U.S. DEPARTMENT OF COMMERCE								2. Award Or Grant Number 05-50-M09009		
Performance Progress Report								4. Report Date (MM/DD/YYYY) 09-29-2011		
1. Recipient Name							6. Designate	ed Entity	On Behalf Of:	
Connect Arkansas							N/A			
3. Street Address							8. Final Rep	oort?	9. Report Frequency	
200 S. Commerce	Street, Suite	400,					∩ Yes		 Quarterly 	
5. City, State, Zip C	ode						No		O Semi Annual	
Little Rock, AR 72									◯ Annual ◯ Final	
7. Project / Grant F	Period	7a.		7	0.		9a. If Other	, please	J	
Start Date: (MM	/DD/YYYY)		Date: (MM/DD/YYYY)	R	eporting Period End Date	:	N/A			
09-15-2009		09-14	-2014	09	-30-2011					
10. Broadband	Mapping		10a. Provider Table							
Number of Providers Identified	Number of Providers Co	ntacted	Number of Agreemen Reached for Data Sha		Number of Partial Data Sets Received	Numbe			er of sets Verified	
	0		0	anng	0	0		0		
			IDER DATA by using th		-	•	SBDD grapte	<u> </u>		
			any providers that indi					_	_	
-		-	with each of these prov			•	the project.	0100		
74 Providers listed	above is base	ed on P	arent or Holding Con	npar	ny. 78 when counted	by DBA				
			quiring data from the imply too busy to pro							
			in the program as th							
			HughesNet stopped							
			erate. Phone calls ar e following providers							
Wavelinx Wireless,	& 2) Batesvil	le Com	puting; both have agi	reed	to provided data bu	it have no	ot prior to O	ct 1st de	eadline. Connect has	
			ations as a Fixed Wil			sas. Velo	city Broadba	and sub	mitted data past	
	cting data throu	gh other	data will be rolled int means (e.g. data extra		•	lease desc	ribe your pro	gress to	date and the relevant	
			additional sources of							
given for HughesNe	et are as per p	provide			have coverage state	wide as v	with Wild Blu	ue and \$	Starband. Speeds	
			es you plan to implemer		a combined with tarc	neted surv	INS FCC f	orm 477	data and speed test	
									en collecting feedback	
			lband coverage map.			also beg	an to drive t	esting to	o verify wireless	
Coverage. This dat 10g. Have you initia			verage information ga	the	ed from providers.					
10h. If yes, please d										
Connect Arkansas	has been usir	ng Self	Reported Consumer						data and speed test	
			coverage data. In ad Iband coverage map.						en collecting feedback	
			verage information ga			also beg		esting to	o verify wireless	
-			itiated please provide a			inning and	completing s	such activ	vities	
N/A										
Staffing									Porformance Progress Papart	

10j. How many jobs have been created or retained as a result of this project?

6.25

10k. Is the project currently fully staffed? \bigcirc Yes \bigcirc No

101. If no, please explain how any lack of staffing may impact the project's time line and when the project will be fully staffed

N/A

10m. When fully staffed, how many full-time equivalent (FTE) jobs do you expect to create or retain as a result of this project?

6.25

10n. Staffing Table

	FTE %	Date of Hire						
GIS Manager	40	08/04/2008						
GIS Analyst Specialis	100	11/19/2009						
GIS Analyst Specialis	t 2						100	07/05/2011
Community Outreach	Leader 1						82	08/16/2010
Community Outreach	Leader 2						100	05/16/2010
Compliance Officer							50	11/19/2009
Compliance Analyst							50	02/01/2011
Administrative Assista	ant 1						20	07/01/2007
President (Manageme	ent)						42	07/01/2007
Senior Vice President	1 (Management)						2	07/01/2007
Marketing Director (M		30	01/05/2010					
IT Director (Managem	5	07/01/2007						
Human Resources (N	2	07/01/2007						
Senior Ex. Vice Presi	dent						1	07/01/2007
Administrative Assista	ant 2						1	07/01/2007
		Add Row	'	Remove Ro	w			
Sub Contracts 100. Subcontracts Table	5							
Name of Subcontractor	Funds	In-Kind Funds						
Arkansas Geographic Information Systems							57	1,792
CT&T Communications Consultant	0							

Funding					Add F	Kow	Remove Row
Not selected	Focus Groups to assist with the efforts to educate and promote the use of broadband in rural areas	Ν	N	10/01/2011	04/30/2012	40,000	0
Not selected	Data validation	Ν	N	10/03/2011	12/30/2011	102,741	0
Staffmark	Contractual labor	Ν	Y	06/01/2011	08/31/2011	8,000	0
Not selected	Fixed wireless propagation map	Ν	N	09/01/2011	08/30/2012	5,400	0
Not selected	Media Outreach	Ν	N	01/02/2012	09/30/2014	17,455	0
Datamax	Plotter lease	Ν	Y	09/15/2010	09/30/2014	18,127	0
The Political Firm	Statewide survey	Y	Y	01/03/2011	02/28/2011	25,000	0
Not selected, (work done in house)	Travel to e-Communities to facilitate mtgs.	Ν	N	09/15/2009	09/30/2011	6,190	0
Not selected	Monthly Newsletter distribution	Ν	N	09/01/2011	09/30/2014	36,000	0
Aristotle	Website re-development	Y	Y	05/01/2011	08/31/2011	40,000	0
Not selected, (work done in house)	Fixed wireless propagation reports	Ν	N	07/01/2010	12/31/2010	10,535	0
Information Network of Arkansas	Annual county website maintenance	Ν	Y	04/01/2011	02/28/2013	58,800	0
Not selected	County Broadband adoption, fundraising	Ν	N	09/01/2011	09/30/2014	68,000	0
Not selected, (work done in house)	Facilitation	Ν	N	09/01/2010	09/30/2011	3,397	0
University of Arkansas at Little Rock	Surveys	Ν	Y	01/01/2010	12/21/2010	40,323	0
Information Network of Arkansas	County Websites	Ν	Y	03/01/2011	12/31/2012	104,000	0
The Gadberry Group	Website hosting fees to support interactive broadband map	Ν	Y	04/01/2011	09/30/2014	150,000	0
Not selected	Statewide survey for validation	Ν	N	12/01/2011	03/31/2012	150,000	0
The Gadberry Group	provider coverage data, build web-based interactive broadband map	Ν	Y	12/31/2009	12/09/2011	250,000	0

Mapping Budget Element	Federal Funds Granted	Proposed In-Kind	Total Budget	Federal Funds Expended	Matching Funds Expended	Total Funds Expended
Personal Salaries	\$2,114,056	\$370,280	\$2,484,336	\$696,808	\$217,073	\$913,881
Personnel Fringe Benefits	\$410,661	\$80,697	\$491,358	\$120,527	\$60,831	\$181,358
Travel	\$49,262	\$16,339	\$65,601	\$7,059	\$16,339	\$23,398
Equipment	\$65,835	\$22,479	\$88,314	\$22,452	\$22,479	\$44,931
Materials / Supplies	\$190,843	\$33,850	\$224,693	\$79,823	\$33,850	\$113,673
Subcontracts Total	\$2,371,045	\$601,065	\$2,972,110	\$488,687	\$203,235	\$691,922
Subcontract #1	\$944,400	\$571,792	\$1,516,192	\$147,654	\$173,962	\$321,616
Subcontract #2	\$253,000	\$0	\$253,000	\$0	\$0	\$0
Subcontract #3	\$250,000	\$0	\$250,000	\$223,000	\$0	\$223,000
Subcontract #4	\$150,000	\$0	\$150,000	\$0	\$0	\$0
Subcontract #5	\$773,645	\$29,273	\$802,918	\$118,033	\$29,273	\$147,306
Construction	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$645,208	\$378,065	\$1,023,273	\$209,167	\$140,465	\$349,632
Total Direct Costs	\$5,846,910	\$1,502,775	\$7,349,685	\$1,624,523	\$694,272	\$2,318,795
Total Indirect Costs	\$328,456	\$41,067	\$369,523	\$114,611	\$0	\$114,611
Total Costs	\$6,175,366	\$1,543,842	\$7,719,208	\$1,739,134	\$694,272	\$2,433,406
% Of Total	80	20	100	71	29	100

Hardware / Software

10u. Has the project team purchased the software / hardware described in the application?

10v. If yes, please list

Connect Arkansas purchased AutoDesk Map, in order to be able to process more formats of data as submitted by providers. Also purchased during this quarter were equipment from Metageek to do Fixed Wirelesl validation by drive testing in areas shown as covered by Fixed Wireless providers.

10w. Please note any software / hardware that has yet to be purchased and explain why it has not been purchased

N/A

10x. Has the project team purchased or used any data sets? (Yes No

10y. If yes, please list

No data sets have been purchased since ESRI Internet Usage Survey Data was purchased to be used alongside the MicroBuild Broadband Indicator data obtained from the Gadberry Group, LLC that was purchased in the Q4 2010 quarterly report.

10z. Are there any additional project milestones or information that has not been included? • Yes ONo

10aa. If yes, please list

During this quarter, Data from Fall 2011 was collected from Broadband Providers and submitted to NTIA prior to October 1 deadline. Coverage areas in censusblocks greater than 2 square miles was shown in address point format in areas where address points have been collected. Also Connect Arkansas hired temporary phone bank workers to attempt to add further data to the Community Anchor data set. 10bb. Please describe any challenge or obstacle that you have encountered and detail the mitigation strategies the project team is employing

Preparing for reporting data in Census 2010 data for providers that submit data in 2000 format is challenging due to the fact that the census blocks do not match one to one, or even one to many. Several Providers attempted to convert to 2010 prior to submitting data, however many issues were found with these data sets and Connect Arkansas used previous information submitted as well as local knowledge of coverage areas to fill in gaps.

10cc. Please provide any other information that you think would be useful to NTIA as it assesses your Broadband Mapping Project

Several Providers have mentioned they are experiencing "survey fatigue", from having to provide different sets of data to different groups i.e. form 477 coverage data to FCC, coverage data as requested by the NOFA to Connect Arkansas, etc. These providers have expressed a reluctance to submit any additional data than what is required in the NOFA Clarification.

11. Broadband Planning

11a. Please describe progress made against all goals, objectives, and milestones detailed in the approved Project Plan. Be sure to include a description of each major activity / milestone that you plan to complete and your current status

As reported in Q2, county strategic plans were completed and posted on the Connect website ten weeks ahead of schedule. Profiles for all 17 counties have been updated during Q3. They will be posted online after we insert Connect's next generation of the counties' broadband maps (mid-October). The Connect team has identified an implementation process template for all 17 counties that defines its role as a facilitator and supporter in helping community leaders and providers move forward together in a structured fashion for broadband deployment, access, and adoption. County broadband adoption/planning meetings are scheduled for Q4 in Chicot, Ashley, Desha, Drew, Lincoln, and Bradley Counties; scheduling for Arkansas, Drew, Ouachita, and Phillips Counties is underway. Connect staff has also begun field visits and research regarding public broadband/computer centers. Needs for these were expressed during the planning process in Calhoun, Lincoln, and Woodruff counties. Using the Delta Technology Center in Dumas as a model, we are gathering data to help these counties identify the resources they already have in place, and the resources/budget/funding they will need to complete, run, and sustain a center. The management of the county eGovernment websites grant funds was turned over to Connect during Q3. These will also help us demonstrate how broadband will increase efficiency as well as lead to opportunities for digital literacy training for the public on how to use the new county website.

11b. Please describe any challenge or obstacle that you have encountered and detail the mitigation strategies the project team is employing The Sharp and Lincoln County website deadlines have moved back to October 14 and October 21, respectively. Connect's subcontractor (Information Network of Arkansas) reports that the counties have been slow in delivering information needed to build the website. Staff is going to make personal visits to the subsequent counties to explain the contract obligations and offer support in helping the counties get the information in timely manner. What is going to help us greatly is that we will be able to show county officials the final product with the Sharp county completion imminent. (Attached is a screenshot of the Sharp County home page). 11c. Does the Project Team anticipate any changes to the project plan for Broadband Planning?

()Yes ● No

11d. If yes, please describe these anticipated changes. Please note that NTIA will need to approve changes to the Project Plan before they can be implemented

N/A

Funding

11e. How much Federal fun	ding has been expend	D 11f.	11f. How much Remains?						
11g. How much matching funds have been expended as of the end of last quarter? \$0 11h. How much Remains? \$0									
11i. Planning Worksheet		-	-	-					
Personal Salaries	\$0	\$0	\$0	\$0	\$0	\$0			
Personnel Fringe Benefits	\$0	\$0	\$0	\$0	\$0	\$0			
Travel	\$0	\$0	\$0	\$0	\$0	\$0			
Equipment	\$0	\$0	\$0	\$0	\$0	\$0			
Materials / Supplies	\$0	\$0	\$0	\$0	\$0	\$0			
Subcontracts Total	\$0	\$0	\$0	\$0	\$0	\$0			
Subcontract #1	\$0	\$0	\$0	\$0	\$0	\$0			
Subcontract #2	\$0	\$0	\$0	\$0	\$0	\$0			

11i. Planning Worksheet						
Subcontract #3	\$0	\$0	\$0	\$0	\$0	\$0
Subcontract #4	\$0	\$0	\$0	\$0	\$0	\$0
Subcontract #5	\$0	\$0	\$0	\$0	\$0	\$0
Construction	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
Total Direct Costs	\$0	\$0	\$0	\$0	\$0	\$0
Total Indirect Costs	\$0	\$0	\$0	\$0	\$0	\$0
Total Costs	\$0	\$0	\$0	\$0	\$0	\$0
% Of Total	0	0	0	0	0	0

Additional Planning Information

11j. Are there any additional project milestones or information that has not been included?

Connect Arkansas has been researching grant application possibilities to continue funding programs once federal financing ends. For research, online tools such as grants.gov and Foundation Search Online have proven to be invaluable resources, particularly for our SBA projects. For planning and mapping, we are currently researching existing public broadband centers in the state to gather data to share with other communities who are wanting to build or expand upon similar centers. We are seeing potential funding opportunities for foundations and local donors to impact broadband adoption with these centers and will pursue these when our data collection is complete.

11k. Please describe any challenge or obstacle that you have encountered and detail the mitigation strategies the Project Team is employing

None.

11I. Please provide any other information that you think would be useful to NTIA as it assesses your Broadband Mapping Project

None.

12. Certification: I certify to the best of my knowledge and belief that this report is of set forth in the award documents.	correct and complete for performance of activities for the purpose
12a. Typed or Printed Name and Title of Authorized Certifying Official	12c. Telephone (area code, number, and extension)
Grace Morrissey	
	12d. Email Address
	gmorrissey@connect-arkansas.org
12b. Signature of Authorized Certifying Official	12e. Date Report Submitted (Month, Day, Year)
Submitted Electronically	10-31-2011