20K all \$20 K - \$30K _____ > \$30K _____

Language: English, English as second language, Primary Language ALL

Seniors with Internet Skills 5 Computer in Unit 1 Internet Connection _____

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% _____ > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren _____ 2
2. Getting an e-mail account _____ 10
3. Sending and receiving e-mail messages _____ 10
4. Attaching documents or photos to e-mail messages _____ 10
5. Learning to use Google and other Internet-access programs _____ 10
6. Accessing information on Medicare, Medicaid, Drug programs _____ 10
7. Budgeting, banking, paying bills _____ 1
8. Accessing government financial support programs _____ 3
9. Accessing online games and entertainment _____ 10
10. Connecting to hobbies and interest groups _____ 10

11. Accessing information on health care _____ 3 _____

Community Connections and Resources

Name and Address of Local Area Agency on Aging ___Austin Satellite Center

Contact at AAA: ___Ms. McCaleb Ph: ___312-743-1538 _____ Fx: _____

Name and Address of Neighborhood Senior Center: ___5701 W. Congress _____

Contact at S Center: _____ Ph: _____ Fx: _____

Services Available to Residents of Building:

Meals _____ x _____ Transport to Shopping _____ x _____

Housekeeping _____ x _____ Social Activities _____ x _____

Events _____ x _____ Nurses _____ x _____

Doctors _____ x _____ Dentists _____ x _____

Exercise _____ x _____ Medicine Monitoring _____ x _____

Advocacy _____ x _____ Case Worker Services _____ x _____

Education _____ x _____ Skills Training _____

Other _____ Other _____

Computer Lab _____ Computer/Internet Training _____

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..



BETHEL new LIFE
EMPOWERING INDIVIDUALS • STRENGTHENING FAMILIES • BUILDING NEIGHBORHOODS

[COMMUNITY
OF ELDERS]

March 12, 2010

Mr. Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling,

On behalf of Bethel New Life, Inc., I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to become proficient with the usage of technology, such as the internet, e-mail, and other applications.

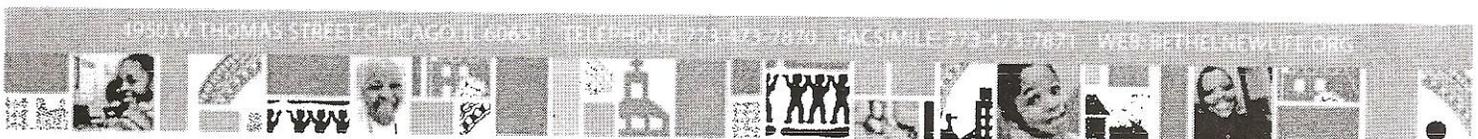
Currently, less than 7% of our residents access to computers, broadband connectivity, and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget to implement the type of program that this proposal supports. The BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific educational and training programs for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skills and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is share the benefits of the internet and World Wide Web. Bethel New Life appreciates the opportunity of being able to share the needs of our seniors and we hope you accept this proposal.

Sincerely,


Laurna Moore
Senior Director, Community of Elders



Information Provided by: Name: Donald J. Dew Position: President/CEO

Office Ph: (773) 854-8313 Cell Ph: (312) 835-6517 Fax: (773) 854-1526 Email: dewhsi72@aol.com

Units in Building: 1BR 59 2BR 0 Studio/Eff 0

Units Occupied by Seniors: 59 Disabled Non-Seniors 10
(Typewriter comment 95)

Independent Living Units: 59 Assisted Living _____ Meals _____

Ages of Residents: < 65 _____ 65 – 70: 35 70 – 75: 20 75 – 80: 4 > 80 _____
(Typewriter comment 95)

Ethnicity: Hispanic: Black 59 White _____ Asian _____ Other _____

Education Level: 8th Grade _____ High School 50 Post HS 19 College _____

Employment: Employed Full Time _____ Part Time _____ Retired _____

Income: > \$10,000 _____ \$10K to \$20K 59 \$20 K - \$30K _____ > \$30K _____
(Typewriter comment English-94, ESL-1)

Language: English, English as second language, Primary Language: 59

Seniors with Internet Skills 10 Computer in Unit 0 Internet Connection 0

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% 40 > 50% _____

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 10
 2. Getting an e-mail account 10
 3. Sending and receiving e-mail messages 10
 4. Attaching documents or photos to e-mail messages 10
 5. Learning to use Google and other Internet-access programs 8
 6. Accessing information on Medicare, Medicaid, Drug programs 8
 7. Budgeting, banking, paying bills 5
 8. Accessing government financial support programs 8
 9. Accessing online games and entertainment 7
 10. Connecting to hobbies and interest groups 6
- (Typewriter comment 6)
11. Accessing information on health care 10

Community Connections and Resources

Name and Address of Local Area Agency on Aging Central West: 2102 W. Ogden
Ph: (312) 744-4016

Senior Citizens Community Center: 5071 W. Congress Parkway

Phone: (312) 744-4016

Services Available to Residents of Building;



HABILITATIVE SYSTEMS, INC.
415 South Kilpatrick
Chicago, Illinois 60644

“Quality Services for People with Disabilities”

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PRESIDENT/CEO

Donald J. Dew

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of Habilitative Systems, Inc., I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

We have a thirty-two (32) year history of comprehensive service delivery to seniors and people with disabilities, have constructed 100 units of housing and secured another 10 million dollar HUD 202 and City of Chicago fund reservation to construct another 60 units of senior housing.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Donald J. Dew
President/CEO

**Web Site: www.habilitative.org
773/261-2252 • 773/854-8364 TDD • 773/854-1526 Fax
Proudly Serving Chicagoland Communities for 30 Years 1978-2008**



HABILITATIVE SYSTEMS, INC.
415 South Kilpatrick
Chicago, Illinois 60644

“Quality Services for People with Disabilities”

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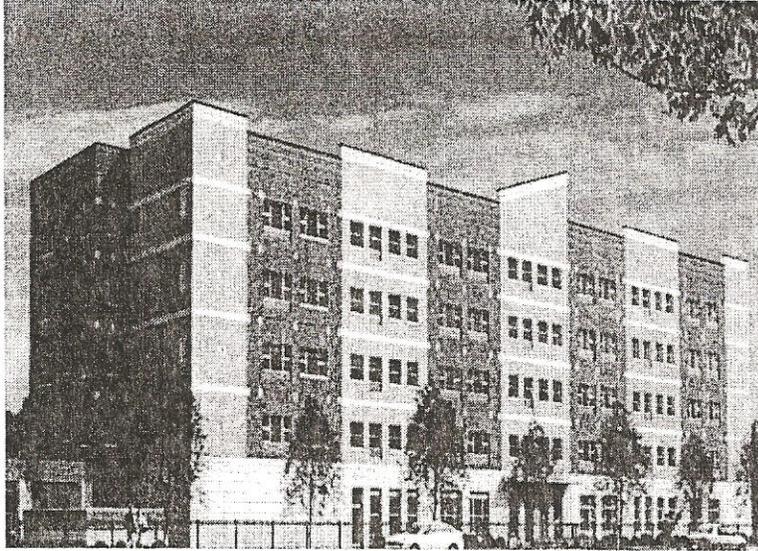
PRESIDENT/CEO

Donald J. Dew

Web Site: www.habilitative.org
773/261-2252 • 773/854-8364 TDD • 773/854-1526 Fax
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*Proudly Serving Chicagoland Communities for 30 Years 1978-2008***

Habilitative Systems, Inc.
Enola A. Dew Senior Apartments
4603 West Gladys, Chicago, IL



Enola A. Dew Senior Apartments. Fifty-nine one-bedroom units at Enola Dew will be affordable for individuals earning no more than 50% of area median income. One unit will be set aside for a resident manager. Rents will start at \$411. This project has applied for a Project Rental Assistance Contract (PRAC) with the HUD, whereby tenants will not pay more than 30% of their adjusted monthly income for rent with HUD paying the remainder of the contract rents. Additional on-site resources include a multi-purpose room, lounge/quiet room, office space, conference rooms, and a security area. (Source: City of Chicago 2003-2009 Affordable Housing Plan, 3rd Quarter Housing Report July-September, 2009))

20

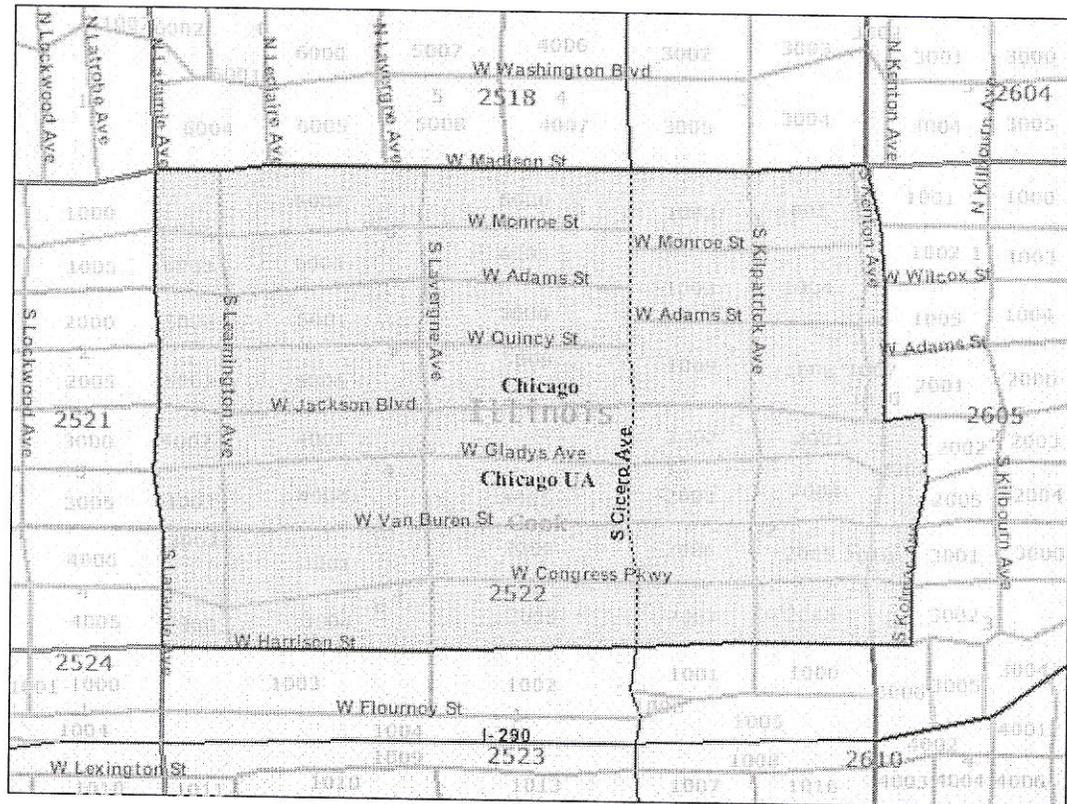
**Habilitative Systems, Inc.
Elois McCoy Village Apartments
Chicago, IL**



A sixty unit housing facility for elderly persons, in need of affordable supportive living arrangements. The structure was built on a block square lot across the street from the organization's main facility at 415 S. Kilpatrick. Funding for this project was obtained from HUD- Department of Housing and Urban Development, the Chicago Department of Housing and the Community Bank of Lawndale. Source: HSI website.

Census Tract 2522, Cook County, Illinois

- Boundaries**
- State
 - '00 County
 - '00 Census Tract
 - '00 Block Group
 - '00 Block
 - '00 Place
 - '00 Urban Area
 - '00 Urban Area
- Features**
- Major Road
 - Street
 - Stream/Waterbody
 - Stream/Waterbody



1.1 mile across

Close

LT 2522

Total Population	8969	100%
60+	1589	17.7%
65+	1119	12.5%

Building Survey Information – “Estimated”

The goal here is to provide *estimated information* by a building manager or resident services coordinator, someone with a good sense of the current resident population:

Name of Building: Sankofa House Address: 4041 W. Roosevelt Rd.

Information Provided by: Name: Annetta Wilson Position: Executive Director

Office Ph: 773-542-8634 Cell Ph: 773-454-3894 Fax: 773-542-9817 Email

wsafechild@sbcglobal.net

Units in Building: 58 1BR 35 2BR 10 3BR 8 4 BR 5 Studio/Eff 0

Units Occupied by Seniors: 18 Disabled Non-Seniors 0

Independent Living Units: 58 Assisted Living 2 Meals 0

Ages of Residents: < 65 13 65 – 70 4 70 – 75 1 75 – 80 0 > 80 0

Ethnicity: Hispanic _____ Black 18 White _____ Asian _____ Other _____

Education Level: <8th Grade 3 8th Grade 13 High School _____ Post HS 1 College 1

Employment: Employed Full Time 2 Part Time 0 Retired 16

Income: < \$10,000 15 \$10K to \$20K 3 \$20 K - \$30K _____ > \$30K _____

Language: English, English as second language, Primary Language English

Seniors with Internet Skills 7 Computer in Unit 0 Internet Connection 0

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% _____ > 50% X

Areas of Potential Internet/Computer Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren 10
2. Getting an e-mail account 7
3. Sending and receiving e-mail messages 7
4. Attaching documents or photos to e-mail messages 5
5. Learning to use Google and other Internet-access programs 10
6. Accessing information on Medicare, Medicaid, Drug programs 10
7. Budgeting, banking, paying bills 7
8. Accessing government financial support programs 10
9. Accessing online games and entertainment 7
10. Connecting to hobbies and interest groups 7
11. Accessing information on health care 10

Community Connections and Resources

Name and Address of Local Area Agency on Aging Chicago Dept of Family & Support Services, Senior Services Area Agency on Aging, 1615 W. Chicago Ave., Chicago, IL 60622

Contact at AAA: Margretta Thrift-Rhodes Ph: 312-746-5683 Fx: 312-743-0400

Name and Address of Neighborhood Senior Center: Same As Above

Contact at S Center: _____ Ph: _____ Fx: _____

Services Available to Residents of Building;

Meals Yes – (LAAA) Transport to Shopping Yes

Housekeeping Yes –(LAAA) Social Activities Yes - (LAAA)/Sankofa

Events Yes-(LAAA) Nurses No

Doctors No Dentists No

Exercise Yes – (LAAA)/Sankofa Medicine Monitoring No

Advocacy Yes-(LAAA) Case Worker Services Yes-(LAAA)

Education Yes-(LAAA) Skills Training Yes – (LAAA)/Sankofa

Other Grandparent Support Groups - Sankofa Other _____

Computer Lab Yes - Sankofa Computer/Internet Training Yes – Sankofa

Churches, Non Profits and Other Sources of Services to Senior Residents in Building:

Name of Source:	Service:	Contact Information:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please attach whatever additional materials you have describing the non-housing resident services you currently provide and the services you would like to provide to or access for your residents in the future..

Summary of Building and Neighborhood Data

Building Name Senior Suites of Bridgeport Date 2/28/10
 Contact Carolyn Jaksic, Property Manager Address _____
 E-Mail cjaksic@seniorlifestyle.com Phone # 312 326-0333
 # Units 85

	Building	% of 100	Community	% of 100
Total Residents				
Seniors	85	_____	_____	_____
Non-Senior Disabled	_____	_____	_____	_____
Age of Residents				
< 65	18	_____	_____	_____
65 - 75	36	_____	_____	_____
75 - 85	25	_____	_____	_____
>85	6	_____	_____	_____
Race/Ethnicity				
Hispanic	12	_____	_____	_____
Black	29	_____	_____	_____
White	42	_____	_____	_____
Asian/Other	7	_____	_____	_____
Highest Education Level * we do not track this				
8th Grade	_____	_____	_____	_____
High School	_____	_____	_____	_____
Post High School Training	_____	_____	_____	_____
College Graduate or Above	_____	_____	_____	_____
Employment				
Full Time	3	_____	_____	_____
Part Time	3	_____	_____	_____
Retired	79	_____	_____	_____
Annual Income				
< \$10,000	9	_____	_____	_____
\$10,000 to \$20,000	55	_____	_____	_____
\$20,000 to \$30,000	13	_____	_____	_____
> \$30,000	8	_____	_____	_____
Language				
English as Primary Language	75	_____	_____	_____
English as Secondary	8	_____	_____	_____
No English	2	_____	_____	_____
Current Uses of Technology				
Land Line	85	_____	_____	_____
Cable Video	70	_____	_____	_____
Cell Phone	25	_____	_____	_____
E-Mail Address	5	_____	_____	_____
Can Use Computer	15	_____	_____	_____
Computer in Unit	5	_____	_____	_____
Broadband Connectivity	_____	_____	_____	_____
Universal Service Subsidy	_____	_____	_____	_____
Interest in Internet Skills				
Not at all	3	_____	_____	_____
Low	2	_____	_____	_____
Moderate	15	_____	_____	_____
High	30	_____	_____	_____
Very High	30	_____	_____	_____

Reasons for Acquiring Broadband/Internet Skills - on a Scale of 0 - 10

	0 to 1	2 to 4	5 to 6	7 to 8	9 to 10
Connecting with children/grandchildren	_____	_____	X	_____	_____
Getting an e-mail address	_____	_____	_____	X	_____
Sending and receiving e-mail	_____	_____	_____	X	_____
Attaching documents/photos to e-mail	_____	_____	X	_____	_____
Learning Google and Internet access sites	_____	_____	_____	X	_____
Information on Medicare/Medicaid	_____	_____	_____	_____	X
Accessing government/financial support	_____	_____	_____	_____	X
Online games and entertainment	_____	_____	_____	X	_____
Hobbies and special interests	_____	_____	_____	X	_____
Information on healthcare	_____	_____	_____	X	_____
Budgeting, banking, paying bills	_____	_____	X	_____	_____
Following sports	_____	_____	X	_____	_____
Local and national news	_____	_____	X	_____	_____
Coupons and discounts	_____	_____	X	_____	_____

Services Available to Building Residents

Meals	X	Transportation	X	Housekeeping	X
Events	X	Social Activities	X	Visiting nurses	X
Exercise	X	Visiting Doctors	X	Visiting Dentists	_____
Advocacy	_____	Case workers	X	Medicine monitoring	_____
Education	X	Internet training	_____	Computer lab	_____
Other	daily check _____			Other	visiting loca _____

Service Providers Available to Building Residents

Name and address of local Area Agency on Aging	1615 W Ct _____
Contact at AAA	Joyce Gall: _____ Ph # 312 744-4C _____ E-Mail aging@cityo
Name and address of local Senior Center	6117 South _____
Contact at Senior Ctr	Karen Zl _____ Ph # 312 745-5 _____ E-mail kzboril@cityo

Government, Non-Profit and Volunteer Sources of Services to Building Residents

Name of Source	Service	Contact Information
Health Care		
_____	_____	_____
_____	_____	_____
_____	_____	_____
Education and Library		
_____	_____	_____
_____	_____	_____
Volunteer Services		
_____	_____	_____
_____	_____	_____
Other Services		
_____	_____	_____
_____	_____	_____
_____	_____	_____

Map attached.

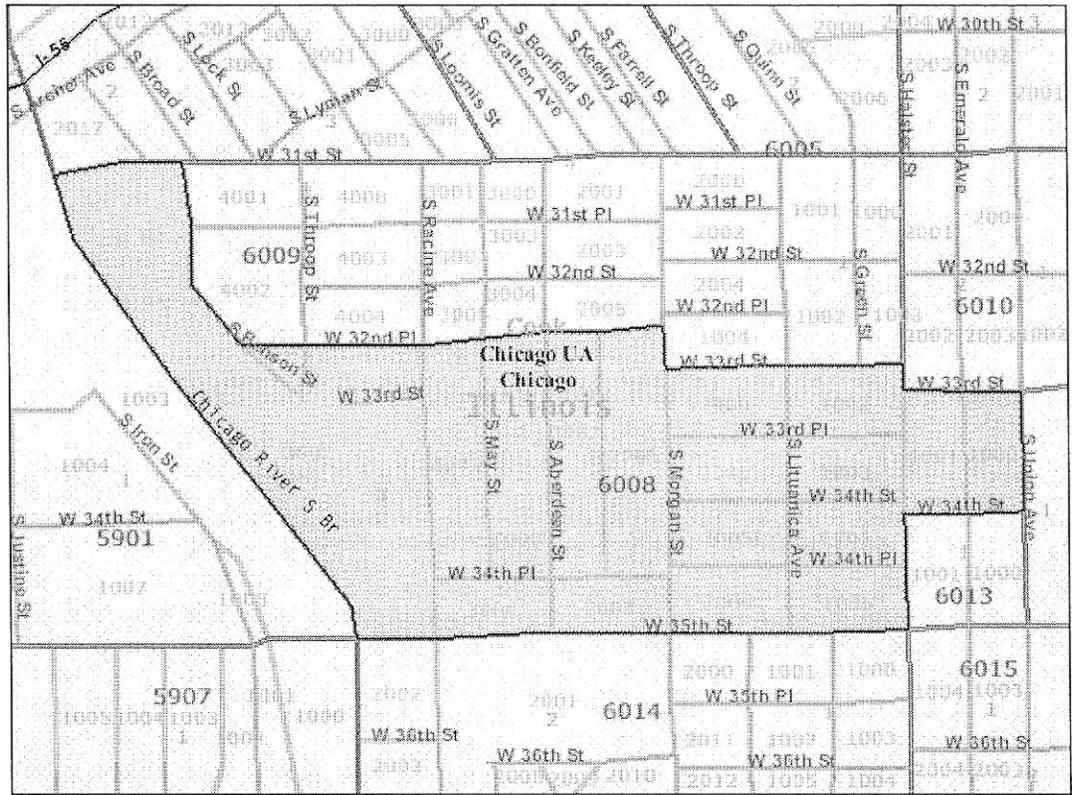
Census Tract 6008, Cook County, Illinois

Boundaries

- State
- '00 County
- '00 Census Tract
- '00 Block Group
- '00 Block
- '00 Place
- '00 Urban Area
- '00 Urban Area

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody



1.1 mile across

Close

Census Tract	6008	
Total Population	4257	100%
60+	529	12.5%
65+	415	9.8%

Sankofa House

4041 West Roosevelt Road

Chicago, IL

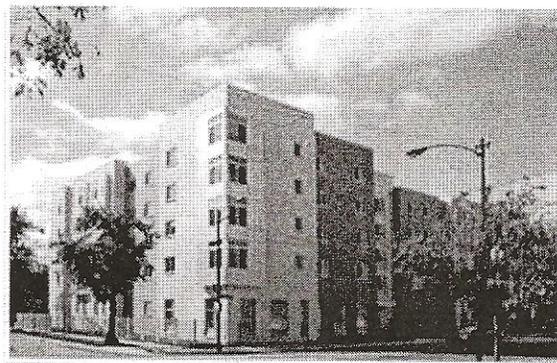
Summary: Sankofa House in Chicago that opened in February, 2008. Sankofa House is a sustainable, affordable housing complex for both kinship families and young adults within the age range of 18–23 years who are moving out of the foster care system. Kinship families are non-traditional family structures, the most common being grandparent-headed households. Sankofa House houses three generations of residents: grandparents; young adults who could be parents themselves, aunts, or uncles; and children. Sankofa House is a 58-unit apartment building with 23 two-, three-, and four-bedroom units for kinship families and 35 one-bedroom “starter” apartments for the young adults. The complex was developed by nonprofit Interfaith Housing Development Corporation (IHDC), the client on the project. Nonprofit Sankofa Safe Child, an organization that works to strengthen Chicago families, partnered with IHDC. (Source: AIA Architect, April 10, 2009)



Source: GreenbeanChicago.com



Source: AIA Architect, April 10, 2009



Source: AIA Architect, April 10, 2009

Summary of Building and Neighborhood Data

Building Name Senior Suites of Bridgeport
 Contact Carolyn Jaksic, Property Manager
 E-Mail cjaksic@seniorlifestyle.com

Date 2/28/10
 Address 2825 S Halsted Chicago IL 60608
 Phone # 312 326-0333
 # Units 85

	Building	% of 100	Community % of 100
Total Residents			
Seniors	85	100%	40%
Non-Senior Disabled			
Age of Residents			
< 65	18	21.2%	60%
65 - 75	36	42.4%	20%
75 - 85	25	29.4%	15%
>85	6	7.1%	5%
Race/Ethnicity			
Hispanic	12	14.1%	25%
Black	29	34.1%	15%
White	42	49.4%	35%
Asian/Other	7	8.2%	25%
Highest Education Level			
8th Grade		5%	5%
High School		80%	60%
Post High School Training		10%	25%
College Graduate or Above		5%	10%
Employment			
Full Time	3	3.5%	20%
Part Time	3	3.5%	50%
Retired	79	92.9%	30%
Annual Income			
< \$10,000	9	10.6%	15%
\$10,000 to \$20,000	55	64.7%	35%
\$20,000 to \$30,000	13	15.3%	30%
> \$30,000	8	9.4%	20%
Language			
English as Primary Language	75	88.2%	75%
English as Secondary	8	9.4%	20%
No English	2		5%
Current Uses of Technology			
Land Line	85	100.0%	100%
Cable Video	70	82.4%	40%
Cell Phone	25	29.4%	30%
E-Mail Address	5	5.9%	50%
Can Use Computer	15	17.6%	50%
Computer in Unit	5	5.9%	50%
Broadband Connectivity			50%
Universal Service Subsidy			
Interest in Internet Skills			
Not at all	3	3.5%	10%
Low	2	2.4%	10%
Moderate	15	17.6%	0%
High	30	35.3%	40%
Very High	30	35.3%	40%

Reasons for Acquiring Broadband/Internet Skills - on a Scale of 0 - 10

	0 to 1	2 to 4	5 to 6	7 to 8	9 to 10
Connecting with children/grandchildren	_____	_____	X	_____	_____
Getting an e-mail address	_____	_____	_____	X	_____
Sending and receiving e-mail	_____	_____	_____	X	_____
Attaching documents/photos to e-mail	_____	_____	X	_____	_____
Learning Google and Internet access sites	_____	_____	_____	X	_____
Information on Medicare/Medicaid	_____	_____	_____	_____	X
Accessing government/financial support	_____	_____	_____	_____	X
Online games and entertainment	_____	_____	_____	X	_____
Hobbies and special interests	_____	_____	_____	X	_____
Information on healthcare	_____	_____	_____	X	_____
Budgeting, banking, paying bills	_____	_____	X	_____	_____
Following sports	_____	_____	X	_____	_____
Local and national news	_____	_____	X	_____	_____
Coupons and discounts	_____	_____	X	_____	_____

Services Available to Building Residents

Meals	X	Transportation	X	Housekeeping	X
Events	X	Social Activities	X	Visiting nurses	X
Exercise	X	Visiting Doctors	X	Visiting Dentists	_____
Advocacy	_____	Case workers	X	Medicine monitoring	_____
Education	X	Internet training	_____	Computer lab	_____
Other	daily check _____			Other	visiting loca _____

Service Providers Available to Building Residents

Name and address of local Area Agency on Aging 1615 W Cr _____
 Contact at AAA Joyce Galk _____ Ph # 312 744-4C _____ E-Mail aging@cityo
 Name and address of local Senior Center 6117 South _____
 Contact at Senior Ctr Karen Zl _____ Ph # 312 745-3 _____ E-mail kzboril@cityo

Government, Non-Profit and Volunteer Sources of Services to Building Residents

Name of Source	Service	Contact Information
Health Care	_____	_____
_____	_____	_____
_____	_____	_____
Education and Library	_____	_____
_____	_____	_____
Volunteer Services	_____	_____
_____	_____	_____
Other Services	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Map attached.

Senior Lifestyle Corporation
111 E. Wacker Drive, Suite 2200
Chicago, Illinois 60601
Main: 312.673.4333
FAX: 312.673.4430
www.seniorlifestyle.com

®
SENIOR
LIFESTYLE
CORPORATION

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce-NTIARoom4898
1401 Constitution Avenue
Washington, D. C. 20230

Dear Mr. Strickling:

Senior Lifestyle Corporation strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

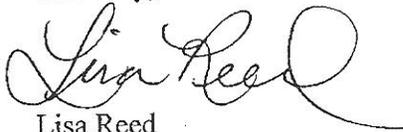
We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

Where Senior Living Comes of Age

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script that reads "Lisa Reed". The signature is written in black ink and is positioned above the printed name.

Lisa Reed

Regional Director of Operations

Building Survey Information – “Estimated”

Name of Building: Heritage Woods of Chicago
Address: 2800 W. Fulton, Chicago, IL 60612

Information Provided by: Name: Rick Banas Position: Vice President

Office Ph: 815-935-1992 Cell Ph: 847-529-7174 Fax:815-935-8380
Email rick.bnanas@bma-mgmt.com

Units in Building: 110 1BR _____ 2BR _____ Studio/Eff 110

Units Occupied by Seniors: 100% Disabled Non-Seniors _____

Independent Living Units: 0 Assisted Living 110 Meals 3 per day plus snacks

Ages of Residents: < 65 0%; 65 – 70 23%; 70 – 75 23%; 75 – 80 18%; > 80 36%

Ethnicity: Hispanic 4% Black 66% White 29% Asian 1% Other _____

Education Level: 8th Grade _____ High School _____ Post HS _____ College _____

Employment: Employed Full Time _____ Part Time _____ Retired 100%

Income: > \$10,000 59% \$10K to \$20K 35% \$20 K - \$30K 5% > \$30K 0%

Language: English, English as second language, Primary Language English

Seniors with Internet Skills _____ Computer in Unit _____ Internet Connection _____

Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% _____ > 50% _____

OPTIONAL: Areas of Potential Interest by Residents on Scale of 0 – 10:

1. Connecting with children and grandchildren _____
2. Getting an e-mail account _____
3. Sending and receiving e-mail messages _____
4. Attaching documents or photos to e-mail messages _____
5. Learning to use Google and other Internet-access programs _____
6. Accessing information on Medicare, Medicaid, Drug programs _____
7. Budgeting, banking, paying bills _____
8. Accessing government financial support programs _____
9. Accessing online games and entertainment _____
10. Connecting to hobbies and interest groups _____
11. Accessing information on health care _____



535 E. North St., Suite E
Bradley, Illinois 60915
PH (815) 935-1992
FAX (815) 935-8380
Website: www.bma-mgmt.com

June 22, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce -- NTIA
1401 Constitution Avenue, Room 4898
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of BMA Management, Ltd., I want to register our strong desire to participate in the grant program "Getting Illinois Low Income Seniors and People with Disabilities Online." This innovative program will help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet.

At present, I estimate that less than 10% of our residents go online. We regard Internet adoption as a great need for the populations in our communities, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal which would bring equipment, connectivity and comprehensive training. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our staff will coordinate with and support the efforts of the applicant MyWay Village, Inc. to deliver their Connected Living Adoption and Sustainability Program to our residents. We estimate these in-kind contributions will amount to from between \$25,000 to \$50,000 for each property for the two years of BTOP funding.

We also understand that MyWay Village, Inc. will work with us to: (1) design and staff a site-specific education and training programs; (2) create onsite learning centers; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the residents in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between MyWay Village, Inc. and BMA Management. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script that reads "Rick Banas".

Rick Banas
Vice President, Strategic Marketing

BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 0348-0044

SECTION A - BUDGET SUMMARY

Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. BTOP SBA		\$	\$	\$ 4,731,442.00	\$ 2,097,393.00	\$ 6,828,835.00
2.						0.00
3.						0.00
4.						0.00
5. Totals		\$	\$	\$ 4,731,442.00	\$ 2,097,393.00	\$ 6,828,835.00

SECTION B - BUDGET CATEGORIES

6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY			Total (5)
	(1)	(2)	(3)	
a. Personnel	\$ 1,353,640.00	\$ 645,333.00	\$	\$ 1,998,973.00
b. Fringe Benefits	271,805.00	140,118.00		411,923.00
c. Travel	88,050.00	0.00		88,050.00
d. Equipment	458,516.00	1,209,944.00		1,668,460.00
e. Supplies	161,000.00	0.00		161,000.00
f. Contractual	399,983.00	0.00		399,983.00
g. Construction	0.00	0.00		0.00
h. Other	1,612,705.00	101,998.00		1,714,703.00
i. Total Direct Charges (sum of 6a-6h)	4,345,699.00	2,097,393.00	0.00	6,443,092.00
j. Indirect Charges	385,743.00	0.00		385,743.00
k. TOTALS (sum of 6i and 6j)	\$ 4,731,442.00	\$ 2,097,393.00	\$ 0.00	\$ 6,828,835.00
7. Program Income	\$	\$	\$	\$ 0.00

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SECTION C - NON-FEDERAL RESOURCES					
(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e) TOTALS	
8. BTOP SBA	\$ 126,134.00	\$ 1,206,550.00	\$ 764,709.00	\$ 2,097,393.00	
9.				0.00	
10.				0.00	
11.				0.00	
12. TOTAL (sum of lines 8-11)	\$ 126,134.00	\$ 1,206,550.00	\$ 764,709.00	\$ 2,097,393.00	
SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$ 0.00	\$	\$	\$	\$
14. Non-Federal	0.00				
15. TOTAL (sum of lines 13 and 14)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT					
(a) Grant Program	FUTURE FUNDING PERIODS (Years)				
	(b) First	(c) Second	(d) Third	(e) Fourth	
16. BTOP SBA	\$	\$	\$	\$	
17.					
18.					
19.					
20. TOTAL (sum of lines 16-19)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
SECTION F - OTHER BUDGET INFORMATION					
21. Direct Charges:		22. Indirect Charges:			
23. Remarks:					

**Supplemental Information Requests
Broadband Technology Opportunities Program
Application #4561
Getting Illinois Low Income Seniors and People with Disabilities Online
Submitted By: MYWAY VILLAGE, INC.**

General

Application

- *Please carefully review all of the information provided in your original application. Are you aware of any errors in the information provided or important changes since the application was submitted? If so, please provide revised information.*

We are aware of one error in the original application. The list of communities on pages 1-3 of “Exhibit A: Illinois Communities and Populations Served by this Application” in the Supplemental Materials of the original application did not correspond with the table of communities in the same Exhibit. The table was correct, and so were all other figures in the original application regarding the total addressable population and projected adoption rates. As part of this error, part of the original application incorrectly identified Cedar Village Apartments and the City of Chicago Department of Community Development as Key Partners. The correct communities / building list may be found at the end of this document as “Exhibit A: Illinois Communities and Populations Served by this Application (Corrected for the SIR),” and all entities listed in Exhibit A have provided letters of support committing their specific dwellings to the project.

Partnerships

- *Please provide letters of support from Key Partners that were not included as Uploads to your original application. Email them to the Grants Coordinator for this application. (Please note: Key Partners are those entities identified in Application Section C, “Partners” –question 18. Letter should specify role of the partner and all commitments to the project. All entities listed in Exhibit A must provide letters of support committing the specific dwellings to the project.*
 - *For example, the application is missing letters of support from the following organizations listed in the application. Please provide these letters.*
 - *Grundy County Public Housing Authority* -- Emailed to Grants Coordinator, and uploaded to EasyGrants
 - *Rockford Housing Authority* -- Emailed to Grants Coordinator, and uploaded to EasyGrants
 - *Habilitative Systems* -- Emailed to Grants Coordinator, and uploaded to EasyGrants
 - *BMA Mangement* -- Emailed to Grants Coordinator, and uploaded to EasyGrants
 - *Sankofa Safe Child Initiative* -- Emailed to Grants Coordinator, and uploaded to EasyGrants
 - *City of Chicago Department of Community Development* -- This entity is no longer a Key Partner, but will be a service provider to the Chicago buildings in this application
 - *Cedar Village Apartments* -- This entity is no longer a Key Partner

- *Please provide more information about your sub-recipients. In particular, please specify the role of each and what budgetary relations there are.*

The 14 sub-recipients in this demonstration program are either public housing authorities (“PHAs”) or developers of Section 8 affordable housing. The sub-recipients manage the 23 buildings in this application, each of which serves low income seniors and/or people with disabilities. The sub-recipients fulfill several roles. Each PHA or partner will provide a combination of space, infrastructure, services and personnel to coordinate the awareness raising, education and training work provided by the demonstrations so that the programs can be delivered to the residents in the individual buildings in the proposal. The range of these matching contributions (in-kind and cash) are spelled out in the Letters of Support from each sub-recipient.

The design and delivery of the overall education, training and outreach programs will be the responsibility of the BTOP applicant. The funds for implementation of the program described in our application will be spent on the personnel, equipment and connectivity necessary to provide Internet education and training services to the 23 buildings managed by the sub-recipients. For each building, the applicant will customize a ‘Community Plan’ which will include the educational and training plan, the staffing plan and the budget both for activities in the building and for outreach activities that will take place in the surrounding neighborhood. Each budget will incorporate all amounts spent in a given community derived from grant proceeds, matching funds and in-kind contributions, and each detailed budget (and sub-recipient match) will be approved by the BTOP applicant and the sub-recipient.

A Community Program Manager hired and managed by the applicant for each building will work closely with the sub-recipient staffs and will be responsible for the implementation of all aspects of the program. In addition, in each building the program will deploy a combination of paid and volunteer program staff who will implement the training and case management functions for the building and residents. The Community Plans mentioned above will incorporate work programs and schedules for each building with target numbers for the number of residents who will proceed through the various stages of the Connected Living Adoption and Sustainability Program as outlined in the supplemental materials to the original application.

The sub-recipients began their participation by completing individual building surveys for each of the 23 buildings in this program which have been uploaded into EasyGrants as “Building Surveys.pdf.” Building surveys were completed by a combination of building managers and resident services coordinators. More than half of the buildings also started the development of resident surveys, based on the estimates of site staff. Upon award of a grant, the first step in program implementation will be to replace the estimated resident and building information with data from “intake” surveys of individual residents. These surveys will compile information on resident backgrounds and demographics, their current uses of computer and the Internet and their interests in developing new Internet skills and applications. Dominican University will help to revise the informal building and resident surveys we used in preparing our original proposal.

o *How were the sub-recipients selected for the project?*

The cross section of dwellings in this project were selected because they are indicative of the mix of low-income affordable housing throughout Illinois and the United States. The 23 dwellings are managed by two types of organizations; public housing authorities (“PHAs”) and private providers of low income housing, both non-profit and heavily regulated private providers.

There are roughly 3,300 PHAs in the United States organized by city or county governments. A vast majority of them are not in large cities, but are in rural, suburban or medium sized cities like Moline, Rock Island, Kankakee, DeKalb, Rockford, and Joliet, Illinois. This project will demonstrate to our nation’s PHA commissioners, building managers and housing policy makers that subsidized housing communities should not be allowed to remain on the wrong side of the digital divide; the benefits of connectivity are too many. The project will also demonstrate a model and implementation blueprint to help PHAs embrace this challenge beyond the BTOP program.

Owners and managers of subsidized housing across the country will also learn from the experiences of the six non-profit and limited dividend private collaborators in this project. All of the developments in our demonstration have a social mission; they try to help vulnerable populations secure high quality and safe affordable housing, achieve better health outcomes and break the cycle of poverty through technology-supported access to government services, health care, education and service providers.

This project includes several inner-city dwellings managed by a faith based community development organization, a not-for-profit intergenerational sponsor and several private developers who are learning the best way to deploy federal and state support to solve a keen social issue. We are substituting a BMA property in the Englewood neighborhood (Heritage Woods, Chicago IL) for a Senior Lifestyles property (Austin Suites, Chicago IL) because this will enable us to illustrate how Medicaid-reimbursement senior low income housing projects can take advantage of Internet education and training. This property represents another form of low income subsidized housing to accompany our efforts at public housing and Section 8 housing for low income seniors and the disabled. We have kept a second Senior Lifestyles property on the southwest side (Bridgeport Suites, Chicago IL) because it houses a predominantly Spanish speaking population and thus represents the ethnic and language diversity is an important market in subsidized housing.

As an additional criterion, a conscious effort was made to include partners from various parts of northern Illinois, rural and urban, senior-only or senior/disabled, and the various demographic groupings that represented the diversity of low income and disabled senior housing in the State of Illinois. We tried to create partnerships to serve all of the vulnerable populations in diverse settings.

Finally, the partners were selected on the basis of their demonstration of interest and willingness to participate in the proposal planning process as well as their willingness to share their experiences into the neighborhoods surrounding the buildings and into states adjacent to Illinois. Rock Island and Moline are on the Mississippi bordering Iowa. Rockford is on the Wisconsin border. Finally, Kankakee is on the border of Indiana and includes concentrations of low income seniors in northwestern Indiana.

- *What procedures will you adopt to monitor your sub-recipients' expenditures and performance?*

Sub-recipient expenditures and performance will be monitored on two levels: (1) by program staff; and (2) by a third party evaluator. As outlined above, each community will participate in the development of an individualized 'Community Plan' projecting the activities, costs and results attributable to the buildings and community a monthly basis. The applicant will hire a Community Program Manager for each community who will work onsite and monitor all community specific program expenditures (including each sub-recipient's match) on a daily basis. The Community Program Managers will submit bi-weekly reports to the Program Manager, Director of Operations and Contract Administrator. These bi-weekly reports will include information on expenditures for building and neighborhood outreach, community spending on equipment and supplies, and education and training efforts. The third party evaluation consultant will be responsible for the review of resident progress, the quality and content of the educational materials and the effectiveness of the training process. Sub-recipient monitoring procedures are further outlined in Exhibit B to this SIR.

- *For the evaluation, please provide assurances that all human subjects' protection requirements will be met.*

We have submitted a standard form 424B (Rev 7-97) providing assurances that we will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance. Please let us know what additional assurances may be required for the evaluation.

- *For partners providing a match, please send letter of commitment.* Letters of Commitment for all partners providing a match were uploaded with the original application or emailed to the Grants Coordinator for this project and uploaded with the supplemental information request.

- *What is the specific role and contribution of Atmosphere Communications and Senior Lifestyle Corporation in this project? They have submitted letters of support but are not listed in the budget.* **Atmosphere Communications** is a socially and economically disadvantaged small business that has helped in researching the costs of installing and operating broadband networks in Illinois multi-dwelling affordable housing communities. Atmosphere has also consulted with the Grundy County Housing Authority for the preparation of RFP and evaluation materials that were used in soliciting and awarding bids on a "new services" installation at Saratoga House in Morris. Following the procurement policies described below, MyWay Village will invite Atmosphere Communications to bid on installing broadband networks in those communities that find it more cost effective than

going with incumbent broadband providers. For more information, please see “Exhibit H: Technology Strategy and Roll-out Plan” in the Supplemental Materials included with the original application

Senior Lifestyle Corporation offers HUD Section 8 subsidized housing and operates in the most economically disadvantaged communities of inner-city Chicago. We have included one building -- Senior Lifestyles of Bridgeport – in this proposal because, as mentioned above, it houses a predominantly Spanish speaking population and thus represents the ethnic and language diversity that is so rich in affordable housing. The experiences learned in Bridgeport can be replicated in the same types of community based senior adoption programs.

Benefits

SBA

- *Please summarize the causal link between the project’s major activities and the projected increase in broadband subscribership.*

Research indicates that the major barriers to the use of the Internet by seniors are: (1) the perceived lack of practical benefits resulting from Internet use; (2) difficulties in using computers and the Internet; (3) difficulties in learning how to use computers in senior-friendly and easy-to-understand manners; and (4) the costs of devices, connectivity, maintenance and training.¹ As outlined in our application, our program will minimize these barriers by eliminating the costs during the demonstration period, by designing and using instructional materials and methods specifically designed for the target population, by providing one-on-one, self-paced training in a case management structure at the critical early stage of the educational process, and, most important, by customizing portions of the education and training course to the specific interests and desired benefits of the individual resident. We would like to isolate “relevance” as the only real barrier to the adoption of the Internet by low income seniors and the disabled and to address it head-on.

¹ “Barriers to Internet Adoption” New York Law Report to FCC October 2009. Seniors have a much lower broadband adoption rate than any other age group. This low adoption rate stems largely from inadequate value propositions (or perceived inadequate value propositions) and a general lack of awareness of the benefits of broadband. p. 10. There are also barriers associated with: (a) the usability of computer hardware and software; and (b) the design of online content for seniors. Both of these concerns are currently being addressed by national organizations. p. 11-12. Owning a computer is an essential prerequisite to adopting and using broadband in the home. p. 13. Affordability is still a problem with an average monthly Internet cost of \$39 per month and \$26.60 for dial-up. This cost difference between broadband and dial-up of \$10 - \$15 a month is becoming less of a barrier and may be eliminated if the Universal Service Fund subsidies for installation and monthly service are implemented. p. 13;

Pew Internet Report “Home Broadband Adoption 2009.” The reasons that seniors gave for not having broadband or Internet access were: (1) not relevant to their interests (44%); (2) not available to them (26%); (3) too expensive (27%); and (4) difficult to use (59%). For individuals with access, the greatest barriers to adoption were relevance and usability. p 43.

The training is intended to generate Internet skills of relevance to the individual resident. This requires that there be an understanding of the background and interests of the residents, their prior experience with equipment like typewriters, copiers, cell phones (and computers) and their expectations concerning the benefits to be achieved by being online. The intended Connected Living Adoption and Sustainability Program (“CLASP”) is a seven step process from general awareness raising, to exposure to the benefits of specific applications, to training, to progress assessment and a certificate of a “driver’s license” level of understanding and skill and then the integration of Internet use into the daily life of the residents. The objective of CLASP, and of the demonstration program is to show over time that there is practical value in the use of the Internet sufficient to make the “value proposition” for Internet use and subscribership.

One of our colleagues, Professor Adrian Kok of the School of Library Science at Dominican University in River Forest, Illinois conducted a comprehensive study of the perception of best practices in teaching older adults to use computers and the Internet. He used surveys and focus groups to capture data from of a pool of 180 older adults, senior computer and Internet instructors, and geriatric social workers. The findings of the research were grouped into three areas: (1) the computer skills regarded as most important to seniors; (2) the Internet skills of most importance; and (3) the preferences for teaching/learning practices.²

MyWay Village has integrated these research findings into a curriculum that guides trainees through a self-paced process leading to the acquisition of Internet skills and the ability of using applications

² **Computer Skills:** These were the computer skills (in order) regarded as most important in the surveys: (1) using the mouse; (2) turning the computer on and off; (3) moving the cursor; (4) identifying parts of the computer; (5) navigating menus; (6) understanding the meaning and use of the “desktop”; (7) starting a computer application – e.g. e-mail, Word; (8) understanding the operation of Windows; (9) understanding the functions of the various parts of the computer and peripherals; (10) typing skills; (11) operating CD ROMs; and (12) playing computer games and accessing websites.

Internet Skills: These were the “Internet skills” regarded (in order) as important, with e-mail and accessing the web at the top of the list: (1) using e-mail; (2) using a search engine to locate information; (3) starting and Internet application like Internet Explorer; (4) defining basic terms like Internet, ISP, browser, etc.: (5) opening e-mail attachments containing pictures; (6) understanding web addresses and domains; (7) accessing local, state or national news; (8) understanding Internet etiquette; (9) printing e-mail and web pages; (10) recognizing emicons (e-mail icons); and (10) discussing history of Internet.

Best Teaching/Learning Practices: These were the responses of the participants in rating the importance of over 20 practices in teaching older adults how to use a computer and the Internet: (1) providing step-by-step printed instructions and handouts; (2) allowing significant time for processing directions and completing tasks; (3) using brief and concise directions; (4) practicing new concepts immediately following instruction; (5) reinforcing learning through activities; (6) reviewing skills from the previous class; (7) practicing new skills frequently during class and computer lab time; (8) using precise, unambiguous terms; (9) working one-on-one with participants as frequently as possible; (10) involving participants in the training; (11) using computer screens with large fonts; (12) assessing each student’s ability and needs; (13) making the instruction relevant to participant’s lives; (14) using slow, distinct speech with frequent pauses; (15) reviewing each student’s personal progress on a regular basis; (16) offering classes in the morning or early afternoon; (17) eliminating or minimizing external noise; (18) allowing class and lab time for more advanced students to help their peers; (19) partnering learners with *similar* skills and experiences; (20) assigning homework; (21) partnering learning with *different* skills and experiences; and (22) using video games to teach basic skills.

relevant to them so that they can fully appreciate the value of the Internet and that they will become regular Internet users and subscribers. *Our working hypothesis is that these experiences in providing Internet education and training to assisted living residents in senior housing in Chicago can be adapted to the needs of seniors in independent living low income housing in northern Illinois.*

Since 2008, MyWay Village has been developing and testing elements of its education and training programs within a pool of approximately 2200 seniors and people with disabilities residing in 9 private-pay independent and affordable housing communities in the Chicago area. Over 900 of these have responded to awareness campaigns and participated in some level of the training program, including the use of the Connected Living Portal (web-based software described in the Supplemental Materials submitted with our original application), in the use of the Internet and the achievement of Internet skills. Furthermore, in 2010 MyWay Village has begun to modify elements of CLASP program for deployment in a public housing community managed by the Atlanta Housing Authority.

- *Please provide more information about the current broadband subscription rates in the target populations. What percentage of the population currently has access to broadband? How many have subscribed to broadband?*

All of the buildings in the demonstration program have access to DSL and cable Internet services. Almost all of the buildings have cable broadband in the building, although the primary users of this broadband service are building staff. Despite the availability of broadband in the buildings, current subscription rates are reportedly between 0% and 10% due to extremely low adoption by the resident population. These rates were derived from estimates on “building” and “resident” surveys filled out by building managers and resident services coordinators who work regularly with building residents and who conduct periodic visits to the individual residential units. Suspected reasons for this low adoption are outlined above. One of the other important outputs from this demonstration is to analyze and document the real reasons that seniors have chosen not to use the Internet and the changes in the value proposition that would generate greater adoption rates.

- *How did you calculate the expected number of subscribers to be generated and the expected take rate?*

The expected number of subscribers and expected take rates can be seen in the table below:

TRAINEE POPULATION	Population in Low-Income Senior Housing			Population in Surrounding Neighborhoods			Total Addressable Population		
		% response	% of total		% response	% of total		% response	% of total
Total Addressable Population	3,296	100%	100%	48,972	100%	100%	52,268	100%	100%
Respose to awareness-raising programs	2,637	80%	80%	12,243	25%	25%	14,880	28%	28%
Individual assessments of resident capacities/interests	2,531	96%	77%	2,449	20%	5%	4,980	33%	10%
Participating in computer learning center programs	2,430	96%	74%	1,469	60%	3%	3,899	78%	7%
Certificate of completion ("Learner's Permit")	2,066	85%	63%	1,028	70%	2%	3,094	79%	6%
New subscribers to the Internet	1,983	96%	60%	987	96%	2%	2,970	96%	6%
Receive subsidized Computer / Internet Connection	1,190	60%	36%	543	55%	1%	1,733	56%	3%

The first step was to calculate the total addressable trainee population which comprises the population of the 23 low-income senior housing buildings (derived from site surveys) and the senior population in surrounding neighborhoods (derived from the analysis of census tracts).

Population in Low-Income Senior Housing. Based on MyWay Village’s experience in promoting Internet training and use in senior housing, and by utilizing a Community Program Manager and other dedicated staff in each building/community, the Applicant believes it can reach a minimum of 80% of each resident population with awareness-raising programs as outlined in the original application. A large number of these respondents, but not all, will be willing to be interviewed by program staff for an individual assessment, and a high proportion (96%) of interviewees will participate in the early stages of the learning program. As an example, 47% of residents (132 of 282) in an Atlanta Housing Authority community recently responded to the first of a series of awareness raising events for a Connected Living program. The CLASP staff and trainers are extremely supportive, and should get 85% of those who initially enroll to the completion stage, albeit at different and self-paced schedules.

Our assumption is that at the end of this trial period, the Internet “value proposition” will have been made and the individual will be willing to pay the full cost of an Internet subscription, or the discounted bulk rate purchase negotiated by the building with an independent provider, provided by the building as a service or using a subsidy provided by Universal Service. To our knowledge, this type of calculated adoption strategy and granular approach to data collection and analysis has not yet been done in the country. The goal is simply to start with best practice approaches collected from our research, evaluate results, and modify efforts as appropriate to get maximum Internet use and subscribership in the demonstration buildings and to determine as precisely as possible why some residents choose not to participate in the potential benefits of the Internet. We will be recycling our experience in capturing interest and promoting use as we proceed so that the early experiences will “inform” and provide feedback to subsequent efforts.

Population in Surrounding Neighborhoods. We used Census Tract and FCC data as a baseline for our assumptions on population numbers and Internet adoption in the neighborhoods surrounding the 23 demonstration buildings. Awareness raising programs targeting seniors in the surrounding neighborhoods may not generate the same proportion of subscribers, but the dedicated staff of the demonstration program will involve community senior centers, Area Agencies on Aging and other organizations to draw others into the demonstration. It is anticipated that some 25% of seniors in surrounding neighborhoods will respond to local awareness raising programs and some 20% of those (or 5% of the total senior population) will agree to an individual assessment. Of the total senior population in surrounding neighborhoods, a much smaller percentage is projected to subscribe to the Internet (2% vs. 60% in the communities / buildings). Our numbers may be unduly conservative; we won’t know until we experiment with various types of outreach efforts such as airing training programs on public access TV and in promoting viewership. The goal, of course, is to maximize program participation in the buildings and in the neighborhoods.

- *What is the rationale for projecting an increase in employment among the target population of low-income, minority seniors due to increased broadband access and computers? Explain the expectation of creating 100 jobs among low-income seniors?*

There are two types of employment that will be generated through this demonstration program. The first relates to work for the demonstration itself, either in providing training in the buildings or in the surrounding neighborhoods. The second is the creation of part-time and telework opportunities in the private sector.

The original application detailed how the project will create an estimated 104 direct, indirect or induced job years for program staff. At least 94 of these job years will be recruited and hired from members of the low income communities surrounding the 23 buildings, and we also plan to involve building and neighborhood seniors in the actual Internet education and training programs. The initial work would be to assist the building computer training staff on a volunteer basis, and then to migrate to a stipend-based or part time employment situation and finally to government-supported programs like VISTA. These resident trainers become credible examples of the CLASP training and motivating teachers due to real-life testimonials of adopting and using the internet.

For part time and tele-work opportunities, our plan is to work with the local Workforce Investment Act (“WIA”) agency in each of our communities to develop a strategy for enabling seniors to obtain employment for part time, home-based and computer/Internet supported work. Our assumption is that if we can connect our Internet-enabled seniors and the disabled to work opportunities in the community at \$1K per month that will be a significant increase in the overall income of a resident living in low-income housing. All of the building residents in this program will be living independently and would be potentially available for employment.

In addition to basic computer skills, CLASP will teach job-related skills, technical literacy and English as a Second Language. The same workforce development and training program available to the senior and disabled residents in our buildings will be made available to neighborhood residents. The key to the success of this program is to determine the work experiences and skills of the residents as part of the initial assessment process, assess the interest of the resident in work, and then use WIA programs and subsidies to connect building and neighborhood residents to community work opportunities.

- *Given the economic situation of low-income seniors and disabled living in subsidized housing, please explain the rationale for expecting to generate 2,970 home accounts.*

The team believes strongly that we can get low-income seniors and people with disabilities living in subsidized housing online. We believe this not only because we have witnessed the effectiveness of our methods in getting other seniors and people with disabilities online, but also because we believe that the benefits of broadband connections are even more relevant and compelling for the low-income population that we will serve in this program. These potential subscribers have many needs that can be met through Internet services; they just have difficulty in getting started due to their lack of awareness, training programs that teach on their terms, and subsidies to propel them to adoption.

Most important, the value proposition must be made effectively. Although there is very little data on Internet adoption and sustainability by similar populations, the main issue is generational. Low-income youth spends a relatively high proportion of disposable income on connectivity, especially wireless connectivity. In turn, low-income seniors spend a higher proportion of disposable income on cable TV. We believe that our awareness raising campaigns, group curriculum and individual training will make a generational case for Internet adoption as another technology of choice for seniors because it is the senior demographic that benefits most from health information and services, government assistance and connections with the greater community. The best advocates will be the seniors and people with disabilities themselves who will provide testimonials concerning their experiences and the differences the Internet has made in their lives.

- *How will you measure the increase in subscribership generated by the project?*

It will be easy to measure not only the increase in subscribership generated by the project but also the progress of trainees in achieving Internet skills, becoming regular Internet users and in becoming Internet subscribers. Program staff will first establish an exact baseline of adoption and then track trainees through the seven steps of the CLASP program as outlined in the original application, recording and reporting on a bi-weekly basis the progress of trainees as they move along the continuum of skills development. In addition, the Connected Living Internet portal automatically tracks user numbers and will support the accurate and efficient tracking of trainees.

- *Will residents continue to have access to Connected Living Portal, CLASP for replication in the community and access to the Toll Free number at the end of the grant?*

Yes. At the end of the grant funded portion of the program, residents will receive some combination of free and/or discounted access to the Connected Living Portal, ongoing CLASP programs in the community and the Connected Living Center. Specifically, the applicant MyWay Village will waive the basic subscription fee for the communities in this demonstration project, charging the community and residents only for premium upgrades as may be introduced in the future. The Community Program Managers hired under this program will develop volunteer trainer based instructional programs that will reduce the cost of implementing ongoing CLASP programs in communities, and MyWay Village will donate the cost of basic curriculum for a period of two years at the end of this grant. Finally, MyWay Village will apply for additional grant or foundation support to help fund training programs and the use of the Toll Free Connected Living Center support function at the end of this grant. This support function can be provided by volunteers from within the community, but Connected Living Center jobs serve as valuable training for other service jobs in the community.

- *How will Ambassadors and Community Managers be selected/recruited?*

Ambassadors and Community Managers will be selected/recruited from the neighborhoods and communities surrounding the buildings in this program. MyWay Village will reach candidates through recruitment campaigns utilizing print, Internet and word of mouth advertising much in the same way as we have recruited Internet training staff in the Chicago area since 2008.

As mentioned in the original application, there are five primary attributes we look for in recruiting the onsite training staff: (1) prior work experience dealing with entry-level computer and Internet

instruction, ideally with low-income seniors and the disabled; (2) the individual's own educational experience related to teaching, seniors and computer/Internet training; (3) teaching and counselling skills that are needed to work effectively with seniors and the disabled; (4) personality traits – like patience and respect - that would inspire trust and confidence with seniors and the disabled in attempting to learn computer and Internet skills; and (5) a value system oriented to helping others learn new skills to promote independence and self-sufficiency.

In addition, other important attributes include language skills, cultural sensitivity and the ability to communicate effectively in one-on-one sessions, and small and large groups. In many respects, the characteristics we are looking for in our trainers are those found in Peace Corps Volunteers where the overall objective is to listen and to help the residents use the Internet to achieve their own objectives. We will also be looking at individuals who have graduate from or who are currently enrolled at Certified Aging Services Professional (CASP) Training programs.

All hires are made after two personal interviews and a 30 day probationary period working in a building to evaluate performance with trainees. All hires also must pass CORI and background checks and complete Connected Living human subjects protection requirements training.

- *How are the volunteer/Community Service students to be recruited?*

Sources of volunteers range from community high schools and colleges, to educational institutions specializing in geriatric and/or social work such as Dominican University in River Forest, to government VISTA or CNS programs to non-profit organizations such as Net Literacy. In other Connected Living programs, local high schools have provided motivated and successful volunteers who bring the additional benefit of intergenerational sharing. In this program, each Community Program Manager will have the option of recruiting volunteer / Community Service students from the local community. To support them, we have already reached out to the Illinois VISTA and CNS programs to explore their support in creating a structured relationship with local higher educational institutions that could provide training to high school graduates who wish to make a professional commitment to this field.

We have talked with the managers of Net Literacy about ways in which their Indiana programs could be adapted to our demonstration program in Illinois, primarily since additional senior buildings and communities could be served outside of the framework of the BTOP grant. The Net Literacy model has proven successful in Indiana in developing programs to acquire and refurbish computers, train seniors in the use of the Internet and in providing help desk and maintenance services.

Outreach

- *How will the outreach activities be funded?*

Outreach activities will be funded by the grant and matching contributions from collaborators; the salaries of the community program staff (who will be responsible for outreach to community residents and to neighborhoods surrounding the buildings) are included in the program budget. In addition, the program budget includes \$1,500 per community per year in printing costs for outreach fliers, etc. Finally, the program will reach out to public access TV channels, local senior centers and area agencies on aging to donate resources necessary for outreach.

Target Populations: Reasonableness

- The application states that "Less than 5% of the 3,296 seniors and people with disabilities who live in the 23 low income housing developments of this Illinois Senior Internet Adoption Coalition proposal currently use broadband" (Question 10). Please cite the source for this data.

The property manager and/ or resident service coordinators of each of the 23 communities in the original application filled out a preliminary building survey which collected the following information:

Name of Building: _____ Address: _____
 Information Provided by: (Name) _____ Position: _____
 Office Ph: _____ Cell Ph: _____ Fax: _____ Email _____
 Units in Building: _____ 1BR _____ 2BR _____ Studio/Eff _____
 Units Occupied by Seniors: _____ Disabled Non-Seniors _____
 Independent Living Units: _____ Assisted Living _____ Meals _____
 Ages of Residents: < 65 _____ 65 – 70 _____ 70 – 75 _____ 75 – 80 _____ > 80 _____
 Ethnicity: Hispanic _____ Black _____ White _____ Asian _____ Other _____
 Education Level: 8th Grade _____ High School _____ Post HS _____ College _____
 Employment: Employed Full Time _____ Part Time _____ Retired _____
 Income: > \$10,000 _____ \$10K to \$20K _____ \$20 K - \$30K _____ > \$30K _____
 Language: English, English as second language, Primary Language _____
 Seniors with Internet Skills _____ Computers in Unit _____ Internet Connection _____
 Estimated Interest in Internet Skills: 0 – 25% _____ 25% - 50% _____ > 50% _____

These surveys are summarized in the table below:

Building Survey Information for Illinois Senior Internet Adoption Coalition

Collaborator	Community	Units in building	Units Occupied by Seniors	Disabled Non-Senior Units	Independent Living Units	Assisted Living Units	Residents Age <65	Residents Age 65-70	Residents Age 70-75	Residents Age 75-80	Residents Age >80	Total Residents 3/15/10	Total Residents 6/22/10	Residents Turnover per Year	Addressable Program Population	Est. Seniors with Internet Skills	Est. Computers in Units	Est. Internet Connection	
Kankakee CHA	Midtown Tower	100	23	77	100		75	16	4		3	98	106	9	124	30	30	30	
Kankakee CHA	Azzarelli Tower	100	28	72	100		72	8	10		9	3	102	104	10	124	10	40	40
HA of Henry County	Washington Apts	74	47	21	74								85	75	21	117	15	10	10
HA of Henry County	Hollis House	50	41	6	50								57	54	13	80	10	5	5
Grundy County HA	Saratoga Tower	95	65	30	95		30	30	20	10	5	95	95	9	113	10	10	10	
Grundy County HA	Mazon Park Place	20	15	5		20						24	20	3	26	2	0	0	
Rockford HA	North Main Manor	187	56	51	187		139	21	6	9	4	179	179	8	195	38	25	20	
Rockford HA	Olesen Plaza	151	31	97	151		116	11	9		2	138	138	6	150	15	12	10	
Rockford HA	Park Terrace	183	30	97	183		123	7	5	3	6	144	144	6	156	9	9	9	
Rock Island HA	Spencer Tower	199	50	143	199		171	7	9	4	7	198	197	11	219	29	5	5	
Rock Island HA	Sunset Heights	141	26	112	141		158	8	3	3	1	173	175	8	191	58	11	11	
Moline HA	Hillside Heights	120	18	101	120		107	6	4	1	5	123	125	7	139	25	3	3	
Moline HA	Spring Valley	182	36	146	182		146	14	8	5	3	176	177	11	199	34	10	10	
HA of Joliet	Adlai Stevenson	177	86	91	177		101	25	13	15	18	172	160	19	198	15	5	5	
HA of Joliet	John F. Kennedy	173	87	86	173		87	25	14	11	26	163	162	32	226	15	5	5	
Oak Park HA	The Oaks	76	58	18	74	2	14	32	13	7	4	70	75	11	97	17	9	9	
Oak Park HA	Mills Park Tower	198	178	13	198		13	34	63	64	17	191	197	14	225	20	7	8	
HA C of DeKalb	Golden Years Plaza	150	53	77	150		102	17	9	17	6	151	151	12	175	5	18	17	
Bethel New Life	Bethel New Life	85	70	15		85		50	5	10	5	70	75	10	95	5	1	0	
Habilitative Systems	Habilitative Sytems	59	59	0		59						64	64	7	78	3	1	0	
Sankofa SCI	Sankofa House	58	18	0	58		13	4	1			18	118	3	124	7	0	3	
Senior Lifestyle Corp	Bridgeport Suites	85	85	0		85						102	102	8	118	15	5	7	
BMA Management	Heritage Woods	110	110	0		110		23	23	18	36	100	100	11	121	5	2	5	
TOTALS	TOTALS	2,773	1,270	1,258	2,412	361	1,467	338	219	186	151	2,693	2,793	249	3,290	392	220	222	

It is important to note, that the information above is preliminary and based upon building managers' impressions. Upon grant award, program staff will complete detailed surveys and personal interviews in a case management structure to establish a base line for further data collection on adoption and sustainability and to track progress on adoption and sustainability targets.

- *In question 11, Sec. d., it is stated: "All of the low-income housing buildings involved in this demonstration are "underserved" with less than 10% of the residents having email addresses, subscribing to a broadband service or using the Internet. We believe that the use of the Internet by low-income seniors living in the communities around the buildings is less than 20%, probably less than 10%." Please indicate how this estimate of Internet use was determined, citing credible sources where appropriate.*

From the preliminary building surveys above, we calculate that of the total addressable program population of 3,290, roughly 222 or 6.7% have an Internet Connection. Although these numbers are estimated by property managers and resident service coordinators, an actual baseline will be established at the beginning of the program.

Estimates for Internet usage by low-income seniors living in the communities around the building are less exact. The Pew Internet "Generations Online in 2009" study concluded that only 40.4% of seniors (65+ years old) were online at the end of 2008, but this study did not include a breakdown of senior internet adoption by disposable income or assets. Although this proportion has doubtless climbed over the past 18 months, the Applicant's work with low-income seniors in communities such as Boston and Atlanta suggests that Internet penetration in these vulnerable populations is significantly lower. In making the estimates of Internet use in the neighborhoods, we reviewed local census tract information to determine the comparability of demographics and then developed a middle number between the national Internet use by seniors and the <Internet use by the residents living in the 23 low-income buildings, hence the estimate of less than 20%. One of the first next steps is to update this information on building and neighborhood Internet use for all of the 23 buildings which make up this demonstration.

Volunteers

- *How will you recruit volunteers and ensure their commitment to the project?*

We want to make sure that we have identified volunteers who have a genuine interest in the subject matter of the demonstration program so that they will regard the volunteer work as an "internship" and not a public service vacation. The goal is to make sure that there is an alignment of long term and career interests between the volunteers and the objectives of the BTOP demonstration.

The best way to do this is to involve study programs with educational institutions like Dominican, University of Illinois at Chicago or other schools in nearby communities with "values-based" programs in social work, senior care, gerontology, mental health or the ministry. The work these volunteers donate or provide at deeply discounted labor rates for our Internet education and training programs would be relevant to their long term career objectives and training. The volunteers will be

given the opportunity to convert their education into services for clients. The applicant would tie the volunteer work as much as possible to students' academic requirements so that there are incentives provided by academic credit and work evaluation. The applicant would also provide stipends for the work performed from the individual building's training budget, and intends to connect the work to government volunteer programs like VISTA and other CNS programs. By combining the career advancing benefits of an internship with the benefits of the government program in terms of current compensation and educational vouchers, access to the recruitment of volunteers will be relatively easy.

- *What are the required qualifications of the volunteers?*

The personal and value-based qualifications of the volunteers should be similar to those used for the other community and building training staff. In addition, in each case it would clearly be a plus if the volunteer had knowledge of the local city and neighborhood where they would be volunteering as well as connections with local service providers to seniors, the disabled and the parts of the local senior support system. Familiarity with local conditions will enable the resident to have some shared experiences with residents. Another valuable qualification would be a demonstrated commitment to the local community and its social support institutions. It is important that the volunteers have experience and aptitude in using the Internet for communications and research purposes as well as the patience to work with residents who are beginning their Internet journey. Finally, it would be helpful to have – or to learn – the basic skills that would translate into desktop support for seniors using the Internet in their own units.

- *How many hours of volunteer time will be provided by a typical volunteer?*

The hours to be provided will depend on the requirements of the program from which the volunteer was recruited. The tour of duty for a VISTA or CNS volunteer will normally be essentially full time work for a full year, so that meaningful and predictable support can be provided to the Community Program Manager and the building staff. These individuals will make up an organizing, education and training “team” to advance the Internet skills of building and neighborhood residents, and to connect building and neighborhood residents to the local senior/disabled resident support network. The goal would be for the volunteer to understand the skills and works of the full time salaried employees working in the building and neighborhood so that they will be able to increase their level of responsibility in future positions in the field.

Those volunteers who are recruited from academic institutions like Dominican will have tours of duty and weekly hours of work that are consistent with the academic or work-study structures of the institution. They will normally be for quarters of semesters and for part time volunteering. There is clearly an advantage to the demonstration to have access to a volunteer who has made a substantial career and time commitment to the building. The goal of the program is to provide model volunteer experiences, with clear benefits to both the building program and volunteer, to increase demand for these one-year compensated internships.

- *What training will be provided for the volunteers? What staff will oversee the volunteers?*

Volunteers will be recruited in much the same way as salaried education and training staff. The nature of the training will be similar – so that the volunteers will be exposed to the generalist

organizing and training skills of paid staff. The Illinois Director of Training will be responsible for overseeing and evaluating the work of the volunteers, based on typical HR evaluation methods, with input from the building and community education and training staff and evaluation comments from the building operational staff. These are essentially entry level positions in what may become a technology specialist function in social work oriented to seniors, and with the integration of health care, workforce training and job placement these positions will support other functions that the program will be providing to seniors living in the buildings and in the surrounding neighborhoods. For those volunteers coming out of academic programs, the foundation training and evaluations will be provided by the academic institutions, with input from the building and community Internet training staff. For potential VISTA volunteers, we will use a ‘train-the-trainer’ approach to help VISTA staff educate those volunteers deployed in program buildings.

Viability

Timeline

- *Very briefly, please describe 2-3 risks that you have identified that might delay the beginning of the project or prevent its timely completion. Also, please describe your plan to mitigate these risks.*

The first risk relates to the acquisition of affordable connectivity at the building level. At present, broadband is available to most of the buildings but with negligible subscriber levels; there does not appear to be price or service oriented marketing to the residents in these building by incumbent providers. So it is not clear what results we will achieve in attempting to negotiate affordable Internet prices for our building residents with the incumbent providers, and we have included a conservative estimate of \$25 per month per subscription in our budget. In order to apply negotiating pressure on incumbent providers, we have scoped out the costs of bringing in new providers. For example, we have begun to help one of our communities to access HUD capital funds to create a joint venture with a local network developer where the housing authority and network Internet provider share the costs of developing and operating the network, to achieve the benefits of communications efficiencies to the building and at the same time having access to a broadband network from which savings in energy, security and other building operations can be realized. Once there is a viable “new services” alternative, it should be possible to negotiate affordable connectivity rates with incumbent cable providers, particularly since the overall purpose of the program is to promote the appreciation and utilization of the Internet among building residents and the long term demand for Internet services. Also, the introduction of subsidies from the Universal Service Fund could help improve the affordability of connectivity while giving incumbent providers incentives to improve marketing efforts to residents.

A second risk is that we are not able to achieve the interest, use and adoption levels that we project. One way to mitigate that risk is to share the experiences among the 23 buildings in the portfolio, adapting the experiences that have worked elsewhere to the building with residents with lesser interest. We will also promote comments and testimonials among training staff and residents so that everyone has access to the experiences of the group as a whole. There may be a few entrenched

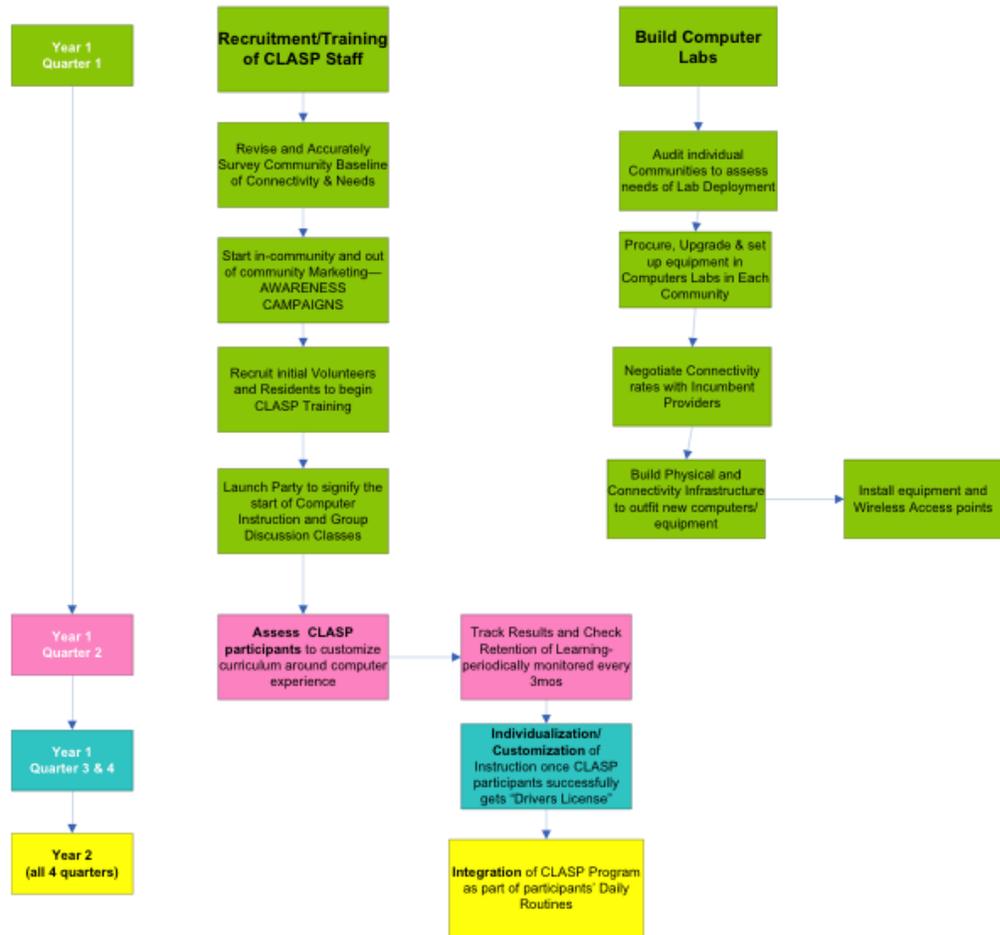
non-adopters who understand the benefits of the Internet but choose not to participate. Documenting this experience is itself a valuable result of the demonstration.

- *Please provide a more detailed project timeline, showing milestones by quarter. Please include major program activities and milestones including outreach and training activities, equipment deployment, number of sites where equipment is installed, the number of trainers, end-users trained and number of expected subscribers for each quarter.*

The project implementation program for each individual community is outlined in the supplemental materials to the original application. Each individual community will utilize the same implementation template, but each template will be customized for the specific requirements of the given community according to:

- The community's size (program communities range from 25 to 205 residents)
- Whether the community has an existing computer learning center or requires significant upgrades to learning infrastructure
- The community's current broadband infrastructure and whether an incumbent or new provider needs to upgrade the community's connectivity

Quarterly tasks / goals during the first two quarters are depicted in the following diagram:



These major program activities during the first two quarters include:

- The hiring, training and deployment of full time staff including five program administration staff (a Program Manager, a Director of Operations, a Director of Training, a Technology Director and a Contract Administrator) and 23 Community Program Managers
- The procurement and set up of equipment for upgraded computer learning centers (including 276 workstations across the 23 communities)
- The negotiation of connectivity rates with incumbent providers and anticipated deployment of new connectivity service in up to 11 of the 23 buildings.
- The launch of the CLASP program in each community beginning with awareness generation campaigns, initial recruitment of volunteers and residents/community users, and ending with a launch party to initiate official start of assessment and training programs
- After the launch party, the initial training of seniors and disabled adults begin with group discussions which act as risk-free environment to focus on socialization and realization of value proposition of education programs.

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- The beginning of Computer Experience and Internet Literacy assessments begin so that instructional classes are created/customized per users’ needs and experiences
- Initial tracking of results from initial assessment to 3 month assessment to check retention and actualization of adoption goals

Major tasks / goals for last 2 Quarters center around individualizing services and training and fully integrating adoption of internet and computer usage to daily life routines.

It is anticipated that the launch order of communities will be:

Sponsor	Community	Month
Kankakee County Housing Authority	Midtown Tower	1
Grundy County Housing Authority	Saratoga Tower	1
Rockford Housing Authority	North Main Manor	1
Oak Park Housing Authority	The Oaks	1
Rock Island Housing Authority	Spencer Tower	2
Housing Authority of Joliet	Adlai Stevenson	2
Habilitative Systems	Habilitative	2
Housing Authority of Henry County	Washington Apts.	2
Moline Housing Authority	Hillside Heights	3
Housing Authority County of DeKalb	Golden Years Plaza	3
Bethel New Life	Bethel New Life	3
Sankofa Safe Child Initiative	Sankofa House	3
Senior Lifestyles Corporation	Bridgeport Suites	3
Kankakee County Housing Authority	Azzarelli Tower	3
Housing Authority of Henry County	Hollis House	4
Rockford Housing Authority	Olesen Plaza	4
Rock Island Housing Authority	Sunset Heights	4
Moline Housing Authority	Spring Valley	4
Oak Park Housing Authority	Mills Park Tower	4
Grundy County Housing Authority	Mazon Park Place	4
Rockford Housing Authority	Park Terrace	5
Housing Authority of Joliet	John F. Kennedy	5
BMA Mangement	Heritage Woods	5

The chart below depicts milestones by quarter of community openings, equipment deployment, total training and program admin hours, trainees entering the program through awareness campaigns, the number of expected subsidized computers to be offered to trainees who complete the CLASP program and the number of expected subscribers.

QUARTERLY PROGRAM MILESTONES	Year One				Year Two			
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8
COMMUNITY AND TRAINING METRICS								
Community Openings	14	9	-	-	-	-	-	-
Total Program Communities Open	14	23	23	23	23	23	23	23
Community New Workstation Setups	54	27	-	-	-	-	-	-
Total Training Hours	1,044	6,084	11,548	12,765	12,948	11,765	8,933	6,334
Total Admin Hours	3,987	6,122	6,643	6,778	6,799	6,667	6,368	6,280
Total Project Hours	5,031	12,206	18,191	19,543	19,747	18,432	15,301	12,614
Cumulative Trainees in program	212	1,061	2,007	2,703	3,224	3,647	3,829	3,886
Cumulative New Subscribers	162	811	1,534	2,066	2,464	2,788	2,927	2,970
Cumulative Computers offered to Users	17	193	632	1,003	1,284	1,502	1,666	1,714

Technology and Maintenance

- *Since this technology is being deployed in centers and apartments for seniors, please provide more details about your technical support plan and personnel:*

- *Who will be responsible for security and maintenance tasks such as preventing viruses, backing up data, and installing patches?*

A combination of collaborator (building) and program staff will be responsible for security and maintenance tasks such as preventing viruses, backing up data and installing patches. In theory, the software deployed in the CLASP training course is primarily web-based software, so an instructor and trainee only need access a web browser to access the Connected Living Internet Portal. In practice, however, public computers are subject to viruses, worms and other malware, and they require updating with patches. CLASP program staff is all trained on how to perform security and maintenance tasks, and they can fall back on support from the Connected Living Center if necessary.

- *How many hours per week will maintenance and technical support be available at the centers?*

Because most low-income housing communities are not equipped or staffed to provide maintenance and technical support, MyWay Village is undertaking computer hardware and software maintenance as part of its responsibilities under this program. The Community Program Manager is available at each center up to 40 hours per week and other program staff (full time and part time Ambassadors) are available to provide maintenance and technical support an additional 20 hours per week depending on the individual community schedule. Supporting these Community Program Managers will be the Technical Director of the program, an Illinois based position responsible for the installation, maintenance and support of all program equipment. In addition, community residents and staff will be able to access the Connected Living Center by phone or Internet from 8AM to 5PM Central Time five days a week. It is anticipated that during the term of this program, the hours of operation of the Connected Living Center will expand.

- *How do you intend to provide technical support to the users who receive computers? When will the support be available and by what method [phone, email, in-person]?*

We intend to provide technical support to the users who receive computers both in person via program staff and by phone, email and remote access via the Connected Living Center. MyWay Village already offers technical support to other private pay senior communities and will train program staff to offer maintenance and support to the computers supplied to users

as well as to computer learning centers. This support will be available at no additional charge to buildings or their residents.

Budget and Sustainability

Budget Reasonableness

- *The cash and in-kind budget detail does not add up to the total match amount listed in the application, and the match justification section does not list all sources of in-kind matches. Please clarify.*

The match amounts in this application come from three sources: 1) the Illinois Department of Commerce and Economic Opportunity which has extended the applicant a matching fund grant in the amount of \$1,206,550, 2) collaborators (public housing authorities and Section 8 affordable housing developers) who are committing cash and in kind contributions in the amount of \$764,709, and 3) the applicant which is making in-kind contributions of \$126,134.

The collaborators in this application, primarily public housing authorities who will contribute cash, staffing, equipment and space to this program, were each asked to commit to a range of matches because the actual program budgets for each building were not and have not been finalized. Therefore, the total match amount that the collaborators are willing to commit is slightly higher than the total match amount listed in the application. To be precise, the collaborators have agreed to contribute up to \$774,080 in cash and in-kind contributions, but the budget detail only requires them to provide \$764,709. The Applicant proposes to restate the collaborator commitment to equal the budget detail.

- *The application mentions planning to get an indirect cost rate. Is this a NICRA or other kind of rate? If it is not a NICRA, how will the rate be determined?*

The Applicant intends to apply for a NICRA rate.

- *Please provide additional budget detail for the following cost categories.*
 - ***Personnel:*** *For the line item listed below, please provide the number of positions, annual salary, % of time spent on the project, and the number of quarters employed.*

- ***Ambassadors (Part Time)***

Part Time Ambassadors are paid \$14.00 per hour, but are limited to working no more than 60 hours per month to comply with independent contractor guidelines and best practices in the state of Illinois. Part Time Ambassador positions are highly flexible, and it is rare that a PT Ambassador would work the same number of hours from month to month. The most talented Ambassadors are usually identified and promoted from part time to full time positions. Other Ambassadors typically retain their part time positions from six to nine months. To manage this part time labor force, MyWay Village must recruit, hire and train an adequate pool of Part Time Ambassador talent.

The hours required for Part Time Ambassadors in this program are:

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Total
Part Time Ambassador Hours Required	-	10.0	1,627.0	2,238.5	2,327.0	1,738.0	394.0	-	8,334.5

- **Equipment:** *You list \$140k as matching funds for “User Equipment”. Who is providing the match?*

The new detailed budget includes \$1,170,623 in matching funds for “User Equipment” and \$39,321 in matching funds for “Applicant Equipment” for total matching funds for equipment of \$1,209,944. Of this amount, the Illinois Department of Commerce and Economic Opportunity has extended a matching fund grant of \$1,206,550. The remainder of the matching funds for User Equipment (\$3,394) will be provided by the Applicant.

- **Travel:** *Please provide a detailed breakdown of travel costs including purpose of trips, number of trips and destinations. Why is there so much budgeted (\$88,000) for travel between Quincy, MA and Chicago?*

\$44,850 is budgeted over the 24 month period for travel between Quincy, MA and Illinois for the Applicant’s staff, and \$43,200 is budgeted for travel within Illinois for the program staff. MyWay Village – the Applicant who developed the Connected Living Adoption and Sustainability Program -- is headquartered in Quincy, MA and will maintain operational, financial and organizational responsibility for the entire program. Even though the company has current staff in Illinois and will hire more than 28 full time local staff in the course of this program, the management of MyWay Village projects the need for 69 person trips at an average cost of \$650 per trip for Illinois program staff to travel to Massachusetts headquarters or Massachusetts corporate staff to travel to Illinois over the 24 month period.

The \$43,200 budgeted for travel within Illinois over a 24 month period reflects the fact that the 23 sites in this demonstration program are dispersed throughout Northern Illinois, and the five full time program administrators will be required to travel extensively to manage the sites. The budget anticipates the program reimbursing staff for 86,400 miles of automobile travel at the IRS mandated rate for 2010 or \$0.50 per mile.

- **Contractual:** *Please provide a detailed breakdown of contractual costs including the contractor, purpose of contract, hourly rates or total fixed rates.*
 - *For the following line item in this sub-category, please identify how the total cost was estimated. Please provide the name of the contractor, the expected number of contracted hours of service and the hourly rate for service from the contractor.*

- *DSSA – Project Evaluation, Reporting and Dissemination*

The total cost of Project Evaluation, Reporting and Dissemination was estimated through discussions with DSSA, Dominican University and the Benton Foundation. An updated description and detailed budget for the Evaluation, Reporting and Dissemination work in this program is included in Exhibit C to this SIR.

- *How were the contractors selected for the project? What are your procurement policies? Please explain the discrepancy between the narrative and the budget with regard to the evaluation. The budget lists DSSA to receive \$300,000 for the evaluation and the narrative states that Dominican University faculty will be conducting the evaluation.*

The Applicant has not selected a majority of contractors for this project and will procure contractors for equipment and services through a RFP procedure. While creating the original application, the Applicant did identify interested parties with unique perspectives who helped develop the grant application on a contingency or reduced fee basis. These contractors are DSSA Strategies and Atmosphere Communications.

There should be no discrepancy for the evaluation and dissemination budget which now totals \$300,081. The Applicant intends to hire DSSA Strategies as the general contractor for this work, and that company in turn has selected Dominican University and the Benton Foundation as subcontractors.

- *Please provide an evaluation budget that includes reporting and dissemination.*

A summary budget is presented below. Budget narrative and detailed item descriptions can be found in Exhibit C to SIR: Research, Evaluation and the Dissemination of Results.

Project Evaluation, Reporting & Dissemination		
Labor		
Research Director	✔	\$22,500
Research Assistants	✔	\$7,500
Evaluation Director	✔	\$30,000
Evaluators	✔	\$30,000
Consultants	✔	\$10,000
System Analyst	✔	\$14,000
Data Entry Assistants	✔	\$9,600
Graduate Assistants	✔	\$69,000
Policy Analysis	✔	\$18,000
Website Development	✔	\$28,000
Workshops/Webinars	✔	\$12,000
Conferences	✔	\$12,000
Travel of Evaluators	✔	\$20,700
Equipment and Supplies		
Hardware and software	✔	\$7,581
Office supplies		\$9,200
Total	✔	\$300,081

- *Supplies: For the following line items in this sub-category, please identify how the total cost was estimated. Please include wherever possible a breakout of costs by item including the number of units, unit costs, printing costs, etc.*

- *Paper/Ink*

The total cost of \$69,000 was estimated by multiplying 23 communities by an average printing/ink cost of \$125 per month per community. This number is in line with the expenses we incur for awareness generation materials in private pay senior living communities. That costs involves paper and replacement of ink cartridges.

- *Curriculum and User Training Materials*

The total cost of \$82,800 over 24 months was estimated by multiplying 23 communities by an average training materials budget of \$150 per month per community. This number is in line with the expenses MyWay Village incurs in preparing user training materials. This cost is the average printing of curriculum/handouts/binders needed for users in order to fully retain/maintain internet and computer instruction.

o *Other: Please provide unit costs and number of units planned for use on the project for the following 3 line items:*

- *Computer Maintenance and Warranty*

The cost of computer maintenance and warranty obligations was derived by calculating 1.5% of the capital cost of equipment per month. This is in line with the cost of third party maintenance and warranty programs.

- *Broadband Connection – Incumbents,*

The unit cost of broadband connections provided by incumbents is outlined in “Exhibit G: Technology Strategy, Roll-out plan and Costs” on page 33 of the Supplemental Materials to the original application. The Exhibit estimates the bulk rate cost of incumbent broadband service to low-income MDUs (multi-dwelling units) at approximately \$25 per unit per month including cable modem charges, subject to negotiation. This figure is in line with verbal quotes Applicant has received from Comcast. The total figure of \$847,025 in the detailed budget equals \$35,288 per month to serve half of the program’s 2,874 units with bulk high speed Internet at a rate of \$24.56 per unit per month.

- *Broadband Connection – New Service.*

The total unit cost of broadband connections provided by new service providers is outlined in “Exhibit G: Technology Strategy, Roll-out plan and Costs” on page 34 of the Supplemental Materials to the original application and includes not only the cost of connectivity but also the requisite infrastructure to bring broadband to each unit. The estimate below includes the cost of capital requirements (network equipment and installation) and operating requirements (bandwidth, support and other services) equals a total cost per unit per month of \$26.63.

- *Grant Development and Preparation* (\$100,000 for consultants over a ten month period). The Applicant entered into an agreement with a consultant for \$10,000 per month for ten months to help with grant development, preparation, and due diligence. This work included assembling and managing the 14 collaborators in the Illinois Senior Internet Adoption Coalition throughout the program development process.

Sustainability

- *Please provide further details about other possible sources of funding to sustain the project.*

Connectivity Costs: Our purpose in creating this proposal was to accomplish sustainability in two ways; establishing the value of connectivity and achieving reduced costs. The first challenge is to establish the value proposition to low income seniors and people with disabilities that the benefits of Internet connectivity are sufficient to justify paying for the continued Internet access. The second challenge is to get Internet access costs to an “affordable” level. Our best response to the second challenge is our belief that the Universal Service Fund will be available during or after the second year of the demonstration to subsidize connectivity, making the ongoing value proposition to residents easier to accept. Even if this does not happen, we believe that with the sufficient justification our partners and community institutions will recognize the value of individual connectivity and help their residents/constituents to achieve cost savings through direct funding, grants or reduced rates negotiated with incumbent providers.

Value to the Partner: Our objective in this program is to show housing authority and low income housing owners and managers that broadband not only can assist in promoting the quality of life among residents but also will create real efficiencies in building operations – energy savings, security, tenant communications with management, monitoring systems – that can justify the maintenance of the network and the continued use of the computer learning center, for ongoing education, for the explanation of new applications, etc.

Value to the Community: On an ongoing basis community institutions will benefit from their ability to connect with low income seniors and people with disabilities for the cost effective delivery of government services, health services, education and workforce development services. The demonstration program will organize a more efficient, online support system backed up by plenty of in person support from program staff. Some of these service providers and third parties will find value in having Internet access to their constituents, and may well provide economic incentives or subsidies to keep online connections with this deserving group.

Exhibit A: Illinois Communities and Populations Served by this Application (Revised for SIR)

1) List of Communities

A. Public Housing Authorities – 9 PHAs, 18 buildings

Kankakee County Housing Authority (2 buildings)

Midtown Towers, 340 N. Dearborn, Kankakee (100 units)
Azzarelli Tower, 1450 W. Broadview, Kankakee (100 units)
Randy McGill
185 N. St. Joseph Ave.
Kankakee, Illinois 60901
815-939-7125
rmcgill@kchail.com

The Housing Authority of Henry County (2 buildings)

Washington Apartments, 700 E. Second St, Kewanee (74 units)
Hollis House, 605 Hollis Street, Kewanee (50 units)
Kathleen Barton
125 N. Chestnut St.
Kewanee, Illinois 61443
309-852-2801
kbarton@henrycountyhousing.us
ahaise@henrycountyhousing.us
nsmith@yhenrycountyhousing.us

Grundy County Housing Authority (2 buildings)

Saratoga Tower, 1700 Newton Place, Morris (95 units)
Mazon Park Place, 608 Canton Street, Mazon (20 units)
Brent Newman
1700 Newton Place
Morris, Illinois 60450
815-942-6198
bnewman@gcha.us

Rockford Housing Authority (3 buildings)

North Main Manor, 505 N. Main St., Rockford, (187 units)
Olesen Plaza, 511 N. Church St. Rockford (151 units)
Park Terrace, 1000 Chamberlain St., Rockford (183 units)
John Cressman
223 South Winnebago Street
Rockford, Illinois 61102
815-987-2960
jcressman@rockfordha.org
AHiggins@rockfordha.org
CSweeny@rockfordha.org
JStromberg@rockfordha.org

Rock Island Housing Authority (2 buildings)

Spencer Tower, 111 20th Street, Rock Island (199 units)

Sunset Heights, 3130 9th Street, Rock Island (141 units)

Mary Gallardo – Special Projects

227 21st Street

Rock Island, Illinois 61201

309-788-0825

sanderson@riha4rent.org

mgallardo@riha4rent.org

Moline Housing Authority (2 buildings)

Hillside Heights, 825 17th St., Moline (120 units)

Spring Valley, 1150 31st St. A, Moline (182 units)

Susan Anderson – Acting Director

4141 11th Ave. A

Moline, Illinois 60265

398-764-1819

sanderson@riha4rent.org

Housing Authority of Joliet (2 buildings)

Adlai Stevenson, 102 Stryker, Joliet (177 units)

John F. Kennedy, 2200 Oneida St., Joliet (173 units)

Henry Morris

6 South Broadway Street

Joliet, Illinois 60436

815-727-0611

hajed@core.com

Mark Jakiedlski

ceo@hajoliet.org

Oak Park Housing Authority (2 buildings)

The Oaks, 114 S. Humphrey, Oak Park (76 units)

Mills Park Tower, 1025 Pleasant Place, Oak Park (198 units)

Edward Solan

21 South Boulevard

Oak Park, Illinois 60302

708-386-9322

esolan@oakparkrc.com

RSTheOaks@yahoo.com

Housing Authority of the County of DeKalb (1 building)

Golden Years Plaza, 507 E. Taylor St., DeKalb (150 units)

Brett Brown, Executive Director

310 N. 6th Street

DeKalb IL 60115

815.758.2692 x.124

bbrown@dekcohousing.com

B. Section 8 Buildings (5 sponsors, 5 buildings)

Bethel New Life (1 building)

Bethel New Life, 4950 Thomas St., Chicago (85 units)

Steven McCullough

4950 Thomas St.

Chicago, Illinois 60651

773-473-7870

ALudington@BethelNewLife.org

SMcCullough@BethelNewLife.org

laurena@bethalnewlife.org

BMA Management (1 building)

Heritage Woods of Chicago, 2800 W. Fulton, Chicago (110 Units)

Rick Banas

2800 W. Fulton

Chicago, IL 60612

815-935-1992, ext. 240

rick.banas@bma-mgmt.com

Habilitative Systems (1 building)

Habilitative Systems, 415 South Kilpatrick St., Chicago (59 units)

Donald Dew

415 South Kilpatrick Street

Chicago, Illinois 60644

Dewhsi72@aol.com

Sankofa Safe Child Initiative (1 building)

Sankofa House, 4041 West Roosevelt Road, Chicago (58 units)

Annetta Wilson

4041 West Roosevelt Road

Chicago, Illinois

Annetta.wilson@sbcglobal.net

Senior Lifestyle Corporation (1 building)

Senior Suites of Bridgeport (85 Units)

Carolyn Jaksic, Property Manager

2825 S. Halsted Avenue

Chicago, IL 60608

312-326-0333

2) Addressable Population for Awareness Programs and Training

Potential Markets for Awareness Raising, Education and Training in Buildings, the Building Census Tract and Adjacent Neighborhoods													4 x 65
Sponsor	Building	Address	Congress District	City	State	Zip	Total Units	Average Residents	Census Map	Census Tract	Total CT Populate	65+ in CT	4x65+
1	Kankakee CHA	Midtown Tower	11 Halv	Kankakee	IL	60901	100	124	Yes	#123	5,576	411	1,644
2	Kankakee CHA	Azzarelli Tower	11 Halv	Kankakee	IL	60901	100	124	Yes	#117	3,417	721	2,884
3	HA of Henry County	Washington Apts	17 Hare	Kewanee	IL	61443	74	117	Yes	#308	3,322	632	2,528
4	HA of Henry County	Hollis House	17 Hare	Kewanee	IL	61443	50	80	Yes	#310	3,594	986	3,944
5	Grundy County HA	Saratoga Tower	11 Halv	Morris	IL	60450	95	113	Yes	#6	2,773	344	1,376
6	Grundy County HA	Mazon Park Place	11 Halv	Mazon	IL	60450	20	26	Yes	#4	3,545	442	1,768
7	Rockford HA	North Main Manor	16 Manz	Rockford	IL	61102	187	195	Yes	#29	1,708	469	1,876
8	Rockford HA	Olesen Plaza	16 Manz	Rockford	IL	61102	151	150	Yes	#29	-	-	-
9	Rockford HA	Park Terrace	16 Manz	Rockford	IL	61102	183	156	Yes	#8	3,247	314	1,256
10	Rock Island HA	Spencer Tower	17 Hare	Rock Isle	IL	61201	199	219	Yes	#226	1,968	261	1,044
11	Rock Island HA	Sunset Heights	17 Hare	Rock Isle	IL	61201	141	191	Yes	#244	1,955	286	1,144
12	Moline HA	Hillside Heights	17 Hare	Moline	IL	60265	120	139	Yes	#217	3,991	355	1,420
13	Moline HA	Spring Valley	17 Hare	Moline	IL	60265	182	199	Yes	#215	4,277	869	3,476
14	HA of Joliet	Adlai Stevenson	11 Halv	Joliet	IL	60436	177	198	Yes	#8828	5,434	1,668	6,672
15	HA of Joliet	John F. Kennedy	11 Halv	Joliet	IL	60436	173	226	Yes	#8828	-	-	-
16	Oak Park HA	The Oaks	7 Davis	Oak Park	IL	60302	76	97	Yes	#8126	3,753	216	864
17	Oak Park HA	Mills Park Tower	7 Davis	Oak Park	IL	60302	198	225	Yes	#8128	5,358	590	2,360
18	HA C of DeKalb	Golden Years Plaza	14 Foster	DeKalb	IL	60115	150	175	Yes	#13	5,582	598	2,392
19	Bethel New Life	Bethel New Life	7 Davis	Chicago	IL	60651	85	95	Yes	#2511	5,669	445	1,780
20	Habilitative Systems	Habilitative Sytems	7 Davis	Chicago	IL	60644	59	78	Yes	#2522	8,969	1,119	4,476
21	Sankofa SCI	Sankofa House	7 Davis	Chicago	IL	60624	58	124	Yes	#2909	4,519	450	1,800
22	Senior Lifestyle Corp	Bridgeport Suites	7 Davis	Chicago	IL	60608	85	118	Yes	#6008	4,257	415	1,660
23	BMA Management	Heritage Woods	7 Davis	Chicago	IL	60644	110	121	Yes	#2520	6,575	652	2,608
TOTALS							2,773	3,290			89,489	12,243	48,972

Assumptions:
 Used census map and census tracts to develop total populations, and populations greater than 60, and Greater than 65
 The source material was the 2000 Census
 One "neighborhood" beyond the Census Tract was developing by multiplying the over 65 population in the CT by 4
 There are 3 separate audiences for the awareness/education/training intervention. One it the building. The other is the Census Tract.
 There are 3,296 residents in the building, 12,243 in the Census Tract, and an estimated 48,972 in in the four adjacent Census Tracts
 ** Included in other Census Tracks

3) Match Commitments from Community Partners

The following table outlines the commitment amounts for matching funds as written in the community Letters of Support attached to this application.

Housing Authority / Partner	Property	Matching Funds Committed to in Attached Letters of Support	Total Matching Funds
Kankakee County	Midtown Tower	\$25K per year for two years	\$50,000
Kankakee County	Azzarelli Tower	\$20K per year for two years	\$40,000
Henry County	Washington Apts	\$20K per year for two years	\$40,000
Henry County	Hollis House	\$20K per year for two years	\$40,000
Grundy County	Saratoga Tower	\$44,709 over two years	\$44,709
Grundy County	Mazon Park Place	Match for space and services	\$0
Rockford	North Main Manor	Match for space and services	\$0
Rockford	Olesen Plaza	Match for space and services	\$0
Rockford	Park Terrace	Match for space and services	\$0
Rock Island	Spencer Tower	\$22.5K per year for two years	\$45,000
Rock Island	Sunset Heights	\$22.5K per year for two years	\$45,000
Moline	Hillside Heights	\$22.5K per year for two years	\$45,000
Moline	Spring Valley	\$22.5K per year for two years	\$45,000
Joliet	Adlai Stevenson	\$22.5K per year for two years	\$45,000
Joliet	John Kennedy	\$22.5K per year for two years	\$45,000
Oak Park	The Oaks	No Match Committed	\$0
Oak Park	Mills Park Tower	No Match Committed	\$0
DeKalb County	Golden Years Plaza	\$22.5K per year for two years	\$45,000
Bethel	Bethel New Life	\$22.5K per year for two years	\$45,000
Habilitative	Habilitative Sytems	\$22.5K per year for two years	\$45,000
Sankofa SCI	Sankofa House	\$22.5K per year for two years	\$45,000
Senior Lifestyles	Bridgeport Suites	\$25K per year for two years	\$50,000
BMA	Heritage Woods	\$25K per year for two years	\$50,000
TOTAL			\$764,709

Exhibit B to SIR: MyWay Village Inc. Sub-recipient Monitoring Procedures

1. Sub recipients/Vendor Determination

MyWay Village has reviewed OMB Circular A-133.210 “Sub recipient and Vendor Determinations” which distinguishes between sub recipients and vendors.

1.1 MyWay Village Sub-recipients. A sub recipient serves as a co-investigator is responsible for the end results of the research effort equally with the principal investigator where federal funds are being passed through to another entity. A sub recipient is required to meet various federal regulatory and compliance regulations in accordance with OMB Circular A-133. As recipient, MyWay Village is required to monitor the compliance.

1.2 MyWay Village Vendors. A vendor is responsible for providing goods or services necessary to conduct the program effort (A vendor is not responsible for the research result). MyWay Village vendors are only required to meet the terms of the procurement contract and the OMB Circular A-110 requirements.

MyWay Village is making the determination of whether a collaborator is a sub-recipient or vendor is made at the proposal stage so if a sub recipient relationship exists, that relationship is recognized by MyWay Village and the Office of Contracting and Procurement (OCP) in the event that advance approval is required.

2. General Compliance Requirements

As a pass-through entity, MyWay Village, Inc. is responsible for:

2.1 Award Identification

At the time of the award, identify the sub-recipient award information and applicable compliance requirements.

2.2 During-the-Award Monitoring

Monitoring the sub recipient’s use of awards through site visits or other means to provide reasonable assurance that the sub recipient administers awards in compliance with laws, regulations, and the provisions of contracts or agreements and that performance goals are achieved.

2.3 Sub-recipient Audits

Ensuring required audits are completed within nine months of the end of the sub recipient’s audit period, issuing a management decision on audit findings within six months after receipt of the sub recipient’s audit report, and ensuring that the sub recipient takes timely and appropriate corrective action on all audit findings. In cases of continued inability or unwillingness of a sub recipient to have the required audits, the pass-through entity shall take appropriate action using sanctions.

2.4 Pass-Through Entity Impact

Evaluating the impact of sub recipient activities on the pass-through entity's ability to comply with applicable regulations.

3. Sub recipient Monitoring Requirements

MyWay Village will take primary responsibility for monitoring sub recipients to ensure compliance with regulations and sub recipient award terms and conditions. These monitoring activities will occur through-out the 24 months of the program and may take various forms, such as:

3.1 **Reporting** (Reviewing financial and performance reports submitted by the sub recipient)

3.2 **Site Visits** (Performing site visits at the sub recipient to review financial and programmatic records and observe operations), and

3.3 **Contact** (regular contacts with sub recipients and appropriate inquiries concerning program activities).

4 Oversight Responsibilities

The ultimate oversight responsibility for sub recipients remains with the Principal Investigator who will be either a third party or the Grant Administrator hired by MyWay Village as part of the program staff. Other members of MyWay Village Inc program staff and the Office of Contracts and Procurement (OCP) will assist the Principal Investigator in conducting an effective monitoring process. Under certain circumstances a professional audit firm may be employed to conduct an audit of the sub recipient.

4.1 Responsibilities of the Principal Investigator

Principal Investigators are responsible for monitoring periodic progress reports and invoices from the sub recipients for compliance with the terms of the contract. Invoices should be checked to ensure that they are reflective of progress. Non-compliance with technical reporting requirements or dissatisfaction with level of sub recipient progress should be reported immediately to the Office of Contracts and Procurement (OCP). The Principal Investigator (PI) may consider the following sub recipient monitoring procedures when appropriate:

4.1.1 Review of Technical Performance Reports

Any unusual or unforeseen items should be investigated and documentation thereof should be retained in the files for ready access. In some cases, sub award terms may require specified deliverables in addition to, or in lieu of, technical reports.

4.1.2 Review of Invoices and Expenses-to-Budget

Evidence of the regular review should be in place and retained on file. "Evidence" can be in the form of a Principal Investigator's initials or authorizing signature on invoices, e-mail communications, and notes of meetings with the department grant administrator, etc.

4.1.3 Clarification of Invoiced Charges

Request explanations of any unusual, miscellaneous, apparently excessive or other charges invoiced by the sub recipient. If the explanations are not sufficient to render judgment on the allowability of the cost, and the terms of the subcontract permit, request detailed justifications from sub recipients. Request, if the terms of the subcontract permit, particularly from high-risk sub recipients, detailed support for selected invoiced charges to verify their appropriateness and reasonableness. Examples of detailed justifications that may be requested from sub recipients include:

- Payroll records/data
- Copies of paid invoices showing the cost of items purchased and Vendor Justification Forms if required by Federal contract
- Descriptions of services rendered by consultants including hourly rates and time reports
- Details of incurred travel charges, stating the purpose, airfare, meals, ground transportation, unallowable costs, etc.
- Costs determined to be unallowable or unreasonable should be disallowed

In circumstances where questionable costs remain unresolved, particularly when subcontract terms do not permit requesting supporting documentation, it may become necessary to conduct a definitive audit of all or a portion of questionable costs.

4.1.4 On-site Visits. On-site visits conducted by the PI to evaluate both compliance with the scientific objectives of the project and the appropriateness of the sub recipient's administrative systems, processes, and charges should be documented via correspondence, meeting notes, trip reports, etc. and retained on file.

4.1.5. Audits. Discretionary audits of sub recipients are an acceptable monitoring procedure under federal regulations, and all of the sub recipient agreements contain "right-to-audit" clauses. Formal audits are performed infrequently, however, and the Principal Investigator should contact the Office of Contracting and Procurement (OCP) and MyWay Village Inc.

Exhibit C to SIR: Research, Evaluation and the Dissemination of Results

There are three major functions we are including in the Research, Evaluation and Dissemination of Results function. They relate to: (1) a comprehensive canvass of best practices and the efforts and results of others involved in the Internet training and education of seniors; (2) the establishment of detailed profiles of residents that can function as the baseline against which we can measure progress toward regular Internet use and adoption; an (3) the wide and regular dissemination of the results of our demonstration project so that we reach out to and involve in our discussion the maximum number of academics, researchers and policy makers in this field. The evaluation and development of curriculum is a separate activity.

I. Research – DSSA Strategies, with Dominican Research Assistants - \$30,000:

The results of the efforts to motivate, educate and train seniors in the practical benefits of the Internet are not organized in any comprehensible manner. Our first task is to gather, analyze and organize this information, in effect digging deeply into the types of research that John Horrigan of Pew and now the FCC. This effort is designed to gather relevant information, to identify the leading practitioners and thought leaders in the field, and to get current and comprehensive answers to the following four questions:

1. What is known about the motivations of seniors in using the Internet and why adoption rates have been growing rapidly?
2. What are the best examples of education and training programs from around the country related to Internet training for seniors and the disabled?
3. What are the most effective methods and applications for delivering Internet education and training programs for seniors and the disabled?
4. What trends can be seen in terms of important Internet applications for seniors and the disabled in the future? Health care? Workforce development? Etc.

Work to be performed by Don S. Samuelson of DSSA Strategies

Research			
Item	Cost	Federal	Non-Federal
Project Director - 60 hours per month @ \$125.00/hr for 3 months.	\$22,500	\$22,500	\$0
Research Assistants - 50- hours per month each @ \$12.50/hr for 3 months	\$7,500	\$7,500	\$0
Subtotal Research Personnel	\$30,000	\$30,000	\$0

II. Evaluation – Dominican University - \$200,200:

Personnel - \$158,600

The evaluation staffing structure includes a project director, 2 evaluators, a consultant, statistician, a data entry assistant, 2 graduate assistants/students. They will set up the evaluation system, develop procedures and mechanisms to ensure data are collected in a timely manner, and ensure that there is quality control in the training procedures. Fringe benefits, where applicable, are included in the personnel costs.

Project Director - \$30,000. Professor Adrian Kok of Dominican University will be the overall director of the evaluation effort and in that capacity will design and co-ordinate activities to systematize data collection from area and building managers. He will supervise the work of students, graduate students and the statisticians and evaluators, and will provide oversight to the research and evaluation process. Professor Kok will identify instruments and outcome measures based on the original project design and best practices. He will ensure that the research is implemented in accordance with plans, maintain continuous quality improvement and review and monitor the evaluation budget. He will spend 150 hours per year at a rate of \$100 per hour, including fringes. This translates into an annual investment of \$15,000 per year, and a total of \$30,000 for the 2-year project period.

Evaluators - \$30,000. Two evaluators from the PhD program at Dominican will support the duties of the Project Director and assist with: (1) the continuation of research into the current practices in the marketplace; (2) data analysis; (3) the writing of research reports; (4) working with computer programmers to develop tracking systems; (5) developing a clear and efficient evaluation process; (6) working with Area and Building program managers on data collection; (7) working with students to develop important case examples which can be widely replicated; (8) and working with the Project Director on overall program evaluation. These positions could be filled by 2 interested students, research faculty, or a combination thereof. The two evaluators will work a total of 300 hours per year each, at a rate of \$25.00 per hour. This translates into \$7500 per year each, for a total investment of \$30,000 over the 2 year project period.

Consultant - \$10,000. A consultant from the field of community informatics with experiences in the use of computers and the disabled will be hired to provide input to research questions and data, to provide a second-opinion on the design of surveys, evaluation materials and program evaluations and completed reports and to serve as a meta evaluator in the use of computers and the Internet by seniors and the disabled. The consultant will be hired at the rate of \$100 per hour, 50 hours per year for two years. This will be an annual cost of \$5,000 and a total cost of \$10,000 for the 2- year project horizon. .

Systems Analyst - \$14,000. The systems analyst will develop a tracking system and program to collect data, to organize data collection procedures, streamline the processes in data analysis and to work with area and building managers and to design and manage the database. The analyst will have experience with computer programming building networks. S/he will be hired at a rate of \$25.00 per hour, for 280 hours per year. This is an annual cost of \$7,000 and \$14,000 for the 2-year project period.

Data Entry Assistant - \$9,600. The work of the data entry assistant will be to transfer data from paper surveys into the computer, code, enter and store data, and to provide staff support to the Project Director and Evaluators on the project. This person will be paid \$10.00 per hour and work 40 hours a month or 480 hours per year. This will be a cost of \$4,800 per year, or \$9,600 for the 2 year project period.

Graduate Assistants, Students - \$69,000. Graduate assistants will be hired from a pool of Dominican University students. They will apply skills and knowledge from existing gerontology, social work and library science courses to work with older adults, stipends to provide incentives for students to work with building residents, to perform intake interviews and periodic progress evaluations, make assessments of computer skills, social contexts, demographic variables, and to function in a case management role to monitor the progress of the residents in acquiring and using Internet skills. Twenty three students will be paid stipends of \$2,000 a year for one and a half years to work (\$3,000 per student with the residents of each of the buildings. This represents a cost of \$69,000 for the 18 months of 23 Dominican students doing resident intake/assessment, evaluation and case management. .

Personnel			
Item	Cost	Federal	Non-Federal
Project Director- 150 hours per year @ \$100.00 for 2 years.	\$30,000	\$30,000	\$0
Evaluators- 2 evaluators will work a total of 300 hours per year, at a rate of \$25.00 per hour x 2 years	\$30,000	\$30,000	\$0
Consultant-50 hours per year @ \$100.00 per hour for two years.	\$10,000	\$10,000	\$0
Systems Analyst- 280 hours per year @ \$25.00 per hour x 2 years	\$14,000	\$14,000	\$0
Data Entry Assistant – 480 hours per year @ \$10.00 per hour 2 years	\$9,600	\$9,600	\$0
Graduate Student Assistants – 23 students at \$2,000/yr x 1 ½ yrs.	\$69,000	\$69,000	\$0
Subtotal Personnel	\$162,600	\$162,600	\$0

Equipment: - \$7,700. We have budgeted \$7,700 over the 2 year project period to purchase hardware and software, including computers, statistical programs for data analysis data management software, hard drives, and portable copiers. These purchases will increase our ability to retain data and track project outcomes, create relational databases; enhance productivity, and perform complex quantitative, qualitative and financial analyses while interfacing with word processors and spreadsheets. The desk top computer will be used by the Project Director, while the 2 laptop computers will be used by the evaluators. The portable printers and copiers will allow evaluators to work on Dominican’s premises, in the field, at home, or at any one of our 23 sites.

Equipment			
Item	Unit Cost	Federal	Non-Federal
1 Desktop Computer - Dell OptiPlex 960	\$1,567	\$1,567	\$0
2 Laptop Computers - Dell Latitude E6410	\$2,035	\$4,070	\$0
1 SPSS Program License with Maintenance	\$495	\$495	\$0
1 Microsoft Office Business 2010 License (Incl. with computers)	\$0	\$0	\$0
1 Printer/Copier/Scanner - Officejet 8500 Premier All-in-One	\$535	\$535	\$0
10 Replacement Black Ink - HP 940XL Black Officejet Ink Cartridge	\$36	\$360	\$0
3 Replacement Cyan Ink - HP 940XL Cyan Officejet Ink Cartridge	\$26	\$78	\$0
3 Replacement Yellow Ink - HP 940XL Yellow Officejet Ink Cartridge	\$26	\$78	\$0
3 Replacement Magenta Ink - HP 940XL Magenta Officejet Ink Cartridge	\$26	\$78	\$0
2 External backup hard drive - LACIE Network Space 2 1TB USB 2.0 / Ethernet External Hard Drive	\$169	\$320	\$0
3 Antivirus Suite – Incl. with computers	\$0	\$0	\$0
Total Equipment		\$7,581	\$0

Stationery and Supplies - \$9,200. We have budgeted \$10,000 for stationery and supplies for the 2 year project period, including \$5,000 for photocopying, \$1,200 for paper, and a \$3,000 allowance for office supplies an equipment rentals. This translates into \$2,500 a year for copies; \$600.00 per year for paper and 1,500 per year for office supplies.

Stationery and Supplies			
Item	Cost	Federal	Non-Federal
Letterhead and Photocopying @ 10 cents each for 20,000 copies per year x 2 years	\$5,000	\$5,000	\$0
10 cases of 10 reams Hammermill @\$40 per case x 2 years	\$1,200	\$1,200	\$0
Misc., Office supplies	\$3,000	\$3,000	\$0
Subtotal Stationery and Supplies	\$9,200	\$9,200	\$0

Travel - \$20,700. We have budgeted \$20,700 for reimbursement for car travel from Dominican in River Forest to the 23 buildings over Northern Illinois from Kankakee an Chicago to Rock Island/Moline, Rockford, etc. by staff, evaluators, consultants, students, and participation in community and stakeholder meetings. The average trips will be 75 miles. There will be an average of two trips per month for 12 months. That represents 41,400 miles of car travel at \$.50 per mile, for a total of \$20,700

Subtotal Research and Evaluation: \$230,081

III. Dissemination of Demonstration Results – Benton Foundation and DSS Strategies - \$70,000

Dissemination of Demonstration Results			
Item	Cost	Federal	Non-Federal
Monthly consulting fee for Charles Benton of the Benton Foundation for 12 months @ \$1,500/mo,	\$18,000	\$18,000	\$0
Development and operation of project website for two years. \$4,000 to set up site;	\$4,000	\$4,000	\$0
\$1,000 a month to operate the site, blog, lead conversations, function as thought leader for the education and training of the practical uses of the Internet by seniors.	\$24,000	\$24,000	\$0
Organization and operation of 12 video webinars during 2011; \$1K per webinar	\$12,000	\$12,000	\$0
Support for 2011 travel, lodging and fees at 12 national conferences in 2	\$12,000	\$12,000	\$0
Total for website, webinars, and dissemination efforts.	\$70,000	\$70,000	\$0

**Description of Matching Support
Broadband Technology Opportunities Program
Application #4561**

**Getting Illinois Low Income Seniors and People with Disabilities Online
Submitted By: MYWAY VILLAGE, INC.**

1) Breakdown of Matching Support

In this application, the total amount of matching support is \$2,097,393. This amount can be broken down as follows.

Matching Support	
IL Dept. of Commerce & EO	\$1,206,550
Communities	\$764,709
Applicant	\$126,134
Total Matching Support	\$2,097,393

Of this amount, \$1,209,944 are cash matches and \$887,449 are in-kind matches. The breakdown of matches by detailed budget item and type are as follows:

BTOP Public Computer Center and Sustainable Broadband Adoption Detailed Budget Template				
Easy Grants ID:		4561		
Applicant:		MyWay Village, Inc.		
Project Title:		Getting Illinois Seniors and People		
SF-424A Object Class Category	General	Matching Support	Match Type	Match Provider(s)
a. Personnel	Community Program Managers	\$645,333	In-Kind	Communities, Applicant
b. Fringe Benefits	Community Program Managers	\$140,118	In-Kind	Communities, Applicant
d. Equipment Costs	Laptop Computer and bag	\$27,140	Cash	Illinois DCEO
d. Equipment Costs	Mobile Phone	\$4,600	Cash	Illinois DCEO, Applicant
d. Equipment Costs	Evaluation - Hardware & Software	\$7,581	Cash	Illinois DCEO
d. Equipment Costs	Learning Work Station incl' Monitor	\$149,868	Cash	Illinois DCEO
d. Equipment Costs	Touch Screen Computer	\$17,250	Cash	Illinois DCEO
d. Equipment Costs	Learning Work Station Locks	\$3,240	Cash	Illinois DCEO
d. Equipment Costs	Chair / Desks / Furniture	\$28,038	Cash	Illinois DCEO
d. Equipment Costs	Printer & Scanner	\$12,305	Cash	Illinois DCEO
d. Equipment Costs	Smart Whiteboard/Classroom Equip	\$5,800	Cash	Illinois DCEO
d. Equipment Costs	Network Cabling and Infrastructure	\$534,820	Cash	Illinois DCEO
d. Equipment Costs	Physical Plant, Power	\$8,050	Cash	Illinois DCEO
d. Equipment Costs	Personal Computer / Voucher	\$359,846	Cash	Illinois DCEO
d. Equipment Costs	Adaptive Input Hardware (average)	\$51,406	Cash	Illinois DCEO
h. Other	Curriculum Development	\$101,998	In-Kind	Applicant
TOTAL MATCHING SUPPORT		\$2,097,393		

2) Match Commitment from Illinois Department of Commerce and Economic Opportunity

Andrew Lowenstein

From: GOV.Broadband <GOV.Broadband@Illinois.gov>
Sent: Monday, March 15, 2010 12:52 AM
To: Andrew Lowenstein
Subject: Re: Your Illinois State Financial Assistance Application

Dear Mr. Andrew Lowenstein,

Governor Quinn recognizes the need to bring world class broadband to every community. The Illinois Department of Commerce and Economic Opportunity (DCEO) is pleased to commit \$1,206,550 for the MyWay Village, Inc. Getting Illinois Low-Income Seniors Online project based on the following conditions.

- State funding is contingent upon your federal application being approved and the execution of a grant agreement with DCEO. Please note that this commitment letter does not constitute an enforceable agreement and does not confer any property, equitable or legal rights.
- State funding commitments are valid for projects that are awarded federal funding under the January 15, 2010 Notice of Funding Availability for the Broadband Technology Opportunities Program (application due March 15, 2010).
- State financial commitments will be made based on the information provided in the state application. Any significant change to the project scope of work and budget must be agreed upon by DCEO for the state funding commitment to remain valid.
- Upon the approval of the federal broadband proposal, please contact DCEO regarding a state grant agreement that will include the project scope of work and budget.
- The issuance of state matching funds is contingent on the cash available in the Build Illinois Bond Fund and valid state appropriations.
- This award is also contingent upon the project expenses being approved as bondable by the Governor's Office of Management and Budget.

Please contact Mark Pradun at mark.pradun@illinois.gov or (217) 558-2789 if you have any questions.

3) Match Commitments from Community Partners

The following table outlines the commitment amounts for matching funds as written in the community Letters of Support attached to this application. The numbers below describe the value of the commitments in space, services, and personnel to be made by our partners. We are currently in the process of detailed documentation within these parameters to detail the specific cost elements within the overall commitment. For simplicity purposes, we have classified all of the commitment as personnel and volunteers.

Housing Authority / Partner	Property	Matching Funds Committed to in Attached Letters of Support	Total Matching Funds
Kankakee County	Midtown Tower	\$25K per year for two years	\$50,000
Kankakee County	Azzarelli Tower	\$20K per year for two years	\$40,000
Henry County	Washington Apts	\$20K per year for two years	\$40,000
Henry County	Hollis House	\$20K per year for two years	\$40,000
Grundy County	Saratoga Tower	\$44,709 over two years	\$44,709
Grundy County	Mazon Park Place	Match for space and services	\$0
Rockford	North Main Manor	Match for space and services	\$0
Rockford	Olesen Plaza	Match for space and services	\$0
Rockford	Park Terrace	Match for space and services	\$0
Rock Island	Spencer Tower	\$22.5K per year for two years	\$45,000
Rock Island	Sunset Heights	\$22.5K per year for two years	\$45,000
Moline	Hillside Heights	\$22.5K per year for two years	\$45,000
Moline	Spring Valley	\$22.5K per year for two years	\$45,000
Joliet	Adlai Stevenson	\$22.5K per year for two years	\$45,000
Joliet	John Kennedy	\$22.5K per year for two years	\$45,000
Oak Park	The Oaks	No Match Committed	\$0
Oak Park	Mills Park Tower	No Match Committed	\$0
DeKalb County	Golden Years Plaza	\$22.5K per year for two years	\$45,000
Chicago	Bethel New Life	\$22.5K per year for two years	\$45,000
Chicago	Habilitative Sytems	\$22.5K per year for two years	\$45,000
Chicago	Sankofa House	\$22.5K per year for two years	\$45,000
Chicago	Bridgeport Suites	\$25K per year for two years	\$50,000
Chicago	Heritage Woods	\$25K per year for two years	\$50,000
TOTAL			\$764,709

Kankakee County _____

Housing Authority

PO Box 965 • Kankakee, Illinois 60901 • (815) 939-7125 • FAX (815) 939-7069

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Kankakee County Housing Authority I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

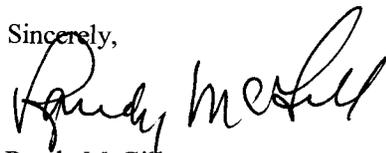
At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,



Randy McGill
Executive Director

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact the KCHA 504 Coordinator, Mr. Randy McGill, or let a KCHA staff person know you wish an accommodation.



KATHLEEN A. BARTON, Executive Director
CLARENCE MEDLEY, Chairman
PAUL LINDSEY, Vice Chairman
CAROL VAN DE ROSTYNE, Secretary-Treasurer
JAN MAY, Commissioner
DOROTHY MCCOLLAM, Commissioner
JOHN V. HANSON, Attorney

Administration Office • 125 N. Chestnut St. • Kewanee, Illinois 61443 • 309-852-2801 • Fax 309-852-0889

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of Henry County, I wish to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Kathleen Barton, CEO



Grundy County
Housing Authority

1700 Newton Place
Morris, Illinois 60450
815•942•6198—phone
815•942•6289—fax
www.gcha.us

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Grundy County Housing Authority in Morris, Illinois, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,



T. Brent Newman, C.E.O





ROCKFORD HOUSING AUTHORITY

Quality People, Quality Homes, Quality Neighborhoods, for a Quality Rockford

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce – NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

RE: 2010 Broadband Technology Opportunities Program Application

As a member of the Illinois Senior Internet Adoption Coalition, the Rockford Housing Authority (RHA) strongly supports our Team's application for funding under the Broadband Technology Opportunities Program (BTOP). RHA shares our team's vision of enhancing the quality of life of public housing seniors and persons with disabilities by connecting our residents to the Internet.

We know that the program strategy put forward by our Team will work because of our own success at the Brewington Oaks Neighborhood Network (computer) Center. Brewington Oaks is home to more than 200 seniors and persons with disabilities. Since the Brewington Oaks NNC's grand opening in May of 2009, 344 people (including 45 seniors) have used the lab, and 81 people (including 22 seniors) have attended computer training programs. 57 residents received help in establishing their email addresses.

While there is a great need to expand and enhance the Neighborhood Network Center concept to our other properties, there is little funding available to do so. The opportunity provided by the BTOP program will meet a critical need, and will open up significant opportunities for seniors and persons with disabilities.

The Coalition will work with us to design and staff a site-specific educational training program for each senior building that will be participating in this project: Park Terrace, Olesen Plaza and North Main Manor. The Coalition will create on-site computer learning centers for each site, provide computers and connectivity to our residents, and ensure that there is broadband connectivity available to all of the residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to residents. Specifically, we will take a two-bedroom unit



Human Resources

223 South Winnebago Street ■ Rockford, Illinois 61102 ■ 815.489.8741 ■ fax 815.489.8745

Lawrence E. Strickling
March 12, 2010
Page Two

off line at each of our three sites: Park Terrace, Olesen Plaza and North Main Manor. These units will serve as the office and training facility for each housing development. The rent for these units will be absorbed by RHA and serve as our contribution toward match of \$51,120, which is calculated as follows: the City of Rockford's 2010 2-bedroom Fair Market Rent (FMR) of \$710, times three units, times 24 months.

We assure you that you will have our full cooperation in making this demonstration effort a success. Please feel free to contact me with any questions you may have.

Sincerely,



John Cressman
Executive Director



**Rock Island
Housing Authority**

227 21st Street
Rock Island, IL 61201

309-788-0825

fax: 309-788-8610

TDD:

1-800-545-1833 x355

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

Rock Island Housing Authority strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

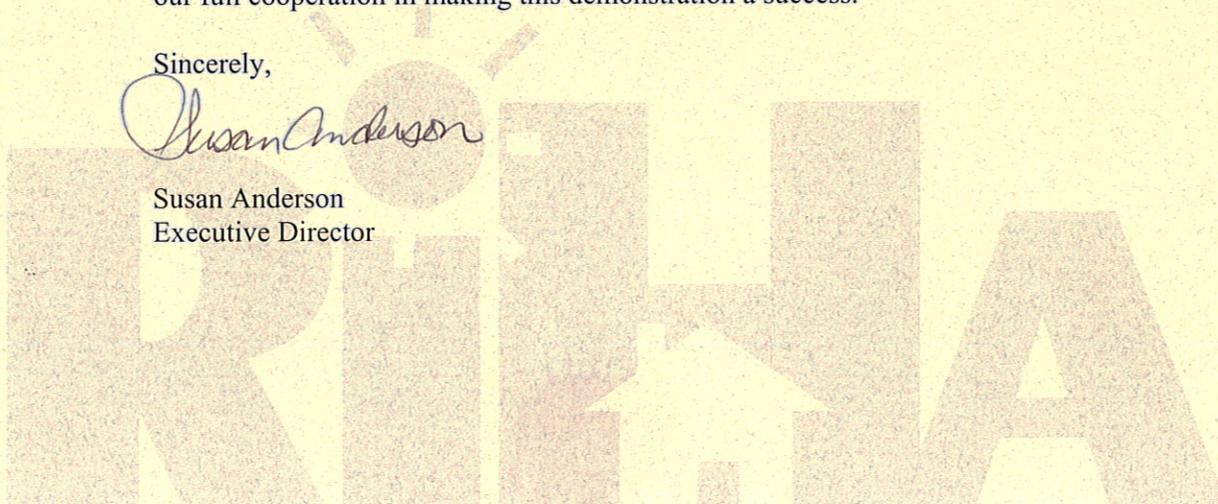
We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Susan Anderson
Executive Director



Moline Housing Authority



4141 11th Avenue A
Moline, IL 61265

Telephone 309-764-1819
Fax 309-764-2120

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

Moline Housing Authority strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in blue ink that reads "Susan Anderson". The signature is fluid and cursive, with the first name "Susan" being larger and more prominent than the last name "Anderson".

Susan Anderson
Interim Executive Director



HOUSING AUTHORITY OF JOLIET

6 South Broadway Street • Joliet, Illinois 60436

Phone (815) 727-0611 • Fax (815) 727-2073

Relay Service (800) 545-1833 ext.878

www.hajoliet.org

Henry Morris
Chief Executive Officer

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Richard Clementi
Commissioner

March 12, 2010

Mr. Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of Joliet, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

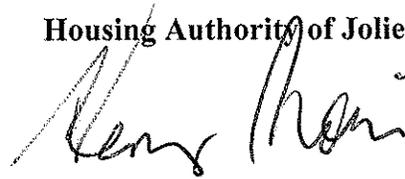
We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Housing Authority of Joliet

A handwritten signature in black ink, appearing to read "Henry Morris", written over the typed name below.

Henry Morris
Chief Executive Officer



OAK PARK HOUSING AUTHORITY

March 10, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, DC 20230

Dear Mr. Strickling:

I am writing to indicate the strong support and participation of the Oak Park Housing Authority and its affiliated non-profit development corporation, the Oak Park Residence Corporation, in the Illinois Coalition that is applying for funding under the Broadband Technology Opportunities Program (BTOP).

The Oak Park Housing Authority and the Residence Corporation collectively own and manage approximately 300 units of housing for low-income seniors and persons with disabilities. The level of usage of the Internet at these facilities is currently less than 10%. Because of this our residents are missing out on the major benefits of Internet connectivity. We frequently hear of residents who would like to have the opportunity to communicate with their children and grandchildren on a regular basis or who miss out on the opportunity to be a more active participant in society in general because of their isolation. We believe that a BTOP grant would enable us to greatly improve the quality of life of our homebound residents.

I ask you to look favorably upon our joint application. This award would have significant social and economic benefits to the Village of Oak Park and its senior population.

Thank you for your consideration.

Sincerely,

Edward Solan
Executive Director



Housing Authority of the County of DeKalb

310 North Sixth Street • DeKalb, Illinois 60115

Phone 815.758.2692 • Fax 815.758.4190

**Housing Authority of
the County of DeKalb**

Open the Door to Independence

March 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of the Housing Authority of the County of DeKalb, I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 15% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our cooperation in making this demonstration a success.

Sincerely,

Michelle M. Perkins
Operations Manager



AN EQUAL OPPORTUNITY HOUSING PROVIDER





BETHEL NEW LIFE
EMPOWERING INDIVIDUALS • STRENGTHENING FAMILIES • BUILDING NEIGHBORHOODS

[COMMUNITY
OF ELDERS]

March 12, 2010

Mr. Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling,

On behalf of Bethel New Life, Inc., I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to become proficient with the usage of technology, such as the internet, e-mail, and other applications.

Currently, less than 7% of our residents access to computers, broadband connectivity, and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget to implement the type of program that this proposal supports. The BTOP grant will fill an important void in providing important services to our residents.

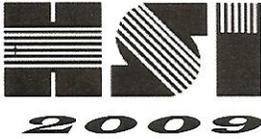
We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific educational and training programs for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skills and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is share the benefits of the internet and World Wide Web. Bethel New Life appreciates the opportunity of being able to share the needs of our seniors and we hope you accept this proposal.

Sincerely,


Laurena Moore
Senior Director, Community of Elders





HABILITATIVE SYSTEMS, INC.
415 South Kilpatrick
Chicago, Illinois 60644

"Quality Services for People with Disabilities"

March 12, 2010

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PRESIDENT/CEO

Donald J. Dew

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of Habilitative Systems, Inc., I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

We have a thirty-two (32) year history of comprehensive service delivery to seniors and people with disabilities, have constructed 100 units of housing and secured another 10 million dollar HUD 202 and City of Chicago fund reservation to construct another 60 units of senior housing.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Donald J. Dew
President/CEO

Web Site: www.habilitative.org
773/261-2252 • 773/854-8364 TDD • 773/854-1526 Fax
Proudly Serving Chicagoland Communities for 30 Years 1978-2008



Sankofa Safe Child Initiative

"Looking Back to go Forward"

1500 S. Keeler Chicago, Illinois 60623

Phone: 773-542-8634 Fax: 773-542-9817 Email: wsafechild@sbcglobal.net

24-Hour Helpline: 1-877-838-9377

March 15, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce - NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of Sankofa Safe Child Initiative I want to register our strong desire to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other applications relevant to them.

At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents and we will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to: (1) design and staff a site-specific education and training program for our building; (2) create an onsite computer learning center; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Annetta Wilson
Executive Director

Senior Lifestyle Corporation
111 E. Wacker Drive, Suite 2200
Chicago, Illinois 60601
Main: 312.673.4333
FAX: 312.673.4430
www.seniorlifestyle.com

®
SENIOR
LIFESTYLE
CORPORATION

March 12, 2010

Lawrence E .Strickling
Assistant Secretary of Commerce-NTIARoom4898
1401 Constitution Avenue
Washington, D. C. 20230

Dear Mr. Strickling:

Senior Lifestyle Corporation strongly desires to participate in this Illinois Senior Internet Adoption Coalition effort to help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet. This program will train and equip our residents to participate in the online world through e-mail, web searches and the host of other relevant applications.

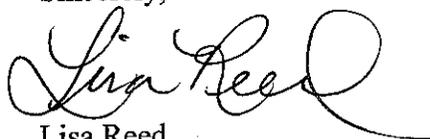
At present, less than 10% of our residents have the computers, broadband connectivity and skills to use the Internet effectively. We regard this as a great need in our buildings and in our community, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal. This BTOP grant will fill an important void in providing important services to our residents.

We understand our responsibility to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our building and central office staff will coordinate with and support the efforts of the Coalition staff in delivering services to the residents. We will work with the Coalition to promote the objectives of the proposal within the building and the surrounding community. We estimate these in-kind contributions will amount to no less than \$25,000 per year or \$50,000 for the two years of BTOP funding.

We also understand that the Coalition will work with us to design and staff a site-specific education and training program for our building, create an onsite computer learning center, provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives and assure that there is broadband connectivity available to all of the resident in our building.. The overall goal of this project is to bring our residents online.

We appreciate that this effort is pioneering and that it will require a close working relationship between the Coalition and our building. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

A handwritten signature in cursive script that reads "Lisa Reed". The signature is fluid and elegant, with a long, sweeping tail on the final letter.

Lisa Reed

Regional Director of Operations



Blair Minton & Associates, Inc.

535 E. North St., Suite E
Bradley, Illinois 60915
PH (815) 935-1992
FAX (815) 935-8380
Website: www.bma-mgmt.com

June 22, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce -- NTIA
1401 Constitution Avenue, Room 4898
Washington, D.C. 20230

Dear Mr. Strickling:

On behalf of BMA Management, Ltd., I want to register our strong desire to participate in the grant program "Getting Illinois Low Income Seniors and People with Disabilities Online." This innovative program will help our low-income senior and disabled residents appreciate and benefit from the riches of the Internet.

At present, I estimate that less than 10% of our residents go online. We regard Internet adoption as a great need for the populations in our communities, but unfortunately we have no resources in our current budget with which to implement the type of program contemplated by this proposal which would bring equipment, connectivity and comprehensive training. This BTOP grant will fill an important void in providing important services to our residents.

We understand that our responsibility is to support the program by providing space, utilities and building services to the dedicated training space as well as for group educational and training meetings. Our staff will coordinate with and support the efforts of the applicant MyWay Village, Inc. to deliver their Connected Living Adoption and Sustainability Program to our residents. We estimate these in-kind contributions will amount to from between \$25,000 to \$50,000 for each property for the two years of BTOP funding.

We also understand that MyWay Village, Inc. will work with us to: (1) design and staff a site-specific education and training programs; (2) create onsite learning centers; (3) provide computers and connectivity to our residents who have demonstrated the skill and commitment to the regular use of the Internet in their lives; and (4) assure that there is broadband connectivity available to all of the residents in our building. The overall goal of this project is to bring our residents online.

We appreciate that this effort, while entirely worthwhile, is pioneering and that it will require a close working relationship between MyWay Village, Inc. and BMA Management. We assure you that you will have our full cooperation in making this demonstration a success.

Sincerely,

Rick Banas
Vice President, Strategic Marketing

4) Match Commitments from Applicant

The following letter certifies that Applicant commits to making the cash and in-kind matches as outlined in the application and supplemental information requests.



16 July 2010

Lawrence E. Strickling
Assistant Secretary of Commerce – NTIA
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Re: Matching Funds Commitment for BTOP Application #4561

Dear Mr. Strickling:

As you may know, MyWay Village, Inc. is the Applicant for the Broadband Technology Opportunities Program grant application “Getting Illinois Low Income Seniors and People with Disabilities Online.”

With this letter, our company confirms that if a grant is awarded we will provide cash and in-kind matching contributions to the program in the amount of \$126,134.

On behalf of our entire team, we look forward to helping Illinois low income seniors and people with disabilities cross the Digital Divide.

Sincerely,

A handwritten signature in black ink, appearing to read "AL", written over a light gray rectangular background.

Andrew Lowenstein
Chief Strategy Officer

**BTOP Public Computer Center and Sustainable Broadband Adoption
Detailed Budget Template**

Easy Grants ID: **4561**
 Applicant: MyWay Village, Inc.
 Project Title: Getting Illinois Seniors and People with Disabilities Online

SF-424A Object Class Category	General				Detail					Match Type
	Position	Federal Support	Matching Support	Total	# of Positions	Salary	% Time Spent on Project	Quarters Employed	Total	
a. Personnel - List position, number of staff, annual salaries, % time spent on project	1 Program Manager	\$130,000	\$0	\$130,000	1	\$65,000	100%	8.00	\$130,000	In-Kind
	2 Director of Operations	\$110,000	\$0	\$110,000	1	\$55,000	100%	8.00	\$110,000	
	3 Director of Training	\$90,000	\$0	\$90,000	1	\$45,000	100%	8.00	\$90,000	
	4 Technology Director	\$100,000	\$0	\$100,000	1	\$50,000	100%	8.00	\$100,000	
	5 Contract Administrator	\$90,000	\$0	\$90,000	1	\$45,000	100%	8.00	\$90,000	
	6 Community Program Managers	\$704,000	\$645,333	\$1,349,333	23	\$32,000	100%	7.33	\$1,349,333	
	7 Lead Ambassadors (Full Time)	\$129,640	\$0	\$129,640	5	\$28,000	100%	3.70	\$129,640	
Subtotal		\$1,353,640	\$645,333	\$1,998,973						

b. Fringe Benefits - Include salaries and fringe rate.	General				Detail						Match Type
	Position	Federal Support	Matching Support	Total	# of Positions	Salary	% Time Spent on Project	Quarters Employed	Fringe Rate	Total	
b. Fringe Benefits - Include salaries and fringe rate.	1 Program Manager	\$18,945	\$0	\$18,945	1	\$65,000	100%	8.00	14.57%	\$18,945	In-Kind
	2 Director of Operations	\$17,415	\$0	\$17,415	1	\$55,000	100%	8.00	15.83%	\$17,415	
	3 Director of Training	\$15,885	\$0	\$15,885	1	\$45,000	100%	8.00	17.65%	\$15,885	
	4 Technology Director	\$16,650	\$0	\$16,650	1	\$50,000	100%	8.00	16.65%	\$16,650	
	5 Contract Administrator	\$15,885	\$0	\$15,885	1	\$45,000	100%	8.00	17.65%	\$15,885	
	6 Community Program Managers	\$152,856	\$140,118	\$292,974	23	\$32,000	100%	7.33	21.71%	\$292,974	
	7 Lead Ambassadors (Full Time)	\$34,169	\$0	\$34,169	5	\$28,000	100%	3.70	26.36%	\$34,169	
Subtotal		\$271,805	\$140,118	\$411,923							

c. Travel - For significant costs, include details such as number and purpose of trips.	General				Detail		
	Purpose of Trip	Federal Support	Matching Support	Total	# of Trips	Cost per Trip	Total
c. Travel - For significant costs, include details such as number and purpose of trips.	Trips from Applicant HQ to Community Sites	\$44,850	\$0	\$44,850	\$69.00	\$650.00	\$44,850
	Staff Travel from State Coordination Center to Sites - data from SIR	\$43,200	\$0	\$43,200	\$552.00	\$78.26	\$43,200
	Subtotal	\$88,050	\$0	\$88,050			

d. Equipment Costs - List equipment with # of units and unit costs. Distinguish between equipment intended for applicant use versus equipment for the end user.	General				Detail			Match Type
	Equipment Description	Federal Support	Matching Support	Total	#Units	Unit Cost	Total	
Applicant Equipment	Laptop Computer and bag	\$0	\$27,140	\$27,140	23	\$1,180.00	\$27,140	Cash
	Mobile Phone	\$0	\$4,600	\$4,600	23	\$9.94	\$4,600	Cash
	Evaluation - Hardware & Software	\$0	\$7,581	\$7,581			\$7,581	Cash
User Equipment	1 Learning Work Station incl' Monitor	\$0	\$149,868	\$149,868	276	\$543.00	\$149,868	Cash
	2 Touch Screen Computer	\$0	\$17,250	\$17,250	23	\$750.00	\$17,250	Cash
	3 CL Software Licenses (per community/r	\$98,670	\$0	\$98,670	506	\$195.00	\$98,670	Cash
	4 Learning Work Station Locks / Security	\$0	\$3,240	\$3,240	81	\$40.00	\$3,240	Cash
	5 Chair / Desks / Furniture	\$0	\$28,038	\$28,038	81	\$346.15	\$28,038	Cash
	6 Printer & Scanner	\$0	\$12,305	\$12,305	23	\$535.00	\$12,305	Cash
	7 Smart Whiteboard/Classroom Equip	\$0	\$5,800	\$5,800	2	\$2,900.00	\$5,800	Cash
	8 Network Cabling and Infrastructure Equi	\$0	\$534,820	\$534,820	11	\$48,620.00	\$534,820	Cash
	9 Physical Plant, Power	\$0	\$8,050	\$8,050	23	\$350.00	\$8,050	Cash
	11 Personal Computer / Voucher	\$359,846	\$359,846	\$719,692	1,714	\$420.00	\$719,692	Cash
	12 Adaptive Input Hardware (average)	\$0	\$51,406	\$51,406	1,714	\$30.00	\$51,406	Cash
	Subtotal		\$458,516	\$1,209,944			\$1,668,460	

e. Supplies - List costs associated with materials/printing, curriculum, translations, and other supplies	General				Detail		
	Description	Federal Support	Matching Support	Total	#Units (If Applicable)	Unit Cost (If Applicable)	Total
e. Supplies - List costs associated with materials/printing, curriculum, translations, and other supplies	Paper/Ink	\$69,000	\$0	\$69,000	552	\$125.00	\$69,000
	Curriculum and User Training Materials	\$82,800	\$0	\$82,800	552	\$150.00	\$82,800
	Evaluation - Office supplies	\$9,200	\$0	\$9,200			\$9,200
Subtotal	\$161,000	\$0	\$161,000				

f. Contractual - List contractors with purpose of contract, hourly rate or total fixed rate.	General				Detail			
	Contractor	Federal Support	Matching Support	Total	Unit type	# units (If Applicable)	Hourly Rate (If Applicable)	Total Contract
f. Contractual - List contractors with purpose of contract, hourly rate or total fixed rate.	Evaluation & Reporting	\$22,500	\$0	\$22,500	hours	180	\$125.00	\$22,500
	Evaluation & Reporting	\$7,500	\$0	\$7,500	hours	600	\$12.50	\$7,500
	Evaluation & Reporting	\$30,000	\$0	\$30,000	hours	300	\$100.00	\$30,000
	Evaluation & Reporting	\$30,000	\$0	\$30,000	hours	1,200	\$25.00	\$30,000
	Evaluation & Reporting	\$10,000	\$0	\$10,000	hours	100	\$100.00	\$10,000
	Evaluation & Reporting	\$14,000	\$0	\$14,000	hours	560	\$25.00	\$14,000
	Evaluation & Reporting	\$9,600	\$0	\$9,600	hours	960	\$10.00	\$9,600
	Evaluation & Reporting	\$69,000	\$0	\$69,000	years	35	\$2,000.00	\$69,000
	Evaluation & Reporting	\$18,000	\$0	\$18,000	months	12	\$1,500.00	\$18,000
	Evaluation & Reporting	\$28,000	\$0	\$28,000	months	28	\$1,000.00	\$28,000
	Evaluation & Reporting	\$12,000	\$0	\$12,000	months	12	\$1,000.00	\$12,000
	Evaluation & Reporting	\$12,000	\$0	\$12,000	units	12	\$1,000.00	\$12,000

Evaluation & Reporting	Travel of Evaluators	\$20,700	\$0	\$20,700	units	41,400	\$0.50	\$20,700
Training	Ambassadors (Part Time)	\$116,683	\$0	\$116,683	hours	8,335	\$14.00	\$116,683
Subtotal		\$399,983	\$0	\$399,983				

g. Construction - If applicable, list construction costs				
	Description	Federal Support	Matching Support	Total
Subtotal		\$0.00	\$0.00	\$0.00

n. Other - List costs associated with grant subrecipients as well as other costs not listed above such as rent, technology (website hosting, internet connection), advertising									
	Description	Federal Support	Matching Support	Total	#Units (If Applicable)	Unit Cost (If Applicable)	Total	Match Type	
1	Computer Maintenance & Warranty	\$263,280	\$0	\$263,280			\$263,280		
2	Broadband Connection - Incumbents	\$847,025	\$0	\$847,025	34,488	\$24.56	\$847,025		
3	Broadband Connection - New Service	\$293,750	\$0	\$293,750	235	\$1,250.00	\$293,750		
4	Curriculum Development	\$0	\$101,998	\$101,998	3,920	\$26.02	\$101,998	In-Kind	
5	Customer Service	\$59,200	\$0	\$59,200	1,850	\$32.00	\$59,200		
6	Staff Hiring & Training Cost	\$49,450	\$0	\$49,450	46	\$1,075.00	\$49,450		
7	Grant Development & Preparation	\$100,000	\$0	\$100,000	10	\$10,000.00	\$100,000		
Subtotal		\$1,612,705	\$101,998	\$1,714,703					

i. Total Direct Charges (sum of a-h)		\$4,345,699	\$2,097,393	\$6,443,092
j. Indirect Charges				
	Indirect Labor Charge @ 16%	\$385,743	\$0	\$385,743
Total Eligible Project Costs		\$4,731,442	\$2,097,393	\$6,828,835
Match Percentage		30.7%		

MEMORANDUM

To: BTOP Program Staff
National Telecommunications & Information Administration
Department of Commerce

From: Name of Authorized Organization Representative (AOR):
Andrew Lowenstein
Legal Name of Applicant MyWay Village, Inc.
EasyGrants ID 4561

Memo Date: 7/19/10

Re: Revised Response to Project Details included on BTOP Application
Originally Submitted on 3/15/10

This memorandum documents our formal submission of a revised response to the following project details of our organization’s BTOP application (EasyGrants ID 4561), as follows:

Section F. Project Budget

Please see the revised response below.

Project Budget	
Federal Grant Request	\$4,731,442
Total Match Amount	\$2,097,393
Total Budget	\$6,828,835
Match Percent	30.7%

- **Match Breakdown:**
 - **Cash: \$1,209,944**
 - **In-Kind: \$887,449**

DANNY K. DAVIS
7TH DISTRICT, ILLINOIS

Congress of the United States
House of Representatives
Washington, DC 20515-1307

COMMITTEE ON
WAYS AND MEANS

SUBCOMMITTEES:
OVERSIGHT

INCOME SECURITY AND FAMILY SUPPORT

COMMITTEE ON OVERSIGHT
AND GOVERNMENT REFORM

SUBCOMMITTEES:
FEDERAL WORKFORCE, POSTAL SERVICE
AND THE DISTRICT OF COLUMBIA

INFORMATION POLICY, CENSUS,
AND NATIONAL ARCHIVES

WASHINGTON OFFICE:
2159 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-5006

CHICAGO DISTRICT OFFICE:
3333 WEST ARTHINGTON STREET
SUITE 130
CHICAGO, ILLINOIS 60624
(773) 533-7520

BROADVIEW DISTRICT OFFICE:
2301 ROOSEVELT ROAD
BROADVIEW, ILLINOIS 60155
(708) 345-6857

www.davis.house.gov

July 12, 2010

Lawrence E. Strickling
Assistant Secretary of Commerce
Communications and Information
Room 4898
1401 Constitution Avenue
Washington, D.C. 20230

Re: ID #4561

Dear Mr. Strickling:

I was pleased to learn that the SBA proposal to provide education and training to seniors and the disabled from a coalition of Illinois low income housing providers was accepted into Due Diligence processing on June 19, 2010. I wrote in my initial letter of support on March 12, 2010 that: The proposal is directed to overcoming the traditional barriers to Internet use by seniors and the disabled: (1) the Internet's lack of apparent relevance to the priorities in their lives; (2) the difficulty of learning to use computers; and (3) cost.

The 7th Congressional District in Illinois is extremely diverse – from the Gold Coast and Loop of Chicago west through revitalizing and distressed neighborhoods and into middle and low-income western suburbs like Oak Park and Maywood. Until the Chicago Housing Authority's Plan for transformation, I had one of the largest public housing constituents in the nation. The neighborhoods surrounding these housing developments also consist of low income residents. As a result the 7th District has a very large population of "vulnerable populations" (the poor, the elderly, minorities and the lesser educated) who run the risk of becoming a permanent Internet underclass and disconnected. This greatly concerns me.

Five of the properties in the Illinois SBA demonstration are in my district: Sankofa House, Bethel New Life, Habilitative Systems and the two public housing high rises in Oak Park. In addition, a comprehensive canvass of current Internet training initiatives for

seniors and the disabled and an academically rigorous evaluation process will be conducted by another of my constituents, the various graduate programs in gerontology and social work at Dominican University in River Forest.

For policy reasons, I'm particularly interested in knowing: (1) how seniors and the disabled in my district are or are not currently using the Internet; (2) the specific reasons that those *not* online are *not* using the Internet; (3) the strategies that can be effective in making Internet "value propositions" to these groups; and (4) ways to connect existing community programs and resources into local "Internet Adoption Networks."

One of my exceptional constituents, Donald Dew of Habilitative Systems, posed the issue properly when he wrote recently concerning this BTOP proposal: "Creating opportunities for our senior citizens to grow, learn, develop and dream is essential to their quality of life...this technology initiative, without question, propels them into a new world of possibility and access to family, friends and resources never before imagined...it gives them a grasp of the present and a glimpse into the future."

We're developing government, education and health care services that assume Internet literacy and connectivity. We need to make sure that all of our citizens can participate fully and equally in this bright new world of Internet-enabled possibilities. I'm particularly impressed that there is an aggressive plan to share the results of this demonstration in the low-income housing and policy-making communities through the Internet and other media strategies like blogs, webinars and online seminars.

I also like the fact that each of the participating buildings will have access to a "portable computer learning center (CLC)" that can take the program's training and make it available through laptops and connectivity to churches, senior centers and AAA sites in the neighborhoods surrounding the buildings. They have expanded on this idea by planning to distribute the Internet education and training materials used in the buildings through local PEG channels in Chicago and Illinois. Economists talk of "positive externalities" where benefits can be extended beyond the boundaries of the funded project. This demonstration is rich with these possible positive externalities.

The sponsors of this proposal are experienced, with track records of success. MyWay Village has designed and implemented educational and training programs for seniors in Massachusetts and Illinois in 2008 and 2009, with impressive success. In 2010 they are adapting their programs in pilot demonstrations with the Atlanta and Boston Housing Authorities. Don S. Samuelson is a Dartmouth, Peace Corps and University of Chicago trained lawyer with 40 years of experience in developing, marketing and managing subsidized housing with emphasis on connecting residents to community resources, using on-site computer learning centers and taking advantage of the benefits of the Internet in creating savings in building operations. The sponsors of this demonstration are practical people who have converted creative ideas into realities.

Re: ID #4561
Page 3

Governor Quinn has been a national leader in making broadband available everywhere in the State of Illinois. He is also committed to making sure that there is an appreciation of the practical benefits of the Internet to vertical markets within these broadband networks. It's apparent that this proposal to assist seniors and the disabled can be adapted to the needs of: (1) low income families; (2) children not performing at grade level; (3) small and neighborhood businesses – essentially to all of the parts of local economies.

This proposal is not just about promoting the effective uses of the Internet by 3,000 low income seniors and the disabled in 23 buildings in northern Illinois. The plan is to make this experience available to every community willing to take its future into its own hands.

Sincerely,

A handwritten signature in black ink that reads "Danny K. Davis". The signature is written in a cursive, flowing style.

Danny K. Davis
Member of Congress

DKD/gmc



STATE OF ILLINOIS
OFFICE OF THE GOVERNOR
SPRINGFIELD, ILLINOIS 62706

Pat Quinn
GOVERNOR

July 12, 2010

Lawrence E. Strickling
Assistant Secretary
National Telecommunications and Information Administration
U.S. Department of Commerce
Washington, D.C. 20230

Dear Assistant Secretary Strickling,

I am writing to send my very strong support for BTOP application #4561 “Getting Illinois Low Income Seniors and People with Disabilities Online” which is currently in the due diligence phase.

Though broadband adoption has been rising rapidly in most segments of the United States population, among certain vulnerable populations – including poor and lesser educated seniors and people with disabilities – low subscription rates persist. Without confronting this problem head-on, we risk creating a “digital underclass” that will not enjoy the same access to valuable information, health resources and government services as the rest of us.

The Illinois Senior Internet Adoption Coalition program is designed to demonstrate how low-income seniors and the disabled stand to benefit tremendously from computer literacy and access to the Internet. The sustainable broadband adoption training program is strong for several reasons.

First, it has rigorous research methodology. It starts by gathering baseline information on current Internet usage and interest levels by residents of nine Public Housing Authorities in Northern Illinois: Kankakee, Oak Park, Joliet, Grundy County, Henry County, Rock Island, Moline, Rockford and DeKalb.

Second, the intervention program builds off the successful “Connected Living” training program currently offered in assisted living communities and modified for low income housing populations as well as the experiences of Don S. Samuelson Associates in senior education, training, housing and community development.

Third, the program includes serious third-party evaluation by faculty and students at Dominican University, an institution with a fitting commitment to social work, informatics and gerontology. This demonstration can grow

into a national clearinghouse for research on the practical uses of the Internet by seniors and the disabled.

Fourth, the letters of support from local partners and supporters reflect the collaborative, community-based spirit of this project. Its organizers have assembled a coalition of senior housing providers who represent all of the categories of providers in Illinois. We can replicate our experiences in Illinois' 23 demonstration communities nationally. The goal is to make the case for Internet use among vulnerable populations, and then promote the results of the BTOP demonstration as widely as possible.

I'm further encouraged by the fact that one of the lead organizers of our broadband strategy in Illinois – the Partnership for A Connected Illinois – has pledged to work closely with the Illinois Senior Internet Adoption Coalition to ensure all existing, newly developed and future broadband network providers in Illinois will be fully informed about the potential of Internet applications for seniors and the disabled. Lessons from this pilot can be applied to the needs of other groups, like low-income families, remedial students, and small businesses.

This is a very promising project I am enthusiastic about supporting. With my guidance and the commitment of our agencies, the State of Illinois will do all that it can to make this demonstration a success.

Sincerely,



Pat Quinn
Governor

CERTIFICATION REGARDING LOBBYING

Applicants should also review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying." The certifications shall be treated as a material representation of fact upon which reliance will be placed when the Department of Commerce determines to award the covered transaction, grant, or cooperative agreement.

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

As the duly authorized representative of the applicant, I hereby certify that the applicant will comply with the above applicable certification.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

In any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

NAME OF APPLICANT

MyWay Village, Inc.

AWARD NUMBER AND/OR PROJECT NAME

Getting Illinois Low Income Seniors and People with Disabilities Online

PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE

Mr. Andrew Lowenstein

SIGNATURE



DATE

June 24, 2010

CERTIFICATION REGARDING LOBBYING LOWER TIER COVERED TRANSACTIONS

Applicants should review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying."

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

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(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

In any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

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As the duly authorized representative of the applicant, I hereby certify that the applicant will comply with the above applicable certification.

NAME OF APPLICANT

MyWay Village, Inc.

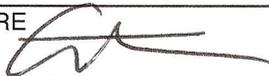
AWARD NUMBER AND/OR PROJECT NAME

Getting Illinois Low Income Seniors and People with Disabilities Online

PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE

Mr. Andrew Lowenstein, Chief Strategy Officer

SIGNATURE



DATE

June 24, 2010