

RECIPIENT NAME:BOAT PEOPLE SOS, INC.

AWARD NUMBER: 51-42-B10550

DATE: 10/29/2013

OMB CONTROL NUMBER: 0660-0037

EXPIRATION DATE: 6/30/2015

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 51-42-B10550	3. DUNS Number 055305713
4. Recipient Organization BOAT PEOPLE SOS, INC. 6066 LEESBURG PIKE STE 100, FALLS CHURCH, VA 22041-2220		
5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2013	6. Is this the last Annual Report of the Award Period? <input checked="" type="radio"/> Yes <input type="radio"/> No	
7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.		
7a. Typed or Printed Name and Title of Certifying Official Jason Clevenger	7c. Telephone (area code, number and extension) 703-647-6486	
	7d. Email Address jason.clevenger@bpsos.org	
7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 10-29-2013	

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-Governmental (please specify): n/a	0	0	0
Other Community Support-Non-Governmental (please specify): BPSOS-Louisville; St. John's Vianney church	1	1	2

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
St. John's Vianney Church 4839 Southside Dr. Louisville, KY 40214	10	40	8	13	205

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
BPSOS-Louisville 5330 S 3rd St # 200 Louisville, KY 40214	0	0	0	0	0

Add New PCC

Remove New PCC

After Improvement

BPSOS-Louisville 5330 S 3rd St # 200 Louisville, KY 40214	30	40	4	6	60
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Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:
Workshops on various topics focusing on self-sustainability and navigation of various systems related to the immigrant community.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
N/A	N/A	0	0	N/A
Totals:		0	0	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	5,564	7,464	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	1,040	1,152	272
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	1,200	1,113	900
Certified Training Programs	0	0	0
Other (please specify): n/a	0	0	0
Total	7,804	9,729	1,172

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

BPSOS-Louisville provides community members computer technique courses to improve their lives, as well as access and provide information related to job searches, resume preparation and application assistance. We believe this PCC is very important and helpful for those who are unemployed and in the process of seeking employment. From our experience operating the PCC, we feel that individuals with limited computer knowledge have now become more proficient in using broadband technology and the Internet to seek and find employment opportunities.

St. John Vianney-The number of people who come to the PCC in order to use the workstations to prepare their resumes has increased. These community members come with questions and we assist them to the best of our ability, so that they may successfully write and email their resumes as needed. By assisting these people, we hope that they are able to spread the word to their friends and relatives so that more people will be aware of the PCC and can use it to improve their economic standing by successfully applying for jobs and securing employment.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

- Staff and volunteers working together as a team is the key to be successful to run a project of this magnitude.
- Knowing how to build a good relationship with staff, constituents and PCC users is essential for retention on project development. We treat users as clients and have found this approach to customer service especially beneficial for both parties.
- ive out many good ideas to run the PCC more effectively and find the ways to serve our clients better (i.e. different trainings, classes, etc.).
- Solve and report any issues to appropriate administrative or maintenance staff immediately to avoid any delays in operations.
- Staff/Volunteers have to have a good attitude as well to serve the clients.
- Safety is the best policy in our facility. We have to keep eyes on clients in the PCC for their safety.