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## Broadband Technology Opportunities Program

Guide to the Elements of Successful BTOP Applications

BTOP Round 2  
Winter 2010

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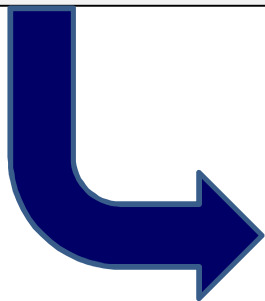
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## Vision of NTIA Secretary – Round II

- *“The **strongest proposals** are the ones that have taken a truly comprehensive view of the communities to be served and have engaged as many key members of the communities as possible in developing the projects.”*



- Assistant Secretary for Communications and Information  
Lawrence E. Strickling (December 10, 2009)





## Agenda

- BTOP Application Evaluation Process
- Key Changes to Applications
- Success Factors for Preparing Application
  - General Programmatic
  - Comprehensive Community Infrastructure
  - Public Computer Center
  - Sustainable Adoption
- Resources for BTOP Applicants
- Q/A





## BTOP Application Evaluation Process

Announcement of PFSA's

State & Tribal Consultation



- ✓ **Closely review NOFA**
- ✓ **Do not wait until last minute to submit**
- ✓ **Ensure fully completed application**
- ✓ **Work early with your state's Governor Office to promote project**
- ✓ **Review list of best practices to maximize score in Merit Review and perform well in Due Diligence Review**
- ✓ **Closely examine funded projects from Round 1**





## Selection Factors in NOFA

### Ability to Influence

- Score from Merit Review
- Analytical Findings from NTIA Program Staff
- Satisfaction of Statutory Purposes and BTOP Priorities
- Extent Match Equals or Exceeds 30% of Budget
- Avoidance of Redundancy, Duplication, and Conflicts with the Initiatives of Other Federal Agencies (e.g., Department of Agriculture, FCC, etc.)
- Comments from States & Consideration of Broadband Mapping Program
- Comments of Tribal Entities (if applicable)

**Gear Effort Here**

### Macro-Factors

- Geographic Distribution
- Range of Technologies and Uses
- Availability of Funds





## Key Changes to Round II Application (CCI)

- Split BTOP and BIP into separate applications
- Added a checklist to track Comprehensive Community Infrastructure criteria
- Eliminated use of the mapping tool
- Requested a business case analysis to justify financial need (based on valuation of cash flows)
- Requested eight years of Pro Forma financial information

- Expanded the demographic data requests to include median income and unemployment rates
- Added questions regarding existing infrastructure, competitive landscape, job creation and vulnerable populations
- Eliminated certain uploads and combined other uploads into a smaller number of files
- Improved tracking of whether applicants or partners are small businesses or SDBs





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## Key Changes to Round II Application (PCC & Sustainable Adoption)

- Split SBA and PCC Project Applications Into Separate Workstreams
- Expanded Data Collection to Include Information on Key Project Partners
- Clarified Budget Information Requests with New Template
- Revised Collection of Computer Center Data
- Revised Collection of Data Concerning Vulnerable Populations and Community Anchor Institutions
- Cut Number of Uploads in Half

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## Consideration Factors

Category	Points	Change from Prior NOFA
<b><i>Project Purpose</i></b>	20	↓
<b><i>Project Benefits</i></b>	20	↓
<b><i>Project Viability</i></b>	30	↑
<b><i>Project Budget &amp; Sustainability</i></b>	30	↑

- Made Scoring Changes to Reflect Higher Weight on Expert Reviewer's Scrutiny on Viability and Budget/Sustainability
- Scoring Data (from Round 1) Indicates Applicants Received Lower Percentage of Available Points in Project Purpose & Budget/Sustainability (relative to Project Benefits & Viability)







## Key Success Factors: Project Purpose

### Compelling Problem

- Existence of Significant Problem
  - High Percentage of Targeted Market Lacking Access
  - Long Wait Time at Public Computing Center
  - Low Awareness of Broadband Benefits
- Clear Demonstration of Financial Need (e.g., Business Case Challenges)

### Credibility

- Fact- and Numerical-Based Claims to Justify Problem
- Wide Range of Letters of Support & Commitment That Express a Story
- Pre-BTOP History of Problem and Attempts to Solve

### Clarity

- Clear, Persuasive Story of Problem in Executive Summary
- 5-Minute Test to Digest and Appreciate Overall Problem and Solution
- Consistency of Story Throughout Application
- Strongly Consider 3<sup>rd</sup> Party Review of Proposal Before Submission





## Key Success Factors: Project Benefits

### Metrics!!!

- Clear Data (facts, figures) on Purported Benefits
- Clear Explanation of Methodology Used to Calculate Benefits
- Fact-Based Comparison Between Project Outcomes and Status Quo
- Realistic, Credible Forecasts

### Link Between Problem and Solution's Benefits

- Convincing Link Between Problem & Solution (e.g., how does infrastructure solve low-adoption problem)
- Link Ability to Yield Benefits to Project Viability and Budget/Sustainability

### Strategy to Deliver Benefits

- Clear Strategy and Tactics to Reach Targeted Population or Market
- Proof Targeted Market Will Consume Services
- Focus on Targeting Vulnerable Populations





## Key Success Factors: Project Viability

### Solution Feasibility

- Clear-Description of Solution & Link to Benefits
- Details, Details, Details - Solution Components
- Comprehensive & Realistic Project Plan
- Gain Credibility – Avoid Overselling, Identify Risks & Mitigation Approach

### High Confidence in Organizational Capability

- Extensive Track Record for Similarly Scoped (Size and Budget) Projects
- Experienced Management Team (or Partnerships to Fill Gaps)
- Favorable Financial Standing and Audit History

### Meaningful Community Involvement

- Community Involvement Across Value Chain
- Letters of Support or Commitment from Each Partner
- Specific Arrangements Regarding Role
- Use BroadbandMatch To Seek Community Partners





## Key Success Factors: Budget & Sustainability

### Budget Reasonableness

- As NOFA States → Comprehensive, Detailed and Clarity
- Reasonableness to Scope of Project
- Favorable Cost Ratios
- Eligibility of All Costs

### Long-Term Sustainability

- Credible Assumptions & Forecasts (Subscribers, Revenues, Costs, Adoption Rates, etc.)
- Multiple Community Stakeholders Across (financial & operational)
- Clear Evidence of Self-Funding or 3<sup>rd</sup> Party Commitments

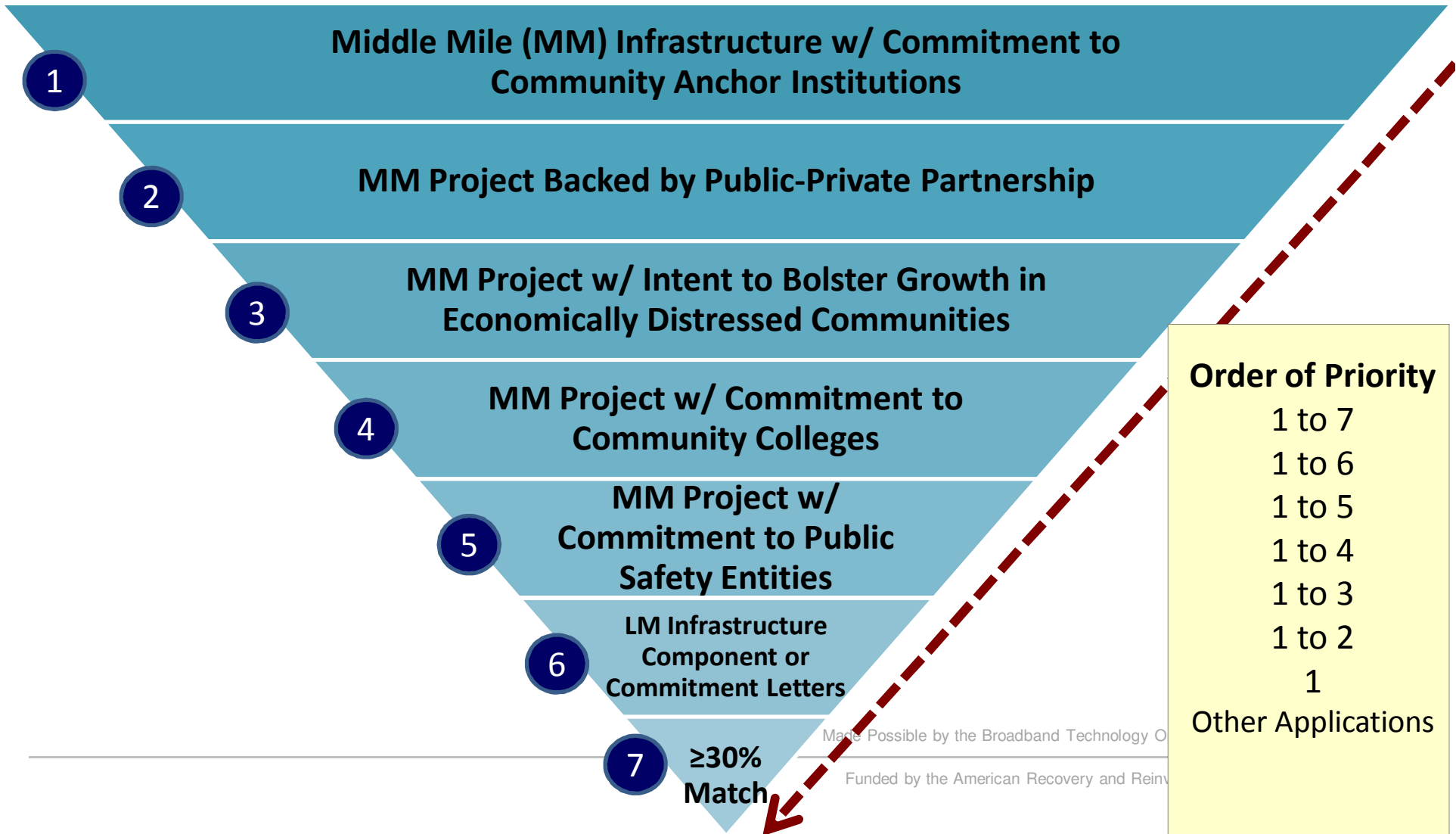
### Matching Funds

- Exceed Minimum Match (20% for PCC/SA and 30% for CCI) → Indicates Greater “Skin in the Game” and Sustainability
- Cash Match Removes Valuation Concerns
- Diversified Match from Various Stakeholders





## Sequencing Framework for Comprehensive Community Infrastructure Projects





## Consideration Factors

Category	Pts	Components
<b><i>Project Purpose</i></b>	20	<ul style="list-style-type: none"><li>✓ Fit with Statutory Purposes</li><li>✓ Fit with BTOP Priorities</li><li>✓ Potential for Job Creation</li><li>✓ Recovery Act and &amp; Other Governmental Collaboration</li><li>✓ Indian Tribes and Socially and Economically Disadvantaged Small Businesses</li></ul>
<b><i>Project Benefits</i></b>	20	<ul style="list-style-type: none"><li>✓ Level of Need in Proposed Funded Area</li><li>✓ Impact on the Proposed Funded Service Area(s)</li><li>✓ Network Capacity &amp; Performance</li><li>✓ Affordability of Services Offered</li><li>✓ Nondiscrimination, Interconnection and Choice of Service Provider</li></ul>
<b><i>Project Viability</i></b>	30	<ul style="list-style-type: none"><li>✓ Technical Feasibility</li><li>✓ Organizational Capability</li><li>✓ Level of Community Involvement</li></ul>
<b><i>Project Budget &amp; Sustainability</i></b>	30	<ul style="list-style-type: none"><li>✓ Reasonableness of Budget</li><li>✓ Sustainability of the Project</li><li>✓ Leverage of Outside Resources</li></ul>



## Best Practices for Infrastructure Projects

- Convincing Methodology for Determination of Unserved-Underserved Problem
- Provision of Wholesale and Retail Service Offerings
- Directly Connecting Anchor Institutions with BTOP Funds
- Service to Small/Medium Businesses
- Strong Track Record in Deploying and Managing Networks
- 30% or Greater Match Funds
- Reasonable Cost per Mile (Middle Mile) or Household (Last Mile)
- Credible Subscriber Forecast Based on Clear, Detailed Methodology
- Leverage Existing Network Assets via Leasing (if possible)
- Composite Set of Revenues for All Project Members
- Financial Need Based on Business Case





## Consideration Factors

Category	Pts	Components
<b><i>Project Purpose</i></b>	20	<ul style="list-style-type: none"><li>✓ Fit with Statutory Purposes</li><li>✓ Potential for Job Creation</li><li>✓ Recovery Act &amp; Other Governmental Collaboration</li><li>✓ Indian Tribes and Socially and Economically Disadvantaged Small Businesses</li></ul>
<b><i>Project Benefits</i></b>	20	<ul style="list-style-type: none"><li>✓ Availability to the Public</li><li>✓ Training and Educational Programs Offered</li><li>✓ Availability and Qualifications of Consulting and Teaching Staff</li><li>✓ Projects in Community Colleges</li></ul>
<b><i>Project Viability</i></b>	30	<ul style="list-style-type: none"><li>✓ Technical Feasibility of Proposed Project</li><li>✓ Applicant's Organizational Capability</li><li>✓ Level of Community Involvement on Project</li></ul>
<b><i>Project Budget &amp; Sustainability</i></b>	30	<ul style="list-style-type: none"><li>✓ Reasonableness of the Budget</li><li>✓ Sustainability of the Project</li><li>✓ Leverage of Outside Resources</li></ul>







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## Public Computer Centers Applications: Five Keys to Success

- Specific Training and Education Programs
- Compelling Outreach Plan
- Evidence of Appeal to Target Populations
- Technical Support Resources
- Explanation of Proposal's Impact on Center's Overall Mission

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## Consideration Factors

Category	Pts	Components
<b><i>Project Purpose</i></b>	20	<ul style="list-style-type: none"><li>✓ Fit with Statutory Purposes</li><li>✓ Potential for Job Creation</li><li>✓ Recovery Act and Other Governmental Collaboration</li><li>✓ Indian Tribes and Socially and Economically Disadvantaged Small Businesses</li></ul>
<b><i>Project Benefits</i></b>	20	<ul style="list-style-type: none"><li>✓ Number of New Subscribers</li><li>✓ Cost Per New User</li><li>✓ Innovation</li><li>✓ Support for Vulnerable Populations</li></ul>
<b><i>Project Viability</i></b>	30	<ul style="list-style-type: none"><li>✓ Operational Feasibility of the Proposed Project</li><li>✓ Applicant's Organizational Capability</li><li>✓ Level of Community Involvement in the Project</li></ul>
<b><i>Project Budget &amp; Sustainability</i></b>	30	<ul style="list-style-type: none"><li>✓ Reasonableness of the Budget</li><li>✓ Sustainability of the Project Impact</li><li>✓ Leverage of Outside Resources</li></ul>





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## Sustainable Broadband Adoption Applications: Five Keys to Success

- Efforts to Educate, Train, Equip and/or Support New Broadband Subscribers
- Plan for Measuring the New Broadband Subscribership
- Evidence that Your Specific Approach Will Be Effective
- Confirm that Broadband Service is Available
- Illustrate On-Going Benefits of Building Capacity Within Existing Community Support Organizations

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# BROADBANDMATCH

- Online service to help find potential partners with whom to work and/or apply with
- Register your organization type, skills and geographic base
- Search for other organizations
- <http://match.broadbandusa.gov>

The image displays three sequential screenshots of the BroadbandMatch website interface. The first screenshot shows the registration form with a blue arrow pointing to the 'Register' link in the navigation menu. The second screenshot shows the search filters with a blue arrow pointing to the 'Search' button. The third screenshot shows search results for 'Internet Service Provider in California' with a blue arrow pointing to the search results.

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## BTOP Resources for Applicants

**Main Website**

➤ <http://www.broadbandusa.gov>

**Match Website**

➤ <http://match.broadbandusa.gov>

**Recovery Act  
Website**

➤ <http://www.recovery.gov>

**Support Line &  
Email**

➤ 1-877-508-8364

➤ [BroadbandUSA@usda.gov](mailto:BroadbandUSA@usda.gov)





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# Q/A

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