

RECIPIENT NAME:City of Chicago

AWARD NUMBER: 17-43-B10507

DATE: 08/15/2011

OMB CONTROL NUMBER: 0660-0037

EXPIRATION DATE: 12/31/2013

QUARTERLY PERFORMANCE PROGRESS REPORT FOR SUSTAINABLE BROADBAND ADOPTION

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 17-43-B10507	3. DUNS Number 140652640
4. Recipient Organization City of Chicago 50 W. Washington St., Suite 2700, Chicago, IL 60602		
5. Current Reporting Period End Date (MM/DD/YYYY) 03-31-2011	6. Is this the last Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No	
7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.		
7a. Typed or Printed Name and Title of Certifying Official Danielle DuMerer	7c. Telephone (area code, number and extension) 312-742-1221	
	7d. Email Address danielle.dumerer@cityofchicago.org	
7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 08-15-2011	

Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

EQUIPMENT / SUPPLY PURCHASES

- Continue purchasing equipment for three YOUmedia centers
- Selected a vendor for earned computer program

AWARENESS CAMPAIGNS

- Launched the Smart Communities website at <http://www.smartcommunitieschicago.org/>

OUTREACH ACTIVITIES

- Distributed 2400 flyers at Lozano, Richard M. Daley, and Thurgood Marshall branch libraries to publicize the launch of YOUmedia programs at these sites
- Planned YOUmedia launch events for each site, which will introduce the program to the communities and showcase student digital media projects

TRAINING PROGRAMS

Everyday Digital and Civic 2.0

- Trained 1114 community residents and held 355 training sessions across five communities
- Completed Spanish translations of Everyday Digital and Civic 2.0 training classes
- 69 residents subscribed to broadband services

Business Resource Network (BRN)

- Conducted 67 technology assessments for business owners
- Completed 52 technology action plans for business owners
- Trained staff from 122 businesses and held 15 business-related workshops across five communities
- Two businesses subscribed to broadband services

Digital Youth Summer Jobs (DYSJ)

- Recruited 61 youth, ages 14 through 17, to participate in the 2011 summer technology jobs program
- Recruited 25 employers to host youth for internships and held employer orientations
- Conducted Common Sense Media train-the-trainer sessions for DYSJ lead agencies

Digital Youth Network (DYN)

- Trained 185 DYN after-school program participants

YOUmedia

- Developed content and scheduled workshops for YOUmedia Summer programming
- Conducted mentor orientation and site visits to branch locations
- Conducted librarian orientation and visits to the YOUmedia site at the Harold Washington Library Center
- Commenced YOUmedia mentors weekly program planning meetings to prepare for showcases and workshops

OTHER

- Executed agreement between Chicago Community Foundation and Chicago Public Library Foundation
- On-boarded new Smart Communities Manager in Englewood

FamilyNet Center (FNC) Renovations

- Began renovations at two sites

Community Portals

- Hosted 6,986 unique visitors at <http://pilsenportal.org>; hosted 6,554 unique visitors at <http://humboldtpark.org>; hosted 1,422 unique visitors at <http://auburngreshamportal.org>; hosted 1,445 unique visitors at <http://englewoodportal.org>; and hosted 629 unique visitors at <http://chicagolawnportal.org>

Evaluation

- Completed FamilyNet Centers (FNC) Survey draft
- Negotiated contract for FNC surveys and BRN surveys to be conducted beginning Fall 2011 by Survey Research Laboratory at University of Illinois at Chicago; refined research design
- Completed interviews with Smart Community Managers, and Tech Organizers
- Received institutional review board (IRB) approval for amendments for interview questions for site visits for portal managers, site visits for FNC and BRN
- Began portal manager interviews, contacted centers/networks for July site visits

- Requested participant data for analysis from LISC
- Reviewed and evaluated community portals
- Presented at E-Chicago conference (with other BTOP evaluators) in April, 2011
- Presented (with other BTOP evaluators) at the Community Broadband (CBAIS) conference in Cleveland, Ohio, June 27 and 28, 2011

Citywide Technology Use Survey (Partnership for a Connected Illinois [PCI] grant)
 - Finalized survey with Rutgers University after pre-testing (fielding begins in Q3, July 5)
 - Worked with Rutgers University on local publicity for survey to increase response rates

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe reasons for any variance from baseline plan or any other relevant information)
2.a.	Overall Project	10	Prolonged contract negotiations between sub-recipients delayed YOUmedia and earned computer program launches and expenditures.
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Awareness Campaigns	-	Progress reported in Question 4 below
2.d.	Outreach Activities	-	Progress reported in Question 4 below
2.e.	Training Programs	-	Progress reported in Question 4 below
2.f.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

To accelerate program roll-out, the City began negotiating a direct contract with DePaul University, which houses the Digital Youth Network (DYN). DYN is the key provider for both the after school program and YOUmedia. This contract will be fully executed by August 1, 2011. YOUmedia will launch at the three branch libraries at the end of July/beginning of August. FamilyNet Center Renovations were delayed at two sites: one site delayed renovations to accommodate demand for their tax preparation services and work was delayed at the second site due to prolonged contract negotiations between sub-recipients. Work at both sites will be completed in Q3 2011.

4a. In the chart below, please provide the requested information on your BTOP grant-funded SBA activities. Please also provide a short description of the activity (600 words or less). Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please ensure that the numbers of new household subscribers and business or community anchor institution (CAI) subscribers reflected in the "Total" row represent the unduplicated number of new subscribers that can be attributed to your SBA project as a whole.

Name of the SBA Activity	Location of SBA Activity	Description of Activity (600 words or less)	Size of Target Audience	Actual Number of Participants	New Subscribers: Households	New Subscribers: Businesses and/or CAIs
Program Management	Greater Auburn Gresham Development Corporation (GAGDC), 1159 W. 79th St., Chicago, IL	Digital Youth Network 2011-2012 after-school program and Digital Youth Summer Jobs 2011 planning meeting	7	6	0	0
Program Management	The Resurrection Project, 2015 S. Morgan St., Chicago, IL	Power meeting with Tech Organizers	7	7	0	0
Program Management	LISC/Chicago 135 S. LaSalle St., Chicago, IL	Power meeting with Tech Organizers	7	14	0	0

Name of the SBA Activity	Location of SBA Activity	Description of Activity (600 words or less)	Size of Target Audience	Actual Number of Participants	New Subscribers: Households	New Subscribers: Businesses and/or CAIs
Other	St. Sabina Employment Resource Center, 7907 S. Racine Ave., Chicago, IL	Pre-renovations meeting with ERC and Pelar Construction to explain Davis-Bacon process	3	3	0	0
Program Management	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Introductory meeting between Englewood Smart Manager and Digital Youth Network Program Director	3	2	0	0
Program Management	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Englewood Digital Youth Summer Jobs Planning 2011 meeting	3	2	0	0
Program Management	LISC/Chicago 135 S. LaSalle Street, Chicago, IL	Digital Youth Summer Jobs 2011 lead agency program orientation	10	8	0	0
Program Management	LISC/Chicago 135 S. LaSalle Street, Chicago, IL	Digital Youth Summer Jobs 2011 employer program orientation	30	19	0	0
Program Management	GAGDC, 1159 W. 79th St., Chicago, IL	Power meeting with Tech Organizers	8	13	0	0
Program Management	Instituto Del Progreso Latino, 2601 S. Blue Island Ave., Chicago, IL	Digital Youth Summer Jobs 2011 employer program orientation	2	1	0	0
Program Management	Columbia College, 625 S. Wabash St. 5th Floor, Chicago, IL	Digital Youth Summer Jobs 2011 employer orientation	1	1	0	0
Program Management	Centro San Bonifacio, 5340 W. Diversey Ave., Chicago, IL	Digital Youth Summer Jobs 2011 employer orientation	2	2	0	0
Program Management	Greater Southwest Development Corporation, 2601 W. 63rd St.	Digital Youth Summer Jobs 2011 lead agency program orientation	3	3	0	0
Outreach Activity	Illinois Department of Employment Security, 1515 W. 71st St., Chicago, IL	Presentation of Smart Communities program offerings	20	20	0	0
Outreach Activity	Oglesby Elementary School, 7646 S. Green St., Chicago, IL	Presentation of Smart Communities program offerings	50	4	0	0
Outreach Activity	Auburn Gresham, Various Locations	One-on-One meetings introducing community residents, small businesses, and non-profits organizations to Smart Communities program offerings, including the community portals	12	12	0	0
Training Program	Veterans Affairs, 7731 S. Halsted St., Chicago, IL	Everyday Digital - Internet Safety & Security	5	5	0	0

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Training Program	Veterans Affairs, 7731 S. Halsted St., Chicago, IL	Everyday Digital - Understanding the Basics of Broadband	8	8	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Everyday Digital - Internet Basics	4	4	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Everyday Digital - Internet Safety & Security	12	12	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Everyday Digital - Understanding the Basics of Broadband	7	7	0	0
Training Program	GAGDC, 1159 W. 79th St., Chicago, IL	Portal Training	12	12	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Digital 2.0 - Microsoft Word	16	16	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Digital 2.0 - Microsoft Excel	8	8	0	0
Training Program	Perspectives Charter School, 8131 S. May St., Chicago, IL	Digital 2.0 - Powerpoint	9	9	0	0
Training Program	GAGDC, 1159 W. 79th St., Chicago, IL	Portal Training	12	12	0	0
Outreach Activity	Northern Trust Bank, 79th and Wentworth, Chicago, IL	Small Business Breakfast Workshop - Introduction to Business Resource Network	20	20	0	0
Outreach Activity	Dudley Beauty College, 8501 S. Green St., Chicago, IL	Introduction to Business Resource Network to beauty school owners and students	20	15	0	0
Training Program	USPS 87th Street	Networking and Digital Technology for Small Businesses	50	8	0	0
Outreach Activity	Stewart Bus Center, 400 W. 76th St., Chicago, IL	Introduction of Business Resource Network to Auburn Gresham small businesses	39	22	0	0
Training Program	7901 S. Racine Ave., Chicago, IL	Business Resource Network Training - Create your own website	27	8	0	0
Program Management	Conference Calls	Business resource network peer meetings (4/8/2011, 5/2/2011,6/3/2011)	5	5	0	0
Training Program	St. Sabina Rectory	FamilyNet Center Orientations	122	122	0	0
Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Everyday Digital - Internet Basics	18	15	0	0
Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Everyday Digital - Internet Safety and Security	18	16	0	0

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Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Everyday Digital - Understanding the Basics of Broadband	18	10	0	0
Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Everyday Digital - Email Basics	18	10	0	0
Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Digital 2.0 - Microsoft Word	18	11	0	0
Training Program	St. Sabina ERC 7907-11 S. Racine Ave., Chicago, IL	Digital 2.0 Microsoft Word class review	18	7	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Computer Basics Spanish and English - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology.	74	62	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Everyday Digital - Internet Basics (Spanish and English)	63	63	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Everyday Digital - Internet Safety and Security (Spanish and English)	64	60	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Everyday Digital - Understand the Basics of Broadband	59	59	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	FamilyNet Center Orientations	65	78	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Everyday Digital - Online Banking and Commerce (Spanish and English)	60	58	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Everyday Digital - Email basics (Spanish and English)	22	21	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Digital 2.0 -Social Networks (Spanish and English)	60	54	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Digital 2.0 - Microsoft Word	41	41	0	0
Training Program	Southwest REACH Center, 6155 S. Pulaski Rd., Chicago, IL	Digital 2.0 - Microsoft Excel	41	41	35	0
Training Program	8th District Police Station Community Room, 3420 West 63rd St., Chicago, IL	QuickBooks Workshop to Chicago Lawn Businesses	26	26	0	0
Training Program	8th District Police Station Community Room, 3420	E-commerce Workshop to Chicago Lawn Businesses	29	29	0	0

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	West 63rd St., Chicago, IL					
Training Program	8th District Police Station Community Room, 3420 West 63rd St., Chicago, IL	Networking and Technology Workshop to Chicago Lawn Businesses	21	21	0	0
Training Program	Chicago Lawn: Eberhart Elementary School, Maria High School, Morrill Elementary School and IMAN	Computer Basics - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	15	13	0	0
Training Program	Chicago Lawn: Marquette Elementary School, Fairfield Elementary School, Talman Elementary School, Eberhart Elementary; Maria High School, Morrill Elementary School and IMAN	Civic 2.0 - Civic Engagement and Accessing Government Websites	33	31	0	0
Training Program	Marquette Elementary School, Eberhart Elementary School, Maria High School, Morrill Elementary, and IMAN	Civic 2.0 - Online Research Basics	52	50	0	0
Training Program	Morrill Elementary School, 6011 S. Rockwell, Chicago, IL	Civic 2.0 - Social Networking for Community Organizing	11	11	0	0
Training Program	Eberhart Elementary School, 3400 W. 65th Pl. Chicago, IL	Everyday Digital - Internet Basics	8	8	0	0
Training Program	Eberhart Elementary School, 3400 W. 65th Pl. and Maria High School, 6727 S. California Ave., Chicago, IL	Everyday Digital - Email Basics	21	19	0	0
Training Program	IMAN, 2744 W. 63rd St. and Eberhart Elementary School, 3400 W. 65th Pl., Chicago, IL	Digital 2.0 - Microsoft Word	41	41	0	0

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Training Program	IMAN, 2744 W. 63rd St., Chicago, IL	Portal Training	21	21	0	0
Outreach Activities	8th District Police Station Community Room, 3420 West 63rd St., Chicago, IL	Presentation to GSDC Business Development introducing Civic 2.0 classes	30	30	0	0
Outreach Activities	Englewood, Various Locations	One-on-One meetings introducing community residents, small businesses, and non-profits organizations to Smart Communities program offerings, including the community portals	71	71	0	0
Outreach Activities	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Smart Communities presentation to Southwest Block Club Federation	15	15	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Portal Training	3	3	0	0
Program Management	7th District Police Station 1438 W. 63rd St., Chicago, IL	Englewood Portal editorial meeting	5	5	0	0
Outreach Activities	Englewood Food Network, 1406 W. 64th St., Chicago, IL	Smart Communities presentation to Englewood Food Network	15	15	0	0
Outreach Activities	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Smart Communities presentation to Golden Nuggets program	8	8	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St.; Kennedy King College (KKC), 6401 S. Halsted St.; IMAGINE Englewood IF, 6720 S. Stewart; New Mount Calvary Food Pantry, 1850 W. Marquette	Civic 2.0 - Civic Engagement and Accessing Government Websites	20	20	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St.; IMAGINE Englewood IF, 6720 S. Stewart Ave.; New Mount Calvary Food Pantry, 1850 W. Marquette; KKC, 6401 S. Halsted St.; Auburn Gresham Veterans Center, 7731 S. Halsted St.	Everyday Digital - Internet Basics	23	23	0	0

Name of the SBA Activity	Location of SBA Activity	Description of Activity (600 words or less)	Size of Target Audience	Actual Number of Participants	New Subscribers: Households	New Subscribers: Businesses and/or CAIs
Training Program	New Mount Calvary Food Pantry, 1850 W. Marquette; Teamwork Englewood, 815 W. 63rd St.; Mercy Englewood Apartments, 901 W. 63rd St.; IMAGINE Englewood IF, 6720 S. Stewart	Everyday Digital - Email Basics	17	17	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St., Chicago, IL	Civic 2.0 - Online Research Basics	2	2	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St.; IMAGINE Englewood IF, 6720 S. Stewart	Digital 2.0 - Using Communication Vehicles	9	9	0	0
Training Program	Teamwork Englewood, 815 W. 63rd St.; KKC, 6401 S. Halsted St.; IMAGINE Englewood IF, 6720 S. Stewart	Civic 2.0 - Social Networking for Community Organizing	14	14	0	0
Training Program	New Mount Calvary Food Pantry, 1850 W. Marquette; Teamwork Englewood, 815 W. 63rd St.; Operation Jericho, 6533 1/2 S. Lowe Ave.	Everyday Digital - Internet Basics	13	13	0	0
Outreach Activity	Auburn Gresham Veterans Center, 7731 S. Halsted St., Chicago, IL	Presentation of Smart Communities program and available trainings	10	10	0	0
Training Program	Operation Jericho, 6533 1/2 S. Lowe Ave; Mercy Englewood Apartments, 901 W. 63rd St.	Everyday Digital - Understanding the Basics of Broadband	8	8	0	0
Outreach Activity	Anchor House, 1230 W. 76th St., Chicago, IL	Met with Auburn Gresham Anchor House Management Staff to discuss transitional housing for under-employed. Spoke with management to setup monthly outreach for computer training classes.	2	2	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Smart Communities Orientations	22	22	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Computer Basics - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	15	15	0	0

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Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Everyday Digital - Internet Basics	7	7	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Everyday Digital - understanding broadband basics	6	6	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Everyday Digital - Online Banking and Commerce	8	8	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Everyday Digital - Email Basics	5	5	0	0
Training program	St. Joseph's Services, 2516 W. Cortez St., Chicago, IL	Digital 2.0 - Social Networks	9	9	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St.; Von Humboldt Elementary School, 2620 W. Hirsch St.	Civic 2.0 - Online Research	4	4	0	0
Training Program	St. Joseph's Services, 2516 W. Cortez St.; Von Humboldt Elementary School, 2620 W. Hirsch St.	Civic 2.0 - Social Networking for Community Organizing	12	12	0	0
Program Management	Bickerdike Redevelopment Corporation (BRC), 2550 W. North Ave., Chicago, IL	Smart Communities Program Humboldt Park steering committee meetings	17	17	0	0
Outreach Activity	BRC, 2550 W. North Ave., Chicago, IL	Smart Communities networking event to discuss program offerings	50	33	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Everyday Digital - Internet Basics	60	26	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Everyday Digital - Internet Safety & Security	36	18	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Everyday Digital - Understanding the basics of broadband	24	10	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Everyday Digital - Using Online Banking and Commerce	48	24	0	0
Training program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Everyday Digital - Email Basics	60	23	0	0

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Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Civic 2.0 - Civic Engagement and Accessing Government websites	12	9	0	0
Training program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - Social Networks	24	11	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - Using Communication Vehicles	24	14	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - Using Open Source Software	36	14	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - MS Office Word	48	21	0	0
Training program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - MS Office Excel	36	17	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Digital 2.0 - MS Office PowerPoint	60	18	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Computer Basics - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	36	17	0	0
Training Program	Association House of Chicago (AHC), 1116 W. Kedzie Ave., Chicago, IL	Computer basics - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	75	42	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Computers basics review and exam	32	29	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Everyday Digital - Internet Bsics	65	49	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Everyday Digital - Internet Safety & Security	32	28	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Everyday Digital - Email Basics	47	32	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Course review and exam - Everyday Digital Email Basics	30	13	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	Digital 2.0 - MS Office Word	82	68	0	0
Training Program	AHC, 1116 W. Kedzie Ave., Chicago, IL	FamilyNet Center Orientations	36	36	0	0

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Training Program	Orr Academy, 730 N. Pulaski Rd., Chicago, IL	Business Workshop - Using social networks to market your business	15	12	0	0
Training Program	Orr Academy, 730 N. Pulaski Rd., Chicago, IL	Business Workshop - Build your own website using Google sites	15	13	0	0
Training Program	Chicago Commons, 3441 W. Chicago Ave., Chicago, IL	Business Workshop - Intro to QuickBooks	10	5	0	0
Outreach Activities	Humboldt Park, Various Locations	Outreach to businesses about Business Resource Network	145	134	0	0
Training Program	Instituto Del Progreso Latino (IDPL), 2570 S. Blue Island Ave., Chicago, IL	FamilyNet Center Orientations	125	75	0	0
Training Program	IDPL, 2570 S. Blue Island Ave., Chicago, IL	Everyday Digital - Email Basics	38	15	0	0
Training Program	IDPL, 2570 S. Blue Island Ave., Chicago, IL	Everyday Digital - Internet Basics	38	16	0	0
Training Program	IDPL, 2570 S. Blue Island Ave., Chicago, IL	Digital 2.0 - MS Office Word	38	19	0	0
Training Program	IDPL, 2570 S. Blue Island Ave., Chicago, IL	Digital 2.0 - MS Office Excel	38	17	0	0
Training Program	Instituto Del Progreso Latino - 2570 S. Blue Island Ave.	Review of MS Office Word, Excel	19	8	0	0
Outreach Activity	Instituto Del Progreso Latino - 2570 S. Blue Island	Business Resource Network program orientation	80	73	0	2
Outreach Activity	Pilsen Various Locations	Meeting with Businesses to discuss Business Resource Network	27	27	0	0
Training Program	1637 S. Allport and 1856 S. Loomis	Civic 2.0 Orientations	25	25	0	0
Training Program	2015 S Morgan , 1624 W. 19th St; 1637 S. Allport; 1856 S. Loomis; 1638 S. Blue Island	Computer basics - learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	95	95	0	0
Training Program	2015 S. Morgan; 1638 S. Blue Island; 2020 S. Blue Island; 1856 S. Loomis	Everyday Digital - Internet Basics	77	77	0	0

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Training Program	1637 S. Blue Island Ave.	Everyday Digital - Email Basics	14	14	0	0
Outreach Activity	Pilsen Various locations	One-on-One meetings introducing community residents, small businesses, and non-profits organizations to Smart Communities program offerings, including the community portals.	25	25	0	0
Staff Training	DePaul University	Digital Youth Network Professional Development sessions	20	20	0	0
Training Program	Auburn Gresham Perspectives School	Digital Youth Network - After School Programming	60	40	0	0
Training Program	Chicago Lawn Talman School	Digital Youth Network - After School Programming	60	47	0	0
Training Program	Englewood Miles David Elementary School	Digital Youth Network - After School Programming	60	40	0	0
Training Program	Humboldt Park Cameron School	Digital Youth Network - After School Programming	60	38	0	0
Training Program	Pilsen Orozco School	Digital Youth Network - After School Programming	60	20	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Computer Basics - students learn the components of a desktop, develop mouse and keyboard skills and are introduced to digital concepts and terminology	60	33	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Everyday Digital - Internet Safety and Security	15	4	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	FamilyNet Orientations	152	55	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Everyday Digital - Internet Basics	60	32	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Everyday Digital - Understanding the Basics of Broadband	60	45	34	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Digital 2.0 - MS Office Word	30	15	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Digital 2.0 - MS Office Power Point	60	28	0	0
Training Program	KKC, 747 West 63rd St. V123, Chicago, IL	Digital 2.0 - MS Office Excel	45	21	0	0
Training Program	Lozano, Richard M. Daley, and Thurgood Marshall branch libraries	Mentors spent a day observing library operations and dynamics, meeting staff and patrons, and assessing functionality of the spaces where YOUmedia programs will occur. Five mentors went to the Thurgood Marshall branch, 4 of those also went to the Lozano Branch and 2 of those also went to the Richard M. Daley branch.	5	5	0	0
Activities from Previous Quarters	KKC 747 West 63rd St. V123 Auburn-Gresham, Chicago Lawn, Englewood, Humboldt Park, and Pilsen	Digital Youth Summer Jobs 2010	60	59	59	0

Name of the SBA Activity	Location of SBA Activity	Description of Activity (600 words or less)	Size of Target Audience	Actual Number of Participants	New Subscribers: Households	New Subscribers: Businesses and/or CAIs
Outreach	Auburn Gresham Community Portal	Number of unique visitors hosted	10,000	1,422	0	0
Outreach	Chicago Lawn Community Portal	Number of unique visitors hosted	10,000	629	0	0
Outreach	Englewood Community Portal	Number of unique visitors hosted	10,000	1,445	0	0
Outreach	Humboldt Park Community Portal	Number of unique visitors hosted	10,000	6,554	0	0
Outreach	Pilsen Community Portal	Number of unique visitors hosted	10,000	6,986	0	0
Total:			54,493	20,396	128	2

4b. Please describe your method for determining the number of households, businesses, and/or (CAIs) subscribing to broadband as a result of your SBA programs (600 words or less).

The Smart Communities Broadband Adoption Campaign is expected to cause 11,386 households or businesses to become new broadband subscribers. These goals are based on baseline data illustrating current rates of broadband subscribers in the five communities. Program components will provide "high-touch" training and education to a minimum of 5,336 households (including youth and adults) and businesses. Of this total we are assuming a 70% sustainable adoption conversation rate or 3,735 new subscribers. These participants are tracked in a central database system to monitor broadband adoption: upon signing up for training, the participant self-reports whether or not they are currently subscribing to broadband at home; and, on a quarterly basis the trainees are contacted to determine if they have adopted at-home broadband services. University of Illinois at Chicago will also conduct program-specific surveys of FamilyNet, Business Resource Network, and Civic 2.0 participants approximately six months after they have completed activities. The remaining households or businesses are expected to become new subscribers as an indirect result of program participants encouraging neighbors, friends and family to also adopt broadband as well. In addition, the general awareness campaign is expected to have a "multiplier effect" of approximately 3 to 1 to reach the 11,386 new subscriber goal. To identify new subscribers in these latter categories, the University of Illinois at Chicago and Rutgers University are conducting a citywide Technology Use and Adoption survey in Summer 2011 and will repeat the study again upon program completion in 2013. The citywide survey will allow for comparison of changes in the Smart Communities with other low-income community areas and with city averages. Initial results of the 2011 survey will be available in Fall 2011.

4c. Please provide a narrative explanation if the total number of new subscribers is different from the targets provided in your baseline plan (600 words or less).

During the past quarter, many program participants became eligible to receive an earned computer as a result of completing Everyday Digital and Civic 2.0 training modules and meeting the eligibility criteria. However, prolonged contract negotiation between the sub-recipient and the computer supplier have delayed the distribution to Q3 2011. Additional participants will also become eligible in Q3 2011. Once more individuals and businesses complete enough training to understand the benefits of home broadband access and receive new hardware, the number of new subscribers should rise.

Cost has also continued to be a barrier to broadband adoption. To address this issue, the City has been working with private sector partners and new low-cost service options will become available in the coming months. Furthermore, each resident interested in participating in these technology training programs are required to meet with a financial counselor at a FamilyNet Center location. The counselor helps residents create financial opportunities (i.e., increasing household income, budgeting, accessing income supports) for their households. As a result of technology training, these financial counseling sessions, and new low-cost options in the marketplace, we expect to see the number of subscribers rise in the coming months.

The City has requested that Internet service providers in target areas provide aggregated, de-identified data changes in broadband subscribership to help identify changes in subscribership; however, this data has not yet been provided. The City is collaborating with the University of Illinois at Chicago and the Partnership for a Connected Illinois to repeat the 2009 study with support from NTIA's State Broadband Data and Development Grant Program; the survey is launching in July 2011 and initial results will be available in Fall 2011.

4d. Please provide the number of households and the number of businesses and CAIs receiving discounted broadband service as result of BTOP funds.

Households: 0	Businesses and CAIs : 0
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Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less).

EQUIPMENT PURCHASES
 - Complete equipment purchases for Earned Computer training program (i.e. 1286 netbooks and 100 desktops)
 - Complete planned purchases of equipment for YOUmedia sites

AWARENESS CAMPAIGN
 - Complete collateral development for marketing campaign
 - Begin implementing marketing campaign (i.e. local fliers and community newspaper ads and CTA bus ad displays)

OUTREACH ACTIVITIES
 - Recruit YOUmedia participants
 - Continue recruiting FamilyNet Center and BRN participants
 - Continue one-on-one meetings with community residents and leaders
 - Plan fall open house and workshop programs for all major program components
 - Prepare for fall outreach in the schools and communities

TRAINING PROGRAMS
 - Distribute Everyday Digital and Civic 2.0 certificates of completion and earned computers to eligible community residents
 - Continue DYN after-school program
 - Continue Everyday Digital and Civic 2.0 training classes

OTHER
 - Complete remaining two of six Family Net Center renovations
 - Hire and train YOUmedia Cyber Navigators
 - Hire YOUmedia mentors
 - Launch all three YOUmedia centers
 - Hold open house showcase period and summer workshops

EVALUATION
 - Complete formative evaluation
 - Obtain IRB approval for FamilyNet, Civic 2.0 and BRN surveys

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe reasons for any variance from baseline plan or any other relevant information)
2.a.	Overall Project	43	Prolonged contract negotiations caused delays in some program expenditures. Large payments to sub-recipients will be made in Q3 2011.
2.b.	Equipment Purchases	-	Milestone Data Not Required
2.c.	Awareness Campaigns	-	Milestone Data Not Required
2.d.	Outreach Activities	-	Milestone Data Not Required
2.e.	Training Programs	-	Milestone Data Not Required
2.f.	Other (please specify):	-	Milestone Data Not Required

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

While not expected to impact program progress, staffing changes at the City and its sub-recipients will occur in Q3 2011. As a result, we are conservatively estimating personnel and fringe matching expenditures for this coming quarter.

RECIPIENT NAME:City of Chicago

AWARD NUMBER: 17-43-B10507

DATE: 08/15/2011

OMB CONTROL NUMBER: 0660-0037
EXPIRATION DATE: 12/31/2013

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Sustainable Broadband Adoption Budget Execution Details

Activity Based Expenditures (Sustainable Broadband Adoption)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Budget for Entire Project				Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period		
Cost Classification	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$92,396	\$92,396	\$0	\$61,280	\$61,280	\$0	\$61,280	\$61,280	\$0
b. Fringe Benefits	\$30,665	\$30,665	\$0	\$20,329	\$20,329	\$0	\$20,329	\$20,329	\$0
c. Travel	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
d. Equipment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
e. Supplies	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
f. Contractual	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$8,720,374	\$1,646,005	\$7,074,369	\$836,997	\$374,418	\$462,579	\$3,733,502	\$693,432	\$3,040,070
i. Total Direct Charges (sum of a through h)	\$8,843,435	\$1,769,066	\$7,074,369	\$918,606	\$456,027	\$462,579	\$3,815,111	\$775,041	\$3,040,070
j. Indirect Charges									
k. TOTALS (sum of i and j)	\$8,843,435	\$1,769,066	\$7,074,369	\$918,606	\$456,027	\$462,579	\$3,815,111	\$775,041	\$3,040,070

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: \$0	b. Program Income to Date: \$0
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