ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	**2. Award Identification Number** 32-42-B10014	**3. DUNS Number** 148299733

4. Recipient Organization

Las Vegas-Clark County Urban League 930 W. Owens Ave., Las Vegas, NV 89106

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2013	**6. Is this the last Annual Report of the Award Period?** ⊙ **Yes** ○ **No**

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Richard Hallon	**7c. Telephone (area code, number and extension)** 702-636-3949
	7d. Email Address RHallon@lvul.org
7b. Signature of Certifying Official Submitted Electronically	**7e. Date Report Submitted (MM/DD/YYYY):** 05-15-2014

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

○ **New**   ○ **Improved**   ◉ **Both**

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-*Governmental* **(please specify):**	15	13	28
Other Community Support-*Non-Governmental* **(please specify):**	1	2	3

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Biegger Estates, 5701 Missouri Avenue, Las Vegas, NV 89122	8	32	8	50	221
Downtown Senior Center, 310 S. 9th Street, Las Vegas, NV 89101	4	16	0	50	36
Espinoza Terrace, 171 W. Van Wagenen Street, Henderson, NV 89015	4	16	0	50	19
Hampton Courts, 1030 Center Street, Henderson, NV 89015	4	40	0	50	235
Harry Levy Gardens Senior Center, 2525 W. Washington, Las Vegas, NV 89107	6	40	0	50	77
Janice Brooks Bay, 5201 Walnut Avenue, Las Vegas, NV 89110	5	20	0	50	73
Jones Gardens, 1750 Marion Drive, Las Vegas, NV 89115	8	20	0	50	40
Landsman Gardens, 750 N. Major Avenue, Henderson, NV 89015	4	32	8	50	25
Latin Chamber of Commerce , 900 N.	12	43	0	10	174

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
13th Street, Las Vegas NV 8101					
Marble Manor, 912 Gerson Avenue, Las Vegas, NV 89106	6	40	8	50	23
Mendoza Plaza, 1950 N. Walnut, Las Vegas, NV 89115	6	20	8	50	182
Mirabelli Community Center, 6200 Hargrive Avenue, Las Vegas, NV 89107	4	64	9	50	182
Palo Verde Gardens, 101 N. Palo Verde, Henderson, NV 89015	2	20	0	50	2
Schaffer Heights, 2901 Shaffer Circle, Las Vegas, NV 89121	3	8	0	50	59
Simmons Manor, 5385 Austin John Court, Las Vegas, NV 89122	4	32	8	50	256
Vera Johnson A, 1550 E. Harris Avenue, Las Vegas Nv 89102	7	40	8	50	192

Add New PCC	Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Doolittle Community Center, 1950 J Street, Las Vegas, NV 89106	10	60	7	1.5	164
East Las Vegas Community & Senior Center, 250 N. Eastern Avenue, Las Vegas, NV 89101	18	57	8	1.5	171
Rafael Rivera Community Center, 2900 E. Stewart Avenue, Las Vegas, NV 89101	8	65	8	1.5	60
Stupak Community Center, 300 W. Boston Avenue, Las Vegas, NV 89102	10	60	8	1.5	700
Howard Lieburn Senior Center, 6200 Garwood Avenue, Las Vegas, NV 89107	10	60	0	1.5	60
Las Vegas Senior Center, 451 E. Bonanza Road, Las Vegas, NV 89101	8	67	0	1.5	160
Sartini Plaza, 900 S. Brush, Las Vegas, NV 89107	4	20	0	2	24

Prior to Improvement					
Archie Grant, 1720 Searles Avenue, Las Vegas, NV 89101	2	10	0	2	10
Otto Merida, 50 N. Honolulu Street, Las Vegas, NV 89110	6	40	0	2	30
Robert Gordon, 450 N. 11th Street, Las Vegas, NV 89101	2	10	0	2	10
Rulon Earl Mobile Manor, 3901 E. Stewart, Las Vegas, NV 89101	2	8	0	2	5
Vera Johnson Manor B, 507 N. Lamb, Las Vegas, NV 89110	4	8	0	2	15
Sherman Gardens, 1012 Silverman Way, Las Vegas, NV 89106	8	10	0	2	15
MLK Senior Center, 2420 Martin Luther King, N. Las Vegas, NV 89032	13	64	8	4	140

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Add New PCC	Remove New PCC

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After Improvement					
Archie Grant, 1720 Searles Avenue, Las Vegas, NV 89101	4	10	0	50	28
Doolittle Community Center, 1950 J Street, Las Vegas, NV 89106	10	60	8	50	435
Dula Community Ctr., 441 East Bonanza Rd, Las Vegas, NV 89101	10	57	9	50	445
East Las Vegas Community Center, 250 N. Eastern Avenue, Las Vegas, NV 89101	15	59	8	50	411
Howard Lieburn, 6230 Garwood Avenue, Las Vegas, NV 89107	10	45	0	50	161
Las Vegas Senior Center, 451 E. Bonanza Road, Las Vegas, NV 89101	9	52	0	50	567
Martin Luther King Senior Center, 2420 N. Martin Luther King, N. Las Vegas, NV 89032	13	44	0	10	182
Otto Merida Desert Villas, 50 N. Honolulu Street, Las Vegas, NV 89110	10	32	8	50	218
Robert Gordon Plaza, 450 N. 11th Street, Las Vegas, NV 89101	6	38	4	50	75

Location					
Rulon Earl Mobile Manor, 3901 E. Stewart Avenue, Las Vegas, NV 89110	6	45	12	50	60
Sartini Plaza, 900 Brush Street, Las Vegas, NV 89107	4	45	0	50	35
Sherman Gardens, 1012 Silverman, Las Vegas, NV 89106	8	32	8	50	267
Stupak Community Center, 251 W. Boston Avenue, Las Vegas, NV 89102	18	60	9	50	675
Vera Johnson Manor B, 507 N. Lamb Boulevard, Las Vegas, NV 89103	6	20	0	50	89
West Las Vegas/1024 West Owens Ave, Las Vegas, NV 89107	20	40	0	10	545

Add New PCC   Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

☑ **Open Lab Time**   ☐ **Other**   ☑ **Training**

4.b. If "other," please specify the primary use of the PCCs:
N/A

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
N/A	0	0	0	N/A
Totals:		0	0	

Add Equipment   Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	379,200	483,964	0
Multimedia	0	19	38
Office skills	34,800	25,849	46,173
ESL	0	620	1,240
GED	0	0	0
College Preparatory Training	50	0	0
Basic Internet and Computer Use	71,520	26,047	50,585
Certified Training Programs	0	90	567

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Other (please specify): Job Search	20,000	7,537	28,786
Total	505,570	544,126	127,389

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

Public computer center provide a much need tool of information resources. Communities are provided a better understanding of current market conditions. In understanding these market conditions we can apply the proper training and certifications to enhance our customer's skillsets, this will make them into a more marketable worker. Higher paying jobs, and better job growth in emerging sectors of the economy mean a more diverse and healthier economic outlook for the communities that people live in.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

Having policies and procedure written out first, will set the ground rules for all client expectations at each site, and assist you in training staff to complete all tasks needed at each of the centers. Always interview and interact with community you are entering into and establish a needs assessment, to determine the most effective impact. For Hardware, Plan a good amount of time for Product testing and deployment especially in different environments.

Take the time to plan, plan, plan, and establish realistic goals based on community needs assessment.