AWARD NUMBER: 47-41-B10527

DATE: 02/27/2012

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

| QUARTERLY PERFORMANCE PR | OGRES | SS REPORT | FOR PUBLIC COL | MPUTER CENTERS |
|--|-----------|--------------------|-----------------------|---|
| General Information | | | | • • • • • • • • • • • • • • • • • • |
| Federal Agency and Organizational Element to Which Report is Submitted | 2. Award | I Identification I | Number | 3. DUNS Number |
| Department of Commerce, National Telecommunications and Information Administration | 47-41-B | 310527 | | 155946874 |
| 4. Recipient Organization | | | | 1 |
| STATE LIBRARY & ARCHIVES, TENNESSEE 312 87 | TH AVE | N FL 7, NASH | VILLE, TN 37243-00 | 01 |
| 5. Current Reporting Period End Date (MM/DD/YYYY) | | 6. Is this the la | st Report of the Awar | d Period? |
| 12-31-2011 | | | ○ Yes | No |
| 7. Certification: I certify to the best of my knowledge and purposes set forth in the award documents. | belief th | at this report is | correct and complete | e for performance of activities for the |
| 7a. Typed or Printed Name and Title of Certifying Official | | | 7c. Telephone (area | code, number and extension) |
| Charles Sherrill | | | | |
| | | | 7d. Email Address | |
| | | | chuck.sherrill@tn.g | ov |
| 7b. Signature of Certifying Official | | | 7e. Date Report Sub | mitted (MM/DD/YYYY): |
| Submitted Electronically | | | 02-27-2012 | |
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Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

Five of our sub-recipients have spent all of their funds (grant and matching) and have fully implemented their projects: Mt. Juliet and Lebanon both have 12 new workstations and 1 upgraded workstation; Memphis has 260 new workstations; Kingsport has 11 new and 26 upgraded workstations; Putnam County has 4 new workstations. Our other 8 sub-recipients are still working to complete implementation of their projects. Chattanooga has 40 new workstations. Blount County has 20 new workstations. Cleveland has 6 new workstations. Sullivan County has 7 new and 25 upgraded workstations. Rutherford County, Johnson City, Washington County and Morristown are all still working to complete installation.

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

| | Milestone | Percent Complete | Narrative (describe your reasons for any variance from the baseline plan or any other relevant information) |
|------|-------------------------------------|---------------------|---|
| 2.a. | Overall Project | 98 | n/a |
| 2.b. | Equipment / Supply Purchases | - | Progress reported in Question 4 below |
| 2.c. | Public Computer Centers Established | - | Progress reported in Question 4 below |
| 2.d. | Public Computer Centers Improved | - | Progress reported in Question 4 below |
| 2.e. | New Workstations Installed | - | Progress reported in Question 4 below |
| 2.f. | Existing Workstations Upgraded | - | Progress reported in Question 4 below |
| 2.g. | Outreach Activities | - | Progress reported in Question 4 below |
| 2.h. | Training Programs | - | Progress reported in Question 4 below |
| 2.i. | Other (please specify): | - | Progress reported in Question 4 below |

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

Johnson City continues to face challenges relating to their facility upgrades. Washington County has also faced installation issues, as they had to make some unplanned repairs in order to be ready to install their new equipment.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

| | Indicator | Total | Narrative (describe your reasons for any variance from the baselin plan or any other relevant information) |
|------|--|-------|---|
| 42 | New workstations installed and available to the public | 105 | We believe sub-recipients may not be appropriately reporting ne and available workstations. We will address this issue as we prepare to submit our next quarterly report. |
| 4.b. | Average users per week (NOT cumulative) | 4,833 | Not all PCCs are operable, although our baseline plan predicted they would be by now. We also believe sub-recipients may not be appropriately reporting average user numbers. We will address this issue as we prepare to submit our next quarterly report. |
| 4.c. | Number of PCCs with upgraded broadband connectivity | 2 | We are still awaiting final installation and preparation for the remaining 2 PCCs to be upgraded. |
| 7 4 | Number of PCCs with new broadband wireless connectivity | 9 | We are still awaiting final installation and preparation for the 4 additional new PCCs. |
| 4.e. | Number of additional hours per week existing and new PCCs are open to the public as a result of BTOP funds | 541 | The variation from the baseline plan is a result of PCCs not yet open. |

DATE: 02/27/2012

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOP-funded PCCs.

| Name of Training Program | Length of Program (per hour basis) | Number of Participants per Program | Number of Training Hours per Program |
|---------------------------------------|------------------------------------|---------------------------------------|---|
| Computer Basics | 4 | 16 | 64 |
| Basic Internet and E-mail | 2 | 12 | 24 |
| Introduction to Microsoft Word | 4 | 16 | 64 |
| How to prepare a resume | 4 | 50 | 200 |
| Excel Spreadsheets | 4 | 20 | 80 |
| EReaders | 2 | 20 | 40 |
| Computer Labs | 2 | 8 | 16 |
| Learning Express Database Workshop | 2 | 40 | 80 |
| Word 2010 | 2 | 14 | 28 |
| Email | 2 | 5 | 10 |
| Publisher 2010 | 2 | 4 | 8 |
| Job Clinic | 2 | 5 | 10 |
| Computer Basics I | 2 | 4 | 8 |
| Computer Basics II | 2 | 4 | 8 |
| Internet Searching | 2 | 5 | 10 |
| Power Point 2010 | 2 | 10 | 20 |
| Excel 2010 | 2 | 4 | 8 |
| Ask the Tech Lady | 2 | 2 | 4 |
| Intro. to MS Word | 12 | 20 | 240 |
| Intro. to Computers | 8 | 20 | 160 |
| Internet Safety | 1 | 50 | 50 |

Add Training Program

Remove Training Program

AWARD NUMBER: 47-41-B10527

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013 DATE: 02/27/2012

Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less). We plan to have the remainder of our workstations operable and in use by the public by the end of the next quarter.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

| | Milestone | Planned Percent Complete | Narrative (describe reasons for any variance from baseline plan or any relevant information) |
|------|-------------------------------------|--------------------------------|--|
| 2.a. | Overall Project | 98 | n/a |
| 2.b. | Equipment / Supply Purchases | - | Milestone Data Not Required |
| 2.c. | Public Computer Centers Established | - | Milestone Data Not Required |
| 2.d. | Public Computer Centers Improved | - | Milestone Data Not Required |
| 2.e. | New Workstations Installed | - | Milestone Data Not Required |
| 2.f. | Existing Workstations Upgraded | - | Milestone Data Not Required |
| 2.g. | Outreach Activities | - | Milestone Data Not Required |
| 2.h. | Training Programs | - | Milestone Data Not Required |
| 2.i. | Other (please specify): | - | Milestone Data Not Required |

| 3. F | Please describe any o | challenges or is | ssues anticipated dur | ing the next qu | arter that may im | pact planned progress | s against the projec | :t |
|------|-----------------------|------------------|------------------------|-----------------|-------------------|-----------------------|----------------------|---------|
| mile | estones listed above. | In particular, | please identify any ar | eas or issues w | here technical as | ssistance from the BT | OP program may b | e usefu |
| (600 |) words or less). | | | | | | | |

| milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less). n/a |
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DATE: 02/27/2012

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

| | | | | | | · · · · · · · · · · · · · · · · · · · | | | | | |
|--|----------------------|-----------------------------|----------------------------|--|-------------------|---------------------------------------|---|-------------------|------------------|--|--|
| Budget for Entire Project | | | | Actuals from Project Inception through End of Current Reporting Period | | | Anticipated Actuals from Project Inception through End of Next Reporting Period | | | | |
| Cost Classification | Total Cost (plan) | Matching Funds (plan) | Federal Funds (plan) | Total Cost | Matching Funds | Federal Funds | Total Costs | Matching Funds | Federal Funds | | |
| a. Personnel | \$28,434 | \$8,530 | \$19,904 | \$28,434 | \$8,530 | \$19,904 | \$28,434 | \$8,530 | \$19,904 | | |
| b. Fringe Benefits | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | |
| c. Travel | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | |
| d. Equipment | \$581,038 | \$174,311 | \$406,727 | \$581,038 | \$174,311 | \$406,727 | \$581,038 | \$174,311 | \$406,727 | | |
| e. Supplies | \$109,714 | \$32,914 | \$76,800 | \$109,714 | \$32,914 | \$76,800 | \$109,714 | \$32,914 | \$76,800 | | |
| f. Contractual | \$69,369 | \$20,811 | \$48,558 | \$57,062 | \$20,811 | \$37,344 | \$57,062 | \$20,811 | \$36,251 | | |
| g. Construction | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | |
| h. Other | \$7,188 | \$2,157 | \$5,031 | \$7,188 | \$2,157 | \$5,031 | \$7,188 | \$2,157 | \$5,031 | | |
| i. Total Direct Charges (sum of a through h) | \$795,743 | \$238,723 | \$557,020 | \$783,436 | \$238,723 | \$545,806 | \$783,436 | \$238,723 | \$544,713 | | |
| j. Indirect Charges | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | |
| k. TOTALS (sum of i and j) | \$795,743 | \$238,723 | \$557,020 | \$783,436 | \$238,723 | \$545,806 | \$783,436 | \$238,723 | \$544,713 | | |

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

| a. Application Budget Program Income: \$0 | b. Program Income to Date: \$0 |
|---|--------------------------------|
|---|--------------------------------|