

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 13-42-B10583	3. DUNS Number 831038190
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4. Recipient Organization

 Professional Resources Management of Rabun, LLC 196 Ridgecrest Circle, Clayton, GA 30525-4111

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2012	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No
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7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Kimberly S Ingram CEO	7c. Telephone (area code, number and extension) 706-782-0401
	7d. Email Address kingram@inmedgroup.com

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 01-30-2013
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PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	1	0	1
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	1	0	1
Other Community Support-Governmental (please specify):	0	0	0
Other Community Support-Non-Governmental (please specify):	0	0	0

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
184 South Main Street, Suite 145	12	46	4	3	164
269 Ridgecrest Circle	16	40	0	6	84

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
0	0	0	0	0	0

Add New PCC

Remove New PCC

After Improvement

0	0	0	0	0	0
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Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

Education through on site and distance learning capacity. Job and workforce training and retraining. Health and wellness instruction and training. To provide capacity for professional development and continuing education credits. To provide public responder training. Expand availability for post secondary education. Public health education and community interest lectures.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other

(matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
VSGI	Custom VTC cart D52C20 with Cisco C20. Includes Mobile dual 52" Display cart, C20 with DD,	16,880	4	Mobile Carts are critical for classroom presentations, distance learning and teleconference. Units can be moved between classrooms and PCC as needed.
TANDBERG	Codec C60 - includes rack mounting kit, remote control, HDMI cable, power cable and NPP	20,335	1	Adds full multipath teleconference capabilities to our auditorium. Makes conferences and presentations possible for over 140 participants.
E-VISION	WUXGA/ DLP/ 6000 Lumens Projector	9,807	1	High resolution projector for our auditorium.
REVOLABS	Executive HD System 8-Channel w/o Mics	5,402	1	Sound system for our auditorium.
CISCO	48 Port 3560 POE Switch	5,135	3	
CISCO	UCS-C200M2-VCD-RAM, 4x1 TB HDD	6,078	1	Provides capability of digital storage for video recording of lectures and conferences.
CISCO	5508 Series Wireless Controller	24,194	1	Provides WIFI capability throughout centers.
Totals:		87,831	12	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	4,014	4,388	0
Multimedia	65	32	132
Office skills	359	228	978
ESL	0	0	0
GED	1,500	1,247	4,122
College Preparatory Training	0	0	0
Basic Internet and Computer Use	228	178	333
Certified Training Programs	0	0	0
Other (please specify): COLLEGE LEVEL DISTANCE LEARNING, COMMUNITY HEALTH EDUCATION, MEDICAL TRAINING, COMMUNITY AND CIVIC ORGANIZATIONS	3,486	1,865	5,536
Total	9,652	7,938	11,101

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

This project provides workforce education and training through project partners the Georgia Department of Labor's on site resources and North Georgia Technical College course offerings both on site and via distance learning. In addition, additional offerings will

include health and wellness training and instruction as well as professional development and continuing education opportunities.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

There are no subcontracts planned for socially and economically disadvantaged small business concerns.

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

Technology Works! is a best practice which could be duplicated in many areas. The key to success is collaboration between agencies and government entities for the betterment of the community in which they live. Mountain Lakes Medical Center obtained a BTOP grant and worked with the Rabun County Development Authority, North Georgia Technical College and the Georgia Department of Labor to create a facility that encourages education and employment opportunities and makes those resources easily available to this North Georgia mountain community. By housing these entities in one location our citizens are able to take advantage of all that is offered. Technology Works! @ Rabun Employment Center-Public Computer Center is staffed for 50 hours per week allowing clients to receive the help they may need while using the computer lab for checking e-mail, researching employment opportunities, and general computer use. In addition, our second location, Technology Works! @ The Amara Center offers an additional 42 hours per week for individuals to use the computers and wireless Internet. Free lectures regarding health and wellness issues are offered on a bi-weekly basis in the Amara Center auditorium which seats 140 individuals.

Outreach has been a big priority for Technology Works! and we have an ongoing campaign to reach the Hispanic community, students and staff and families of the Rabun County School System, the faith based and civic organizations, the medical community, as well as, the community at large. Updates on available hours of operation, services offered and upcoming classes are posted on a local e-mail list called Rabun Town Crier, in the community news section of our local paper, announced on our local radio stations, the Amara Center monthly e-newsletter, the Amara Center website, www.theamaracenter.com and on our Rabun Technology Works Facebook page.